FRANCE MARKET PROFILES

France continues to stand as a global beacon for culture and authenticity, with French travellers deeply invested in seeking meaningful experiences in their journeys.

Whether exploring their own iconic regions or venturing abroad, French travellers crave the opportunity to immerse themselves in rich culture and embrace new settings where they can truly unwind.





A GUIDE To understanding the profile

*── THE *── STRUCTURE	Understand The Market	 Overall segment sizes in the market Segment comparison by key metrics 	01	
	Explore The Segments	 Detailed profiles per segment 	04	
	Glossary	 Additional definitions for key terminology referenced in this profile 	104	
HOW TO READ THE DATAPercentage (%) values are beneficial, but we must also consider compares to othersAn index is a tool that helps you understand the relative perform particular value. Think of it like a reference point or a benchmar		hers ool that helps you understand the relative performance or sigr	ance or significance of a	
	FOR EXAMPLE: Let's say 80% of a segment who has been to Canada before loved their trip On its own, this value might seem pretty good—after all, it's 80% satisfaction But if all other segments have a value of 90%+, suddenly, that 80% doesn't look so great Understanding indexes put values into perspective, allowing you to accurately assess the importance compared to the same value for the whole market			
	In these profiles, index values of 115+ are marked in blue and mean the segment over- performs vs. the overall market. Values under 85 are marked in orange and mean the segment under-performs on this metric.			



When reading the profiles, key definitions will be provided at the bottom of the page in a box like the below.

KEY terminology on this page...

Additional definitions and details can be accessed by visiting the <u>Glossary</u> which can be clicked to wherever you see blue text, or by scrolling down to **page 104**.



MARKET OVERVIEW

KEY MARKET HIGHLIGHTS

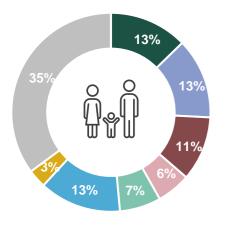
- Prefer quiet destinations, staying away from crowds, and are willing to explore destinations off the beaten path to find them.
- Generally seeking access to nature and the outdoors, and many are open to guided tours to learn about their destinations.
- The escape and ability to live in the moment when travelling is an indulgence, regardless of budget or if activities are not traditionally luxurious.

The France travel market has a large number of Simplicity Lovers, Outdoor Explorers, Culture Seekers, and also features a strong overindex of Purpose Driven Families. Overall as a market there is a high interest in guided tours, winter-based sports, and cultural experiences or attractions.

French travellers are generally quite considerate of their personal impact and often ensure they support the local economy and hear from the original inhabitants of the places they visit.

MARKET SIZING

POPULATION BREAKDOWN

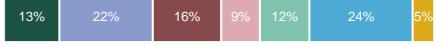


- Outdoor Explorers
- Culture Seekers
- Refined Globetrotters
- Purpose Driven Families
- City Trippers
- Simplicity Lovers
- Fun & Sun Families
- Non-Travellers

35.4% of the adult population in France (est. **52M**) are non-travellers (est. **18M**). Reasons for not travelling are often financial or lack of interest in travelling.

OUTBOUND TRAVELLERS' BREAKDOWN

Short-haul Travellers



Mid-haul Travellers



Long-haul Travellers

30%	20%	20%	10%	10%	8%2 <mark>%</mark>	
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Travellers To Canada

23%	23%	23%	10%	9%	10%2%	
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KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)

- SHORT / MID / LONG HAUL No-Flight or < 3 Hours Flight / 3–7 Hour Flight / 7+ Hours Flight
- NON-TRAVELLER Has not travelled a minimum of one night away in paid accommodation in past 5 years OR is not actively planning to travel in next 2 years.



MARKET SEGMENTS OVERVIEW

	Segment Size	Destination Canada Priority Segment	Top Travel Activities	Emotional Travel Motivations
OUTDOOR EXPLORERS	6.7M	Yes	 Nature Experiences Winter Sports Guided Tours 	 Adventure Novel & Authentic Accomplishment
CULTURE SEEKERS	6.7M	No	 Cuisine Festivals & Events Cultural Experiences & Attractions 	 Novel & Authentic Connections Familiarity
REFINED GLOBETROTTERS	5.5M	Yes	 Cultural Experiences & Attractions Guided Tours Cuisine 	 Novel & Authentic Security Escape & Relax
PURPOSE DRIVEN FAMILIES	2.8M	No	 Family-Focused Attractions Cuisine Cultural Experiences & Attractions 	 Novel & Authentic Bonding Security
CITY TRIPPERS	3.4M	No	 Shopping Nightlife Cuisine 	 Fun Escape & Relax Bonding
SIMPLICITY LOVERS	6.9M	No	 Cuisine Health & Wellness Nature Experiences 	 Escape & Relax Security Simplicity
FUN & SUN FAMILIES	1.5M	No	 Family-Focused Attractions Festivals & Events Cuisine 	 Escape & Relax Fun Security

KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)

- DESTINATION CANADA PRIORITY SEGMENT Traveler segments prioritized by Destination Canada for targeted marketing and strategic efforts due to the opportunity they provide to contribute significantly to the Canadian tourism landscape. Aligning with these segments enables tourism partners to effectively coordinate with the national tourism strategy and maximizing their impact.
- EMOTIONAL TRAVEL MOTIVATIONS These motivations were developed using factor analysis and provide insights into what drives traveller behaviour. Understanding these motivations helps to reveal drivers of more specific values and behaviours. For more detailed definitions of each base motivation please visit the Glossary.









% OF FRANCE POPULATION

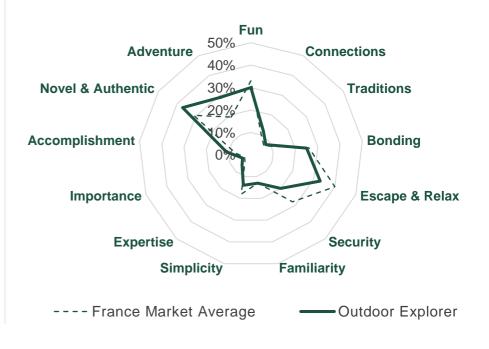
We are daring explorers who crave the thrill of unknown landscapes and overcoming challenges. Adventure travel allows us to grow, learn new skills, and establish personal traditions.

We often seek adrenaline through physical activities, engaging with locals, and ensuring a positive impact. We embrace both short getaways and longer holidays, relishing in nature-related experiences.

WHAT YOU NEED TO KNOW ABOUT ME

1	We love travel and take all types of trips (domestic / international / business / bleisure).
2	We are nature enthusiasts driven by a sense of accomplishment from overcoming challenges in the great outdoors.
3	We are motivated to share our travel experiences on social channels and with friends, as it helps us showcase our adventures and accomplishments.
4	We are open to and engaged with technology, and use it to maximize our travel experiences.

EMOTIONAL TRAVEL MOTIVATIONS MAP





How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison



How is this calculated?

The economic values index measures positive impact on Canada's tourism economy. Attributes include economic means, Canada trip recency / frequency / likelihood, hotel and flight behaviours, trip spend behaviour, and likelihood to make travel decisions within their own household. The score is relative to the rest of the market to allow for comparison





OUR PSYCHOGRAPHICS - TRAVEL VALUES



AL

OVERALL INSIGHT

- \circ Travel is an important milestone of personal growth, and we prioritize engaging with the unexplored.
- Motivated by adventures that challenge us, we seek a feeling of discovery and accomplishment, and love to
 post online to share with friends.
- We prioritize authentic, adventurous, and unexplored destinations.

	SCORE	INDEX
I'm always on the look out for new destinations to visit next	78%	116
I generally think natural attractions are the highlights of my trip	74%	141
Exploring the world through travel is an important milestone of growing up	74%	112
I like my holiday to have some form of physical activity	73%	148
When I travel to natural environments it makes me reflect on how fortunate I am	71%	121
I'm passionate about travelling	64%	117
I go where I want to go, no matter the hurdles	61%	133
I feel best on vacation when being highly active	57%	138
I'm open to unconventional accommodations when travelling	52%	136
I like to keep my travel plans flexible and often book on short notice	46%	130
Videos and pictures on social media inspire me to travel	43%	119
I love posting my trips on social media to share with friends	43%	126
I'd be open to using AI-powered chatbots for travel planning and assistance	24%	122

>> EMOTIONAL MOTIVATIONS

~ 	SCORE	INDEX	_	SCORE	INDEX
To have authentic experiences	40%	123	Authentic	56%	115
To feel a sense of adventure	35%	142	Adventurous	50%	151
To be proud to share my travel experiences	23%	122	Unique	36%	121
To push my limits and challenge myself	13%	150	Free-Spirited	25%	122
To feel like I've accomplished something	10%	123	Unexplored	25%	151
To feel like a travel expert	6%	118	Passionate	20%	114



 (\clubsuit) DESIRED DESTINATION



OVERALL INSIGHT

- $\,\circ\,$ We are under 45 years of age, and if we have kids they are older.
- $\circ~$ We are working full time earning a moderate income.
- Find us in the Paris Region (Ile-de-France).

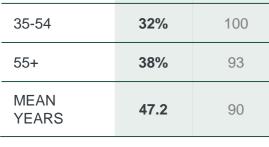
INDEX

114

AGE	
	SCORE
18-34	30%
35-54	32%

HH INCOME (CAD)

	SCORE	INDEX
\$50K or less	21%	100
>\$50K to \$100K	66%	101
More than \$100K	10%	106
Refused	3%	74



EMPL

EMPLOYMENT

	SCORE	INDEX
Employed FT	58%	113
Employed PT	4%	93
Self-employed	4%	120
Retired	23%	90

₽¶ €	EDUCATION
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	SCORE	INDEX
Primary education or less	3%	90
Secondary education	37%	92
Post- secondary education	60%	110



Gender **51%** ¹¹⁰ Male

49% ⁹²

0%

94 Non-binary / Other

HO			
31%	101 Children <18 Living At Home*		
6%	73 Children 18+ Living At Home*		
27%	95 Children NOT Living At Home*		
41%	102 No Children		

* Option is not exclusive

	SCORE	INDEX
Alsace-Champagne-Ardenne- Lorraine	8%	108
Normandie	5%	106
Centre-Val de Loire	5%	105
Pays de la Loire	4%	82
Bourgogne-Franche-Comté	4%	92

FRANCE REGION BREAKOUT

	SCORE	INDEX
Île-de-France	21%	99
Aquitaine-Limousin-Poitou-Charentes	13%	138
Auvergne-Rhône-Alpes	12%	102
Provence-Alpes-Côte d'Azur	9%	118
Languedoc-Roussillon-Midi-Pyrénées	9%	77
Nord-Pas-de-Calais / Picardie	8%	96





OUTDOOR EXPLORERS OUR BEHAVIOURS - TRAVEL HABITS



96

TRAVEL TRADE INDEX: GROUP

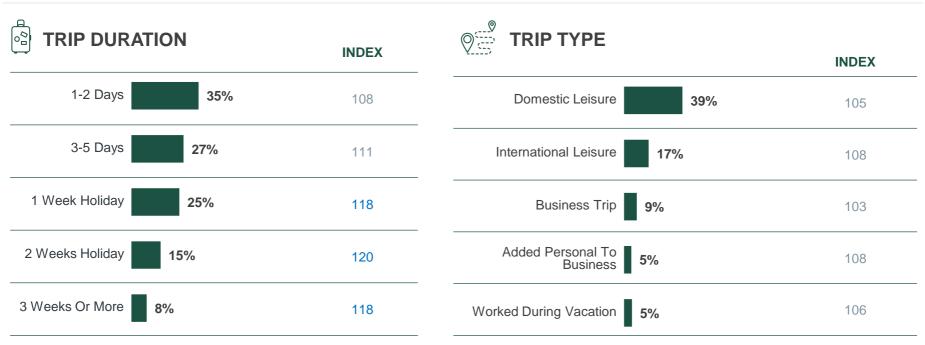
100

KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary

TYPICAL TRAVEL MONTHS For Flights of 3–7 Hours Outdoor Explorer Market Average F Μ А Μ J А S Ο Ν D . [J For Flights of 7+ Hours Outdoor Explorer Market Average J F Μ А J J A S 0 Ν D Μ



Incidence is frequency of 2+ times per year

 Incidence is frequency of 2+ times per year



OUR BEHAVIOURS - MORE TRAVEL HABITS



TYPICAL ACCOMMODATION

	SCORE	INDEX
Vacation Rental (e.g., Airbnb, Vrbo)	34%	98
Mid-priced Hotel	31%	84
Friend's or family's place	25%	90
Premium Hotel	15%	84
Campsite	12%	104
Bed & Breakfast	12%	132



THOUGHTS ON INDIGENOUS TRAVEL



I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit **119%**

Strong Interest In Indigenous Activities

W S

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
I like to explore places that are off the beaten path and less explored	84%	136
I'm willing to put in the effort while travelling in order to see lesser-known places	81%	133
You only ever get to know a country by experiencing its culture	75%	112
I'm open to travelling to destinations with limited tourist infrastructure	72%	136
I really want to learn about the history of the destinations I visit	71%	104
I'm open to visiting destinations with challenging climates or weather conditions	41%	133





OUR BEHAVIOURS - TRAVEL STYLE



Λ

OVERALL INSIGHT

- $_{\odot}\,$ We travel with our partner, with friends or alone.
- We sometimes keep a budget due to the frequency of our trips.

TRAVEL COMPANIONS		
~	SCORE	INDEX
Spouse / Partner	61%	92
Kids	16%	95
Adult relatives	16%	85
Friends	15%	111
Solo	13%	103
Friends	15%	111



AVERAGE SPEND (ALL TRIPS)

\$3,010

108 INDEX SCORE

SPEND STYLE

Mid-range



SCORE

INDEX

OUR THOUGHTS ON RESPONSIBLE TRAVEL

It's important for me to know that the money I spend will support the local economy I'm visiting	63%	103
I consider the impact that I personally have on the destinations I visit	60%	108
Hearing from under-represented communities is an important part of travelling	58%	106
It's important to me that I visit somewhere that is open to diversity and inclusion	53%	100
I am committed to sustainable travel and actively take steps to minimize my impact on the environment when travelling	44%	109

53%

6

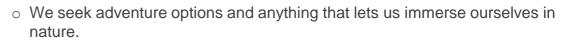
PRIORITIZE SUSTAINABLE TRAVEL 119 INDEX SCORE **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)

• **PRIORITIZE SUSTAINABLE TRAVEL** – The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."





OUR BEHAVIOURS - TRAVEL ACTIVITIES



o Overnight experiences offering exploration or retreats are also of interest.

TOP DESIRED TRAVEL ACTIVITIES

OVERALL INSIGHT

		SCORE	INDEX
	Nature experiences	63%	146
	o Hiking	40%	147
	• Nature walks	38%	142
	 See or explore lakes, rivers, or waterfalls 	35%	147
PX	Winter-based sports	23%	135
	 Snowboarding or downhill skiing 	14%	124
	 Snowshoeing or cross-country skiing 	8%	125
do	Water-based sports	17%	142
	 Kayaking, canoeing, or paddle-boarding 	8%	138
	o Swimming	6%	128
à	Casual sports	17%	142
	 Casual biking 	6%	130
	o Fishing	4%	117
	Overnight experiences	15%	122
	o Train trip	7%	136
	 Staying at resort or cabin in nature 	5%	121
90	High-intensity sports	14%	138
	Cultural experiences or attractions	40%	77
	Guided tours	37%	100
WP	Local cuisine	32%	49
ñ	Family-focused attractions	21%	94
	Health and wellness	20%	82
<u></u> *	Festivals and events	16%	88





OUR BEHAVIOURS - WHY WE TRAVEL

逆 INTERNAL TRIP TRIGGERS		TRIPS OF FLIGHTS OF 3–7 HOURS		TRIPS OF FLIGHTS OF 7+ HOURS	
	SCORE	INDEX	SCORE	INDEX	
To relax and unwind	50%	79	53%	94	
To escape from routine	39%	96	49%	124	
For adventure and excitement	40%	132	52%	134	
To spend time with family	26%	85	28%	89	
To learn through other cultures	42%	104	53%	112	
To have fun with friends	10%	90	8%	78	
To have memories from top travel spots	24%	122	9%	85	
For a romantic getaway	14%	90	10%	66	
For personal reflection and growth	25%	129	15%	117	

EXTERNAL TRIP TRIGGERS

	SCORE	INDEX	SCORE	INDEX
Partner / spouse wanted to go	50%	109	40%	81
Visiting friends / family	15%	74	26%	92
Family / friends wanted to go	23%	91	13%	83
Kids wanted to go	21%	104	22%	101
Special event (e.g., wedding, reunion)	14%	89	14%	94
Festival or event	5%	80	13%	106



Travel aligns with children's school schedule



Take time off for vacation during major holidays



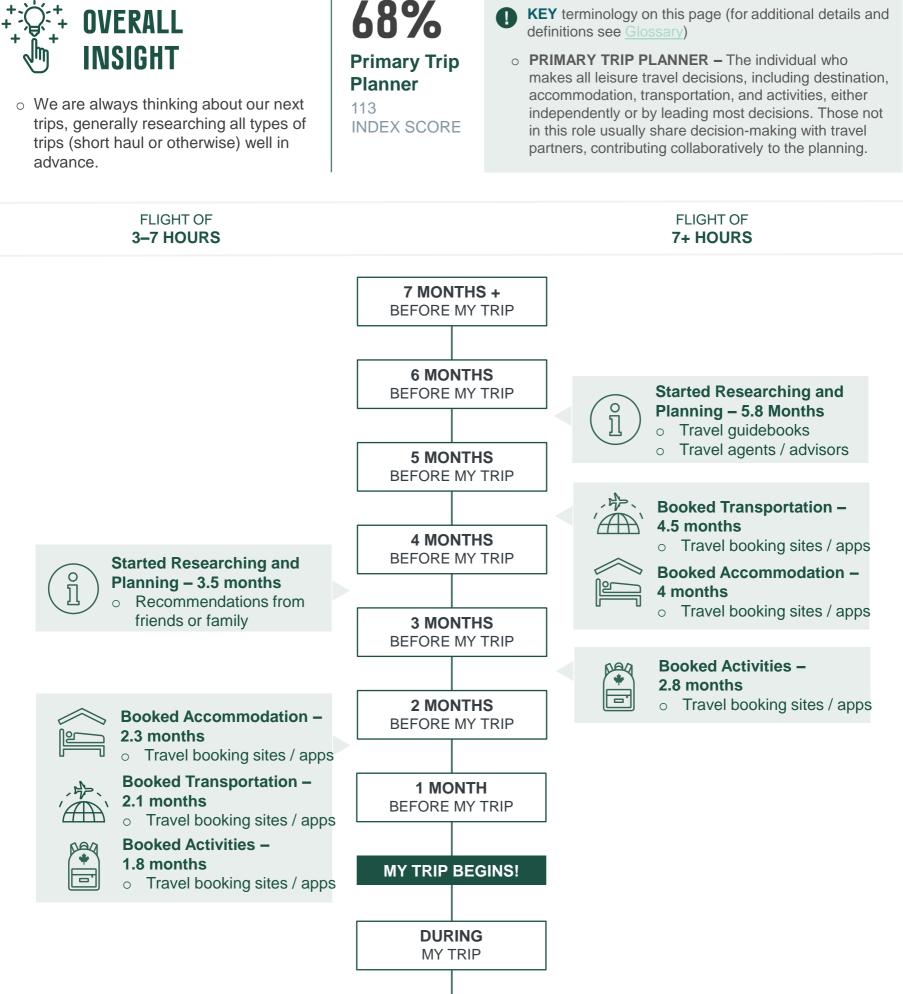
Difficult to take more than a few days of vacation at once





OUTDOOR EXPLORERS OUR BEHAVIOURS - HOW WE PLAN







OUTDOOR EXPLORERS OUR BEHAVIOURS - TRIP TYPES





OVERALL INSIGHT

- Our top trips are to mountain or wildlife / nature reserve destinations.
- At times we take trips like Culture Seekers and Simplicity Lovers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Mountain Retreat			
COMPANIONS	Cou	35%		
COMPANIONS	Extended family		26%	
TRIP EMOTIONAL MOTIVATIONS	Eun Bonding		Novel & Authentic	
	Hiking		49%	
ACTIVITIES	See or explo	38%		
	Snowboarding or downhill skiing 13			
KEY BEHAVIOURS	Trip to an authentic mountain town. Staying in a vacation rental or camping			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% 93 INDEX SCORE



TRIP TYPE	Solo Trip		
DESTINATION TYPE	Urban centre		23%
TRIP EMOTIONAL MOTIVATIONS	Fun Escape & Relax		Security
	Local restaurants 41%		
ACTIVITIES	Museums	30%	
	Visiting local monuments		
KEY BEHAVIOURS	Trip to visit friends and explore a unique city. Planning more last minute		

- **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.



