

CONFIDENTIAL

# UNITED KINGDOM STRATEGIC REPORT 2023 GLOBAL TRAVELLER RESEARCH PROGRAM



CANADIAN TOURISM DATA  
**collective**



# Focus of This Report

- *Study Overview*
- *Key Insights*
- *Overall Travel Outlook & Trends*
- *Canada vs. Competitive Destinations*
- *Increasing Fall & Winter Visitation*
- *Sustainability*
- *Indigenous Tourism*



# Study Overview: United Kingdom Market



The target population are residents aged 18 years and older who have taken a long-haul holiday trip, where they had stayed at least 4 nights with a minimum of 1 night in paid accommodations in the past 3 years, or plan to take such a trip in the next 2 years.

HVG Audience Definition: Frequent travellers who are likely to travel long-haul in the next two years and either earn £60,000+ household income per year or are retired.




**Timing of Fieldwork**

**December 5<sup>th</sup> – 14<sup>th</sup> 2023**



**Geographical Definition for Qualified Trips**

**Outside of: Europe, North Africa and the Mediterranean**



**Sample Distribution**

Sample distribution:	<b>National</b>
High Value Guest (HVG) Audience:	<b>333</b>
Other travellers:	<b>1199</b>
Total sample size:	<b>1532</b>

**TOTAL U.K. PERSPECTIVE**

Where applicable, insights are drawn from two of YouGov’s proprietary syndicated data products, YouGov Global Travel Profiles and YouGov DestinationIndex to provide overall trends among the population of Total UK Residents 18+

- In 2023, DC switched research providers to YouGov Canada, with the project being migrated over to YouGov’s proprietary panel.
  - As a result, no trending is available for the United Kingdom market.



## Travel Outlook & Trends

- The **desire to travel** is **high** in the UK, with more than eight in ten travelling internationally at least once every two years. Nearly universal, **propensity to travel outside the country is even higher amongst the HVG audience**
- **Summer** (62%) and **Fall** (63%) are the seasons when the **highest number of UK residents typically travel**, followed by Spring (51%) and Winter (38%)
- In the **ideation phase**, UK travellers rely heavily on **online searches** and **friends/family**
- Approximately **one-quarter of UK travellers utilize travel agents and tour operators**. Others primarily **book** their flights and accommodations **directly with the airline/establishment** or through **online booking engines**
- Syndicated results highlight **the importance of social media** when destination marketers evaluate their media mix. Other key sources are **travel websites, free to view TV** and **online streaming**
- When it comes to **extreme weather events** and **international conflict**, about **two-thirds** of travellers express a level of **concern** (most only somewhat concerned). However, only 1 in 10 have had to change plans due to these issues



## Canada vs. Competitive Set

- The **US leads** in terms of **long-haul travel destinations ever visited**. However, **Canada is the second most visited**, with about 37% of total UK Travellers and 46% of HVGs having ever visited the country
- **More than half** of UK travellers to Canada **have visited Canada more than once**. This **repeat visitation** indicates a **positive experience**, reinforced by Canada's **high NPS score** in total (+36) as well as by season
- **The next 2-year immediate potential for Canada is 4.2M**, including 1.2M HVGs
- Second to the US, **Canada is a top long-haul destination, competing most closely with Australia**. It should be noted, however, that **there is stronger interest in Canada (74%) vs. Australia (62%)**
- **Canada is known as a place that is safe for visiting and a place to avoid surprises during holidays**. It also **excels** on several **brand value statements** such as **embracing cultural diversity, open-mindedness, embracing new ideas** and a **being good place to live**





## Key Drivers & Opportunities

- Overall, the **most influential drivers of consideration** are: *being a **place I want to visit with my family/friends**, having an **experiential culture**, trending as a **must-visit spot** and a **being good place to live***
- Among the **HVG audience**, similar drivers of consideration are noted, in addition to **avoiding surprises** and **proud to tell people I visited**
- **Several dimensions represent white space** in which no single destination dominates. Compared to top drivers of destination consideration, the following could be **key opportunity areas for Canada to focus on**: *being a place to visit with my family/friends and being a place travellers would be proud to visit*
- There is **also opportunity** to drive consideration to visit by **boosting perceptions of highly influential drivers** like: *cultural experience, a trending must-visit spot and a great place for holidays that avoid surprises*



## Fall/Winter Travel

- **Canada** is a **top destination** that comes to mind for **Winter travel** (competing most closely with Switzerland) and **ranks second** in terms of a **Fall destination** (behind the US)
- There is an **opportunity for Canada to attract more visitors** in the Fall and Winter, with 10 million and 6.1 million typically travelling during these respective months
- The **two-year immediate potential** for Canada is **greater** in the **Fall (6M)** than in the **Winter (2.7M)**
- Travellers considering a **visit to Canada** in the **Fall** are motivated primarily by **price** and **the weather**. They most want to experience the **natural attractions, the Northern lights and wildlife**
- While the **weather** is also a barrier for some in the Fall, it is a **far greater barrier in the Winter**. Those who are interested in a **Winter holiday in Canada** are most attracted to the **Northern lights and city sightseeing**



## Sustainable Travel

- While **sustainability** is only a **moderate priority**, **environmental-friendliness and social responsibility** still fall in the top half of consideration drivers for UK travellers. **Iceland and New Zealand** currently have the edge on perceptions of **being environmentally-friendly**
- The **primary barriers** to sustainable travel are the perception that the **cost is too high** and **lack of information**. This suggests an opportunity for Canada to **educate travellers on the role sustainability plays** as well as its benefits and implications
- Among the various sustainable initiatives, travellers are most drawn to **conservation of natural areas, ensuring that the local culture is not negatively impacted by tourism** and **supporting the local community**
- Interest in sustainability is **less about** the travellers' own personal travel choices as they are less interested in **eco-friendly accommodations and activities**



## Indigenous Tourism

- **Australia** is by far the destination **most associated** with **Indigenous tourism**. **Canada** is ranked **4<sup>th</sup>** behind Australia as well as New Zealand and the US. This is especially noteworthy given how closely Canada competes with Australia on other measures
- While focus will likely be on improving perceptions of Canada's **Indigenous culture** overall, it may be worth highlighting **activities UK travellers are most interested in**:
  - Experiencing Indigenous culture through its food/drink
  - Excursions in nature
  - Visiting museums/sites
  - Visiting Indigenous communities
- **Interest is lower** for **learning about residential schools/reconciliation**, or activities such as **hunting/fishing**
- Of note, **insights** related to Indigenous tourism apply to **both the broader target and HVGs** as there are no significant differences between the two



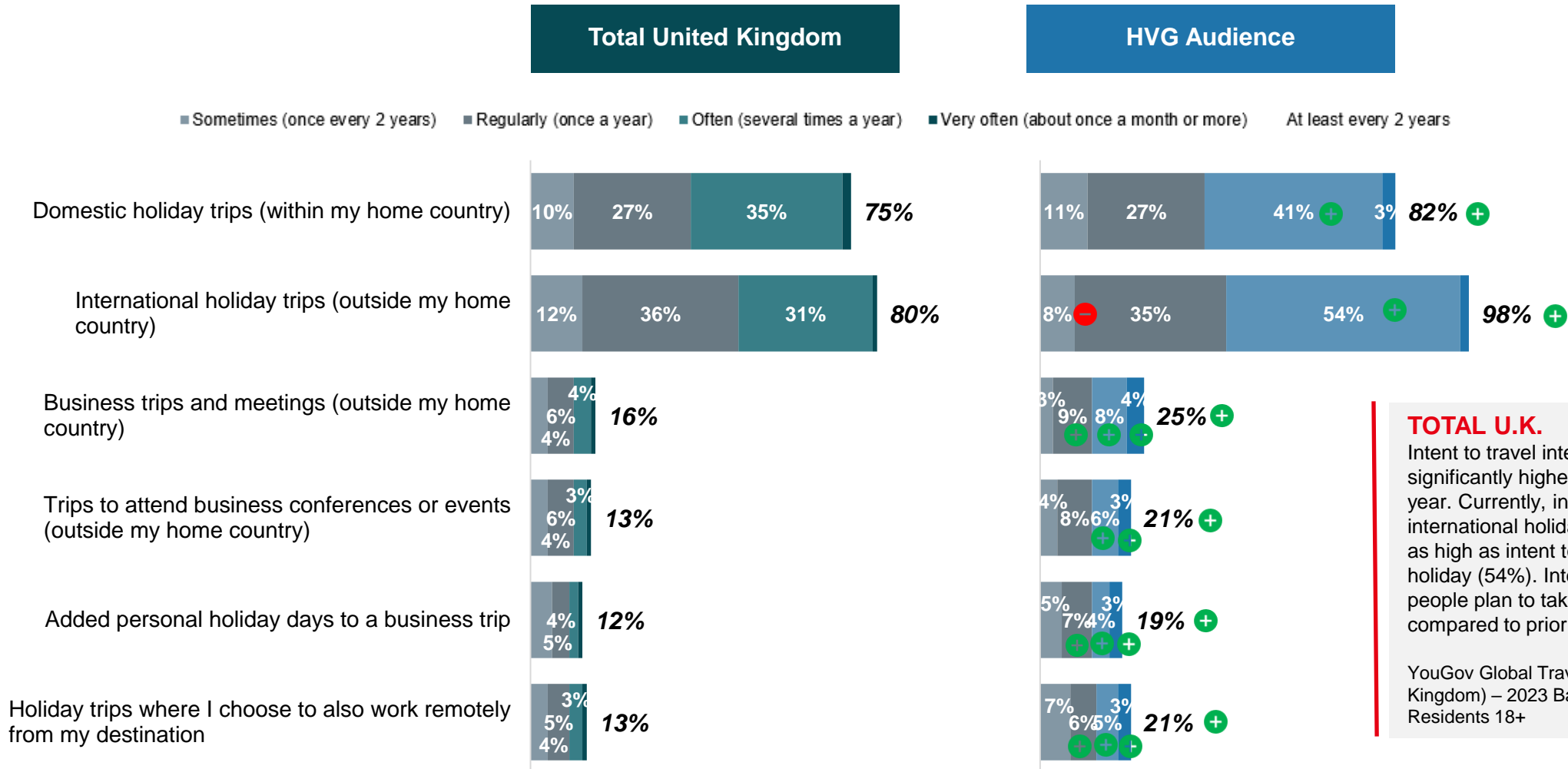
# Overall Travel Outlook & Trends



# Types of Travel Trips



**UK travellers are slightly more likely to travel internationally than domestically, with eight in ten travelling internationally at least once every two years. Among HVGs, international travel is nearly universal. Incidence of combining business and leisure travel is low at one in ten among total travellers and one in five among HVGs.**



**TOTAL U.K.**  
 Intent to travel internationally is significantly higher than the prior year. Currently, intent to take an international holiday (49%) is nearly as high as intent to take a domestic holiday (54%). Interestingly, fewer people plan to take 2+ total trips compared to prior years.  
 YouGov Global Travel Profiles (United Kingdom) – 2023 Base: Total UK Residents 18+



# Overall Demand for Long-Haul Holiday Travel



$$\begin{array}{ccccccc}
 \text{Total Population 18+} & & \text{Long-Haul Traveller} & & \text{Size of Target Market} & & \text{HVG} & & \text{Size of HVG Population} \\
 52,156,500 & \times & \text{Incidence Rate} & = & 15,960,000 & \times & 21.4\% & = & 3,415,500 \\
 & & 30.6\% & & & & & & \\
 \end{array}$$



## Potential Market Size

Total potential long-haul travellers aged 18 years or more



Target Market for Canada



**X 73.9%**  
Dream to purchase Stage for Canada

Immediate Potential for Canada



**X 35.2%**  
Likely to visit Canada in the next 2 years<sup>1</sup>

Total potential HVG travellers aged 18 years or more



HVG Target Market for Canada



**X 75.4%**  
Dream to purchase Stage for Canada

HVG Immediate Potential for Canada



**X 45.2%**  
Likely to visit Canada in the next 2 years<sup>1</sup>

Base: Target market for Canada = long-haul holiday travellers (past 3 years or next 2 years) (n=1532); Immediate potential for Canada = dream to purchase stages for P2P for Canada (n=1133)

Base: Target market for Canada = long-haul holiday travellers (past 3 years or next 2 years), HVG Audience (n=333); Immediate potential for Canada = dream to purchase stages for P2P for Canada (n=252)

<sup>1</sup> Includes respondents likely to visit Canada for a trip of 1 to 3 nights, or a trip of 4 nights or more.  
C1. Which of the following best describes your current situation when thinking about each of the following destinations for a holiday trip? (Select one for each)  
E1. Realistically, how likely are you to take a holiday trip to Canada in the next 2 years? (Select one)

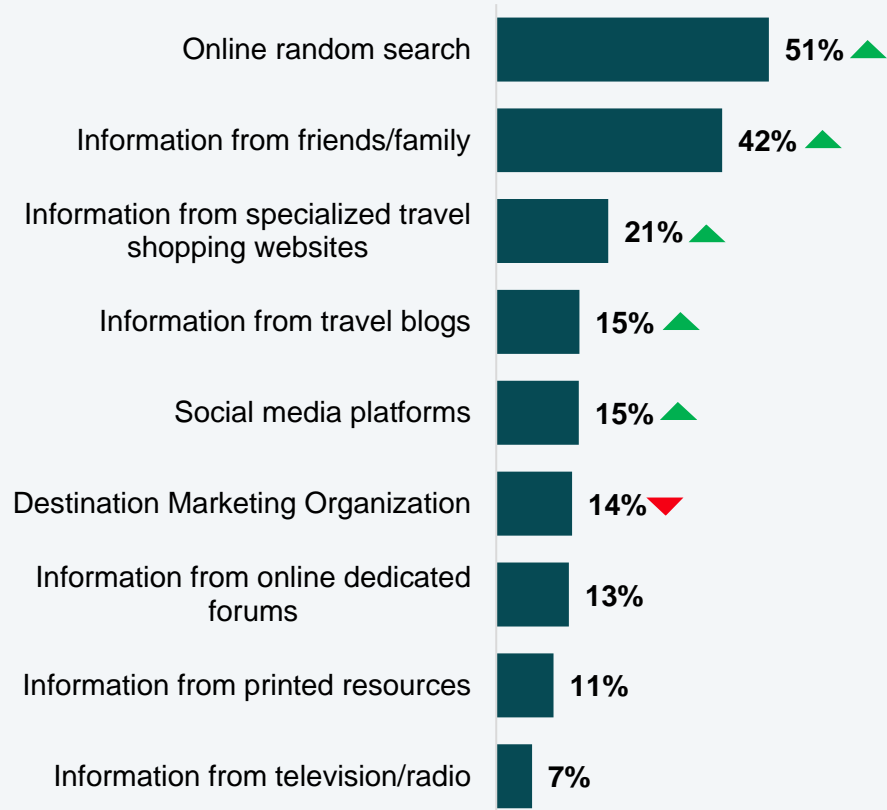


# Vacation Planning Methods\*

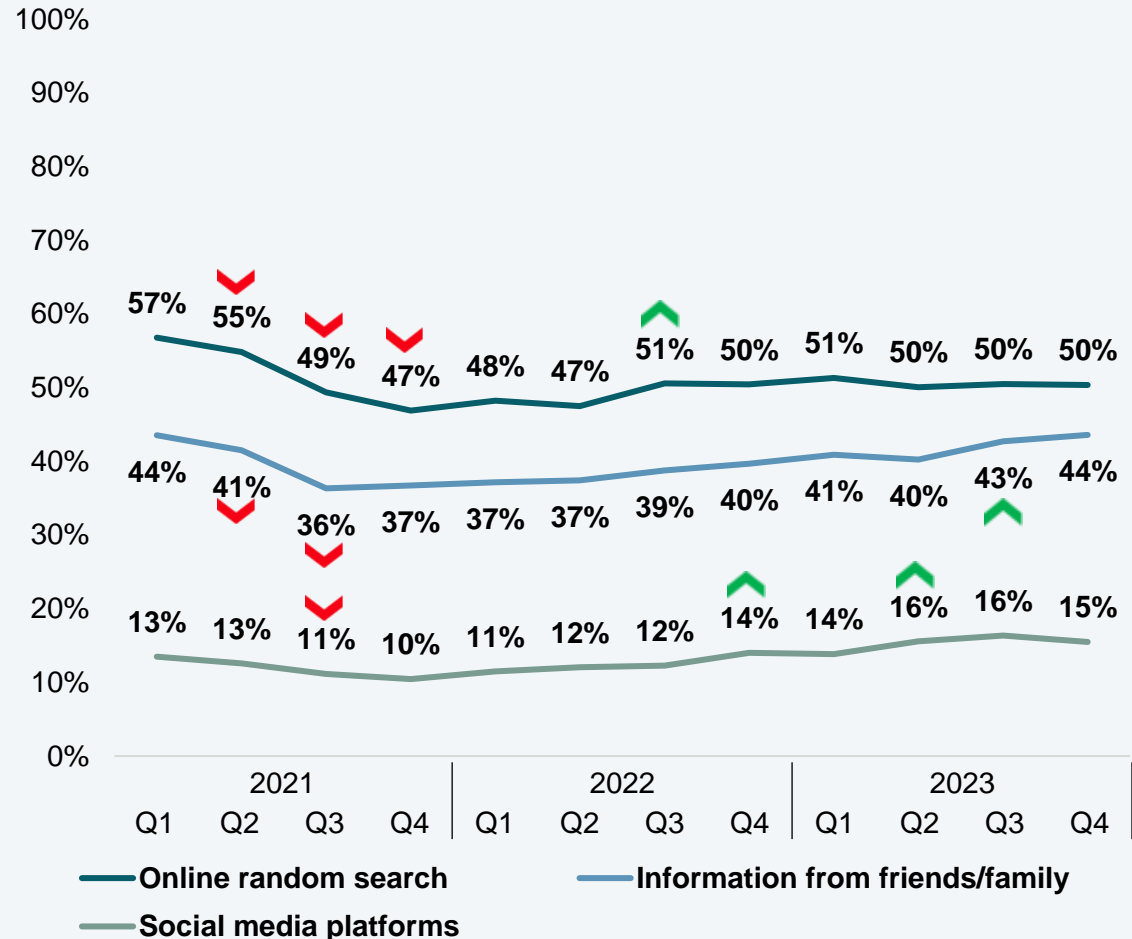


Mentions for many vacation planning methods are up year-over-year with online random searches and information from friends/family topping the list.

## Vacation Planning Methods



## Select Vacation Planning Methods (Trended)



\*2023 Base: UK Residents 18+ (n=26,071)  
 2021-2023 Quarterly Trending Base Range: UK Residents 18+ (n=6,386-7,219)  
 Q: Which, if any, of the following methods do you generally use to help plan a vacation?  
 Please select all that apply.

▲ / ▼ = significantly higher/lower result (vs. 2022) | ▲ / ▼ = significantly higher/lower result (vs. previous quarter)

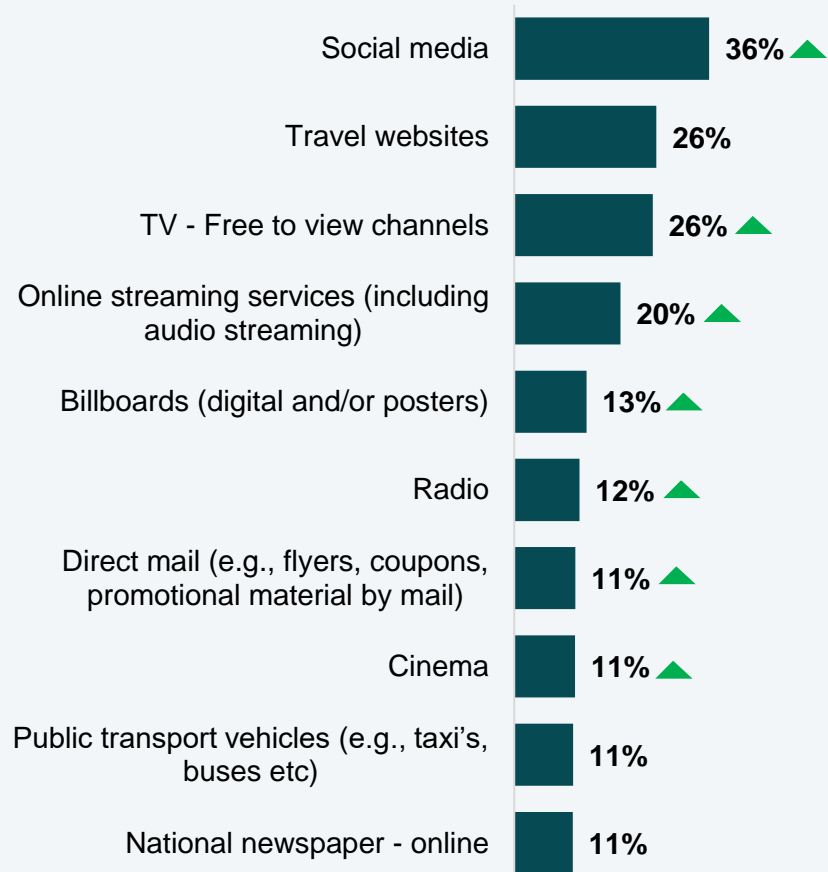


# Effective Types of Travel Advertising\*

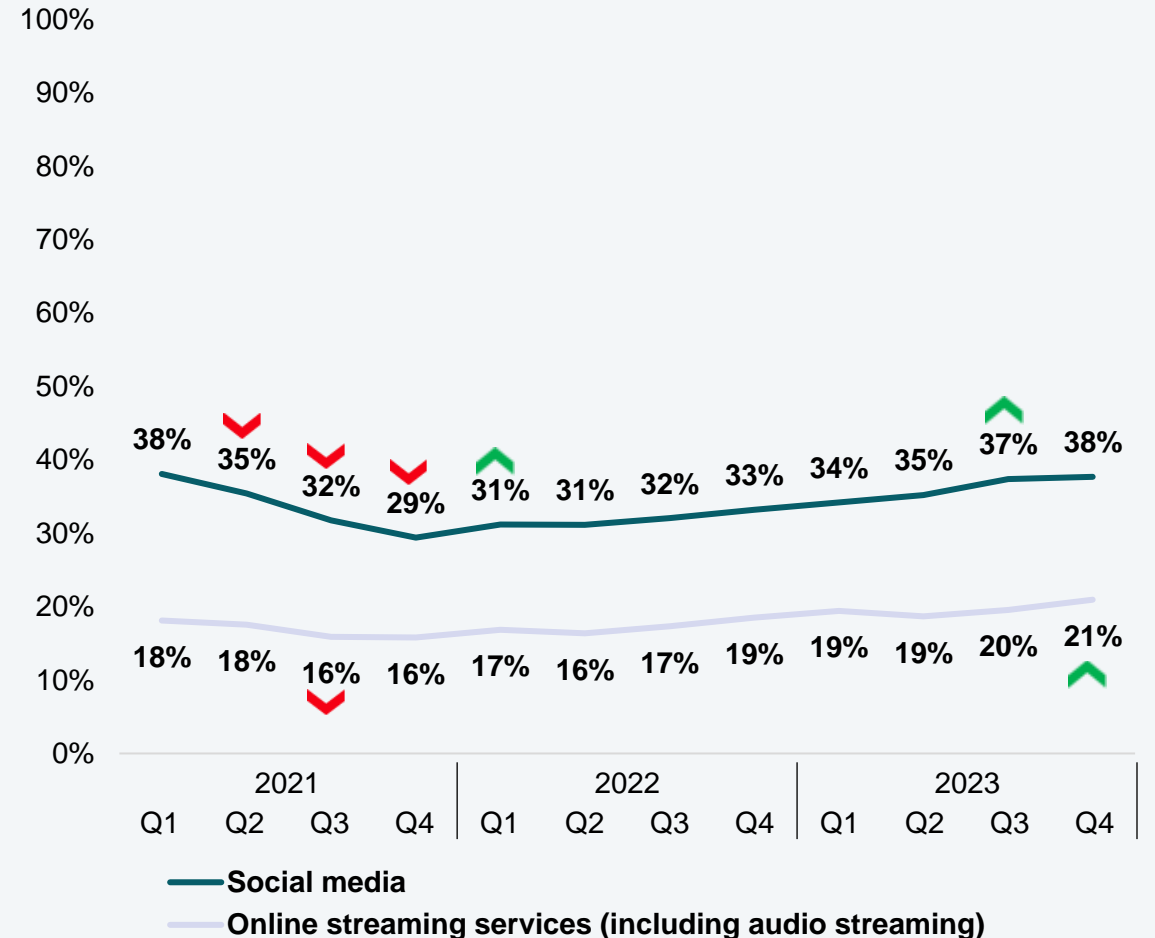


Compared to 2022, Brits highlight more channels as effective in capturing their interest and engagement. While social media receives the most mentions, streaming services show the highest year-over-year growth.

## Effective Types of Travel Advertising (Top Responses)



## Select Types of Travel Advertising (Trended)



2023 Base: UK Residents 18+ (n=26,071)  
 2021-2023 Quarterly Trending Base Range: UK Residents 18+ (n=2,446-7,219)  
 Q: Thinking about your next travel- or vacation-related purchase, if you were a travel/vacation provider where would you advertise to catch your attention? Please select all that apply.