TRIP TYPE	Wildlife & Nature Reserve				
COMPANIONS	Couple only			49%	
TRIP EMOTIONAL MOTIVATIONS	EUD FUD			Escape & Relax	
	Viewing wildlife in natural habitat 38%			38%	
ACTIVITIES	Nature walks			34%	
	Visiting nature parks or preserves			34%	
KEY BEHAVIOURS	Seeking adventure and remote access to nature. Planning more in advance				

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

42% ¹⁴⁸ INDEX SCORE

 $\bullet \bullet \circ \circ \circ$

TRIP TYPE	Couples Trip			
DESTINATION	Beach resort		23%	
TYPE	Small citi	20%		
TRIP EMOTIONAL MOTIVATIONS	Escape & Bonding Relax		Simplicity	
	Local restau	52%		
ACTIVITIES	Visiting loca	25%		
	Outdoor ma	22%		
KEY BEHAVIOURS	Couples getaway to slow down in an easy and peaceful environment			





OUR BEHAVIOURS - WHERE WE GO



- We seek access to adventure, wildlife and nature, and if it's remote and lessexplored, even better!
- We frequently travel domestically, and take international trips about once a year or more.

WHERE WE ARE GOING LATELY

	SCORE	INDEX		SCORE	INDEX
France	35%	91	USA	3%	100
Spain	9%	60	Switzerland	3%	136
Italy	8%	85	Belgium	3%	114
Portugal	4%	81	Canada	3%	127
Greece	3%	106	Germany	2%	94



WHERE DO WE WANT TO GO

GF LOPE NFW MC YORK GUADE ANKA EGYPT UGAL PO **KENYA** ARCTICA CRUISE ALBANIA CHINA

$\{ \textcircled{O} \}$ DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Known for stunning natural landscapes	50%	132
Provide access to unique natural wonders	49%	136
Provides opportunities to view wildlife in its natural habitat	41%	140
Provides numerous opportunities for outdoor adventures	38%	153
Offers a range of scenic viewpoints	33%	133
Provides a remote, no-frills experience	29%	150
Has many hidden gems	17%	120
Offers options for adrenaline seekers	13%	144





OUR BEHAVIOURS - THOUGHTS ON CANADA



- \circ If we have been to Canada before, it's likely been more than once.
- $_{\odot}\,$ We have most likely visited Quebec or the Atlantic provinces.
- $\circ\;$ Future trips to Canada will still include various destinations within Quebec.

WHERE DO WE WANT TO GO IN CANADA

MONTREAL MONTORFORD BANFF VAL JALBERT NUNAVUT VAL JALBERT NUNAVUT VAL JALBERT NUNAVUT VAL JALBERT NORAINE LAKE VANCOUVER ONTARIO

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	4%	92
	BC	8%	94
	MB	1%	85
	NB	7%	115
	NL	4%	95
	NS	5%	90
YT NU NU	NT	1%	104
	NU	0%	84
BC	ON	25%	77
AB MB OC	PEI	5%	100
SK	QC	69%	76
ON NB NS	SK	3%	102
	ΥT	0%	94





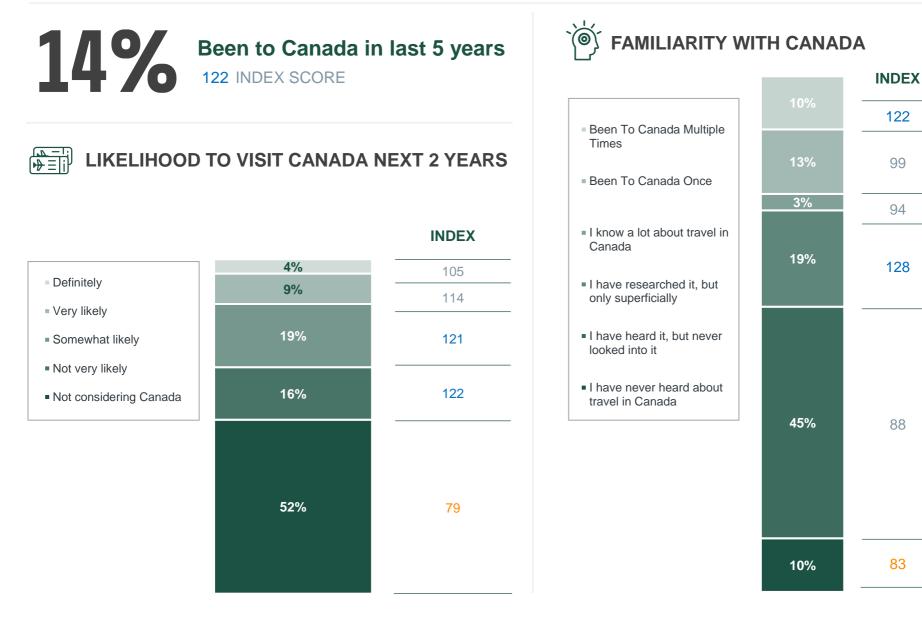
OUR BEHAVIOURS - MORE THOUGHTS ON CANADA



- o All seasons interest us.
- $\circ~$ We have researched some destinations in Canada.

CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
OUTDOOR EXPLORERS	21%	25%	40%	30%
VS. TOTAL MARKET	16%	22%	47%	30%







OUR BEHAVIOURS - LIFE OUTSIDE TRAVEL





- $\circ~$ Recent life events have included renovating our home or a career move.
- Outside of travel (which is a priority), we are spending on technology and ensuring we focus on growing our savings and investments.

MAJOR LIFE EVENTS IN LAST 5 YEARS

18% 25% 16% 6% Had a Moved to a Started a new **Bought** a child job / career new home new city **98 INDEX SCORE 121 INDEX SCORE 114 INDEX SCORE 101 INDEX SCORE** 5% 10% 43% 36% **Child started** Retired Purchased Renovated school house a car 97 INDEX SCORE **100 INDEX SCORE** 95 INDEX SCORE **100 INDEX SCORE**

NON-ESSENTIAL SPENDING PRIORITIES

	SCORE	INDEX
Travel	70%	116
Personal hobbies and interests (e.g., sports equipment, books, art supplies)	49%	113
Savings and investments	41%	95
Personal care and wellness	30%	62
Home and decor	29%	62
Fashion and accessories	24%	83







13% 6.7M

% OF FRANCE POPULATION

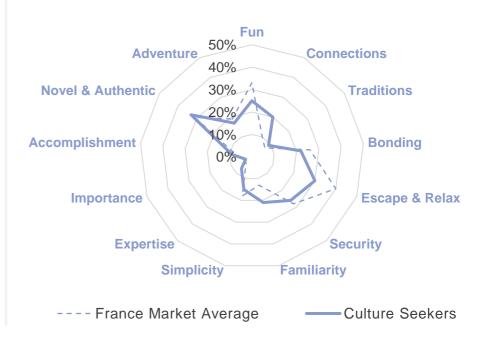
We are sociable, free-spirited individuals who seek unique, authentic experiences. We thrive on immersing ourselves in new perspectives, local culture, making connections, which boosts our energy and confidence.

We prefer vibrant city life, dynamic arts scenes, and culturally rich destinations. We prioritize diversity, inclusion, and sustainability, and open to both short and longer trips. Travel is an investment we make in ourselves.

WHAT YOU NEED TO KNOW ABOUT ME

1	We prioritize diversity, inclusion, sustainability and supporting the local economy.
2	We like the challenge of a new experience, and aren't afraid of trying something different like unconventional accommodations.
3	We try to learn the basics of the language before we travel so we can connect with new people and learn something new.
4	We take ownership over feeling welcomed in a destination by ensuring we travel responsibly and engage with communities.

EMOTIONAL TRAVEL MOTIVATIONS MAP





How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison



How is this calculated?

The economic values index measures positive impact on Canada's tourism economy. Attributes include economic means, Canada trip recency / frequency / likelihood, hotel and flight behaviours, trip spend behaviour, and likelihood to make travel decisions within their own household. The score is relative to the rest of the market to allow for comparison





OUR PSYCHOGRAPHICS - TRAVEL VALUES



OVERALL INSIGHT

- We seek authentic experiences, embracing new perspectives and connecting with locals.
- \circ We are dedicated to sustainable travel, ensuring we respect and preserve the environment.
- \circ Staying flexible and being open to spontaneous experiences is how we get the most out of travel.

TRAVEL VALUES & ATTITUDES

	SCORE	INDEX
I like to come back from travels having learnt something new	78%	107
I like to be able to take my time at a historic site or in a museum and not feel rushed	74%	111
When I travel to natural environments it makes me reflect on how fortunate I am	69%	114
I am more likely to select destinations / activities that invest in socially responsible tourism	60%	113
I like natural attractions but I don't usually think they are the highlights of my trip	57%	126
I learn the basics of a language before visiting a country / region	54%	135
I go where I want to go, no matter the hurdles		120
I seek out destinations where I can explore my ancestral heritage		120
I'm open to unconventional accommodations when travelling	45%	121
I like to keep my travel plans flexible and often book on short notice	43%	120
Even while travelling, I like to maintain regular contact with my duties or obligations back home		120
I seek out fine dining experiences and gourmet cuisine when I travel	32%	126
I'd be open to using AI-powered chatbots for travel planning and assistance	24%	122

EMOTIONAL MOTIVATIONS

			\smile
	SCORE	INDEX	
To open my mind to new perspectives	31%	120	Open
To feel like a local	21%	144	Free-S
To be familiar with my surroundings	21%	126	Sociat
To feel connected with new people	20%	136	Accep
To feel like I've accomplished something	11%	126	Exclus

7%

132

To feel like a travel expert

DESIRED DESTINATION

	SCORE	INDEX
Open	30%	141
Free-Spirited	26%	130
Sociable	26%	138
Accepting	24%	142
Exclusive	7%	110
World-Class	5%	121







OVERALL INSIGHT

- We represent a diverse age range and most of us don't have children.
- $\circ~$ We are generally employed full time.
- $\circ\;$ We live throughout the country in urban and suburban areas.

AGE		
	SCORE	INDEX
18-34	30%	114
35-54	30%	96
55+	40%	95
MEAN YEARS	47.5	91

EMPLOYMENT

Employed FT

Employed PT

Self-employed

Retired

SCORE

53%

5%

5%

24%

INDEX

103

99

131

92

HH INCOME (CAD)

	SCORE	INDEX
\$50K or less	21%	99
>\$50K to \$100K	67%	108
More than \$100K	9%	101
Refused	3%	79



	SCORE	INDEX
Primary education or less	4%	96
Secondary education	41%	107
Post- secondary education	55%	95



55% ¹²⁷ Male

43%	69
4J /0	Female

2%

152 Non-binary / Other

	JSEHOLD
24%	94 Children <18 Living At Home*
11%	114 Children 18+ Living At Home*
25%	89 Children NOT Living At Home*
51%	115 No Children

* Option is not exclusive

	SCORE	INDEX
Provence-Alpes-Côte d'Azur	7%	84
Nord-Pas-de-Calais / Picardie	7%	76
Bretagne	6%	124
Normandie	4%	77
Centre-Val de Loire	4%	87

FRANCE REGION BREAKOUT

	SCORE	INDEX
Île-de-France	22%	108
Languedoc-Roussillon-Midi-Pyrénées	11%	131
Auvergne-Rhône-Alpes	11%	88
Aquitaine-Limousin-Poitou-Charentes	10%	101
Pays de la Loire	8%	142
Alsace-Champagne-Ardenne-Lorraine	7%	90



OUR BEHAVIOURS - TRAVEL HABITS

TRAVEL TRADE INDEX: NON-GROUP

95

TRAVEL TRADE INDEX: GROUP

101

KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary





Incidence is frequency of 2+ times per year

 Incidence is frequency of 2+ times per year



OUR BEHAVIOURS - MORE TRAVEL HABITS

TYPICAL ACCOMMODATION

	SCORE	INDEX
Mid-priced Hotel	35%	109
Vacation Rental (e.g., Airbnb, Vrbo)	33%	93
Friend's or family's place	29%	104
Premium Hotel	22%	107
Campsite	11%	94
Bed & Breakfast	9%	103



THOUGHTS ON INDIGENOUS TRAVEL

70%

I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit 8% 103 INDEX SCORE Strong Inter

Strong Interest In Indigenous Activities

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
I really want to learn about the history of the destinations I visit	77%	117
You only ever get to know a country by experiencing its culture	74%	109
I like to explore places that are off the beaten path and less explored	71%	113
I'm willing to put in the effort while travelling in order to see lesser-known places	68%	109
I'm open to travelling to destinations with limited tourist infrastructure	61%	114
I'm open to visiting destinations with challenging climates or weather conditions	34%	115





OUR BEHAVIOURS - TRAVEL STYLE



OVERALL INSIGHT

- $_{\odot}\,$ We travel primarily as a couple, and sometimes alone.
- Our budgets are usually mid-ranged, but can splurge on an experience.

	SCORE	INDEX		
Spouse / Partner	56%	80		
Solo	21%	141		
Adult relatives	16%	84		
Kids	14%	92		
Friends	13%	102		



AVERAGE SPEND (ALL TRIPS)

\$2,460

89 INDEX SCORE

SPEND STYLE

Mid-range to Premium



OUR THOUGHTS ON RESPONSIBLE TRAVEL SCORE INDEX 73% It's important to me that I visit somewhere that is open to diversity and inclusion 136 71% 126 Hearing from under-represented communities is an important part of travelling 70% It's important for me to know that the money I spend will support the local economy I'm visiting 125 65% I consider the impact that I personally have on the destinations I visit 119 I am committed to sustainable travel and actively take steps to minimize my impact on the 50% 123 environment when travelling

54%

PRIORITIZE SUSTAINABLE TRAVEL 121 INDEX SCORE **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)

 PRIORITIZE SUSTAINABLE TRAVEL – The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."





OUR BEHAVIOURS - TRAVEL ACTIVITIES



- We like exploring popular places and trendy but less-travelled and independent experiences.
- $\,\circ\,$ We like to engage with cultural attractions and explore history and heritage.

_ _ _ _ _

TOP DESIRED TRAVEL ACTIVITIES

OVERALL INSIGHT

		SCORE	INDEX
	Cultural experiences or attractions	54%	118
	 Visiting local monuments 	39%	108
	o Museums	35%	117
	• Observing architecture	26%	124
WPP	Local cuisine	55%	119
	 Local restaurants 	47%	116
	o Street cuisine	21%	128
J.	Festivals and events	37%	138
	 Music concerts or festivals 	22%	132
	 Cultural or traditional festivals 	19%	148
*	Nightlife	20%	115
	• Bars and pubs	13%	113
	 Clubs and dancing 	8%	115
00	High-intensity sports	7%	104
	 Mountain biking 	4%	102
	• Whitewater rafting	2%	112
	Guided tours	31%	88
	Nature experiences	26%	77
	Shopping	23%	94
	Health and wellness	18%	72
Ñ <u>¢</u> Ĥ	Family-focused attractions	16%	88
	Overnight experiences	13%	107
J.	Winter-based sports	12%	95





CULTURE SEEKERS our behaviours - why we travel

INTERNAL TRIP TRIGGERS	TRIPS OF FLIGHTS OF 3–7 HOURS		TRIPS OF FLIGHTS OF 7+ HOURS	
	SCORE	INDEX	SCORE	INDEX
To relax and unwind	60%	100	54%	95
To escape from routine	30%	80	35%	83
To spend time with family	34%	98	36%	97
To learn through other cultures	36%	93	51%	109
To have fun with friends	22%	110	21%	115
For adventure and excitement	26%	101	26%	90
For a romantic getaway	12%	78	15%	105
To have memories from top travel spots	19%	91	21%	113
To check off dream travel places	13%	106	15%	118

EXTERNAL TRIP TRIGGERS

00005			
SCORE	INDEX	SCORE	INDEX
44%	89	45%	100
35%	120	37%	110
38%	117	24%	113
21%	119	14%	109
22%	127	14%	97
15%	96	22%	101
	44% 35% 38% 21% 22%	44% 89 35% 120 38% 117 21% 119 22% 127	44% 89 45% 35% 120 37% 38% 117 24% 21% 119 14% 22% 127 14%



Travel aligns with children's school schedule

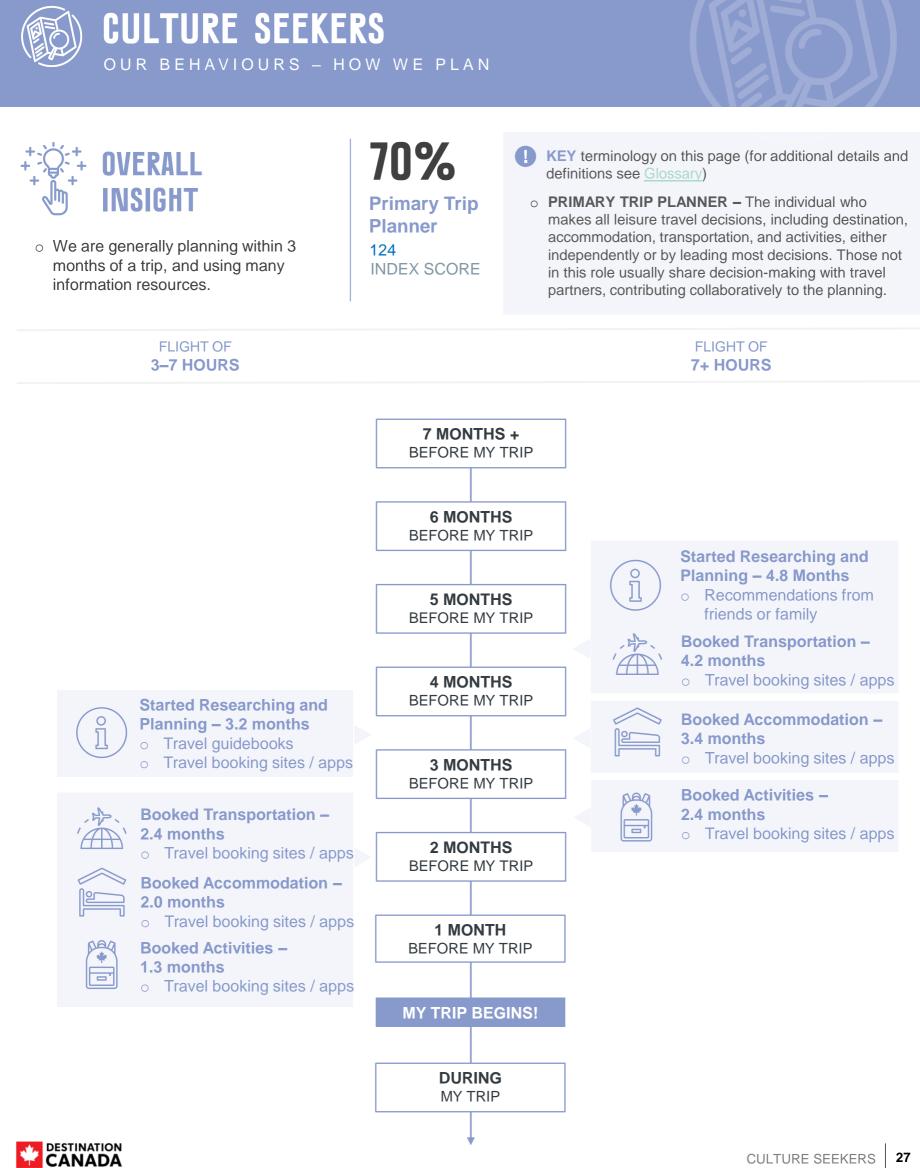


Take time off for vacation during major holidays



Difficult to take more than a few days of vacation at once





27



OUR BEHAVIOURS - TRIP TYPES



OVERALL INSIGHT

- Our top trips enjoy the culture, food, music, and shopping of a destination.
- Some couples trips are more like Simplicity Lovers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Solo Trip			
DESTINATION TYPE	Urban centre		23%	
TRIP EMOTIONAL MOTIVATIONS	Fun Escape & Relax		Security	
	Local restau	41%		
ACTIVITIES	Museums	30%		
	Visiting loca	21%		
KEY BEHAVIOURS	Trip to visit friends and explore a unique city. Planning more last minute			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

109 INDEX

INDEX SCORE

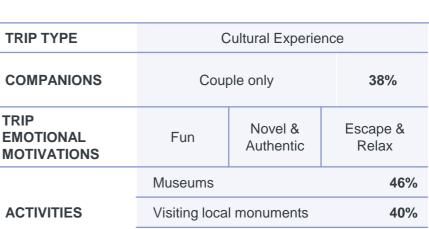
TRIP TYPE	Beach Resort			
COMPANIONS	Couple only		56%	
TRIP EMOTIONAL MOTIVATIONS	Escape & Relax	Fun	Bonding	
	Local restaurants 4			
ACTIVITIES	Outdoor ma	30%		
	Oceanside b	25%		
KEY BEHAVIOURS	Easy trip to a mild climate. Planned in advance, vacation rental or all-inclusive			

- **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

12% ¹²⁸ INDEX SCORE



 KEY
 Seeking to learn something new and

 BEHAVIOURS
 explore local cuisine

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

33%

13% ¹³² INDEX SCORE

TRIP TYPE	Small Cities & Towns			
COMPANIONS	Couple only		51%	
TRIP EMOTIONAL MOTIVATIONS	Fun Escape & Relax		Security	
	Local restau	61%		
ACTIVITIES	Nature walk	22%		
	Breweries		22%	
KEY BEHAVIOURS	Seeking friendly and charming experiences where we can spend quality time together			





OUR BEHAVIOURS - WHERE WE GO



- We seek rich culture and heritage, with a variety of museums and historical sites.
- We travel domestically in France and also visit other countries in Europe including Italy, Spain, and Portugal.