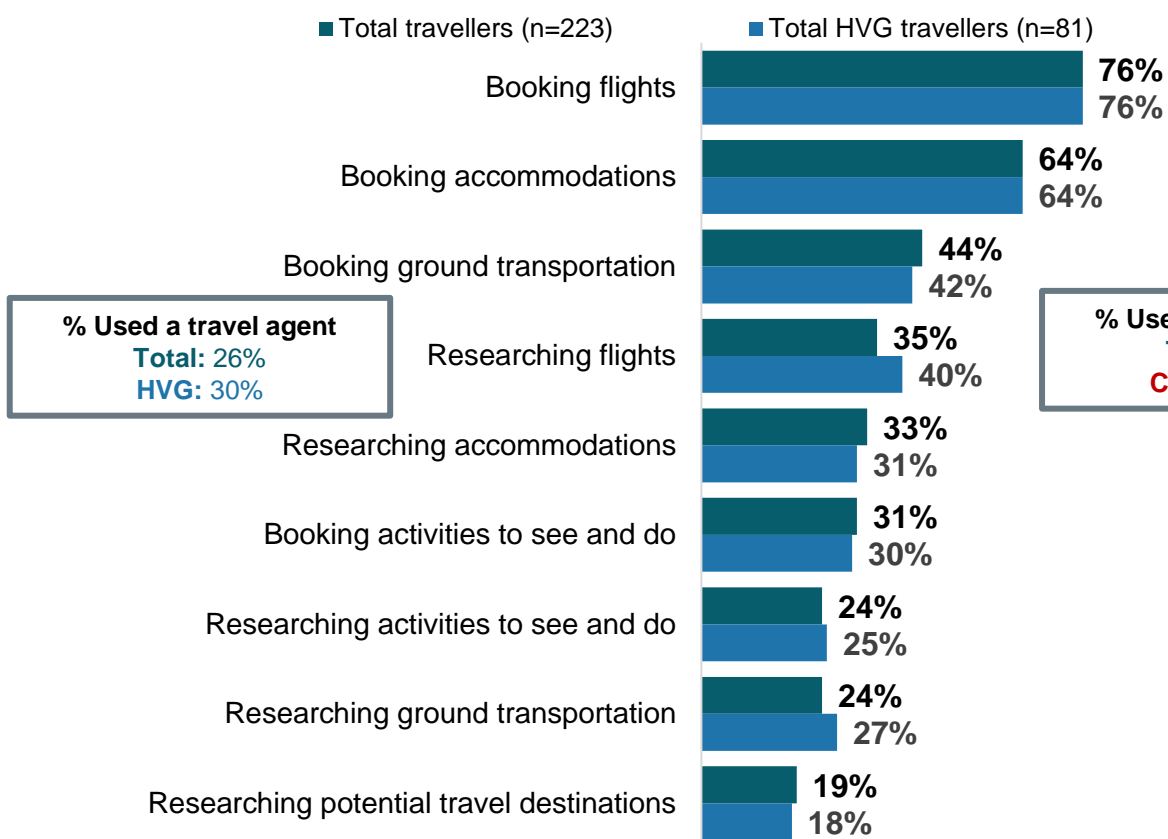


# Travel Agents/Tour Operator Usage For Recent Trip

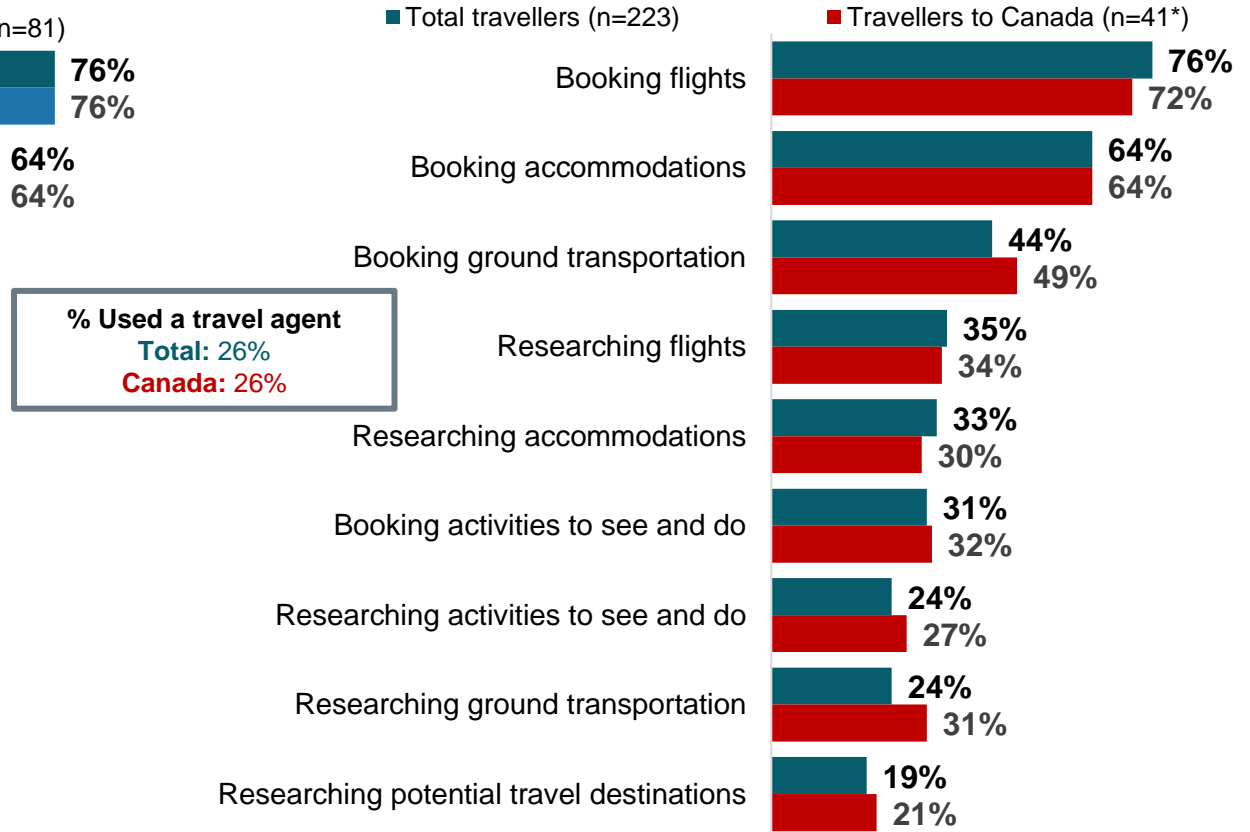


Approximately one-quarter of UK travellers utilize travel agents/tour operators, and they use them primarily for booking flights and accommodations.

**Total Travellers to Any Destination vs. HVG Travellers to Any Destination**



**Total Travellers to Any Destination vs. Total Travellers to Canada**



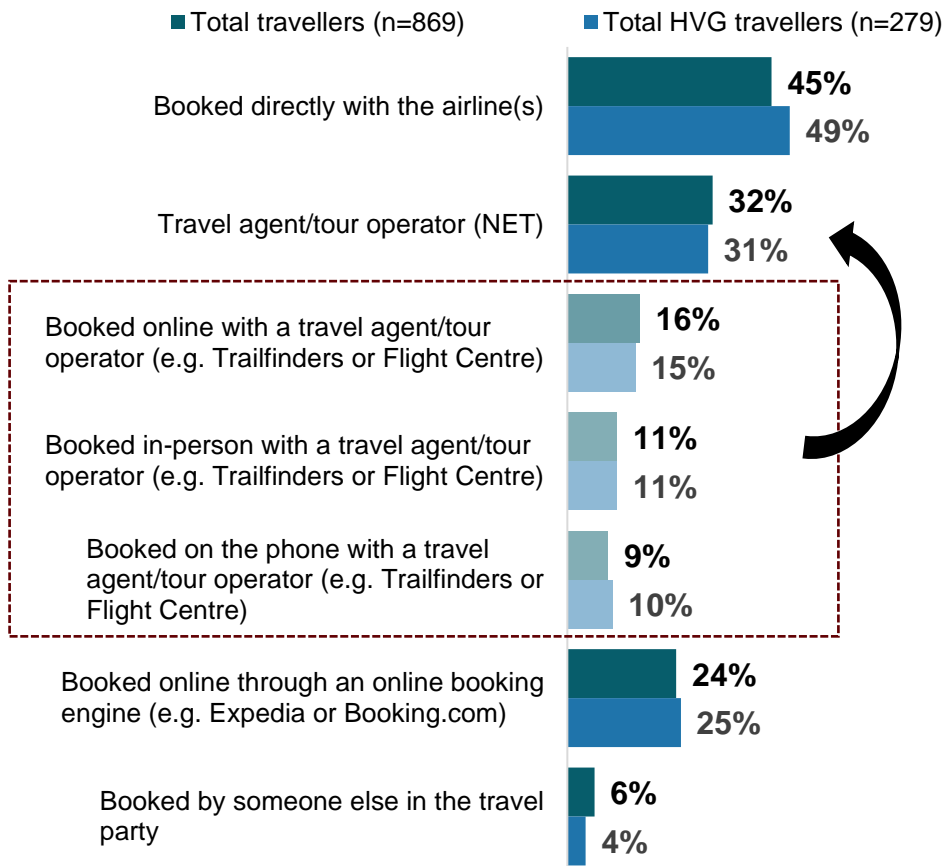
Base: Long-haul holiday travellers (past 3 years or next 2 years), Travelled to any destination, Used a Travel Agent/Tour Operator (n=223); HVG (n=81); Travellers to Canada (n=41\*)  
 F9. Travel agents offer personalized service to help individuals, groups, and business travellers plan and organize their travel schedules, from purchasing tour packages to booking flights and hotels. Examples of travel agents include Trailfinders or Flight Centre, they do not include online booking engines like Expedia or Booking.com. Did you use a travel agent or tour operator to help you research or book your trip? (Select one)  
 F10. Which of the following did a travel agent or tour operator help you with?  
 \*Small base size, interpret with caution (n<50)



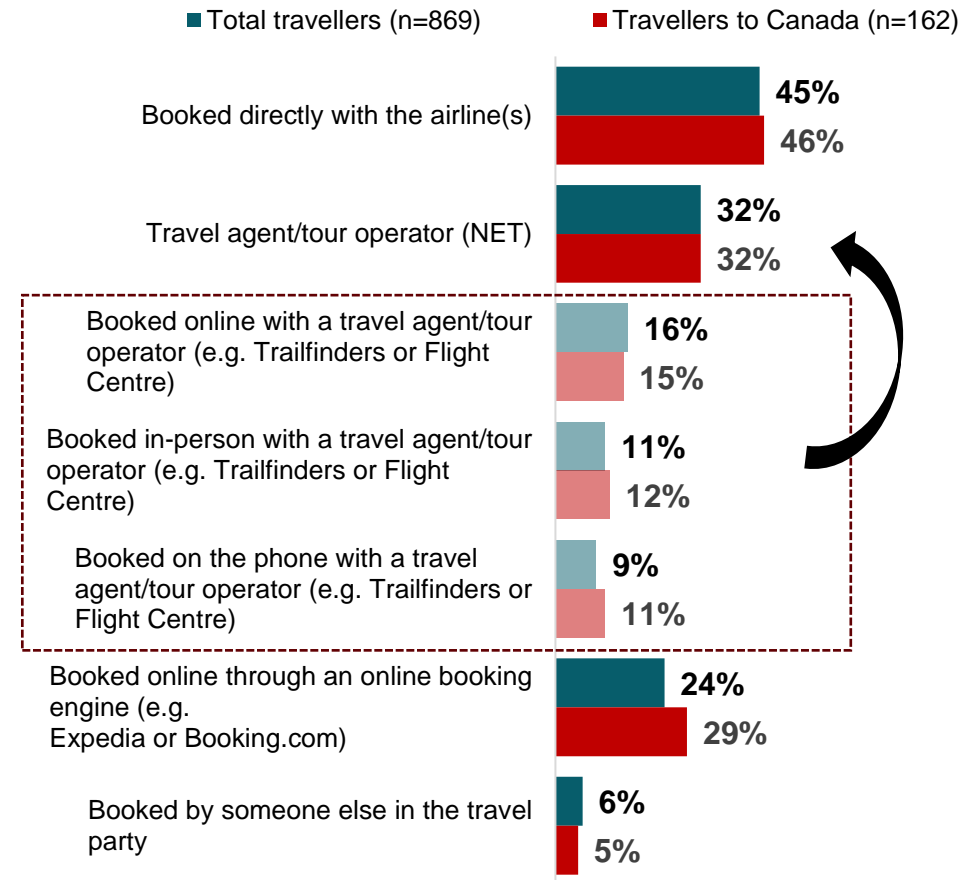
# Booking Flights For Recent Trip

Almost half of the flights booked to any destination, including Canada, are done so directly with the airline. The usage of travel agents or tour operators is notably lower, particularly when it comes to in-person and over-the-phone bookings.

**Total Travellers to Any Destination vs. HVG Travellers to Any Destination**



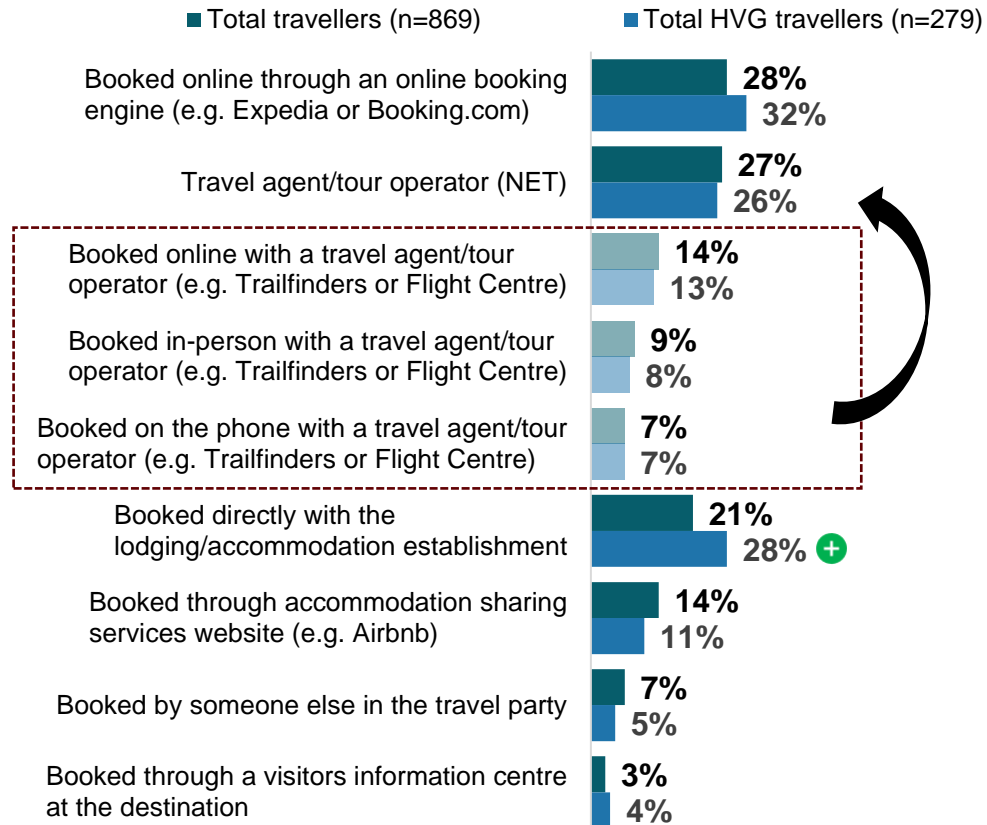
**Total Travellers to Any Destination vs. Total Travellers to Canada**



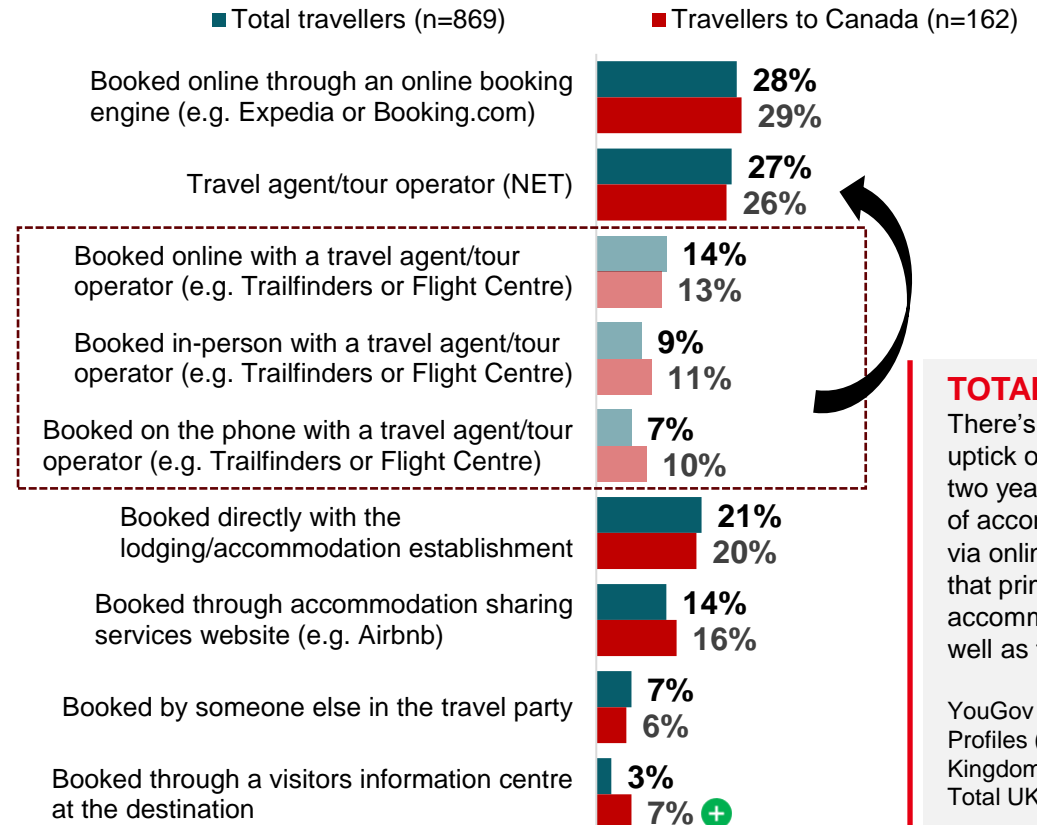
# Booking Accommodations For Recent Trip

When it comes to accommodations, they are booked online through a booking engine just as often as through a travel agent (about three in ten).

### Total Travellers to Any Destination vs. HVG Travellers to Any Destination



### Total Travellers to Any Destination vs. Total Travellers to Canada



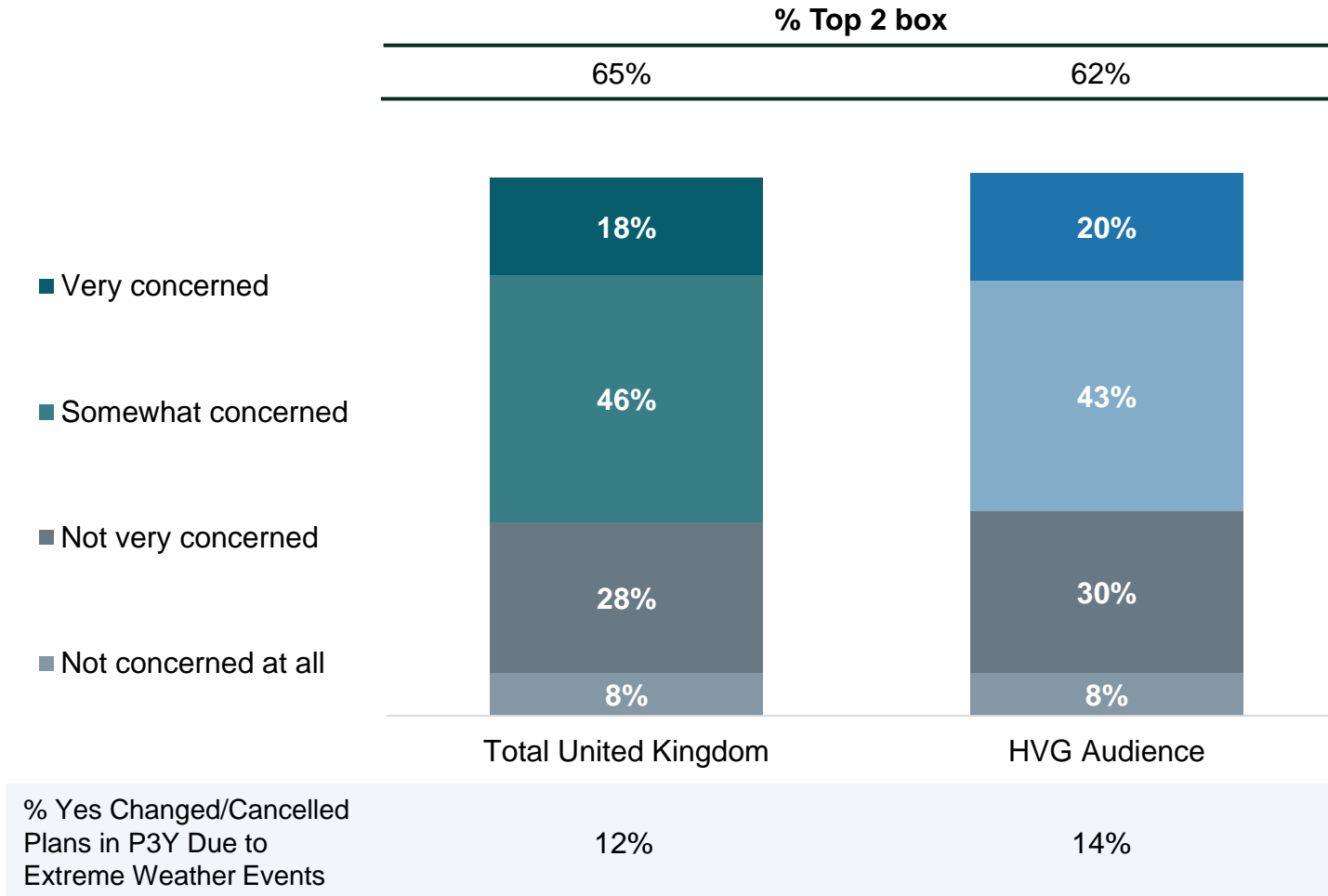
**TOTAL U.K.**  
 There's been an uptick over the past two years in booking of accommodations via online websites that primarily offer accommodation as well as tour operators.  
 YouGov Global Travel Profiles (United Kingdom) – 2023 Base: Total UK Residents 18+



# Impact of Extreme Weather Events on Travel Plans



About two-thirds of UK travellers have concerns about extreme weather events, overall and amongst the HVG audience. This concern has not changed or cancelled plans on a major level, with only about one in ten in the last three years.



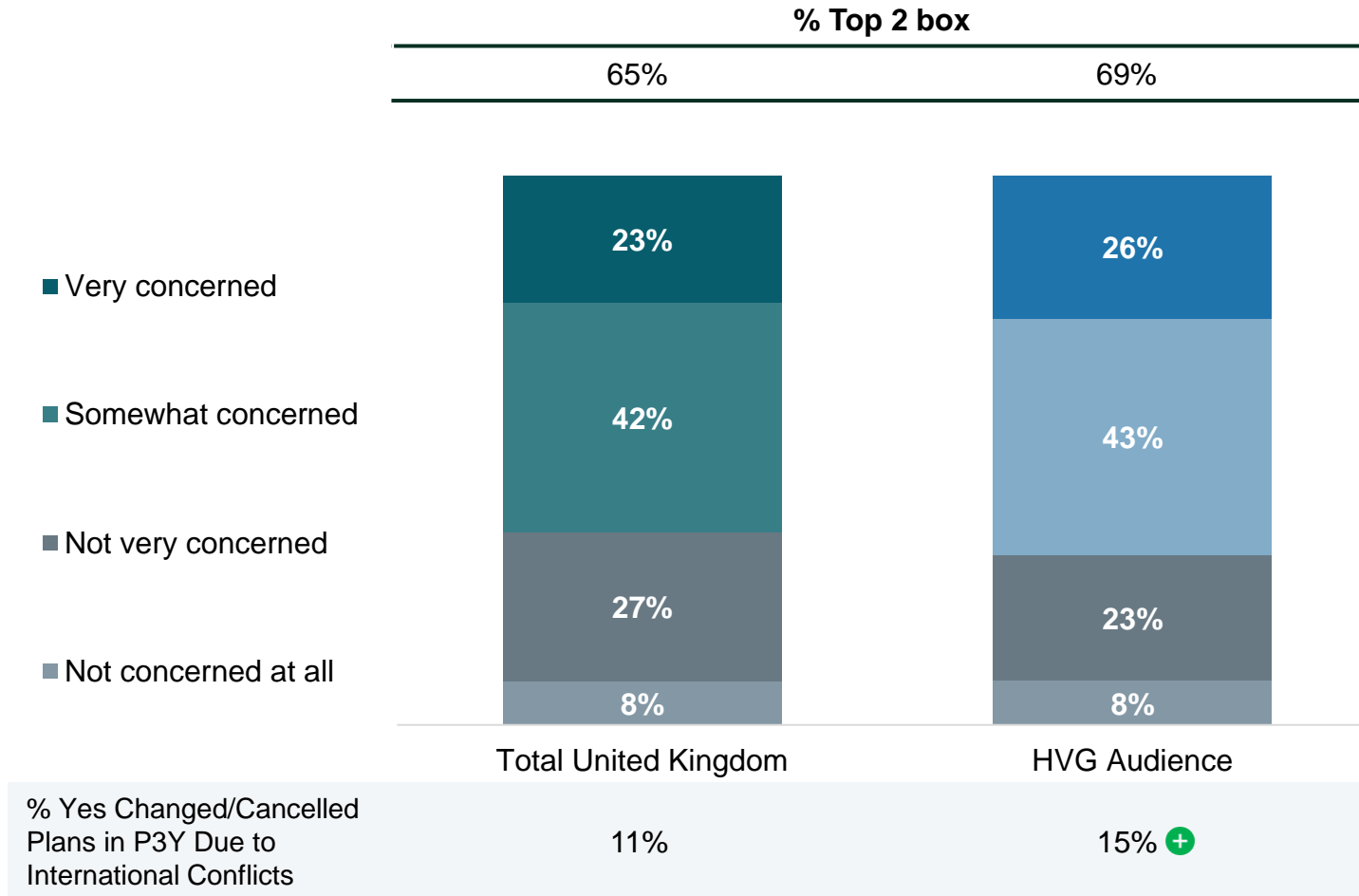
## Extreme Weather Events Description

As you may or may not be aware, extreme weather events are occurrences of unusually severe weather or climate conditions. They are often short-lived and include blizzards, heat waves, wildfires, tornadoes, hurricanes or tropical cyclones.

# Impact of International Conflicts & Unrest on Travel Plans



When it comes to international conflict, concerns are similar, with about two-thirds of travellers concerned and only one in ten changing plans due to conflict in the past three years.




## International Conflicts Description

As you may or may not be aware, international conflicts and unrest are currently occurring in different regions around the world.