WHERE WE ARE GOING LATELY

	SCORE	INDEX		SCORE	INDEX
France	34%	89	UK	3%	139
Spain	13%	111	Germany	3%	112
Italy	7%	80	Greece	2%	80
Portugal	5%	112	Canada	2%	115
USA	4%	108	Morocco	2%	116



WHERE DO WE WANT TO GO

ROME INDIA DUBAI BRITTAN Μ HUNGARY PORTUGAL TURKE EGYP SPA SCOTLAND **CUBA** PERU MAURITIUS PS THE A SI **FINLA** CROATIA IN MARTINIQUE **OSTA RICA**

DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Has a rich cultural and historical heritage	44%	115
Has a variety of museums and / or historical sites	29%	115
Provides a variety of local festivals and events	24%	143
Is inclusive and tolerant	22%	141
Has vibrant nightlife and entertainment	17%	122
Offers an energetic and dynamic cultural scene	17%	149
Has a thriving arts and music scene	17%	150
Offers an eccentric and unique atmosphere	12%	141





OUR BEHAVIOURS - THOUGHTS ON CANADA



- \circ Many of us have never visited Canada, and if we have, it was only one time.
- $\circ~$ Our visits have focused on Ontario, Quebec and the Atlantic provinces.
- A future visit could include Quebec or Toronto.

WHERE DO WE WANT TO GO IN CANADA

MONTREALVANCOUVERCALGARYQUEBECONTARIOALBERTATORONTO

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	5%	97
	BC	6%	74
	MB	5%	106
	NB	8%	122
	NL	3%	89
	NS	8%	112
YT NT NU	NT	3%	145
	NU	3%	131
BC	ON	28%	89
AB MB OC	PEI	6%	105
SK	QC	75%	97
ON NB NS	SK	1%	81
	ΥT	0%	94





OUR BEHAVIOURS - MORE THOUGHTS ON CANADA

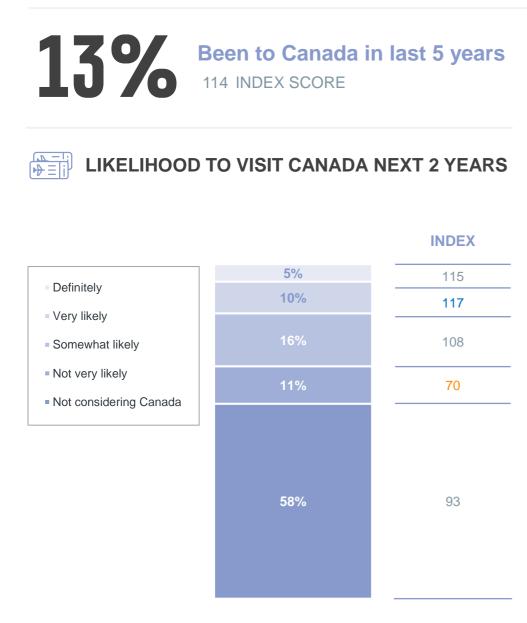


- Most travel to Canada has been done during the spring and summer months.
- o Overall, our knowledge of Canada as a travel destination has an opportunity to grow.

o If we have not been before, we are likely not considering a future trip.

CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
CULTURE SEEKERS	11%	27%	49%	34%
VS. TOTAL MARKET	16%	22%	47%	30%



FAMILIARITY WITH CANADA 0 **INDEX**

	8%	
- Roon To Conada Multipla	070	104
Been To Canada Multiple Times	15%	112
Been To Canada Once	=0/	
	5%	122
 I know a lot about travel in Canada 	17%	113
 I have researched it, but only superficially 		
 I have heard it, but never looked into it 		
 I have never heard about travel in Canada 	43%	82
	13%	95





OUR BEHAVIOURS - LIFE OUTSIDE TRAVEL



- $_{\odot}\,$ We primarily spend our money on leisure travel and experiences.
- $\circ~$ In the last 5 years, we have purchased a new car, invested in home renovations, started a new job or moved to a new city.

MAJOR LIFE EVENTS IN LAST 5 YEARS

20% 22% 12% 7% Had a Started a new **Bought a** Moved to a child job / career new home new city 99 INDEX SCORE **109 INDEX SCORE 80** INDEX SCORE **116 INDEX SCORE** 5% 35% 38% 9% **Child started** Purchased Retired Renovated school house a car 97 INDEX SCORE **71** INDEX SCORE 90 INDEX SCORE 93 INDEX SCORE

NON-ESSENTIAL SPENDING PRIORITIES

	SCORE	INDEX
Travel	62%	99
Personal hobbies and interests (e.g., sports equipment, books, art supplies).	45%	98
Personal care and wellness	38%	114
Savings and investments	37%	77
Home and decor	33%	90
Fashion and accessories	29%	100







11% 5.5M

% OF FRANCE POPULATION

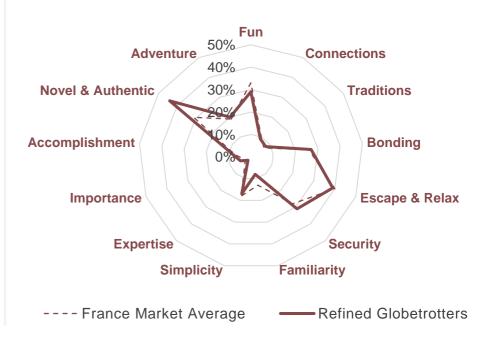
We prioritize travel above all, indulging in world-class destinations, gourmet dining, and exclusive experiences. We are experienced travellers who are always on the lookout for new, unique places to cross of our list.

We immerse ourselves in history, museums, and seek to learn something new from the cultures we experience. We ensure smooth travel with all-inclusive packages and expert-guided tours.

WHAT YOU NEED TO KNOW ABOUT ME

1	Travel is our #1 spending priority.
2	We have the flexibility to travel at any time of year, as our kids are grown up.
3	We are looking for world-class and curated experiences in all aspects from dining and shopping to accommodation.
4	Planning how we will see all the history, museums, and architecture of a destination is paramount.
	paramount.

EMOTIONAL TRAVEL MOTIVATIONS MAP





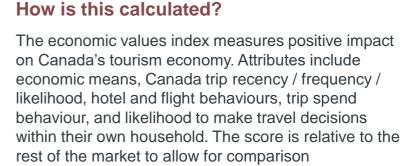
TRAVELLER RESPONSIBLE INDEX

TRAVELLE

TRAVELLER ECONOMIC INDEX

How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison

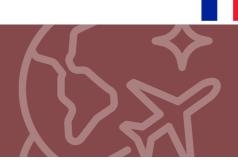


CANADA



REFINED GLOBETROTTERS

OUR PSYCHOGRAPHICS - TRAVEL VALUES





OVERALL INSIGHT

- \circ We seek discovery through experiences, and a sense of accomplishment through our travels.
- \circ We want to experience luxury and indulge in world-class experiences, and tend not to think about budget.
- $\circ~$ Joining tours and working with travel agents ensures a smooth, enlightening travel experience.

TRAVEL VALUES & ATTITUDES		
	SCORE	INDEX
I'm always on the look out for new destinations to visit next	85%	129
I like to come back from travels having learnt something new	84%	127
I prioritize discovering new restaurants, stores, and hotels over revisiting familiar ones	82%	131
Exploring the world through travel is an important milestone of growing up	79%	129
I prefer booking flights and accommodations well in advance	75%	146
I'm passionate about travelling	68%	122
I make sure to visit the "famous" sites wherever I go	63%	134
I tend to not think about my budget too much when travelling	55%	137
I enjoy joining guided tours to explore new destinations	49%	138
When traveling, I expect 24 / 7 support from a travel provider	48%	141
Luxury experiences are an important part of travel	46%	145
I seek travel advice from travel agencies and agents	42%	136
I seek out fine dining experiences and gourmet cuisine when I travel	32%	127

\bigcirc EMOTIONAL MOTIVATIONS

~	SCORE	INDEX
To explore and discover new things / places	59%	136
To feel safe and secure	40%	121
To have authentic experiences	40%	122
To open my mind to new perspectives	35%	128
To be proud to share my travel experiences	21%	116
To bond through shared experiences	20%	124



	SCORE	INDEX
Authentic	60%	128
Charming	31%	123
Luxurious	21%	152
Caring	15%	137
Exclusive	13%	148
World-Class	7%	136



REFINED GLOBETROTTERS OUR DEMOGRAPHICS



OVERALL INSIGHT

- $\circ~$ We are employed full time, and some of us are retired.
- o We have high incomes or are financially comfortable in retirement.

0

o If we are parents, our kids aren't living with us any longer, any travel plans with them aren't restricted to school schedules.

\$50K or less

AGE		
	SCORE	INDEX
18-34	15%	74
35-54	29%	94
55+	56%	118
MEAN YEARS	54.9	122

EMPLOYMENT

Employed FT

Employed PT

Self-employed

Retired

R

SCORE

49%

3%

4%

40%

INDEX

95

83

104

117

HH INCOME (CAD)

SCORE

10%

INDEX

53

>\$50K to \$100K	70%	131
More than \$100K	16%	147
Refused	4%	107



	SCORE	INDEX
Primary education or less	2%	83
Secondary education	33%	74
Post- secondary education	65%	125



 $\bigcirc \bigcirc$

48%	98 Male	
52%	104 Female	
0%	85 Non-binary / Other	
/000 010	IOUSEHOLD	
22%	92 Children <18 Living At Home*	
9%	94 Children 18+ Living At Home*	
40%	119 Children NOT Living At Home*	
39%	99 No Children	

* Option is not exclusive

FRANCE	REGION	BREAKOUT	-

	SCORE	INDEX
Île-de-France	25%	127
Provence-Alpes-Côte d'Azur	10%	134
Languedoc-Roussillon-Midi-Pyrénées	10%	100
Auvergne-Rhône-Alpes	9%	66
Aquitaine-Limousin-Poitou-Charentes	9%	89
Nord-Pas-de-Calais / Picardie	7%	85

	SCORE	INDEX
Alsace-Champagne-Ardenne- Lorraine	7%	74
Normandie	5%	106
Centre-Val de Loire	5%	113
Bretagne	5%	100
Pays de la Loire	5%	85





TRAVEL TRADE INDEX: NON-GROUP

145

TRAVEL TRADE INDEX: GROUP

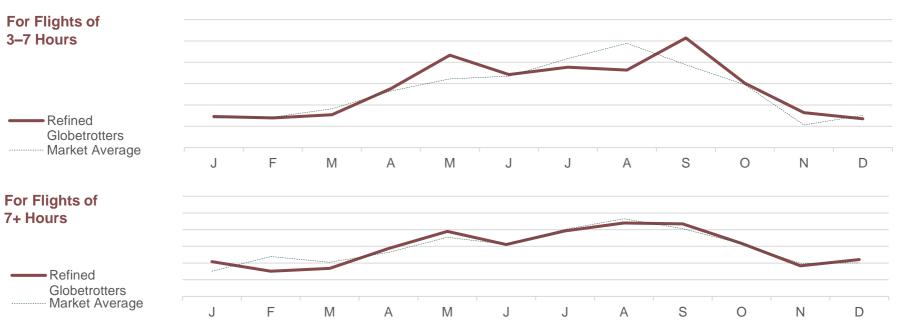
128

I KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary

TYPICAL TRAVEL MONTHS





Incidence is frequency of 2+ times per year

CANADA

Incidence is frequency of 2+ times per year



REFINED GLOBETROTTERS

OUR BEHAVIOURS - MORE TRAVEL HABITS

	SCORE	INDEX
Premium Hotel	33%	143
Mid-priced Hotel	31%	87
Vacation Rental (e.g., Airbnb, Vrbo)	29%	66
All-inclusive resort	19%	144
Friend's or family's place	17%	60
High-end / Luxury Hotel	13%	150



THOUGHTS ON INDIGENOUS TRAVEL



I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit **10%** 119 INDEX SCORE

Strong Interest In Indigenous Activities

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
You only ever get to know a country by experiencing its culture	81%	131
I really want to learn about the history of the destinations I visit	81%	127
I'm willing to put in the effort while travelling in order to see lesser-known places	66%	106
I like to explore places that are off the beaten path and less explored	57%	87
I'm open to travelling to destinations with limited tourist infrastructure	44%	81
I'm open to visiting destinations with challenging climates or weather conditions	25%	93





REFINED GLOBETROTTERS our behaviours - travel style

+;;;;+ +;;;;+ +,;;;+ +,;;;+ +,;;;+

OVERALL INSIGHT

• We travel primarily with our partner our spouse.

• Our budgets are healthy, as travel is our priority.

SCORE	INDEX
71%	118
19%	105
14%	93
12%	98
7%	75
	71% 19% 14% 12%



AVERAGE SPEND (ALL TRIPS)

\$3,890

138 INDEX SCORE

SPEND STYLE

Premium to High-end Luxury



SCORE

INDEX

OUR THOUGHTS ON RESPONSIBLE TRAVEL

	OCONE	INDEX
It's important for me to know that the money I spend will support the local economy I'm visiting	63%	103
Hearing from under-represented communities is an important part of travelling	57%	104
I consider the impact that I personally have on the destinations I visit	50%	89
It's important to me that I visit somewhere that is open to diversity and inclusion	47%	90
I am committed to sustainable travel and actively take steps to minimize my impact on the environment when travelling	34%	84

39%

KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)

PRIORITIZE SUSTAINABLE TRAVEL 90 INDEX SCORE

 PRIORITIZE SUSTAINABLE TRAVEL – The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."





REFINED GLOBETROTTERS



- Local cuisine and overall relaxation through wellness experiences are a priority.
- $\circ\;$ We like to explore historical cities, through guided tours or multiple stops on a cruise.

TOP DESIRED TRAVEL ACTIVITIES

		SCORE	INDEX
	Cultural experiences or attractions	64%	144
	 Visiting local monuments 	51%	150
	 Historical or archeological sites 	46%	138
	o Museums	43%	136
	Guided tours	59%	146
	• City tours	42%	145
	o Boat tours	28%	152
W PP	Local cuisine	56%	123
	 Local restaurants 	50%	127
	 Luxury dining 	13%	146
AM	Shopping	28%	103
	 Souvenir shopping 	17%	101
	 Luxury shopping 	6%	126
	Overnight experiences	15%	123
	 Staying at all-inclusive resort 	7%	151
	o Cruise	6%	132
	Nature experiences	36%	96
<u>مُ \ \ \</u>	Health and wellness	25%	106
<u>n</u>	Family-focused attractions	18%	89
J.*	Festivals and events	12%	77
PX	Winter-based sports	10%	87
*	Nightlife	8%	89
00	Water-based sports	8%	89





REFINED GLOBETROTTERS

OUR BEHAVIOURS - WHY WE TRAVEL



INTERNAL TRIP TRIGGERS	TRIPS OF FLIGHTS OF 3–7 HOURS		TRIPS OF FLIGHTS OF 7+ HOURS	
	SCORE	INDEX	SCORE	INDEX
To relax and unwind	64%	108	57%	102
To learn through other cultures	51%	122	49%	104
To escape from routine	43%	103	41%	99
To spend time with family	28%	89	31%	92
For adventure and excitement	22%	93	29%	95
For a romantic getaway	18%	125	20%	142
To be pampered	16%	132	12%	133
For personal reflection and growth	9%	92	10%	91
To have memories from top travel spots	22%	107	15%	99

EXTERNAL TRIP TRIGGERS

	SCORE	INDEX	SCORE	INDEX
Partner / spouse wanted to go	49%	106	47%	104
Visiting friends / family	19%	82	17%	79
Special event (e.g., wedding, reunion)	14%	93	16%	101
Family / friends wanted to go	21%	87	17%	95
Kids wanted to go	11%	91	15%	88
Festival or event	12%	95	6%	76



Travel aligns with children's school schedule

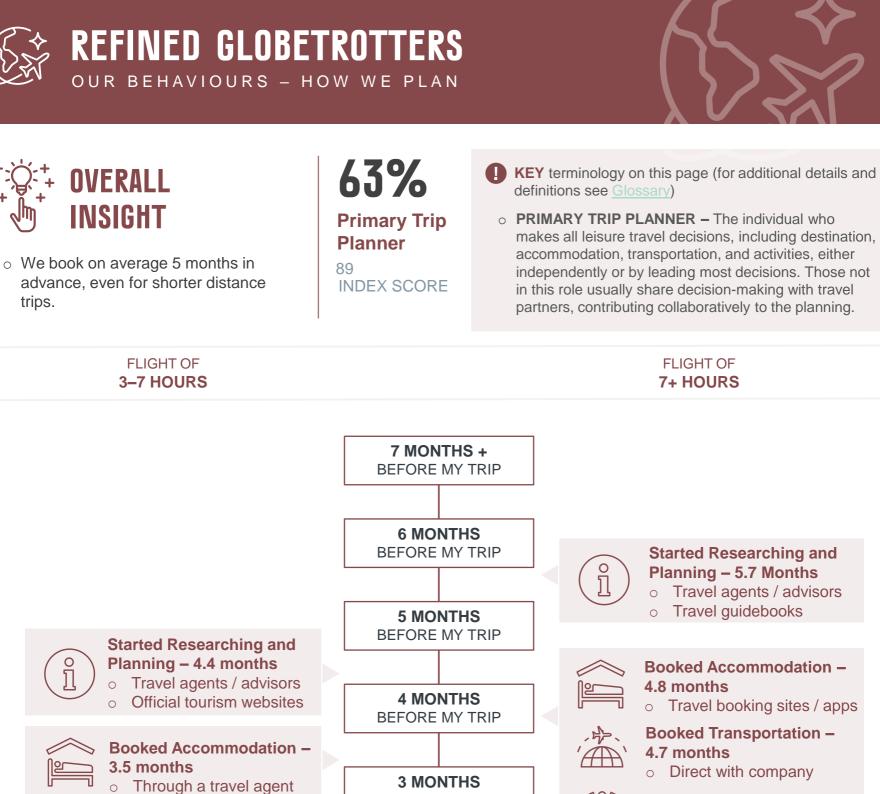


Take time off for vacation during major holidays



Difficult to take more than a few days of vacation at once







Booked Transportation – 3.2 months • Through a travel agent



Booked Activities – 2.6 months Travel booking sites / apps



BEFORE MY TRIP

2 MONTHS **BEFORE MY TRIP**





REFINED GLOBETROTTERS OUR BEHAVIOURS - TRIP TYPES



OVERALL INSIGHT

- Our top trips explore beaches and city centres, and more exclusive and luxury destinations.
- We also take trips like Simplicity Lovers and Culture Seekers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Couples Trip			
DESTINATION	Beach resort		14%	
ТҮРЕ	Urban centre		13%	
TRIP EMOTIONAL MOTIVATIONS	Fun	Fun Escape & No Relax Aut		
	Local restaurants			
ACTIVITIES	Visiting loca	40%		
	Historical or archeological sites 30%			
KEY BEHAVIOURS	Trip to a warm climate. Seeking an authentic destination to explore and learn from			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% ¹³³ INDEX SCORE



TRIP TYPE	Beach Resort			
COMPANIONS	Couple only		56%	
COMPANIONS	Extended family		25%	
TRIP EMOTIONAL MOTIVATIONS	Escape & Fun Relax		Bonding	
	Local restaurants 45°			
ACTIVITIES	Outdoor ma	30%		
	Oceanside beaches 25			
KEY BEHAVIOURS	An easy trip to a mild climate. Larger group, staying in vacation rental or all- inclusive			

- **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Luxury Resort			
COMPANIONS	Couple only			57%
TRIP EMOTIONAL MOTIVATIONS	Fun		ovel & hentic	
	Local restaurants 50			50%
ACTIVITIES	Luxury dining			47%
	Visiting famous shopping centres			28%
KEY BEHAVIOURS	Romantic all-inclusive getaway focussed on indulgence and living in the moment			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% ¹³⁴ INDEX SCORE

 $\bullet \bullet \circ \circ \circ$

TRIP TYPE	Cultural Experience			
COMPANIONS	Couple only		38%	
COMPANIONS	Alone		25%	
TRIP EMOTIONAL MOTIVATIONS	EUD I		ape & elax	
	Museums			46%
ACTIVITIES	Visiting local monuments			40%
	Local restaurants 35%			35%
KEY BEHAVIOURS	Seeking some hidden gems, unique culture, and stunning landscapes			







- We enjoy exploring the outdoors, with access to nature, through curated experiences.
- We travel everywhere, close to home in Europe, but over-index for most long-haul destinations.