# Canada vs. Competitive Destinations



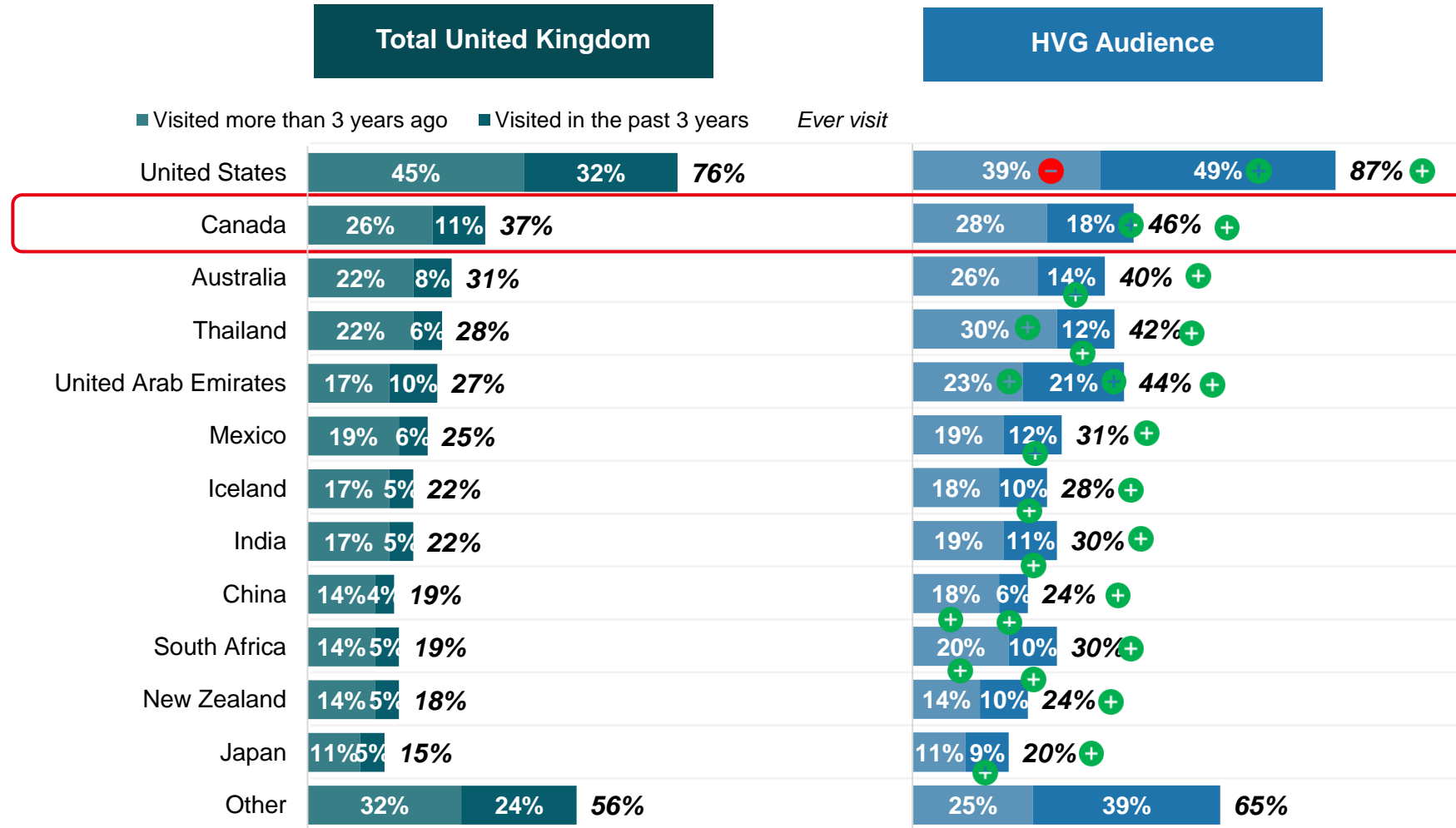
 Peggy's Cove  
Nova Scotia





# Past Visitation

Canada ranks second in terms of destinations ever visited, about half the rate of the US. Of note, HVGs are more likely to have visited Canada as well as all other destinations in the competitive set.

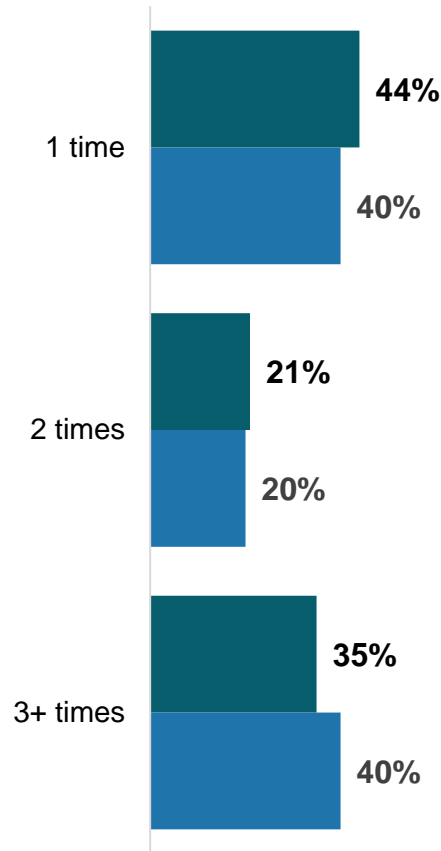


# Number of Visits Ever & Time of Year Visited Canada

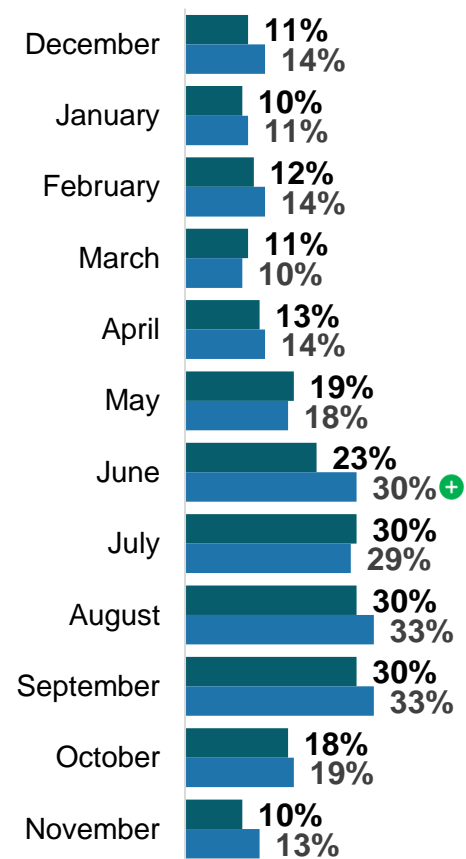


More than one half of UK travellers who have been to Canada have visited more than once. The majority of the visits were in the Summer, followed by the Fall.

■ Total Travellers ■ Total HVG Travellers



■ Total Travellers ■ Total HVG Travellers

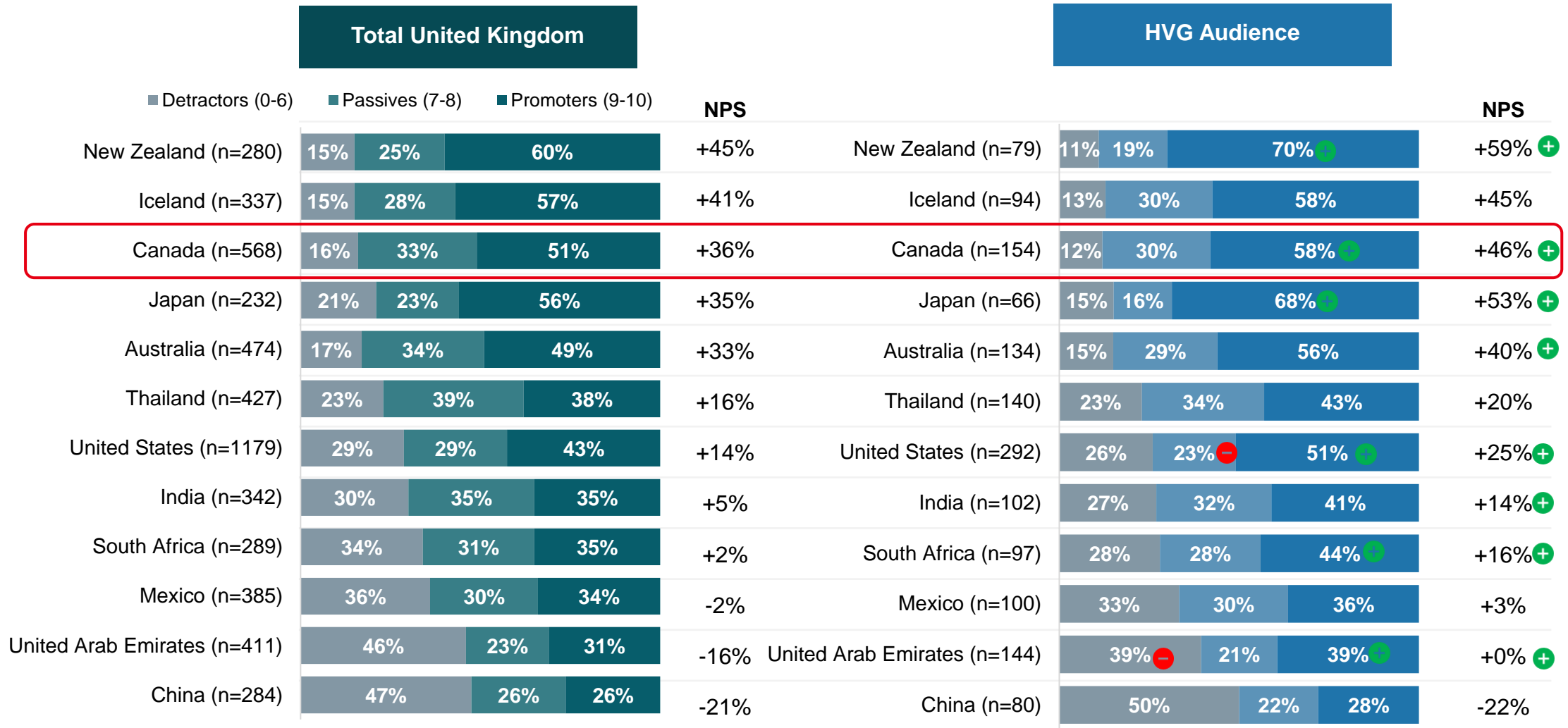


	Total Travellers	Total HVG Travellers
Winter	22%	26%
Spring	30%	26%
Summer	57%	58%
Fall	39%	45%



# Net Promoter Score (NPS)

Canada ranks third on NPS, following New Zealand and Iceland; among HVGs, Canada is also third, but behind New Zealand and Japan. Despite high visitation to the US, the country ranks just 7<sup>th</sup> in terms of NPS scores.



20 Note: all respondents evaluated countries they have ever visited from the competitive set. Base: Long-haul holiday travellers (past 3 years or next 2 years), Visited [DESTINATION] C8. How likely are you to recommend each of the following holiday destinations to a friend, family member or colleague?

United Kingdom GTRP – December 2023  
 / = significantly higher/lower result (vs. Total)

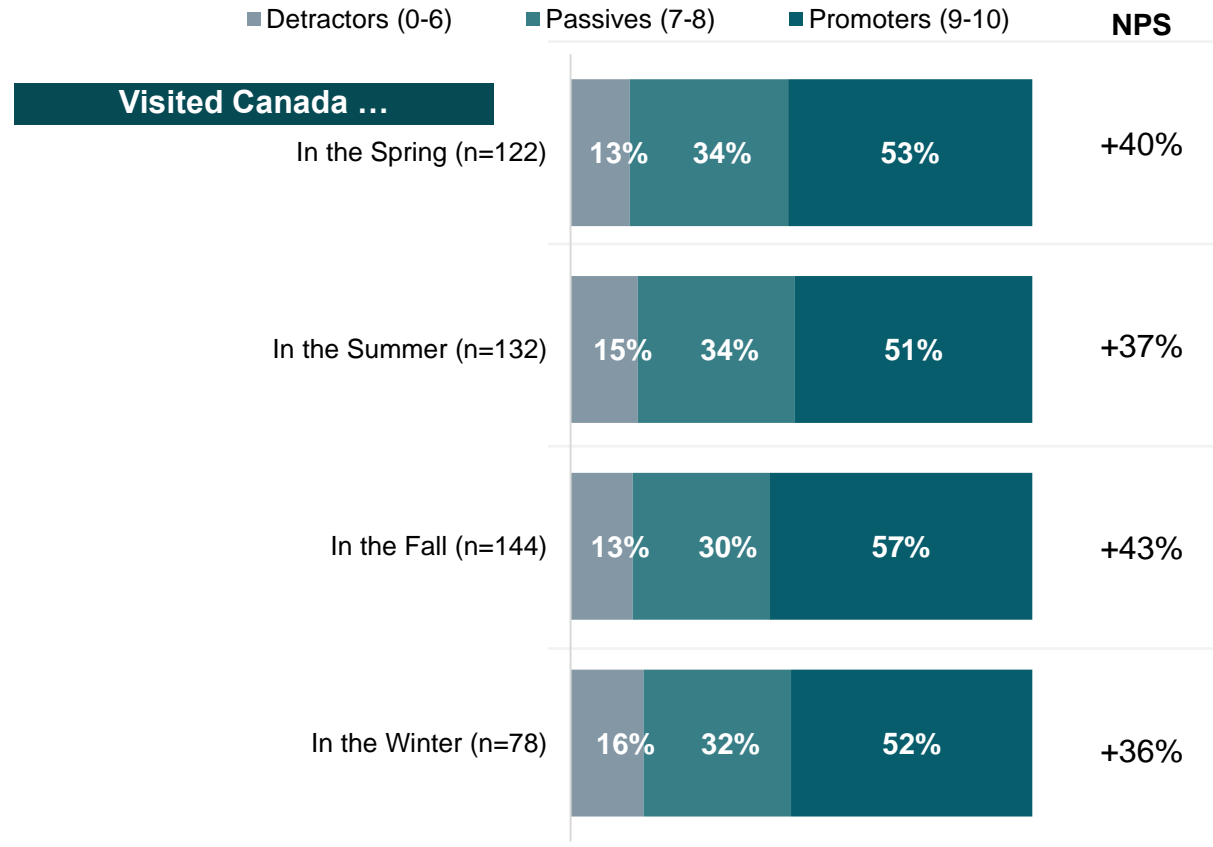




# Canada Net Promoter Score (NPS) by Season



Canada has high NPS scores regardless of season visited.

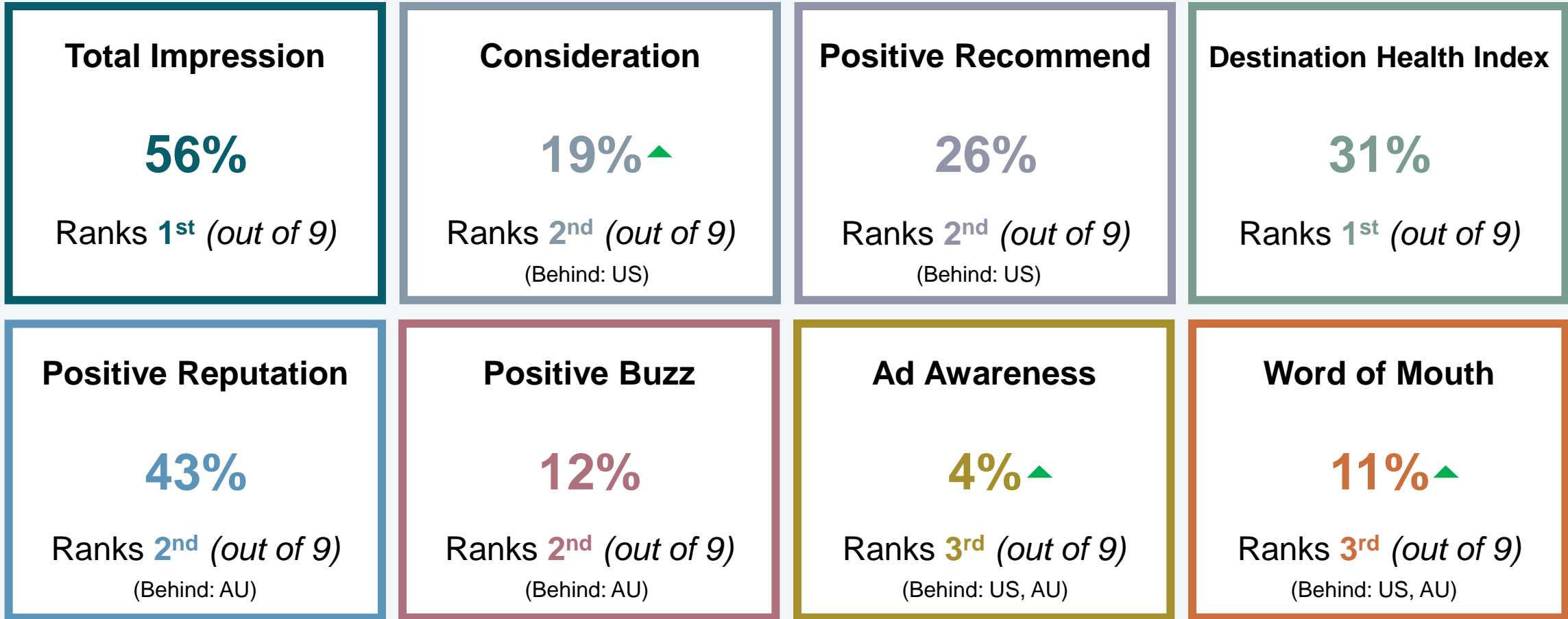


Note: all respondents evaluated countries they have ever visited from the competitive set.  
 Base: Long-haul holiday travellers (past 3 years or next 2 years), Visited **Canada**  
 C8. How likely are you to recommend each of the following holiday destinations to a friend, family member or colleague?  
 F20. What time of year have you ever visited Canada? Select all that apply.

# Performance Scorecard for Canada



Among Total Brits, Canada performed well in the UK market in 2023, ranking 1<sup>st</sup> (out of 9 destinations) in two of eight key performance metrics and in the top three in all eight metrics. Scores also increased in three metrics, most notably consideration.



## TOTAL U.K.

Competitive set: US, Iceland, Japan, Australia, Thailand, Mexico, India, China

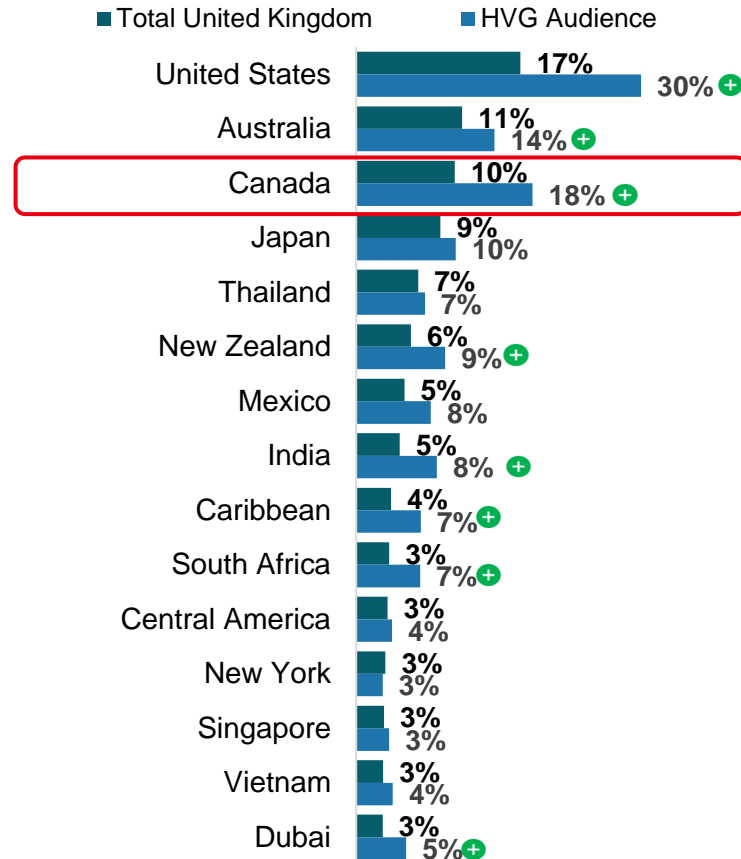


# Unaided Long-Haul Destination Consideration (Next 2 Years)

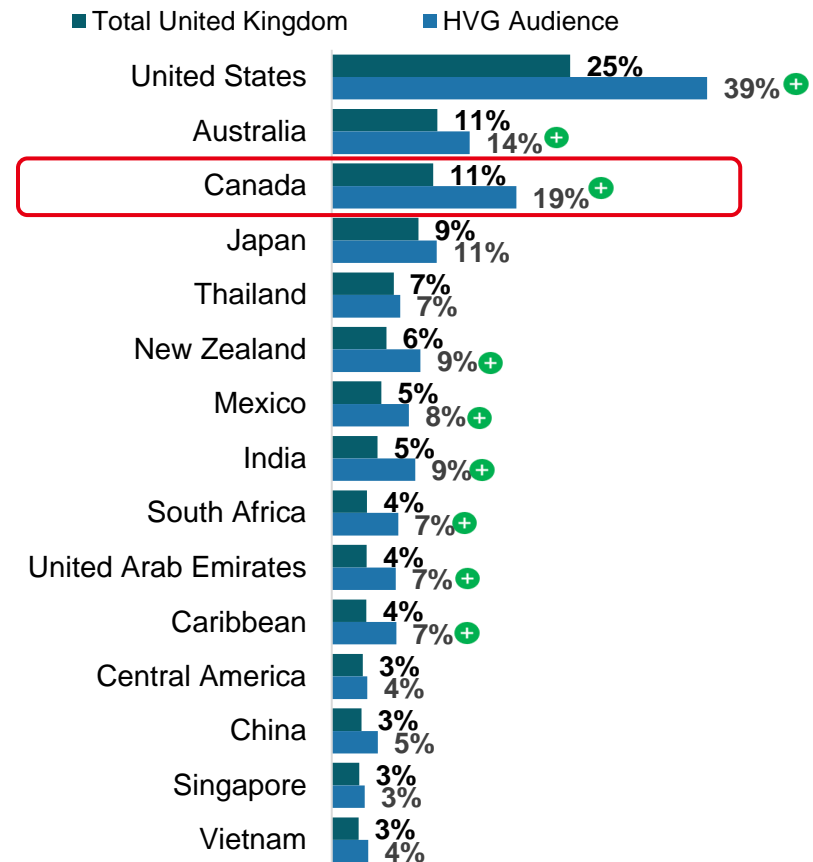


Canada has a significant share in the UK traveller's mind when it comes to next two-year destination considerations, ranking 3<sup>rd</sup> overall and 2<sup>nd</sup> amongst the HVG audience.

## Top Destination Brands<sup>1</sup>



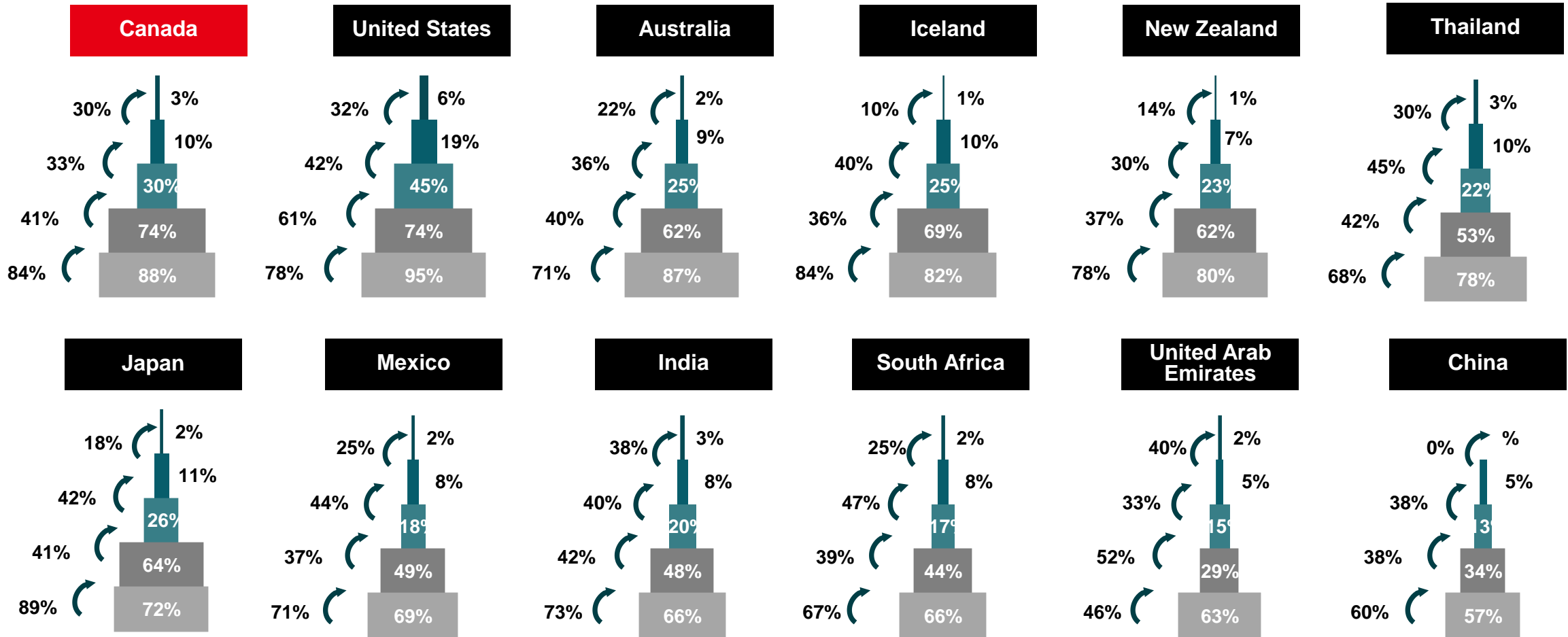
## Top Destinations<sup>2</sup>



<sup>1</sup> Responses as mentioned by respondents (e.g., percentage who said "Canada" specifically).  
<sup>2</sup> Roll-up of brand mentions by country (e.g., percentage who said "Canada" or any destination in Canada).  
 Base: Long-haul holiday travellers (past 3 years or next 2 years) (n=1532); HVG (n=333)  
 B1. You mentioned that you are likely to take a long-haul holiday trip in the next 2 years. Which destinations are you seriously considering? (Please list up to 3 destinations)