WHERE WE ARE GOING LATELY					
	SCORE	INDEX		SCORE	INDEX
France	29%	81	Portugal	4%	81
Spain	12%	96	Morocco	2%	121
Italy	11%	133	Canada	2%	112
USA	5%	143	Japan	2%	105
Greece	5%	142	Croatia	2%	106



WHERE DO WE WANT TO GO

JAPAN TAHITI EGYPT AUSTRALIA FRANCE SOUTH AMERICA TYROL POLAND INDIA ASIA COSTA RICA CARIBBEAN ASIA COSTA RICA EUROPE NEW YORK MAURITUS SEYCHELLES PACIFIC ISLANDS EUROPE NORWAY PACIFIC ISLANDS EUROPE NORWAY FRENCH POLYNESIAKOREA GREECE PERU IRELAND ARGENTINA FLORENCE CORSICA JORDAN CAMBODIA INTED STATES VIETNAM CANADA FLORIDA TALY

DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Has a rich cultural and historical heritage	56%	136
Known for stunning natural landscapes	50%	132
Has a variety of museums and / or historical sites	40%	139
Offers natural landscapes in close proximity to city amenities	35%	134
Renowned for food and drink experiences	25%	140
Offers all-inclusive resort packages	23%	147
Has luxury dining, shopping, and accommodations	20%	142
Has packaged holiday / vacation offers	18%	149





REFINED GLOBETROTTERS

OUR BEHAVIOURS - THOUGHTS ON CANADA



- o We may have been to Canada before, but perhaps not recently.
- Overall we have visited a variety of destinations in Canada.
- o Future trips to Canada will still include various destinations within Quebec.

<u>, 9</u> WHERE DO WE WANT TO GO IN CANADA

VANCOUVER NIAGARA QUEBEC **BRITISH COLUMBIA** NUNAVUT TREAL \mathbf{N} TORONTO CALGARY ONTARIO

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	8%	122
	BC	13%	130
	MB	5%	104
	NB	3%	82
	NL	8%	115
	NS	9%	114
YT NU NU	NT	0%	79
	NU	0%	84
BC	ON	33%	116
AB MB QC	PEI	2%	81
SK	QC	75%	95
ON NB NS	SK	4%	130
	ΥT	0%	94
	REFINED G	LOBETROT	TERS 44



REFINED GLOBETROTTERS

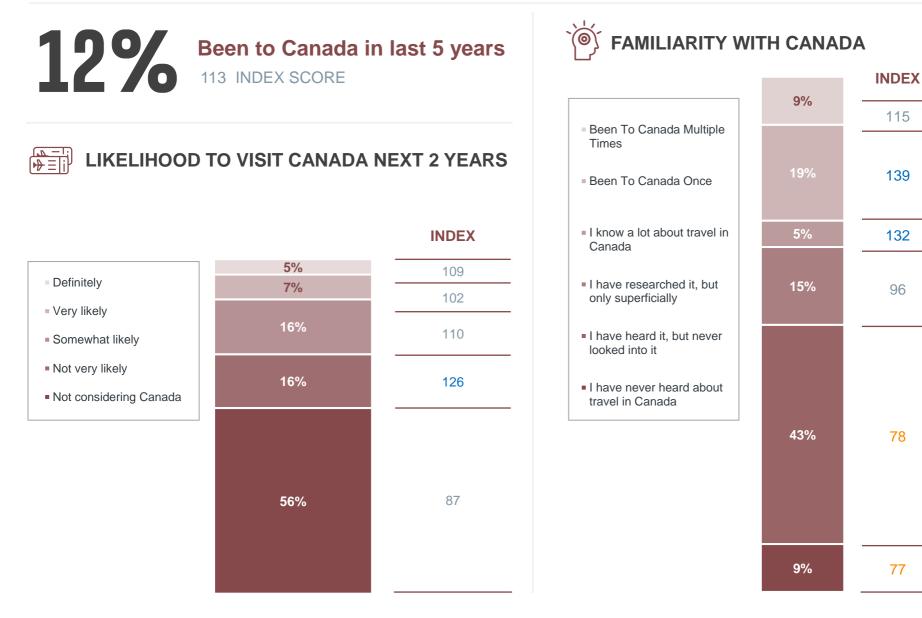
OUR BEHAVIOURS - MORE THOUGHTS ON CANADA



- o We have visited Canada in spring, summer, and fall, and have the freedom to travel in any season.
- Overall we are well informed about Canada, but may not feel we need to visit again. We are prioritizing other destinations for now.

CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
REFINED GLOBETROTTERS	13%	22%	49%	32%
VS. TOTAL MARKET	16%	22%	47%	30%



DESTINATION

115

139

132

96

78

77



REFINED GLOBETROTTERS OUR BEHAVIOURS - LIFE OUTSIDE TRAVEL





- Our higher net worth affords us the ability to continue to invest in new, big purchases (like home renovations or vehicles) - and of course travel.
- After spending on travel, our next biggest priority is continuing to grow our savings.

MAJOR LIFE EVENTS IN LAST 5 YEARS

14% 12% 14% 4% Moved to a Had a Started a new **Bought a** child new city job / career new home **76 INDEX SCORE 88 INDEX SCORE 70** INDEX SCORE **98 INDEX SCORE** 3% 13% 43% 47% Retired **Child started** Purchased Renovated school house a car **89 INDEX SCORE 122 INDEX SCORE 114 INDEX SCORE 127** INDEX SCORE

NON-ESSENTIAL SPENDING PRIORITIES

	SCORE	INDEX
Travel	78%	133
Savings and investments	39%	86
Personal hobbies and interests (e.g., sports equipment, books, art supplies).	37%	71
Home and decor	36%	117
Personal care and wellness	34%	90
Fashion and accessories	25%	86





6% 2.8M

% OF FRANCE POPULATION

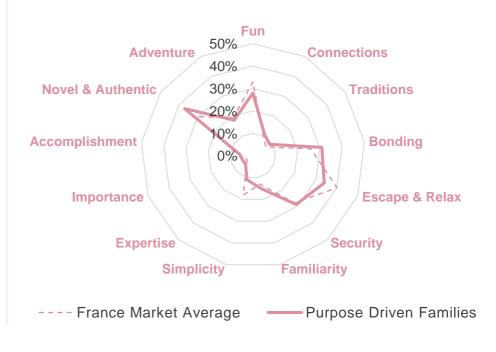
We are ambitious and conscientious parents who prioritize unique, kid-friendly travels. We relish trendy destinations, hidden gems that support local cultures, and anywhere that lets us spend time in nature.

Travel is both a shared accomplishment and a personal journey of learning for the entire family. Cost or difficulty aren't big deterrents; we seek socially responsible, impressive, new experiences.

WHAT YOU NEED TO KNOW ABOUT ME

1	We prioritize authentic exploration that allows us to discover and learn about the world.
2	Understanding the history of the places we visit and the people we meet is important.
3	Being trendy includes being trendsetters in travel choices and behaviours, which includes prioritizing sustainability and responsible travel.
4	Exposure to nature, exploring the outdoors, and immersing in culture make us feel fortunate.

EMOTIONAL TRAVEL MOTIVATIONS MAP





How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison TRAVELLER ECONOMIC INDEX

How is this calculated?

The economic values index measures positive impact on Canada's tourism economy. Attributes include economic means, Canada trip recency / frequency / likelihood, hotel and flight behaviours, trip spend behaviour, and likelihood to make travel decisions within their own household. The score is relative to the rest of the market to allow for comparison





OUR PSYCHOGRAPHICS - TRAVEL VALUES



OVERALL INSIGHT

- \circ We value learning, engaging with local cultures, and exploring the history of our destinations.
- $\,\circ\,$ We use travel to experience something new, and view this as an accomplishment.
- $_{\odot}$ We are passionate about travel, and seek authentic destinations that will make our friends say 'wow'.

TRAVEL VALUES & ATTITUDES

	SCORE	INDEX
Exploring the world through travel is an important milestone of growing up	80%	130
Trying out local cuisine is a really important part of travel	78%	146
I like to be able to take my time at a historic site or in a museum and not feel rushed	75%	112
When I travel to natural environments it makes me reflect on how fortunate I am	68%	112
I'm passionate about travelling	66%	120
I am more likely to select destinations / activities that invest in socially responsible tourism	66%	131
I generally think natural attractions are the highlights of my trip	63%	118
I go where I want to go, no matter the hurdles	52%	117
I seek out destinations where I can explore my ancestral heritage	51%	134
I learn the basics of a language before visiting a country / region	49%	121
I love posting my trips on social media to share with friends	43%	126
I seek travel advice from travel agencies and agents	36%	122
I'd be open to using AI-powered chatbots for travel planning and assistance	24%	119

EMOTIONAL MOTIVATIONS

·	SCORE	INDEX
To explore and discover new things / places	50%	119
To have authentic experiences	37%	117
To bond through shared experiences	22%	138
To have a fun, social setting	11%	134
To create new, or take part in old, traditions	10%	128
To feel like I'm important	5%	126

DESIRED DESTINATION

	SCORE	INDEX
Unique	32%	110
Passionate	28%	140
Open	26%	123
Familiar	23%	120
Fun	21%	108
Trendy	8%	118



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OVERALL INSIGHT

- $\circ~$ We are parents under 55 years of age, with kids of all ages .
- We attended post-secondary education, are working full-time, and earn high incomes.

AGE		
	SCORE	INDEX
18-34	27%	105
35-54	59%	148
55+	15%	61
MEAN YEARS	41.7	67

EMPLOYMENT

	SCORE	INDEX
Employed FT	76%	149
Employed PT	5%	97
Self-employed	2%	78
Retired	6%	62

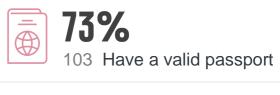
INDEX

HH INCOME (CAD)

	SCORE	INDEX
\$50K or less	17%	85
>\$50K to \$100K	69%	122
More than \$100K	11%	115
Refused	3%	74



	SCORE	INDEX
Primary education or less	1%	74
Secondary education	29%	59
Post- secondary education	70%	140



53%¹¹⁷_{Male}

GENDER

47%	86 Female
4/%	Female

0%

85 Non-binary / Other

HOU	SEHOLD
82%	146 Children <18 Living At Home*

9%
100 Children 18+ Living At Home*
8%
57 Children NOT Living At Home*

10% ⁶¹ No Children

* Option is not exclusive

FRANCE REGION BREAKOUT

	SCORE	INDEX
Île-de-France	24%	121
Languedoc-Roussillon-Midi-Pyrénées	11%	123
Auvergne-Rhône-Alpes	11%	88
Aquitaine-Limousin-Poitou-Charentes	9%	100
Nord-Pas-de-Calais / Picardie	8%	88
Alsace-Champagne-Ardenne-Lorraine	7%	84

	SCORE	INDEX
Provence-Alpes-Côte d'Azur	7%	75
Pays de la Loire	7%	125
Normandie	5%	103
Bretagne	5%	96
Bourgogne-Franche-Comté	4%	117





PURPOSE DRIVEN FAMILIES our behaviours - travel habits

TRAVEL TRADE INDEX: NON-GROUP

101

TRAVEL TRADE INDEX: GROUP

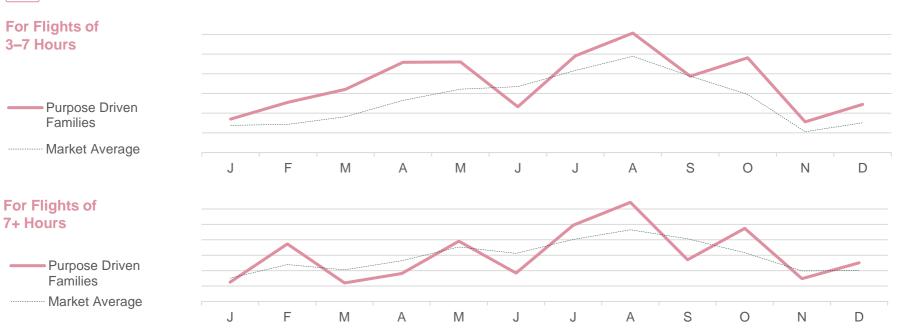
124

KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary

TYPICAL TRAVEL MONTHS





Incidence is frequency of 2+ times per year

Incidence is frequency of 2+ times per year





OUR BEHAVIOURS - MORE TRAVEL HABITS

TYPICAL ACCOMMODATION

	SCORE	INDEX
Vacation Rental (e.g., Airbnb, Vrbo)	32%	84
Mid-priced Hotel	30%	80
Friend's or family's place	22%	80
Premium Hotel	22%	106
Campsite	15%	117
All-inclusive resort	14%	116



THOUGHTS ON INDIGENOUS TRAVEL



I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit **12%**

Strong Interest In Indigenous Activities

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
You only ever get to know a country by experiencing its culture	75%	111
I really want to learn about the history of the destinations I visit	72%	106
I'm willing to put in the effort while travelling in order to see lesser-known places	70%	112
I like to explore places that are off the beaten path and less explored	66%	103
I'm open to travelling to destinations with limited tourist infrastructure	48%	90
I'm open to visiting destinations with challenging climates or weather conditions	31%	108





OUR BEHAVIOURS - TRAVEL STYLE



OVERALL INSIGHT

- o We travel primarily as a nuclear family.
- Our budgets are usually mid-ranged, but spend on experiences we really value.

CODE	
SCORE	INDEX
72%	120
67%	144
19%	105
7%	80
7%	75
	72% 67% 19% 7%



AVERAGE SPEND (ALL TRIPS)

\$3,570

127 INDEX SCORE

SPEND STYLE

Premium / Upscale



OUR THOUGHTS ON RESPONSIBLE TRAVEL SCORE INDEX I consider the impact that I personally have on the destinations I visit 70% 128 It's important to me that I visit somewhere that is open to diversity and inclusion 66% 123 Hearing from under-represented communities is an important part of travelling 66% 118 It's important for me to know that the money I spend will support the local economy I'm visiting 65% 111

I am committed to sustainable travel and actively take steps to minimize my impact on the environment when travelling 57%

56%

PRIORITIZE SUSTAINABLE TRAVEL 124 INDEX SCORE **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)

 PRIORITIZE SUSTAINABLE TRAVEL – The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."



138



OUR BEHAVIOURS - TRAVEL ACTIVITIES



OVERALL INSIGHT

- We like to try the top sports in our destinations, both winter and summer focussed sports.
- $\circ~$ Cultural education is also important.

TOP DESIRED TRAVEL ACTIVITIES

		SCORE	INDEX
ŶŧŶ	Family-focused attractions	45%	123
	 Amusement parks or theme parks 	39%	130
	 Zoos or aquariums 	31%	118
	 Space or science centres 	22%	151
Jan Bar	Winter-based sports	24%	138
	 Snowboarding or downhill skiing 	19%	149
	 Dog-sledding 	7%	138
90	High-intensity sports	12%	127
	 Mountain biking 	7%	128
	• Rock climbing	3%	126
	Cultural experiences or attractions	49%	104
	o Museums	35%	117
	 History or culture lessons 	12%	121
ΨPP	Local cuisine	51%	106
	 Street cuisine 	20%	125
	 Cafes or bakeries 	18%	129
	Nature experiences	41%	104
	Guided tours	39%	104
	Health and wellness	26%	113
Alt	Shopping	22%	92
J.*	Festivals and events	18%	91
Ì	Casual sports	13%	117
	Overnight experiences	11%	94





OUR BEHAVIOURS - WHY WE TRAVEL



INTERNAL TRIP TRIGGERS		TRIPS OF FLIGHTS OF 3–7 HOURS		TRIPS OF FLIGHTS OF 7+ HOURS	
	SCORE	INDEX	SCORE	INDEX	
To spend time with family	58%	138	62%	124	
To relax and unwind	57%	94	39%	69	
To escape from routine	27%	75	26%	56	
To learn through other cultures	52%	123	43%	94	
For adventure and excitement	30%	111	27%	92	
To have memories from top travel spots	20%	97	26%	128	
For a romantic getaway	16%	104	11%	74	
To have fun with friends	13%	95	15%	99	
To check off dream travel places	6%	78	10%	95	

EXTERNAL TRIP TRIGGERS

86 129	49%	. 111
129	48%	152
108	34%	105
103	32%	134
102	6%	67
400	22%	142
)		



Travel aligns with children's school schedule



Take time off for vacation during major holidays

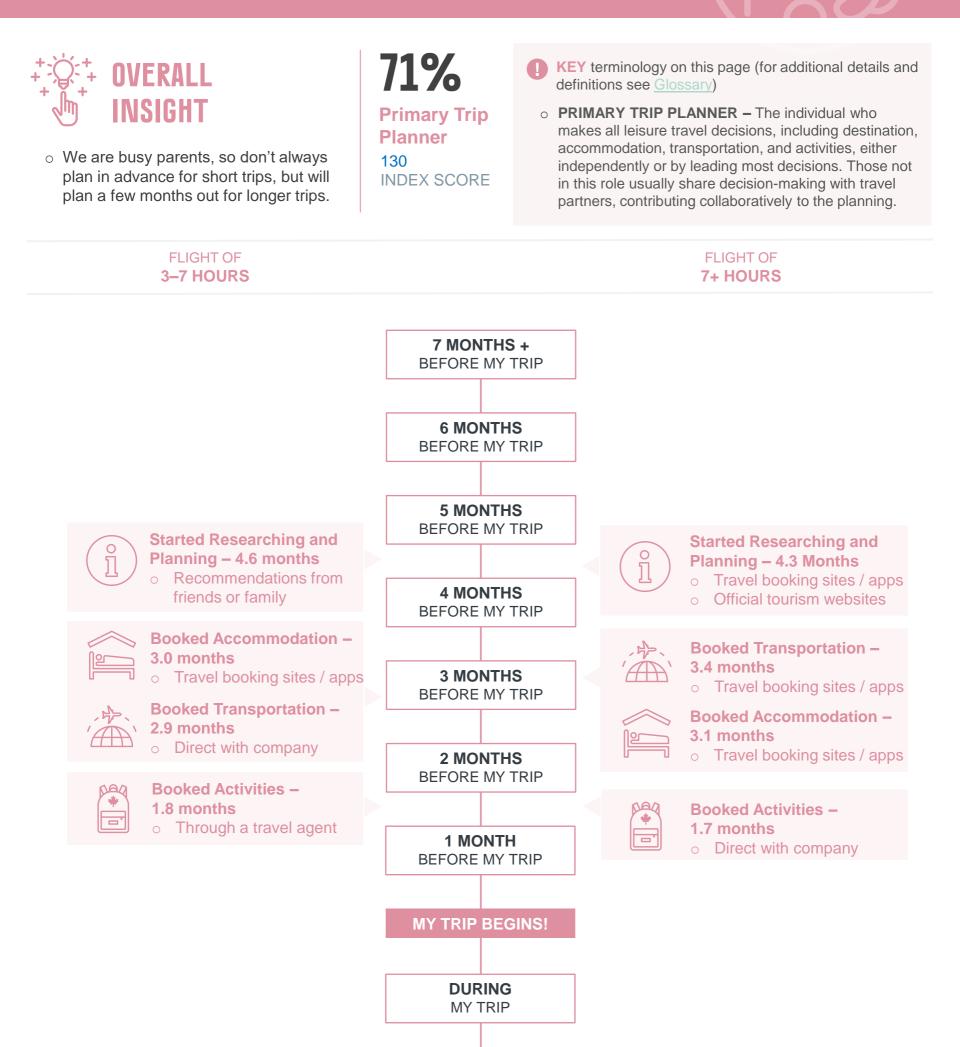
17%¹¹⁰INDEX SCORE

Difficult to take more than a few days of vacation at once





OUR BEHAVIOURS - HOW WE PLAN







OUR BEHAVIOURS - TRIP TYPES





OVERALL INSIGHT

- Our top trips explore new places and help us learn about the world.
- We also take trips like Culture Seekers and Simplicity Lovers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Cultural Experience			
COMPANIONS	Nuclear family with kids		52%	
TRIP EMOTIONAL MOTIVATIONS	Novel & Authentic	Bonding		
	Local restau	72%		
ACTIVITIES	Visiting loca	66%		
	Historical or	sites 44%		
KEY BEHAVIOURS	Planned in advance, authentic and more self-guided exploration of a new culture			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% ¹³³ INDEX SCORE



TRIP TYPE	Urban Centre			
COMPANIONS	Couple only		33%	
COMPANIONS	Alone		27%	
TRIP EMOTIONAL MOTIVATIONS	Fun	Bonding		
	Local restau	54%		
ACTIVITIES	Museums	37%		
	Bars and pubs 22%			
KEY BEHAVIOURS	City trip with our partner to relax and unwind. Affordable, visiting friends in the destination			

- KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

12% 128 INDEX SCORE



TRIP TYPE	Historical Site			
COMPANIONS	Nuclear family with kids			46%
COMPANIONS			33%	
TRIP EMOTIONAL MOTIVATIONS	Bonding Security Escape & Relax			
	Museums			55%
ACTIVITIES	Historical or archeological sites			51%
	City tours			41%
KEY BEHAVIOURS	Structured with planned tours, more focus on ease and simplicity while exploring			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

18% ¹⁰² INDEX SCORE

 $\bullet \bullet \circ \circ \circ$

TRIP TYPE	Extended Family		
DESTINATION	Beach resort		25%
TYPE	Small cities and town		19%
TRIP EMOTIONAL MOTIVATIONS	Escape & Bonding Fu		Fun
	Local restau	46%	
ACTIVITIES	Souvenir sh	30%	
	Nature walk	16%	
KEY BEHAVIOURS	Larger travel group, staying in a vacation rental, focus on family time together		





PURPOSE DRIVEN FAMILIES our behaviours - where we go



- We are looking for trendy kid-friendly access to nature and new cultural experiences.
- Most of our travel is within Europe, but we also explore various destinations in Asia.