# Consideration Funnels: Total United Kingdom Travellers

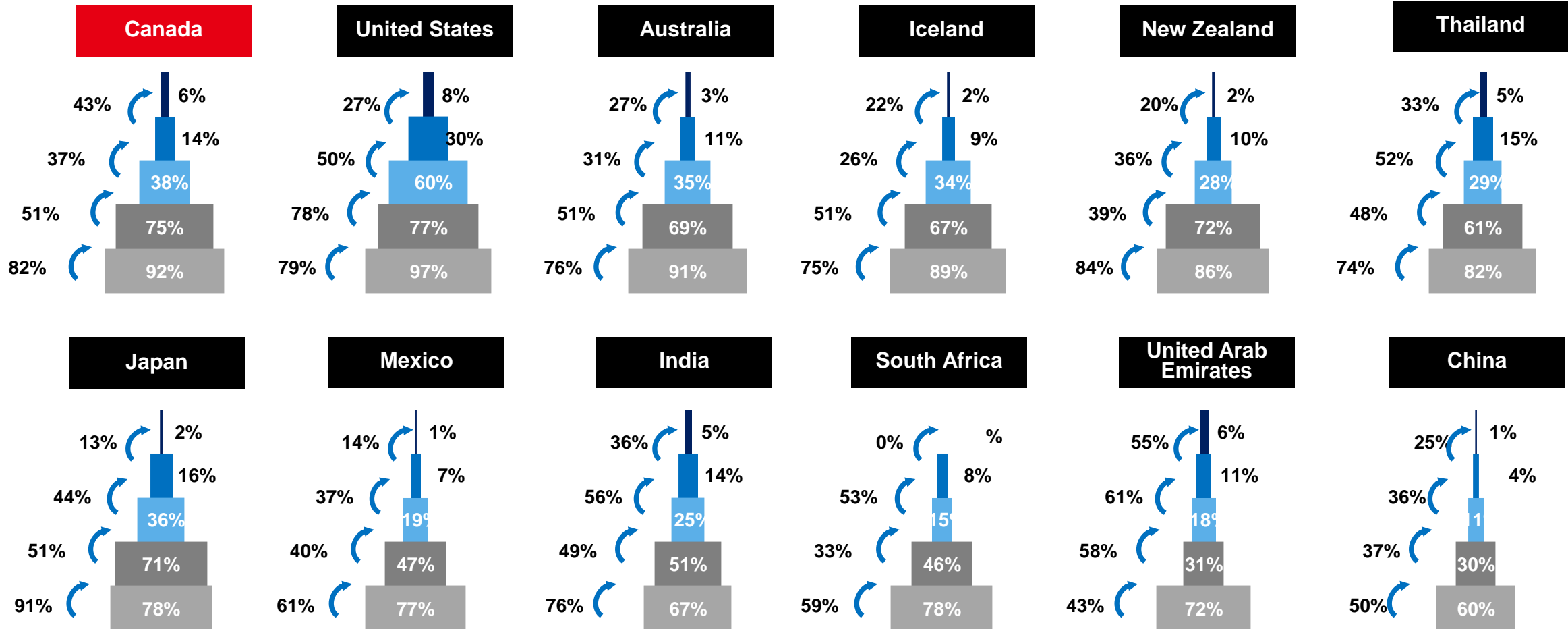
Three in ten UK travellers are seriously considering visiting Canada in the next two years. The US has about double the proportion of those actively planning and committed to visiting, as a result of stronger conversion rates starting at interest to consideration.





# Consideration Funnels: Among HVG Audience

Amongst the HVG audience, Canada has healthier conversion rates, but still trails the US significantly on converting general interest to consideration.



# Destination Consideration By Seasons



Canada has the highest consideration in the Summer and Fall, while Australia leads in the Winter and Japan in the Spring. Among HVGs, consideration for the Fall has stronger competition.

Total United Kingdom	Winter (Dec, Jan, Feb)	Spring (Mar, Apr, May)	Summer (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
Australia (n=256)	53%	43%	32%	47%
Canada (n=1133)	23%	41%	56%	51%
China (n=139)	20%	42%	35%	37%
Iceland (n=289)	42%	44%	43%	49%
India (n=195)	38%	36%	23%	37%
Japan (n=266)	21%	51%	41%	40%
Mexico (n=201)	28%	39%	42%	38%
New Zealand (n=264)	47%	44%	25%	43%
South Africa (n=185)	34%	41%	30%	39%
Thailand (n=215)	44%	47%	37%	43%
United Arab Emirates (n=122)	35%	44%	24%	37%
United States (n=322)	29%	44%	49%	49%

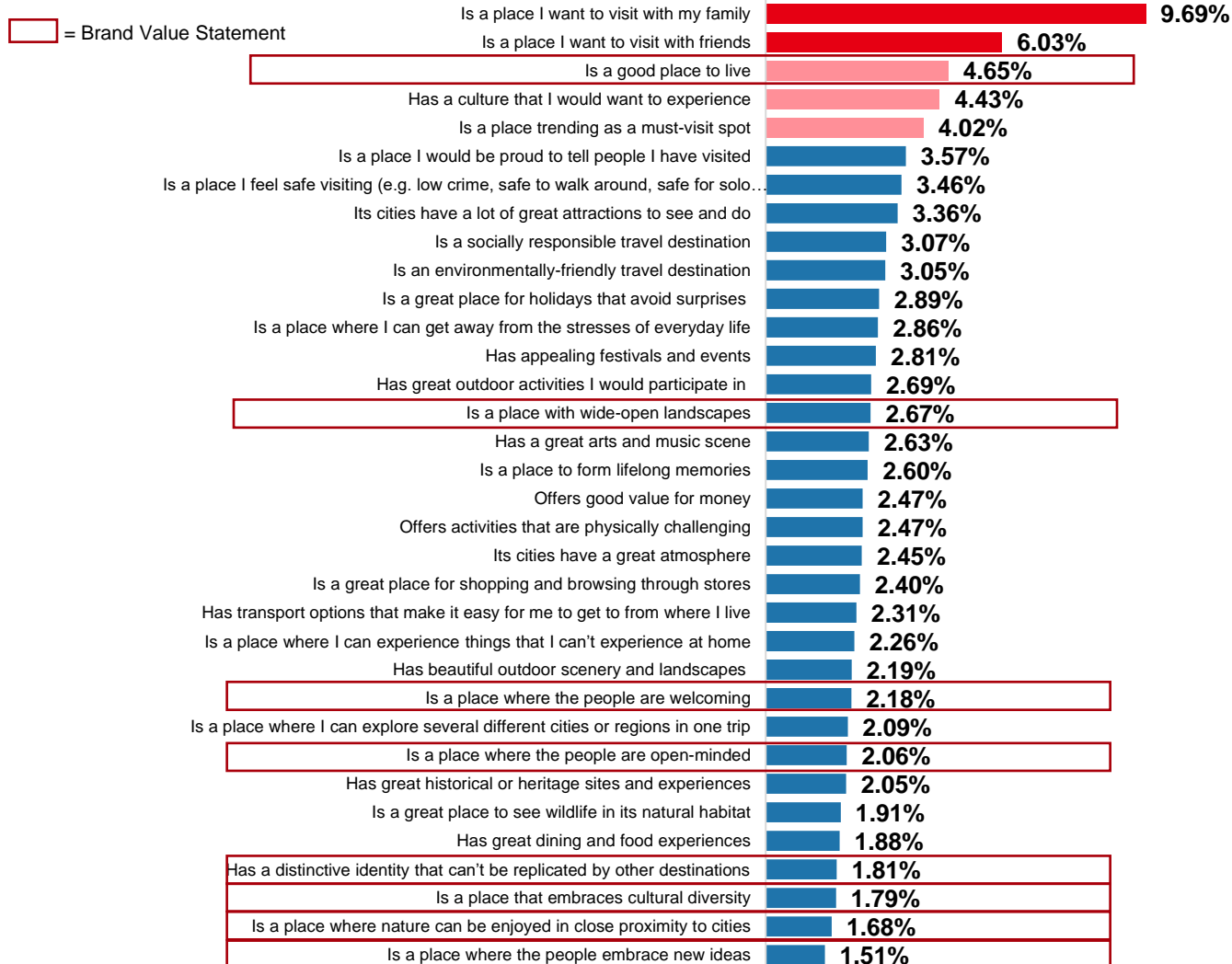
HVG Audience	Winter (Dec, Jan, Feb)	Spring (Mar, Apr, May)	Summer (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
Australia (n=62)	64%	56%+	27%	56%
Canada (n=252)	25%	43%	65%+	55%
China (n=32*)	21%	47%	28%	46%
Iceland (n=60)	40%	37%	48%	42%
India (n=45*)	55%+	39%	19%	54%+
Japan (n=59)	25%	61%	34%	45%
Mexico (n=41*)	33%	50%	31%	30%
New Zealand (n=66)	52%	54%	22%	58%+
South Africa (n=42*)	38%	59%+	36%	48%
Thailand (n=55)	53%	53%	44%	44%
United Arab Emirates (n=27*)	48%	52%	33%	45%
United States (n=69)	38%	52%	55%	52%

Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set.  
 Base: Long-haul holiday travellers (past 3 years or next 2 years). Those in the dream to purchase stages of the path to purchase for [DESTINATION] C7. For each of the following destinations, during which months would you consider taking a holiday trip in the next 2 years?  
 \*Small base size, interpret with caution (n<50)



# Destination Attributes: Drivers Analysis

*The most influential aspects of consideration are being a place to visit with family/ friends, having an experiential culture, being a good place to live (one of Canada's value statements) and trending as a must-visit destination.*



## Description

Key drivers analysis (KDA) seeks to identify the strongest predictors of a dependent variable. In this case, we used consideration of a destination (C2) as the dependent variable. The analysis uses a mix of linear and logistic regressions, assessing the simultaneous effect of many independent variables, destination attributes (C6) while controlling for each other.

## Interpretation

Attributes with a high percentage level are more likely to impact consideration of a destination. This generally means that destinations that score highly on the top attributes may have higher consideration levels. Each percentage does also indicate the degree of relative impact. An attribute with a score of 5% is twice as impactful on consideration as an attribute with a score of 2.5%.





# Brand Value Statements: Among Total United Kingdom



When it comes to brand value statements, Canada dominates in four areas including: embraces cultural diversity, embraces new ideas, open-minded people, and being a good place to live. New Zealand and Australia share several of Canada's competitive strengths.

	Canada	Australia	China	Iceland	India	Japan	Mexico	New Zealand	South Africa	Thailand	United Arab Emirates	United States
n=	1532	412	412	418	407	419	411	421	421	409	429	437
Is a place with wide-open landscapes		Strength				Weakness			Strength	Weakness		
Is a place where nature can be enjoyed in close proximity to cities			Weakness					Strength	Strength		Weakness	
Is a place that embraces cultural diversity	Strength		Weakness			Weakness		Strength				
Is a place where the people are welcoming			Weakness									
Is a place where the people are open-minded	Strength	Strength	Weakness	Strength	Weakness	Weakness	Weakness	Strength	Weakness		Weakness	
Is a place where the people embrace new ideas	Strength						Weakness		Weakness	Weakness		
Is a good place to live	Strength	Strength	Weakness		Weakness		Weakness	Strength	Weakness	Weakness		
Has a distinctive identity that can't be replicated by other destinations	Weakness	Weakness	Strength		Strength	Strength		Weakness				Weakness