WHERE WE ARE GOING LATELY					
	SCORE	INDEX		SCORE	INDEX
France	36%	95	Portugal	3%	66
Italy	11%	138	Belgium	3%	114
Spain	11%	88	USA	3%	86
Greece	4%	112	UK	2%	115
Germany	4%	122	Morocco	2%	126



WHERE DO WE WANT TO GO



DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Is kid-friendly	78%	141
Has a rich cultural and historical heritage	43%	113
Provide access to unique natural wonders	38%	116
Has a small town feel	23%	145
Is inclusive and tolerant	16%	118
Has many hidden gems	16%	119
Offers an energetic and dynamic cultural scene	9%	109
Is a trendy destination	8%	113





OUR BEHAVIOURS - THOUGHTS ON CANADA



- We likely have not been to Canada before.
- \circ Quebec in general is on our list if we decide to visit in the future, and we would also consider Vancouver.

<u>F</u> WHERE DO WE WANT TO GO IN CANADA

MONTR CANADA ERN (NIA(ì BARRIE **J**I **AV**

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	8%	119
	BC	9%	102
	MB	9%	126
	NB	6%	106
	NL	13%	143
	NS	9%	115
YT NU NU	NT	0%	79
	NU	0%	84
BC	ON	33%	115
AB MB OC	PEI	12%	145
SK	QC	76%	97
ON NB NS	SK	3%	102
	ΥT	4%	160
	PURPOSE D	RIVEN FAM	ILIES 58





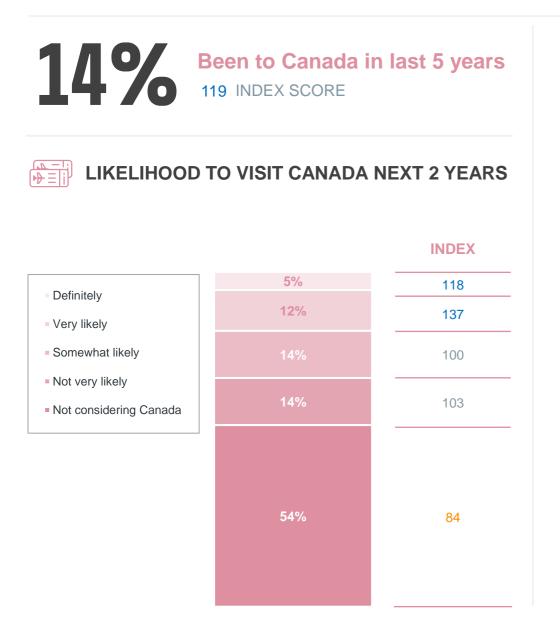
OUR BEHAVIOURS - MORE THOUGHTS ON CANADA



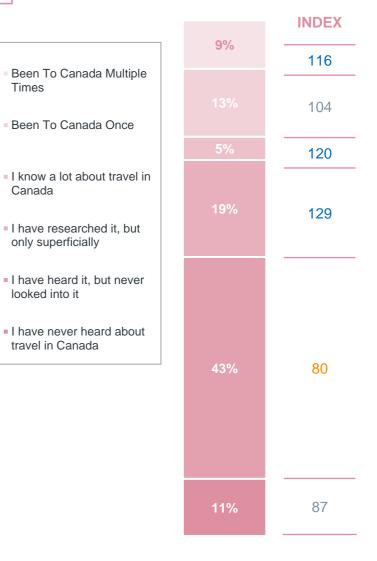
- For those of us who have visited Canada, is has been in winter and summer months, aligned with the school calendar.
- $_{\odot}\,$ We don't know a lot about Canadian travel destinations, but would consider it.

CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
PURPOSE DRIVEN FAMILIES	20%	18%	53%	22%
VS. TOTAL MARKET	16%	22%	47%	30%



FAMILIARITY WITH CANADA







PURPOSE DRIVEN FAMILIES OUR BEHAVIOURS - LIFE OUTSIDE TRAVEL



- We are in a busy time of life, with many things experiencing change. Changing careers, homes, and vehicles all take up our time and finances.
- We are also focussed on our growing and changing family, whether that means welcoming a new family member, or seeing our kids start school for the first time.

MAJOR LIFE EVENTS IN LAST 5 YEARS

21% 14% 20% 19% Had a Started a new **Bought a** Moved to a child job / career new home new city **142 INDEX SCORE 100 INDEX SCORE 153 INDEX SCORE 76** INDEX SCORE 21% 50% 2% 44% **Child started Purchased** Retired Renovated school a car house **142 INDEX SCORE 135 INDEX SCORE 57** INDEX SCORE **131** INDEX SCORE

NON-ESSENTIAL SPENDING PRIORITIES

	SCORE	INDEX
Travel	63%	101
Personal hobbies and interests (e.g., sports equipment, books, art supplies).	52%	120
Savings and investments	39%	88
Personal care and wellness	35%	97
Home and decor	32%	86
Fashion and accessories	29%	99







7% 3.4M

% OF FRANCE POPULATION

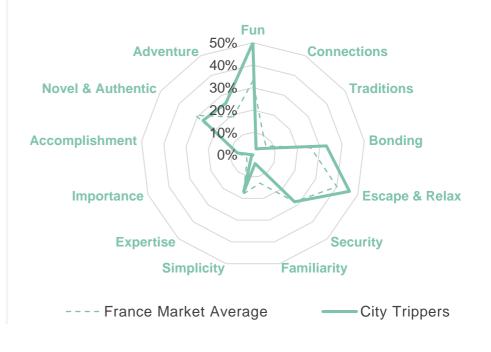
We are independent, sociable, and trendy travellers who prioritize having fun, indulging, and living in the moment. We prefer trendy, friendly locations with a variety of activities and distractions, valuing safety and ease of travel.

We relish vibrant nightlife, cultural experiences, and sharing our adventures with others. Our travel decisions focus on enjoying ourselves and creating memorable experiences with friends and loved ones.

WHAT YOU NEED TO KNOW ABOUT ME

We prioritize fun and social settings and seek experiences that are worth sharing on social media.
We like to let loose, find adventure, and forget about the day to day. If a destination garners a lot of positive buzz, it heightens our desire to visit.
We value simplicity in our travels, preferring destinations that are easy to maneuver and travel around in. If we can save some money even better.
While we primarily travel as a couple or with friends, we sometimes slow down and travel with parents or extended family.

EMOTIONAL TRAVEL MOTIVATIONS MAP





TRAVELLER RESPONSIBLE INDEX

How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison



How is this calculated?

The economic values index measures positive impact on Canada's tourism economy. Attributes include economic means, Canada trip recency / frequency / likelihood, hotel and flight behaviours, trip spend behaviour, and likelihood to make travel decisions within their own household. The score is relative to the rest of the market to allow for comparison





CITY TRIPPERS

OUR PSYCHOGRAPHICS - TRAVEL VALUES



OVERALL INSIGHT

- We select destinations that offer a fun, social setting, allowing us to fully indulge and live in the moment.
- \circ We seek experiences that we can be proud of, and that we look forward to sharing with others.
- We are attracted to trendy and established destinations with traction as popular destinations. We may be chasing an event.

TRAVEL VALUES & ATTITUDES	SCORE	INDEX
I prefer destinations with lots of distractions and things to do	89%	151
I prefer destinations with well-established tourist infrastructure	69%	143
When there's a lot of positive buzz about a destination it makes me want to visit it more	62%	142
I generally don't think much on the impact that I personally have on the destinations I visit	62%	133
I like natural attractions but I don't usually think they are the highlights of my trip	56%	124
Videos and pictures on social media inspire me to travel	54%	145
I generally stick to the most popular areas when I visit somewhere	53%	129
I appreciate diversity but not likely engage deeply with Indigenous cultures	53%	132
I will generally not go out of my way to buy local when travelling	51%	138
While travelling I generally stick to places that are direct and convenient to get to	49%	122
I'm more interested in the present and don't focus much on the history of where I visit	43%	127
I love posting my trips on social media to share with friends	42%	124
I prefer to explore quickly and cover as much ground as possible at historic sites or museums	40%	157

EMOTIONAL MOTIVATIONS

	DESIRED	DESTINATION
--	---------	-------------

	SCORE	INDEX
To indulge myself and live in the moment	75%	140
To share quality time with others	54%	146
To just enjoy myself and have fun	52%	150
To feel a sense of adventure	28%	120
To be proud to share my travel experiences	24%	128
To have a fun, social setting	11%	140

	SCORE	INDEX
Friendly	53%	138
Fun	45%	148
Charming	33%	133
Free-Spirited	23%	115
Trendy	14%	153
Carefree	11%	143







OVERALL INSIGHT

- We represent a diverse age range. We are employed, or may still be finishing our education, generally earning a low-medium income.
- Many of us are not parents, or our children are older and not living at home anymore.

AGE					
	SCORE	INDEX			
18-34	39%	139			
35-54	26%	88			
55+	35%	89			
MEAN YEARS	44.3	78			

HH INCOME (CAD)

	OUDILE	
\$50K or less	27%	128
>\$50K to \$100K	63%	68
More than \$100K	6%	75
Refused	5%	124

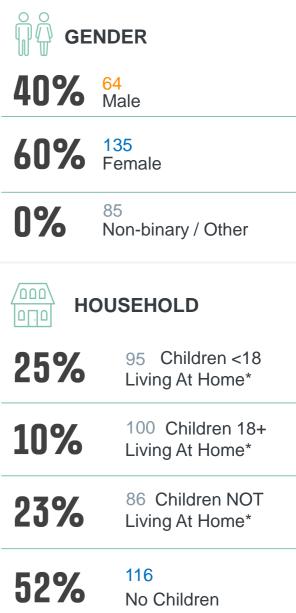


EMPLOYMENT

	SCORE	INDEX
Employed FT	50%	98
Employed PT	8%	120
Self-employed	1%	60
Retired	21%	87



	SCORE	INDEX
Primary education or less	2%	83
Secondary education	46%	127
Post- secondary education	51%	83



68%

Have a valid passport

92

* Option is not exclusive

FRANCE REGION BREAKOUT

	SCORE	INDEX
Île-de-France	24%	116
Auvergne-Rhône-Alpes	13%	109
Nord-Pas-de-Calais / Picardie	10%	127
Languedoc-Roussillon-Midi-Pyrénées	10%	98
Alsace-Champagne-Ardenne-Lorraine	9%	136
Normandie	6%	135

	SCORE	INDEX
Provence-Alpes-Côte d'Azur	6%	62
Aquitaine-Limousin-Poitou- Charentes	6%	57
Bretagne	6%	119
Pays de la Loire	4%	80
Centre-Val de Loire	4%	97



) CITY TRIPPERS OUR BEHAVIOURS - TRAVEL HABITS

TRAVEL TRADE INDEX: NON-GROUP

86

TRAVEL TRADE INDEX: GROUP

106

KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary

TYPICAL TRAVEL MONTHS





Incidence is frequency of 2+ times per year

DESTINATION CANADA Incidence is frequency of 2+ times per year



TYPICAL ACCOMMODATION

CITY TRIPPERS

OUR BEHAVIOURS - MORE TRAVEL HABITS

	SCORE	INDEX
Mid-priced Hotel	41%	139
Vacation Rental (e.g., Airbnb, Vrbo)	40%	143
Friend's or family's place	33%	116
Premium Hotel	16%	88
Campsite	12%	101
All-inclusive resort	10%	96



THOUGHTS ON INDIGENOUS TRAVEL

47% 68 INDEX SCORE

I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit **4%** 72 INDEX SCORE **Strong Interest**

In Indigenous Activities

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
You only ever get to know a country by experiencing its culture	65%	81
I really want to learn about the history of the destinations I visit	58%	73
I'm willing to put in the effort while travelling in order to see lesser-known places	51%	78
I like to explore places that are off the beaten path and less explored	47%	71
I'm open to travelling to destinations with limited tourist infrastructure	31%	57
I'm open to visiting destinations with challenging climates or weather conditions	25%	94







Λ

OVERALL INSIGHT

- o Our travel groups are generally adults only including our partner, extended family and / or friends.
- Our budget is mid-range. We don't often splurge.

TRAVEL COMPANIONS					
	SCORE	INDEX			
Spouse / Partner	52%	68			
Adult relatives	25%	141			
Friends	22%	141			
Kids	16%	95			
Solo	13%	103			



AVERAGE SPEND (ALL TRIPS)

\$2,340

85 **INDEX SCORE**

SPEND STYLE

Mid-range



OUR THOUGHTS ON RESPONSIBLE TRAVEL		INDEX
It's important to me that I visit somewhere that is open to diversity and inclusion	51%	97
It's important for me to know that the money I spend will support the local economy I'm visiting	49%	62
Hearing from under-represented communities is an important part of travelling	42%	83
I consider the impact that I personally have on the destinations I visit	39%	67
I am committed to sustainable travel and actively take steps to minimize my impact on the environment when travelling	30%	75

33%

PRIORITIZE **SUSTAINABLE** TRAVEL **INDEX SCORE** KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)

o PRIORITIZE SUSTAINABLE TRAVEL - The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."



77





 $\circ~$ We enjoy shopping, dining, and definitely explore the nightlife.

 $\circ~$ Our larger travel groups with extended family are well suited to well-known attractions.

TOP DESIRED TRAVEL ACTIVITIES

		SCORE	INDEX
	Shopping	53%	156
	 Souvenir shopping 	35%	157
	 Visiting famous shopping centres or areas 	29%	152
	• Outdoor markets	27%	147
*	Nightlife	38%	152
	• Bars and pubs	26%	153
	 Clubs and dancing 	15%	150
ñ	Family-focused attractions	36%	112
	 Amusement parks or theme parks 	26%	110
	• Zoos or aquariums	20%	103
 *	Festivals and events	34%	130
	 Music concerts or festivals 	23%	135
	 Comedy festivals 	8%	154
00	Water-based sports	13%	116
	 Kayaking, canoeing, or paddle-boarding 	6%	123
	o Swimming	5%	114
ΨP	Local cuisine	52%	109
	Cultural experiences or attractions	43%	84
	Guided tours	39%	104
	Health and wellness	26%	111
	Nature experiences	21%	68
	Overnight experiences	12%	103
J.	Winter-based sports	9%	83





OUR BEHAVIOURS - WHY WE TRAVEL

CITY TRIPPERS

March Internal Trip Triggers		FLIGHTS OF IOURS		
	SCORE	INDEX	SCORE	INDEX
To relax and unwind	54%	87	62%	111
To escape from routine	56%	123	40%	97
To spend time with family	31%	93	41%	103
To learn through other cultures	23%	68	35%	78
To have fun with friends	48%	151	32%	147
For a romantic getaway	15%	100	14%	101
To have memories from top travel spots	21%	99	23%	119
For adventure and excitement	16%	80	23%	86
To check off dream travel places	20%	134	8%	88

EXTERNAL TRIP TRIGGERS

SCORE	INDEX	SCORE	INDEX
40%	71	45%	98
45%	141	42%	117
51%	139	31%	130
28%	136	15%	113
21%	121	18%	109
13%	94	13%	84
	40% 45% 51% 28% 21%	40% 71 45% 141 51% 139 28% 136 21% 121	40% 71 45% 45% 141 42% 51% 139 31% 28% 136 15% 21% 121 18%



Travel aligns with children's school schedule

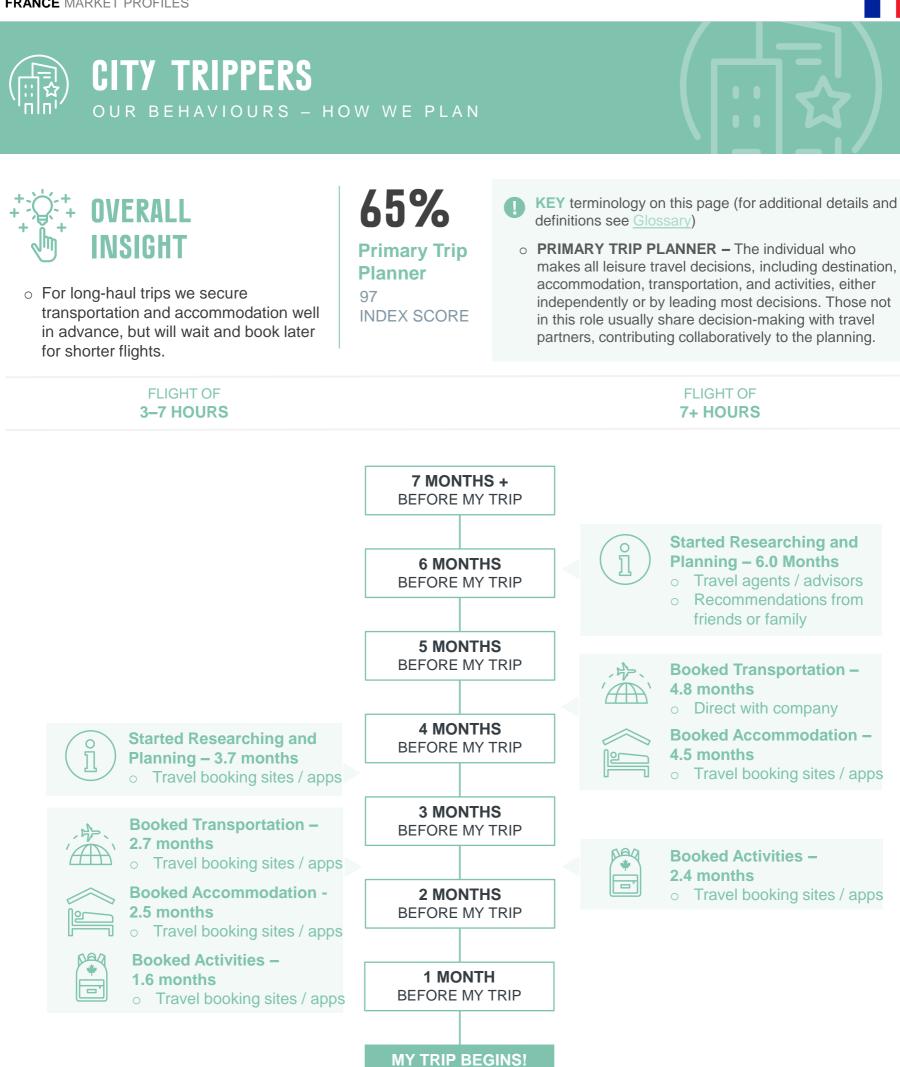


Take time off for vacation during major holidays



Difficult to take more than a few days of vacation at once





DURING **MY TRIP**

DESTINATION







OVERALL INSIGHT

- Most of our trips are to cities or beach destinations.
- We also take trips like Culture Seekers and Simplicity Lovers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Friends Trip			
DESTINATION	Urban centre		37%	
TYPE	Beac	11%		
TRIP EMOTIONAL MOTIVATIONS	Fun	Bonding	Novel & Authentic	
ACTIVITIES	Local restau	40%		
	Bars and pu	33%		
	City tours 2			
KEY BEHAVIOURS	Planned in advance, seeking fun and adventure with friends. Includes more organized tours and excursions			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

15%¹³¹ INDEX SCORE



TRIP TYPE	Solo Trip			
DESTINATION	Urban centre		23%	
TYPE	Cultural	14%		
TRIP EMOTIONAL MOTIVATIONS	Fun	Escape & Relax	Security	
ACTIVITIES	Local restaurants 41%			
	Museums	30%		
	Visiting local monuments 21%			
KEY BEHAVIOURS	Visiting a friendly and authentic destination to relax and explore a new culture. Higher budget.			

- KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

23% 160 INDEX SCORE



TRIP TYPE	Urban Centre			
COMPANIONS	Couple only		32%	
COMPANIONS	Non-family only		27%	
TRIP EMOTIONAL MOTIVATIONS	Fun	Escape & Relax	Bonding	
ACTIVITIES	Souvenir sh	36%		
	Museums	30%		
	Local restaurants			
KEY BEHAVIOURS	Couples trip to escape and indulge a little, but still mainting a budget. Staying in a vacation rental			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% ⁸⁹ INDEX SCORE

 $\bullet \bullet \circ \circ \circ$

TRIP TYPE	Beach Resort			
COMPANIONS	Couple only		56%	
	Extended family		25%	
TRIP EMOTIONAL MOTIVATIONS	Escape & Relax	Fun	Во	nding
ACTIVITIES	Local restaurants			45%
	Outdoor markets			30%
	Oceanside beaches 25%			25%
KEY BEHAVIOURS	Easy, reliable, and affordable trip to connect with extended family			







- We seek trendy locations with ease of travel, where festivals, famous attractions, an nightlife are abundant.
- We travel within France and throughout Europe. We have interest in exploring more Asian countries.

WHERE WE ARE GOING LATELY

	SCORE	INDEX		SCORE	INDEX
France	34%	90	Belgium	4%	148
Spain	15%	138	Greece	3%	100
Italy	9%	111	Japan	3%	139
Portugal	5%	125	USA	3%	84
Germany	5%	142	Austria	2%	135



WHERE DO WE WANT TO GO

PERU IOSLO AR FNTINA PHILIPP ES **ANTARCTICA** DOMINCAN REPUBLIC AFRICA TOKYO HUNGARY ARDÈCHE **INDIA** BEAUVA COUNTRY SOU KORE Δ GREECE IRELAND SARDINIA BRAZIL CRETE C AGUE AWAII Ε \mathbf{I} LAOS GUADELOUPE ND

DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Is easy to travel around once there	53%	129
Is easy to travel to	45%	125
Has vibrant nightlife and entertainment	25%	149
Good connectivity (Wi-Fi, cell service, etc.)	25%	142
Provides a bustling and vibrant city vibe	23%	154
Has famous attractions	20%	147
Provides a variety of local festivals and events	18%	124
Is a trendy destination	14%	150





DESTINATION

CITY TRIPPERS OUR BEHAVIOURS - THOUGHTS ON CANADA

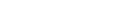


- Not many of us have visited Canada before, and if we have been it was only one time.
- $\circ\;$ Top provinces visited include Ontario and Quebec.
- $\circ~$ A future trip would be to Quebec, but unlikely in the next two years.

WHERE DO WE WANT TO GO IN CANADA

QUEBEC VANCOUVER MONTREAL OTTAWA ORLEANS TORONTO

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	0%	60
	BC	9%	100
	MB	0%	79
	NB	3%	79
	NL	4%	92
	NS	0%	58
YT NT NU	NT	0%	79
	NU	3%	138
BC	ON	29%	95
AB MB OC	PEI	4%	89
SK	QC	87%	139
ON NB NS	SK	3%	108
	ΥT	0%	94





CITY TRIPPERS OUR BEHAVIOURS - MORE THOUGHTS ON CANADA



- o When we have visited, it has been from May to September.
- o We are somewhat familiar with what Canada has to offer but we have never really looked into it too deeply.

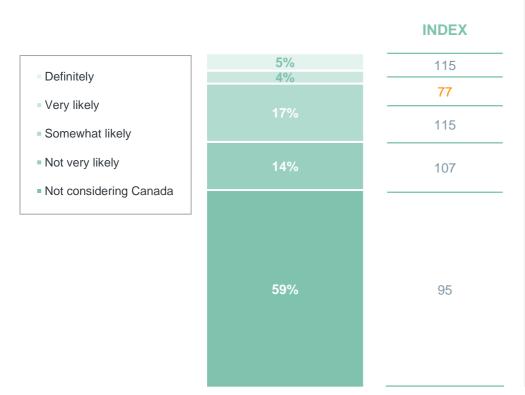
CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
CITY TRIPPERS	9%	17%	55%	26%
VS. TOTAL MARKET	16%	22%	47%	30%



Been to Canada in last 5 years **84 INDEX SCORE**

LIKELIHOOD TO VISIT CANADA NEXT 2 YEARS



FAMILIARITY WITH CANADA \odot

	6%	INDEX
Been To Canada Multiple		94
Times		90
Been To Canada Once	3%	94
I know a lot about travel in Canada	13%	74
I have researched it, but only superficially		
I have heard it, but never looked into it		
 I have never heard about travel in Canada 	53%	121
	14%	102







- $\circ\;$ In recent years we have embarked on memorable leisure travels, purchased a new car, and invested in our home.
- $\circ\;$ Some of us have started new jobs or careers, and even relocated to new cities.

MAJOR LIFE EVENTS IN LAST 5 YEARS

6% Had a child 97 INDEX SCORE **26%** Started a new job / career 14% Bought a new home 95 INDEX SCORE **25%** Moved to a new city 146 INDEX SCORE

6% Child started school 98 INDEX SCORE **43%** Purchased a car 10% Retired

97 INDEX SCORE

28% Renovated house 64 INDEX SCORE

NON-ESSENTIAL SPENDING PRIORITIES

	SCORE	INDEX
Travel	55%	83
Savings and investments	46%	117
Fashion and accessories	44%	149
Personal hobbies and interests (e.g., sports equipment, books, art supplies).	39%	79
Personal care and wellness	39%	116
Home and decor	33%	95







13% 6.9M

% OF FRANCE POPULATION

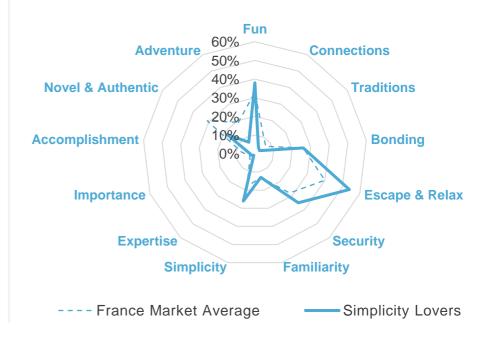
We seek peace, relaxation, and familiarity in our journeys, preferring easy and affordable destinations with a small-town feel. Prioritizing dining and nature experiences, we value simplicity and serenity.

Loyal to regular destinations, we appreciate safety and ease of travel, and while we enjoy new cultures, we often stay within our comfort zone.

WHAT YOU NEED TO KNOW ABOUT ME

We seek peace, relaxation, and familiarity in our travels, preferring easy, affordable destinations offering a sense of safety.
We like to take it slow, with low impact activities. We don't prioritize fitting in physical activity during our trips, but enjoy a quiet walk in nature to feel more relaxed.
Loyal to regular destinations, we are creatures of habit who favor simplicity and serenity over glitz, glamour, and cultural immersion.
Hard-to-reach destinations don't attract us, we don't want to worry about how to navigate once we arrive. Packaged vacations are attractive.

EMOTIONAL TRAVEL MOTIVATIONS MAP





How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison



How is this calculated?

The economic values index measures positive impact on Canada's tourism economy. Attributes include economic means, Canada trip recency / frequency / likelihood, hotel and flight behaviours, trip spend behaviour, and likelihood to make travel decisions within their own household. The score is relative to the rest of the market to allow for comparison





OUR PSYCHOGRAPHICS - TRAVEL VALUES





OVERALL INSIGHT

- $\circ~$ We are creatures of habit and seek familiar, temperate destinations.
- Prioritizing simplicity and serenity, we favor understated locales, and don't see the value of posting our travels online.
- \circ We don't feel the need to travel often, but when we do it needs to be easy, direct, and reliable.

TRAVEL VALUES & ATTITUDES

	SCORE	INDEX
I don't generally seek out luxury experiences while travelling	87%	126
I generally only choose destinations with comfortable climate and weather conditions	86%	134
I don't see the point of posting about my trips on social media	86%	143
Quiet, relaxed experiences are how I take care of myself on vacation	81%	143
I generally avoid places that are challenging or difficult to reach	80%	134
I travel when I need to	74%	146
I seek out destinations that offer quiet opportunities for deep self-reflection	68%	132
I don't consider diversity and inclusion factors when choosing travel destinations	63%	128
I generally don't go out of my way to seek out perspectives from under-represented communities	62%	124
I generally prefer to go back to the same destinations on holiday	58%	141
While travelling I generally stick to places that are direct and convenient to get to	55%	132
I don't consider travel to be an important milestone of growing up	41%	133
You can get to know a country without experiencing its culture	39%	132

EMOTIONAL MOTIVATIONS

	SCORE	INDEX
To let loose and forget about day-to-day life	67%	134
To escape the demands of everyday life	50%	137
To find much-needed time to relax	50%	133
To feel safe and secure	45%	137
To enjoy simple, straightforward travel	42%	142
To feel confident travel with no surprises	13%	136

\overleftrightarrow DESIRED DESTINATION

	SCORE	INDEX
Peaceful	65%	139
Relaxed	56%	147
Friendly	48%	122
Safe	44%	133
Practical	40%	138
Reliable	35%	133





OVERALL INSIGHT

- We are generally aged 55+, likely retired.
- Our monthly incomes are moderate, or can be a little lower due to retirement, but our overall net worth is comfortable.
- Our kids are older or have moved out already. We are likely empty nesters.

0

AGE		
	SCORE	INDEX
18-34	12%	68
35-54	25%	87
55+	63%	127
MEAN YEARS	57.2	132

	SCORE	INDEX
Employed FT	35%	66
Employed PT	5%	99
Self-employed	2%	82
Retired	50%	133



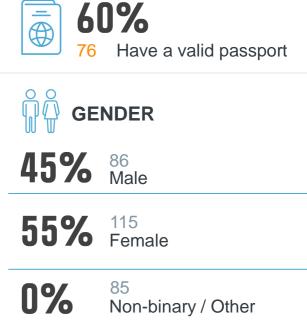
HH INCOME (CAD)

INDEX

\$50K or less	26%	122
>\$50K to \$100K	64%	78
More than \$100K	6%	77
Refused	5%	119



	SCORE	INDEX
Primary education or less	8%	142
Secondary education	45%	120
Post- secondary education	47%	71



HO	USEHOLD
13%	85 Children <18 Living At Home*
12%	124 Children 18+ Living At Home*
45%	131 Children NOT Living At Home*
41%	102 No Children

* Option is not exclusive

FRANCE REGION BREAKOUT

	SCORE	INDEX
Île-de-France	15%	62
Auvergne-Rhône-Alpes	15%	132
Nord-Pas-de-Calais / Picardie	10%	122
Languedoc-Roussillon-Midi-Pyrénées	10%	94
Aquitaine-Limousin-Poitou-Charentes	9%	100
Provence-Alpes-Côte d'Azur	8%	98

	SCORE	INDEX
Alsace-Champagne-Ardenne- Lorraine	8%	103
Bretagne	5%	113
Normandie	5%	103
Bourgogne-Franche-Comté	5%	128
Pays de la Loire	5%	89





OUR BEHAVIOURS - TRAVEL HABITS



TRAVEL TRADE INDEX: NON-GROUP



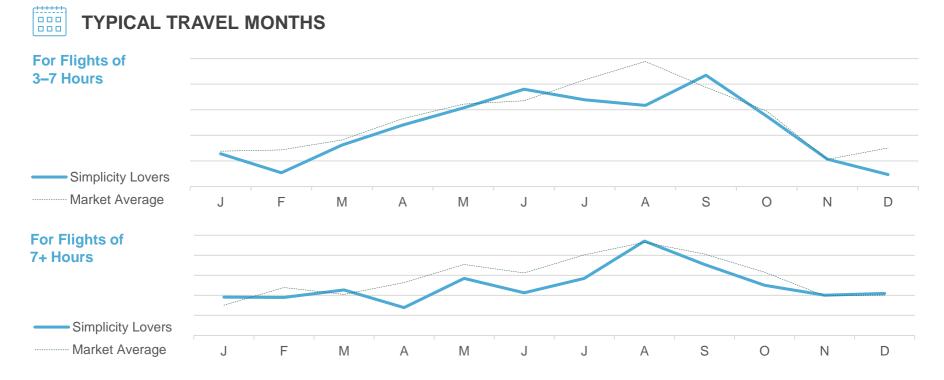
TRAVEL TRADE INDEX: GROUP

71

KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary





Incidence is frequency of 2+ times per year

 Incidence is frequency of 2+ times per year



OUR BEHAVIOURS - MORE TRAVEL HABITS



TYPICAL ACCOMMODATION

	SCORE	INDEX
Friend's or family's place	39%	138
Vacation Rental (e.g., Airbnb, Vrbo)	36%	117
Mid-priced Hotel	33%	97
Premium Hotel	15%	86
Campsite	13%	105
All-inclusive resort	8%	89



THOUGHTS ON INDIGENOUS TRAVEL



I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit **3%** 70 INDEX SCORE Strong Interest

Strong Interest In Indigenous Activities

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
You only ever get to know a country by experiencing its culture	62%	68
I really want to learn about the history of the destinations I visit	60%	78
I like to explore places that are off the beaten path and less explored	55%	85
I'm open to travelling to destinations with limited tourist infrastructure	51%	96
I'm willing to put in the effort while travelling in order to see lesser-known places	45%	68
I'm open to visiting destinations with challenging climates or weather conditions	14%	66





OUR BEHAVIOURS - TRAVEL STYLE



OVERALL INSIGHT

- We travel primarily with our partner or spouse, sometimes with extended family.
- Our budgets are fairly conservative.

	SCORE	INDEX
Spouse / Partner	69%	113
Adult relatives	21%	115
Kids	13%	92
Solo	11%	95
Friends	8%	81



AVERAGE SPEND (ALL TRIPS)

\$2,010

74 INDEX SCORE

SPEND STYLE

Value to Mid-range



SCORE

INDEX

OUR THOUGHTS ON RESPONSIBLE TRAVEL

	OCONE	INDLA
It's important for me to know that the money I spend will support the local economy I'm visiting	60%	95
I consider the impact that I personally have on the destinations I visit	54%	96
Hearing from under-represented communities is an important part of travelling	38%	76
It's important to me that I visit somewhere that is open to diversity and inclusion	37%	72
I am committed to sustainable travel and actively take steps to minimize my impact on the environment when travelling	33%	83

34%

PRIORITIZE SUSTAINABLE TRAVEL 80 INDEX SCORE **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)

 PRIORITIZE SUSTAINABLE TRAVEL – The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."





SIMPLICITY LOVERS our behaviours - travel activities



OVERALL INSIGHT

- \circ Our top activities include spas and saunas, as well as local dining and shopping.
- We like to get outside for walks and appreciate beaches and lakes.

TOP DESIRED TRAVEL ACTIVITIES

		SCORE	INDEX
	Health and wellness	31%	137
	o Spas	19%	132
	 Sauna or steam bath 	15%	128
	 Outdoor hot tub or bath 	8%	97
ΨP	Local cuisine	51%	107
	 Local restaurants 	45%	106
	• Breweries	13%	93
	Nature experiences	37%	97
	 Nature walks 	26%	106
	 Oceanside beaches 	21%	108
	Shopping	27%	102
	 Outdoor markets 	19%	110
	 Souvenir shopping 	15%	98
Ñ #Ĥ	Family-focused attractions	24%	97
	 Zoos or aquariums 	16%	98
	 Amusement parks or theme parks 	16%	96
	Cultural experiences or attractions	41%	79
	Guided tours	27%	78
J.*	Festivals and events	12%	78
à	Casual sports	9%	91
Jan Star	Winter-based sports	7%	77
	Overnight experiences	6%	62
*	Nightlife	5%	83





SIMPLICITY LOVERS our behaviours - why we travel



INTERNAL TRIP TRIGGERS		FLIGHTS OF IOURS	TRIPS OF FLIGHTS O 7+ HOURS	
	SCORE	INDEX	SCORE	INDEX
To relax and unwind	83%	147	76%	136
To escape from routine	61%	132	46%	113
To spend time with family	52%	127	71%	134
For a romantic getaway	18%	120	13%	95
To learn through other cultures	28%	78	30%	70
To have fun with friends	10%	90	21%	115
To have memories from top travel spots	12%	44	4%	71
To be pampered	16%	131	11%	126
To seek solitude and isolation	6%	92	4%	87

EXTERNAL TRIP TRIGGERS

	SCORE	INDEX	SCORE	INDEX
Partner / spouse wanted to go	53%	121	61%	154
Visiting friends / family	27%	101	44%	120
Family / friends wanted to go	16%	79	6%	66
Special event (e.g., wedding, reunion)	10%	74	27%	142
Kids wanted to go	8%	86	19%	96
Festival or event	0%	67	4%	69



Travel aligns with children's school schedule

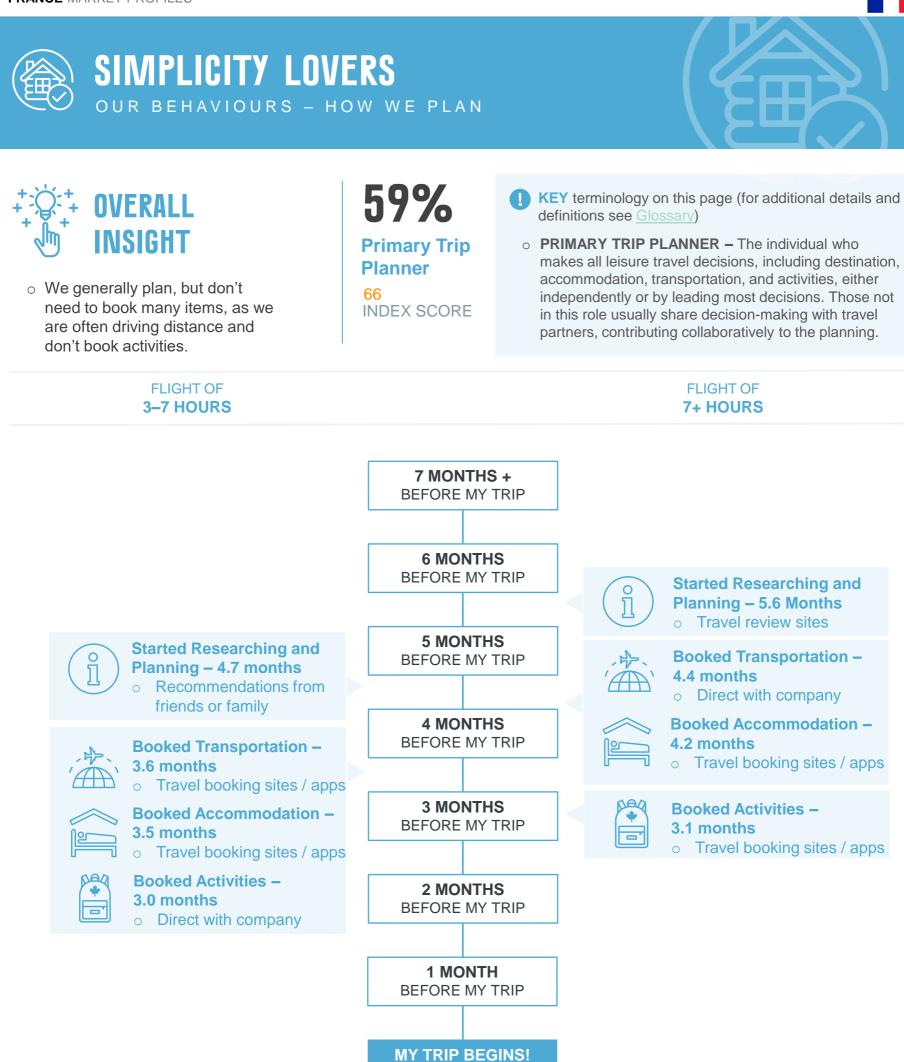


Take time off for vacation during major holidays



Difficult to take more than a few days of vacation at once





DURING MY TRIP



SIMPLICITY LOVERS OUR BEHAVIOURS - TRIP TYPES





OVERALL INSIGHT

- Our top trips are seeking comfortable weather, and familiar dining and shopping. We are focused on ease of travel, peace and relaxation.
- We also take some trips like City Trippers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Beach Resort			
COMPANIONS	Couple only		56%	
COMPANIONS	Extenc	led family	25%	
TRIP EMOTIONAL MOTIVATIONS	Fun	Bonding		
	Local restaurants 4			
ACTIVITIES	Outdoor ma	rkets	30%	
	Oceanside beaches 25%			
KEY BEHAVIOURS	Must have mild climate and reliable experience. Planned in advance, all about unwinding			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

20%¹⁴⁸ INDEX SCORE



TRIP TYPE	Small Cities & Towns			
COMPANIONS	Coup	51%		
TRIP EMOTIONAL MOTIVATIONS	Fun	Bonding		
	Local restaurants 61			
ACTIVITIES	Visiting loca	l monuments	25%	
	Nature walks 22%			
KEY BEHAVIOURS	More likely to be couple only, escaping crowds. Few activities, primarily exploring dining			

- **KEY** terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.



SEGMENT ALIGNMENT

13% ¹²² INDEX SCORE



TRIP TYPE	Countryside & Village		
COMPANIONS	Coup	Couple only	
COMPANIONS	Extend	led family	28%
TRIP EMOTIONAL MOTIVATIONS	Escape & Bonding Relax		Fun
	Local restaurants 47		
ACTIVITIES	Hiking		19%
	Nature walks 16%		
KEY BEHAVIOURS	Visiting family living in destination. Low- impact outdoor activities		

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% ¹²⁴ INDEX SCORE

 $\bullet \bullet \bullet \circ \circ$

TRIP TYPE	Urban Centre		
COMPANIONS	Couple only		32%
COMPANIONS	Non-family only		27%
TRIP EMOTIONAL MOTIVATIONS	Fun Escape & Relax		Bonding
	Souvenir shopping 36%		
ACTIVITIES	Bars and pu	31%	
	Local restaurants 30%		
KEY BEHAVIOURS	Friends trip with focus on fun and indulgence. Planned last minute		









- Our preferred destinations are affordable, accessible, not-too crowded, and have pleasant weather.
- We take shorter trips, mostly domestic, or elsewhere in Europe.

WHERE WE ARE GOING LATELY **SCORE INDEX SCORE INDEX** 59% 139 Germany 2% 84 14% 121 2% 72 Greece 8% 86 Morocco 1% 79

UK

Croatia

1%

1%

82

94



WHERE DO WE WANT TO GO

EUROPE GUADELOUPE TAHITIASIA LARIC CORSIGNATION DE LA PERIORI DE LA PLAND PERIORI DE L

5%

2%

119

69

_ _ _

France

Spain

Italy

USA

Portugal

DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Is not too expensive	63%	133
Has a mild and pleasant climate	59%	130
Is easy to travel around once there	53%	128
Is easy to travel to	53%	137
Isn't too crowded	45%	138
Doesn't take too long to get there	30%	141
Provides a sense of personal safety	28%	146
Language is not a barrier	27%	122





 ${\cal O}$ our behaviours – thoughts on canada





- We likely haven't been to Canada before, and don't know too much about it as a travel destination.
- $\,\circ\,$ Trips to date have taken us to Ontario and Quebec.
- $\circ~$ We are not likely to consider Canada in the next two years.

WHERE DO WE WANT TO GO IN CANADA

MONTREAL QUEBEC

OTTAWA

TORONTO

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	5%	98
	BC	8%	94
	MB	3%	92
	NB	3%	77
	NL	0%	72
	NS	5%	93
YT NU NU	NT	0%	79
	NU	0%	84
BC	ON	38%	136
AB MB OC	PEI	5%	101
SK	QC	88%	141
ON NB NS	SK	0%	62
	ΥT	0%	94
DESTINATION			1





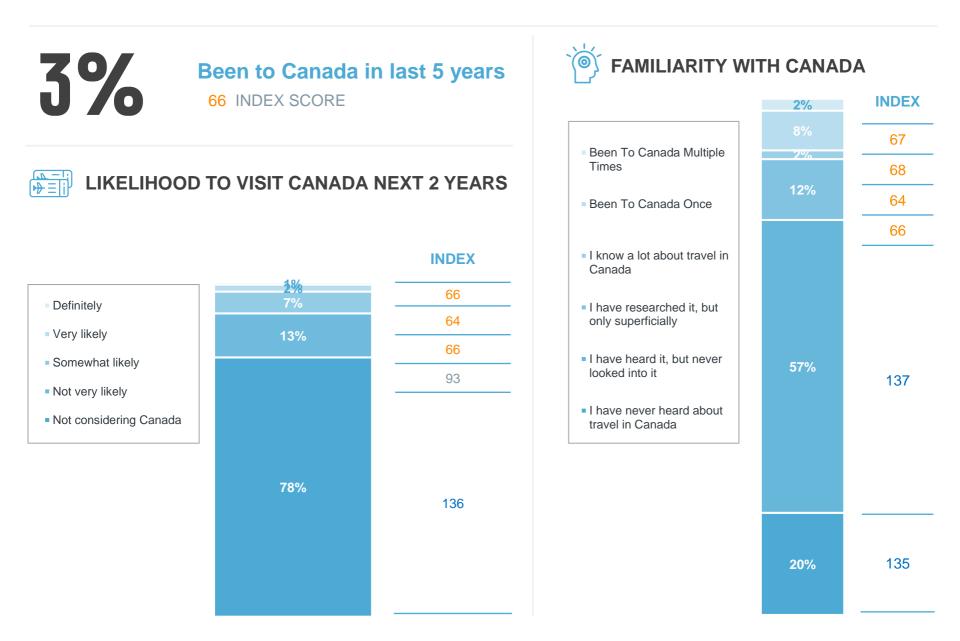


+ OVERALL INSIGHT

- \circ If we have visited, it was many years ago.
- We gravitate to the summer season to take advantage of the pleasant weather, or fall to avoid crowds and more affordable options.

CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
SIMPLICITY LOVERS	20%	18%	42%	33%
VS. TOTAL MARKET	16%	22%	47%	30%







 $\mathcal O$ our behaviours – life outside travel





- $\circ\;$ While many of us are retired, some of us have entered this life stage recently.
- In our retirement we are prioritizing our spending on our homes and continuing to build our savings.

MAJOR LIFE EVENTS IN LAST 5 YEARS

13% 14% 16% 3% Had a Started a new **Bought a** Moved to a child job / career new home new city **87 INDEX SCORE** 73 INDEX SCORE 91 INDEX SCORE **86 INDEX SCORE** 16% 2% 36% 41% **Child started** Retired **Purchased** Renovated school a car house **88 INDEX SCORE 87 INDEX SCORE 129 INDEX SCORE** 97 INDEX SCORE

NON-ESSENTIAL SPENDING PRIORITIES

	SCORE	INDEX
Travel	52%	78
Savings and investments	51%	143
Personal hobbies and interests (e.g., sports equipment, books, art supplies).	47%	104
Home and decor	40%	139
Personal care and wellness	38%	115
Fashion and accessories	28%	94







1.5M

% OF FRANCE POPULATION

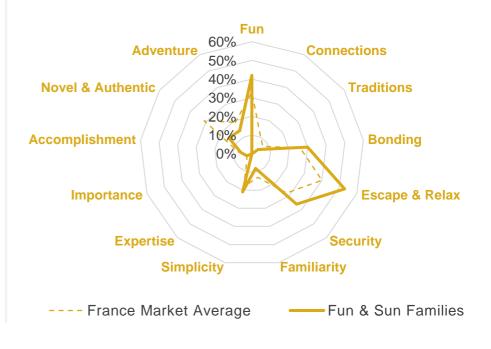
We cherish relaxation and shared family experiences in familiar, kid-friendly, and affordable destinations. We prioritize fun and simplicity over extravagance, gravitating towards well-known beaches and local spots with good communication standards.

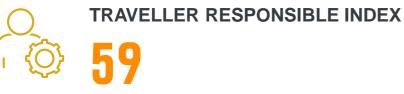
Our big family trips are often domestic, and focus on creating lasting memories through simple, enjoyable activities guided by our children's interests.

WHAT YOU NEED TO KNOW ABOUT ME

1	We prioritize affordable, kid-friendly destinations that offer relaxation and shared family experiences.
2	Our trips are escapes from everyday life, focusing on creating lasting memories through fun and simple activities.
3	We plan our annual vacation a few months in advance, sticking to familiar and reliable destinations.
4	Even travellingon a budget is an indulgance, as escaping our day-to-day demands is a cherished moment.

EMOTIONAL TRAVEL MOTIVATIONS MAP





How is this calculated?

The responsible values index incorporates views on socio-cultural, environmental, and economic sustainability, as well as diversity, reconciliation, and desire to learn. The score is relative to the rest of the market to allow for comparison

TRAVELLER ECONOMIC INDEX

How is this calculated?

The economic values index measures positive impact on Canada's tourism economy. Attributes include economic means, Canada trip recency / frequency / likelihood, hotel and flight behaviours, trip spend behaviour, and likelihood to make travel decisions within their own household. The score is relative to the rest of the market to allow for comparison





OUR PSYCHOGRAPHICS - TRAVEL VALUES



OVERALL INSIGHT

- We seek comfortable, entertaining destinations to escape everyday demands and enjoy quality time together.
- Prioritizing value, convenience, and relaxation, we choose practical, easily accessible hotspots.
- $\circ~$ We focus on the present moment, and escaping everyday life is our form of indulgence.

TRAVEL VALUES & ATTITUDES

SCORE	INDEX
86%	135
75%	144
71%	136
66%	133
65%	139
59%	143
57%	136
56%	141
54%	132
52%	142
48%	141
40%	152
39%	149
	86% 75% 71% 66% 65% 59% 57% 56% 54% 52% 48% 40%

EMOTIONAL MOTIVATIONS		DESIRED DESTINATION		
SCORE	INDEX		SCORE	INDEX
67%	124	Peaceful	64%	138
63%	126	Practical	39%	136
51%	136	Fun	38%	136
48%	131	Familiar	32%	144
42%	133	Sociable	24%	125
35%	152	Trendy	8%	117
	67% 63% 51% 48% 42%	67% 124 63% 126 51% 136 48% 131 42% 133	SCOREINDEX67%124Peaceful63%126Practical51%136Fun48%131Familiar42%133Sociable	SCOREINDEXSCORE67%124Peaceful64%63%126Practical39%51%136Fun38%48%131Familiar32%42%133Sociable24%





Have a valid passport

53%



OVERALL INSIGHT

- $_{\odot}\,$ We are aged 25-54, with more than one child.
- We are likely to be female.
- We are primarily employed earning a lower income or working as full-time parents.

0

AGE		
	SCORE	INDEX
18-34	31%	116
35-54	53%	138
55+	16%	63
MEAN YEARS	43.1	73

EMPLOYMENT

Employed FT

Employed PT

Self-employed

Retired

SCORE

57%

14%

3%

11%

INDEX

112

158

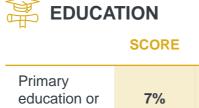
96

70

SCORE INDEX

HH INCOME (CAD)

\$50K or less	18%	86
>\$50K to \$100K	70%	131
More than \$100K	7%	88
Refused	5%	131



Primary education or less	7%	125
Secondary education	43%	113
Post- secondary education	51%	82

INDEX

39%	<mark>63</mark> Male	
61%	136 Female	
0%	85 Non-binary / Other	
DID H	OUSEHOLD	
77%	142 Children <18 Living At Home*	
4%	50 Children 18+ Living At Home*	
18%	77 Children NOT Living At Home*	
4% * Option is not	54 No Children exclusive	

FRANCE REGION BREAKOUT

	SCORE	INDEX
Île-de-France	17%	71
Auvergne-Rhône-Alpes	15%	135
Nord-Pas-de-Calais / Picardie	11%	143
Alsace-Champagne-Ardenne-Lorraine	9%	139
Provence-Alpes-Côte d'Azur	8%	100
Aquitaine-Limousin-Poitou-Charentes	8%	79

	SCORE	INDEX
Languedoc-Roussillon-Midi- Pyrénées	8%	59
Centre-Val de Loire	7%	149
Pays de la Loire	4%	82
Bourgogne-Franche-Comté	4%	92
Normandie	4%	56





OUR BEHAVIOURS - TRAVEL HABITS



TRAVEL TRADE INDEX: NON-GROUP



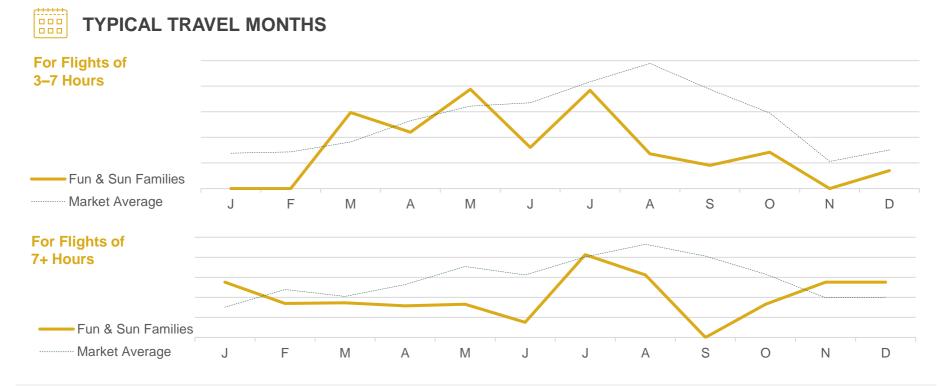
TRAVEL TRADE INDEX: GROUP

61

KEY terminology on this page

- TRAVEL TRADE INDEX NON-GROUP The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).
- TRAVEL TRADE INDEX GROUP The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables covering both overall preference and the specific makeup of their next planned trip

For additional definitions see Glossary





Incidence is frequency of 2+ times per year

 Incidence is frequency of 2+ times per year



OUR BEHAVIOURS - MORE TRAVEL HABITS

TYPICAL ACCOMMODATION

	SCORE	INDEX
Mid-priced Hotel	40%	138
Vacation Rental (e.g., Airbnb, Vrbo)	36%	115
Friend's or family's place	28%	100
Campsite	22%	154
Bed & Breakfast	8%	98
Premium Hotel	8%	64



THOUGHTS ON INDIGENOUS TRAVEL



I'd look for opportunities to hear stories and engage with the Indigenous people / original inhabitants of the places I visit **4%**

Strong Interest In Indigenous Activities

WILLINGNESS TO LEARN AND EXPLORE

	SCORE	INDEX
You only ever get to know a country by experiencing its culture	61%	66
I really want to learn about the history of the destinations I visit	52%	59
I'm open to travelling to destinations with limited tourist infrastructure	46%	86
I'm willing to put in the effort while travelling in order to see lesser-known places	46%	68
I like to explore places that are off the beaten path and less explored	44%	64
I'm open to visiting destinations with challenging climates or weather conditions	14%	65





OUR BEHAVIOURS - TRAVEL STYLE



OVERALL INSIGHT

o We primarily travel with our immediate family.

• We keep budgets conservative.

	SCORE	INDEX
Spouse / Partner	79%	138
Kids	68%	145
Adult relatives	13%	63
Solo	5%	69
Friends	4%	64



AVERAGE SPEND (ALL TRIPS)

\$2,110

78 **INDEX SCORE**

SPEND STYLE

Value / Affordable

\$	

OUR THOUGHTS ON RESPONSIBLE TRAVEL **SCORE INDEX** It's important for me to know that the money I spend will support the local economy I'm visiting 48% I consider the impact that I personally have on the destinations I visit 35%

It's important to me that I visit somewhere that is open to diversity and inclusion	34%	67
I am committed to sustainable travel and actively take steps to minimize my impact on the environment when travelling	31%	78
Hearing from under-represented communities is an important part of travelling	25%	56

25%

PRIORITIZE **SUSTAINABLE** TRAVEL **61** INDEX SCORE KEY terminology on this page (for additional details and definitions see Glossary)

o PRIORITIZE SUSTAINABLE TRAVEL - The percent of respondents who responded 5-7 on a 7-point scale in terms of prioritizing 'sustainable travel'. Sustainable travel is defined as "travel that minimizes any negative impact on the destination's environment, economy and society, while making positive contributions to the local people and conserving the destination's natural and cultural heritage."



58

61



OUR BEHAVIOURS - TRAVEL ACTIVITIES





 $\,\circ\,\,$ Family focussed attractions are the #1 priority.

 We like to try family friendly outdoor activities and explore local cuisine.

TOP DESIRED TRAVEL ACTIVITIES

		SCORE	INDEX
Õ ç î	Family-focused attractions	73%	157
	 Zoos or aquariums 	63%	161
	 Amusement parks or theme parks 	55%	154
	 Space or science centres 	18%	136
00	Water-based sports	14%	122
	 Kayaking, canoeing, or paddle-boarding 	7%	128
	o Swimming	8%	145
ΨPP	Local cuisine	46%	91
	 Local restaurants 	41%	93
	 Cafes or bakeries 	19%	138
	Cultural experiences or attractions	42%	84
	 Visiting local monuments 	31%	80
	o Museums	18%	71
	Nature experiences	37%	98
	• Oceanside beaches	24%	121
	 See or explore mountains 	15%	103
	Shopping	27%	102
	Guided tours	22%	68
*	Festivals and events	26%	112
<u>مُ \\\</u>	Health and wellness	18%	69
*	Nightlife	14%	103
PX	Winter-based sports	11%	90
À	Casual sports	8%	83





OUR BEHAVIOURS - WHY WE TRAVEL



TRIPS OF FLIGHTS OF 3–7 HOURS		TRIPS OF FLIGHTS OF 7+ HOURS	
SCORE	INDEX	SCORE	INDEX
62%	144	92%	156
77%	135	78%	140
65%	138	50%	127
0%	74	8%	78
14%	76	35%	105
9%	53	16%	110
20%	61	15%	43
23%	112	0%	62
9%	133	0%	60
	3-7 F SCORE 62% 77% 65% 0% 14% 9% 20% 23%	3-7 HOURS SCORE INDEX 62% 144 77% 135 65% 138 0% 74 14% 76 9% 53 20% 61 23% 112	3-7 HOURS 7+ HOU SCORE INDEX SCORE 62% 144 92% 77% 135 78% 65% 138 50% 0% 74 8% 14% 76 35% 9% 53 16% 20% 61 15% 23% 112 0%

EXTERNAL TRIP TRIGGERS

	SCORE	INDEX	SCORE	INDEX
Partner / spouse wanted to go	60%	146	39%	79
Kids wanted to go	57%	155	38%	132
Visiting friends / family	42%	134	68%	158
Family / friends wanted to go	7%	64	16%	91
Special event (e.g., wedding, reunion)	7%	57	24%	132
Festival or event	7%	84	8%	85



Travel aligns with children's school schedule



Take time off for vacation during major holidays



Difficult to take more than a few days of vacation at once







+⁺☆⁺+ OVERALL ⁺⊕⁺ INSIGHT

 Our domestic trips don't require as much advance planning. For long-haul trips the destination may be decided before we really plan the details. 60% Primary Trip

Planner

70 INDEX SCORE

- KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)
- **PRIMARY TRIP PLANNER** The individual who makes all leisure travel decisions, including destination, accommodation, transportation, and activities, either independently or by leading most decisions. Those not in this role usually share decision-making with travel partners, contributing collaboratively to the planning.

FLIGHT OF FLIGHT OF 3–7 HOURS 7+ HOURS 7 MONTHS + **BEFORE MY TRIP** 6 MONTHS **BEFORE MY TRIP 5 MONTHS BEFORE MY TRIP 4 MONTHS** *The incidence of this traveller *The incidence of this traveller **BEFORE MY TRIP** segment taking recent trips of the flight segment taking recent trips of the flight duration indicated above resulted in a duration indicated above resulted in a base size too small for statistically base size too small for statistically reliable analysis. reliable analysis. 3 MONTHS **BEFORE MY TRIP** 2 MONTHS **BEFORE MY TRIP** 1 MONTH **BEFORE MY TRIP MY TRIP BEGINS!**

DURING MY TRIP





FUN & SUN FAMILIES OUR BEHAVIOURS - TRIP TYPES





OVERALL INSIGHT

- Our top trips feature beaches and destinations known for family attractions.
- We also take trips like Simplicity Lovers and City Trippers.

% OF TOTAL TRIPS

SEGMENT ALIGNMENT





TRIP TYPE	Countryside & Village			
COMPANIONS	Nuclear family with kids		62%	
COMPANIONS	Extend	led family	19%	
TRIP EMOTIONAL MOTIVATIONS	Escape & Relax	Security		
	Nature walks34%Hiking22%			
ACTIVITIES				
	Zoos or aquariums 17%			
KEY BEHAVIOURS	Exploring the outdoors in a charming and authentic destination. Staying in a vacation rental			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

20%¹⁰³ INDEX SCORE



TRIP TYPE	Couples Trip			
DESTINATION	Beach resort		23%	
ТҮРЕ	Small citi	es and town	19%	
TRIP EMOTIONAL MOTIVATIONS	Fun Escape & Relax		Simplicity	
	Local restaurants 52%			
ACTIVITIES	Visiting local monuments 25%			
	Outdoor markets 21%			
KEY BEHAVIOURS	A quick and easy escape to unwind with our partner			

- KEY terminology on this page (for additional details and definitions see <u>Glossary</u>)
- SEGMENT ALIGNMENT The degree to which actual trip aligns with a segments idealized trip across a variety of factors including emotional motivations, trip triggers, desired destination personality, and travel activities.



SEGMENT ALIGNMENT

18% 146 INDEX SCORE



TRIP TYPE	Beach Resort			
COMPANIONS	Nuclear family with kids		61%	
	Extend	led family	21%	
TRIP EMOTIONAL MOTIVATIONS	Bonding		cape & Relax	
ACTIVITIES	Local restaurants 50%			50%
	Souvenir shopping			29%
	Zoos or aquariums 23			23%
KEY BEHAVIOURS	Easy kid-focussed fun. Not an all- inclusive, more likely camping. Planned in advance			

% OF TOTAL TRIPS

SEGMENT ALIGNMENT

13% ¹²⁵ INDEX SCORE

TRIP TYPE	Urban Centre				
	Couple only			32%	
COMPANIONS	Non-family only		27%		
TRIP EMOTIONAL MOTIVATIONS	Fun Escape & Bon Relax		nding		
	Souvenir shopping			36%	
ACTIVITIES	Bars and pubs			31%	
	Museums 30%			30%	
KEY BEHAVIOURS	Visiting friends in a city. Exploring local attractions and experiencing some nightlife				





OUR BEHAVIOURS - WHERE WE GO



- Our preferred destinations are kidfriendly, easy to access, and has affordable options.
- We take shorter trips, mostly domestic, or elsewhere in Europe.

MHERE WE ARE GOING LATELY					
	SCORE	INDEX		SCORE	INDEX
France	60%	140	Thailand	3%	138
Spain	12%	104	Switzerland	3%	128
Italy	7%	80	USA	2%	75
Portugal	5%	128	Morocco	2%	111
Belgium	3%	122	Greece	2%	74



WHERE DO WE WANT TO GO

JAPAN VORY COAST THAILAND HAWAII CROATIA SOUTH AMERICA CAPE VERDE JAMAICA MEXICO SAINT MALO CARIBBEAN ISLAND SWEDEN GREECE INDIES CORSICA MEXICO MALICA MEXICO MALICA MEXICO ME

DESIRED DESTINATION FUNCTIONAL BENEFITS

	SCORE	INDEX
Is kid-friendly	90%	148
Is not too expensive	64%	134
Has a mild and pleasant climate	61%	135
Is easy to travel around once there	53%	128
Is easy to travel to	44%	122
Doesn't take too long to get there	24%	125
Good connectivity (Wi-Fi, cell service, etc.)	23%	133
Has famous attractions	14%	120





OUR BEHAVIOURS - THOUGHTS ON CANADA





- o We likely haven't been to Canada before, and don't know a lot about Canada as a travel destination.
- To date, any travel to Canada has primarily been to Ontario or Quebec.

WHERE DO WE WANT TO GO IN CANADA

VANCOUVER QUEBEC MONTREAL

PROVINCES WE HAVE VISITED BEFORE	PROVINCES	%	INDEX
Amongst Prior Canada Travellers	AB	0%	60
	BC	15%	148
	MB	13%	151
	NB	0%	51
	NL	0%	72
	NS	0%	58
YT NU NU	NT	0%	79
	NU	0%	84
	ON	22%	64
BC AB MB QC	PEI	0%	65
SK	QC	74%	91
ON NB NS	SK	0%	62
	ΥT	0%	94
DESTINATION CANADA	FUN	& SUN FAM	ILIES 100





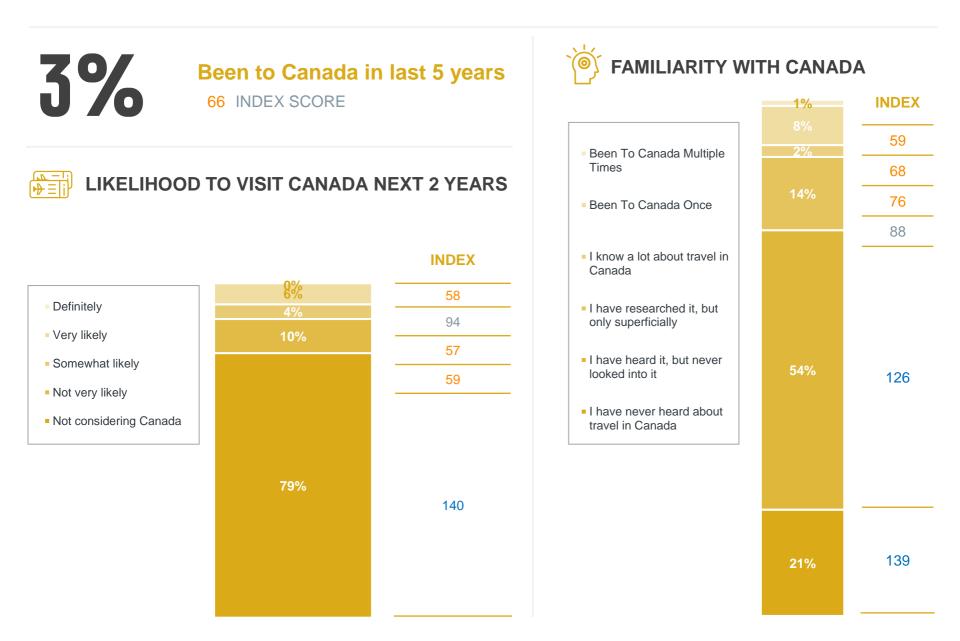
OUR BEHAVIOURS - MORE THOUGHTS ON CANADA



- If we have visited Canada it has been in summer or winter months, aligned with school schedules.
- $\circ\;$ Generally, we are not planning a future visit.

CANADA TRAVEL MONTHS ON A PAST TRIP

	WINTER (Dec-Feb)	SPRING (Mar-May)	SUMMER (Jun-Aug)	AUTUMN (Sept-Nov)
FUN & SUN FAMILIES	28%	11%	49%	13%
VS. TOTAL MARKET	16%	22%	47%	30%







OUR BEHAVIOURS - LIFE OUTSIDE TRAVEL





- We are building our families, and the major events in our life revolve around that. This includes the big items, like a home, car, and career changes.
- If we didn't just have a child, our young children are transitioning from daycare to school life.

MAJOR LIFE EVENTS IN LAST 5 YEARS

21% Had a child 146 INDEX SCORE

27% Started a new job / career **13%** Bought a new home 83 INDEX SCORE **19%** Moved to a new city 108 INDEX SCORE

23% Child started school 146 INDEX SCORE **50%** Purchased a car 139 INDEX SCORE 4% Retired

67 INDEX SCORE

30% Renovated house 73 INDEX SCORE

NON-ESSENTIAL SPENDING PRIORITIES

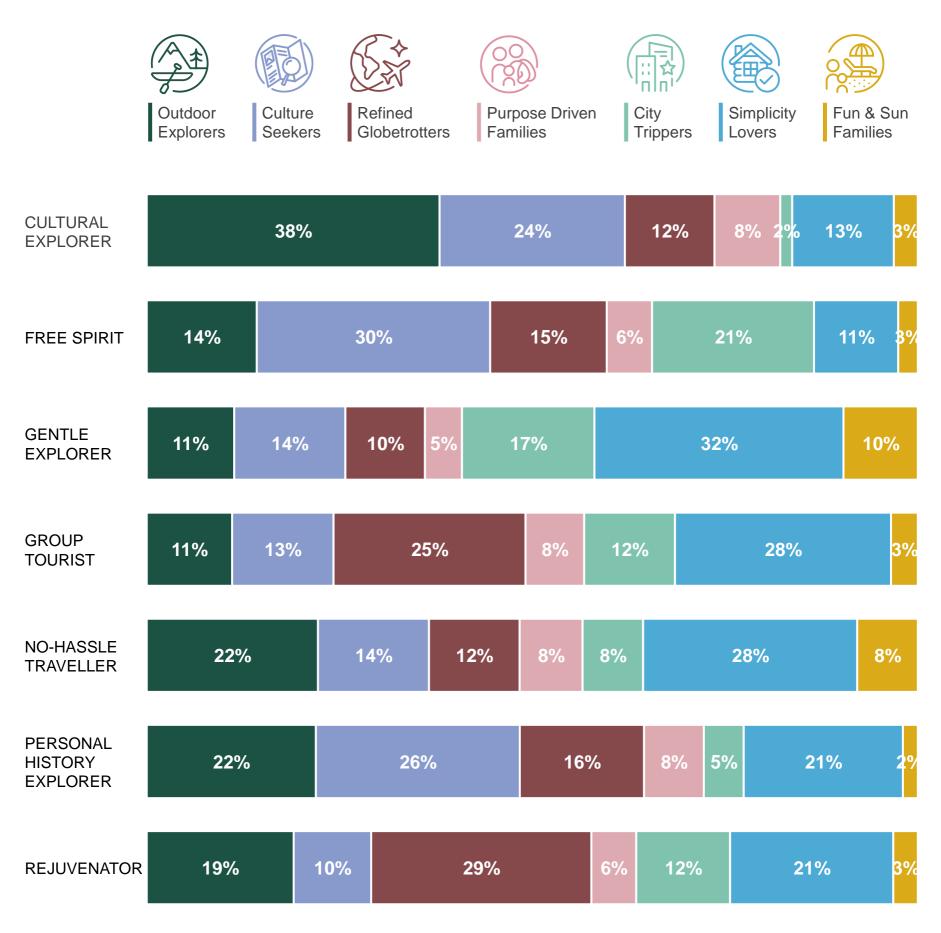
	SCORE	INDEX
Personal hobbies and interests (e.g., sports equipment, books, art supplies).	59%	145
Personal care and wellness	43%	141
Travel	43%	58
Fashion and accessories	39%	133
Home and decor	36%	114
Savings and investments	35%	71



EXPLORER QUOTIENT MAPPING

MARKET LEVEL SEGMENT DISTRIBUTION ACROSS EQ SEGMENTS

This page provides insights into how the new traveller segments disperse across historical EQ segments in this market.







DETAILS AND DEFINITIONS

DESIRED DESTINATION	How a traveller describes the personality of an ideal destination.		
DESTINATION CANADA PRIORITY SEGMENT	Traveler segments prioritized by Destination Canada for targeted marketing and strategic efforts due to the opportunity they provide to contribute significantly to the Canadian tourism landscape. Aligning with these segments enables tourism partners to effectively coordinate with the national tourism strategy and maximizing their impact.		
EMOTIONAL TRAVEL MOTIVATIONS	Key travel motivations derived from factor analysis, which condensed 25 initial statements into 13 primary motivations. These insights help industry researchers and marketers better understand travellers' emotional drivers, which may influence overall travel behaviours including the choice of destination, activities, and experiences during the journey		
EMOTIONAL TRAVEL MOTIVATION: ACCOMPLISHMENT	This travel motivation is about achieving personal goals and overcoming challenges during travel. These travellers seek destinations and activities that promote self- discovery and personal growth, pushing their limits to feel a sense of accomplishment.	 Statement(s) included in the motivation: To feel like I've accomplished something. To push my limits and challenge myself. 	
EMOTIONAL TRAVEL MOTIVATION: ADVENTURE	This travel motivation is about seeking thrill and excitement through adventurous activities. Travellers who seek adventure are often energized by a physical and emotional rush and they often proudly share their experiences with others.	 Statement(s) included in the motivation: To have experiences I am proud to tell others about. To feel a sense of adventure. 	
EMOTIONAL TRAVEL MOTIVATION: BONDING	This travel motivation focuses on spending quality time with travel companions, particularly partners and family members. Travellers motivated by bonding cherish creating lasting memories through shared experiences with their loved ones.	 Statement(s) included in the motivation: To share quality time with others. To bond and create lasting memories through shared experiences. 	
EMOTIONAL TRAVEL MOTIVATION: CONNECTIONS	This travel motivation is about building relationships and forming connections with new and interesting people. Travellers motivated by connections look for opportunities to engage with locals or other visitors on their travels.	Statement(s) included in the motivation: To feel connected with new people. 	
EMOTIONAL TRAVEL MOTIVATION: ESCAPE & RELAX	This travel motivation signifies a desire to escape daily routines and simply relax during vacation. Travellers motivated by escape and relax often seek solitude, tranquility, and rejuvenation in peaceful destinations.	 Statement(s) included in the motivation: To escape the demands of everyday life. To find much-needed time to relax. To let loose and forget about day-to-day life. 	





GLOSSARY Details and definitions



EMOTIONAL TRAVEL MOTIVATION: EXPERTISE	This travel motivation is about influence, status, and confidence. Travellers with this motivation like to be well versed in travel opportunities, so they can confidently navigate new environments, and take pride in being the expert among their peers	Statement(s) included in the motivation: To feel like a travel expert.
EMOTIONAL TRAVEL MOTIVATION: FAMILIARITY	This travel motivation encompasses a diverse range of travellers looking for familiarity during their travels. Some seek the comfort of recognizable destinations and routines, enjoying the predictability of repeat travel. Others aim to immerse themselves in new places while feeling like they are not tourists, blending in and experiencing the local culture as if they were natives.	 Statement(s) included in the motivation: To be familiar with my surroundings. To feel like a local.
EMOTIONAL TRAVEL MOTIVATION: FUN	This travel motivation is centered around the pure enjoyment of travel. The travellers motivated by fun prioritize activities and destinations that bring happiness and a sense of playfulness. They focus on living in the moment, indulging in joyful experiences, and seeking vibrant, social environments.	 Statement(s) included in the motivation: To just enjoy myself and have fun. To indulge myself and live in the moment. To have a fun, social setting.
EMOTIONAL TRAVEL MOTIVATION: IMPORTANCE	This travel motivation is about the desire to feel important and admired. Travellers motivated by importance often choose popular, exotic, and luxury destinations to reflect their success and gain recognition.	Statement(s) included in the motivation: • To feel like I'm important.
EMOTIONAL TRAVEL MOTIVATION: NOVEL & AUTHENTIC	This travel motivation is driven by a desire for novelty in all its forms—new places, unique experiences, and fresh perspectives. The travellers motivated by novel and authentic seek orgiginality in their journeys, immersing themselves in different cultures and engaging in genuine and authentic interactions.	 Statement(s) included in the motivation: To have authentic experiences. To open my mind to new perspectives. To explore and discover new things and places.
EMOTIONAL TRAVEL MOTIVATION: SECURITY	This travel motivation is around prioritizing safety and predictability. Travellers motivated by security prefer well-planned trips, reliable accommodations, and destinations known for their safety.	 Statement(s) included in the motivation: To feel welcomed. To feel safe and secure.





GLOSSARY Details and definitions



EMOTIONAL TRAVEL MOTIVATION: SIMPLICITY	This travel motivation is about appreciating straightforward and easy travel experiences. Travellers motivated by simplicity prefer simpler trips with laid back itineraries and no surprises.	 Statement(s) included in the motivation: To enjoy the simplicity of easy, straightforward travel. To feel confident of no surprises; I'll get exactly what I expected. 	
EMOTIONAL TRAVEL MOTIVATION: TRADITIONS	This travel motivation is about seeking to engage in traditions, whether by a traveller participating in local cultural practices or creating their own travel traditions with family and friends.	 Statement(s) included in the motivation: To create new, or take part in old, traditions. 	
FUNCTIONAL BENEFITS	Functional needs in travel pertain to the practica affordable pricing, convenient transportation, cor services. These needs are often about the logist runs smoothly	mfortable accommodation, and reliable	
NON-TRAVELLER	Has not travelled a minimum of one night away in paid accommodation in past 5 years OR is actively planning to travel in next 2.		
PRIMARY TRIP PLANNER	The individual who makes all leisure travel decisions, including destination, accommodation, transportation, and activities, either independently or by leading most decisions. Those not in this role usually share decision-making with travel partners, contributing collaboratively to the planning.		
PRIORITIZE SUSTAINABLE TRAVEL	The percent of respondents who responded 5-7 'sustainable travel'. Sustainable travel is defined on the destination's environment, economy and s the local people and conserving the destination's	as "travel that minimizes any negative impact society, while making positive contributions to	
SEGMENT ALIGNMENT	Indicates how closely personal needs, motivation (e.g. long-haul trip, short-haul trip, family vacation travel needs, motivations and behaviours that de personal needs (motivations and ideal trip specific trip to a bucket-list destination; however, these n with friends. This score provides insights into which type and should be considered when targeting the	on, weekend getaway) align with the overall efine the segment. For example, a travellers' fics) may fully influence and define a long-haul needs may not be a priority on a quick getaway hen traveller needs and behaviours shift by trip	
SHORT / MID / LONG HAUL	Short Haul: Those who did not travel via flight or Mid Haul: Those who travelled on a 3 to 7 hours Long Haul: Those who travelled or 7+ hours flig	flight	





DETAILS AN	ID DEFINITIONS	
TRAVELLER ECONOMIC INDEX	An industry metric providing insight into a segment's propensity to have a positive impact on Canada's tourism economy. The score is derived from a selection of variables from the initial study that most represent a positive impact on the tourism economy. The included variables cover economic means, typical trip recency and frequency, propensity towards more luxury travel behaviours, and details about travel specifically to Canada. To reduce market specific bias and any variation in score composition across markets, the score is reported as an index	
TRAVELLER RESPONSIBLE INDEX	An industry metric providing insight into a segment's alignment with Canada's responsible travel values. The score is derived from a selection of variables from the initial study that most represent responsible travel. The included variables cover traveller values across themes of socio-cultural, environmental, and economic sustainability, impact of tourism on a destination, visitor engagement with tourism communities, diversity, and inclusion. To reduce market specific bias and any variation in score composition across markets, the score is reported as an index in the segment profiles	
TRAVEL TRADE INDEX – GROUP	The propensity to travel as part of an organized group indexed against the rest of the market. Measured by examining variables cover both overall preference and the specific makeup of their next planned trip	
TRAVEL TRADE INDEX – NON-GROUP	The propensity to utilize travel agent / operator assisted channels for free independent travel indexed against the rest of the market. Measured by examining behaviours on ideal & future trips. Does not include self-directed online travel agencies (e.g. Expedia).	