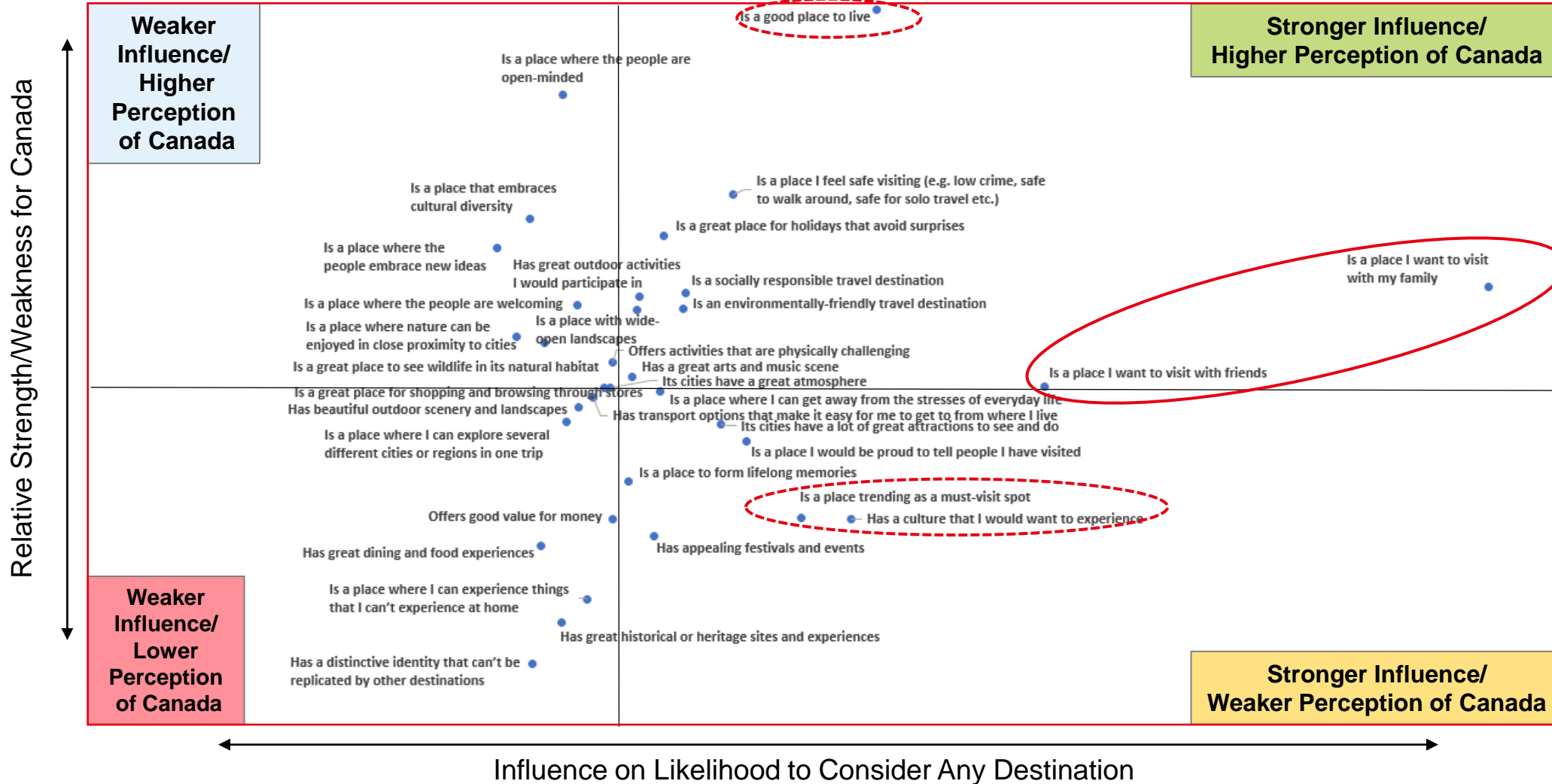
Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul holiday travellers (past 3 years or next 2 years), Evaluated [DESTINATION] C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select "None of these" if you think none of the destinations apply.



# Canada Strengths & Opportunities: Total UK



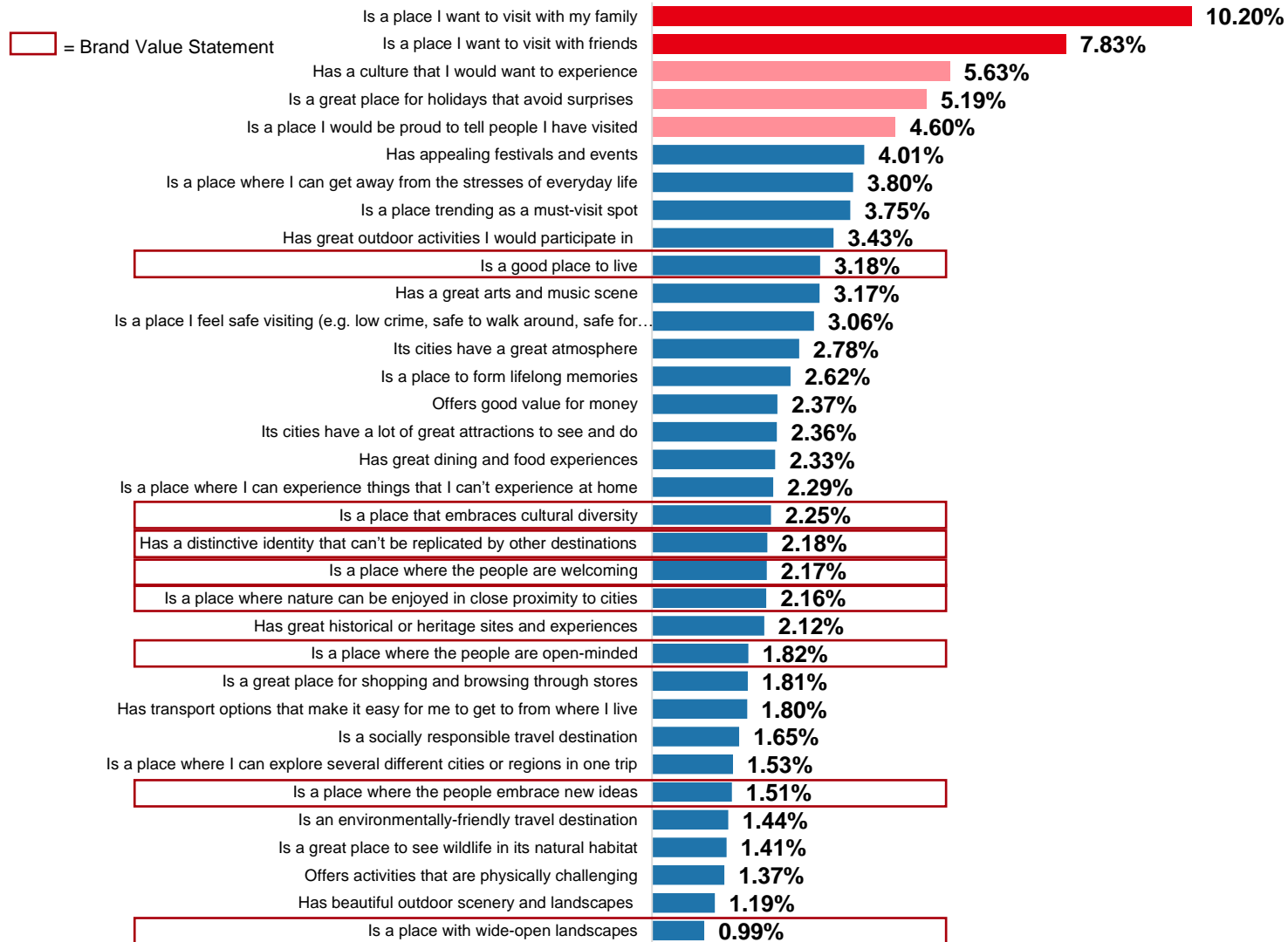
*While Canada is strongly associated with being a good place to live, there's an opportunity to drive consideration to visit by boosting perceptions of: a place to visit with friends, cultural experiences and a trending must-visit spot.*



# Destination Attributes: Drivers Analysis: Among HVG Audience



Top drivers for HVGs are similar to overall, including: visiting with family and friends. Additionally, having a culture I want to experience, avoiding surprises and proud to tell people are amongst the top drivers for the HVG audience.



## Description

Key drivers analysis (KDA) seeks to identify the strongest predictors of a dependent variable. In this case, we used consideration of a destination (C2) as the dependent variable. The analysis uses a mix of linear and logistic regressions, assessing the simultaneous effect of many independent variables, destination attributes (C6) while controlling for each other.

## Interpretation

Attributes with a high percentage level are more likely to impact consideration of a destination. This generally means that destinations that score highly on the top attributes may have higher consideration levels. Each percentage does also indicate the degree of relative impact. An attribute with a score of 5% is twice as impactful on consideration as an attribute with a score of 2.5%.



# Destination Attributes – Relative Strengths & Weaknesses : Among HVG Audience



When it comes to strengths and weaknesses among HVGs, Canada is perceived as a safe place to visit and a place to avoid surprises. Similar to total travellers, there is white space around being a place to visit with family and is a place I would be proud to tell people I have visited. Of note, the US currently owns place I want to visit with friends, which is a top driver.

		Canada	Australia	China	Iceland	India	Japan	Mexico	New Zealand	South Africa	Thailand	United Arab Emirates	United States
		n= 333	91	107	89	89	83	87	91	91	91	90	90
Higher Order Motivations	Is a place where I can get away from the stresses of everyday life												
	Is a place to form lifelong memories												
	Is a place I would be proud to tell people I have visited												
General Needs	Is a place I feel safe visiting (e.g. low crime, safe to walk around, safe for solo travel etc.)												
	Is a place where I can explore several different cities or regions in one trip												
	Offers good value for money												
	Has transport options that make it easy for me to get to from where I live												
Type of Trip	Is a place I want to visit with friends												
	Is a place I want to visit with my family												
	Is a great place for holidays that avoid surprises												
	Is a place where I can experience things that I can't experience at home												
	Is an environmentally-friendly travel destination												
	Is a socially responsible travel destination												
To-Do	Is a place trending as a must-visit spot												
	Offers activities that are physically challenging												
	Is a great place for shopping and browsing through stores												
	Its cities have a lot of great attractions to see and do												
	Has great outdoor activities I would participate in												
	Has great dining and food experiences												
	Has a great arts and music scene												
To-See	Has appealing festivals and events												
	Its cities have a great atmosphere												
	Has beautiful outdoor scenery and landscapes												
	Is a great place to see wildlife in its natural habitat												
	Has great historical or heritage sites and experiences												
	Has a culture that I would want to experience												

Strength Weakness

Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul holiday travellers (past 3 years or next 2 years), HVG Audience, Evaluated [DESTINATION] C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select "None of these" if you think none of the destinations apply.



# Brand Value Statements: Among HVG Audience



*In terms of the brand value statements, the HVG audience perceives Canada to have the same strengths as total travellers: embraces cultural diversity, open-minded, embraces new ideas and is a good place to live.*

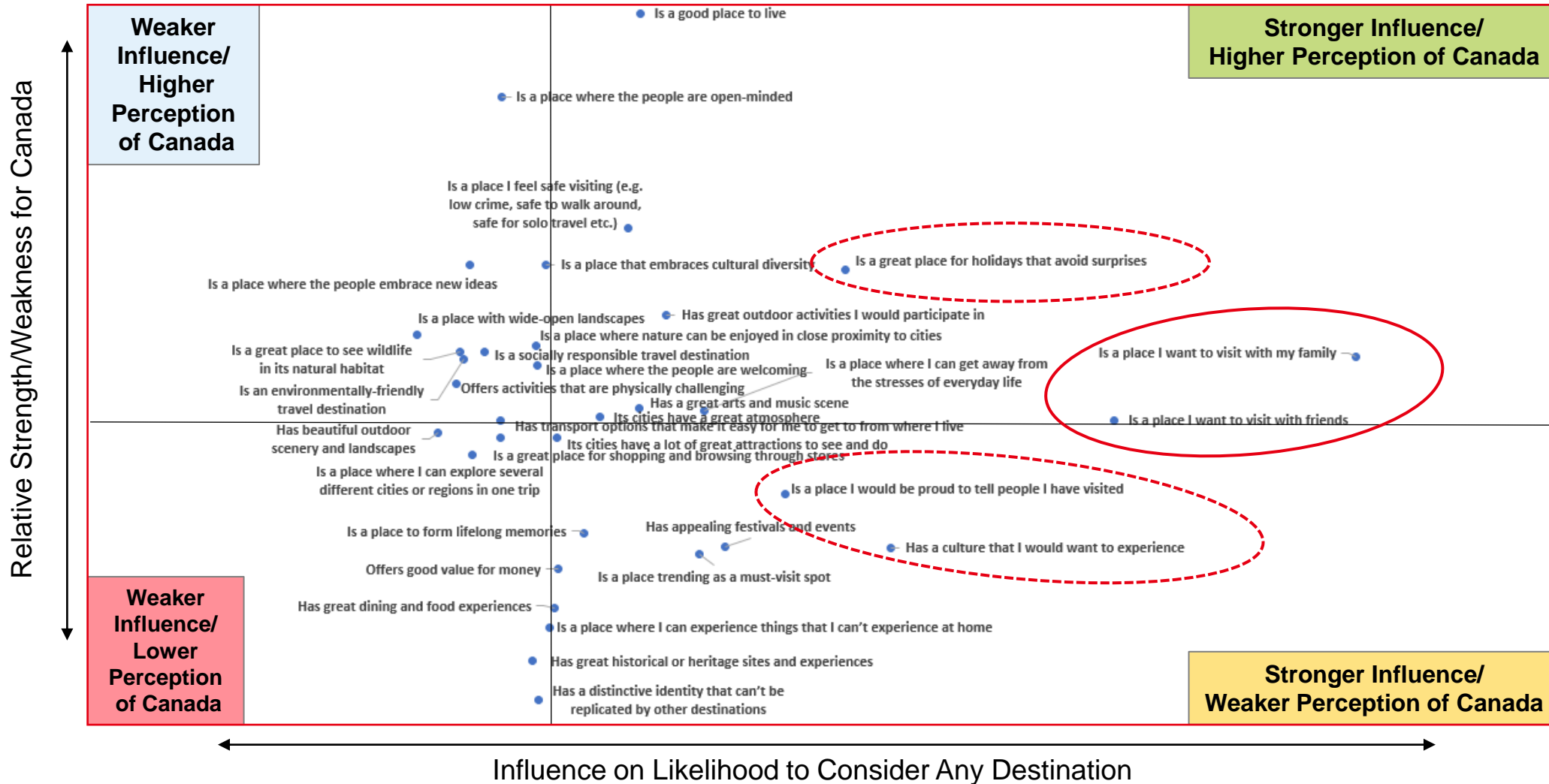
	Canada	Australia	China	Iceland	India	Japan	Mexico	New Zealand	South Africa	Thailand	United Arab Emirates	United States
n=	333	91	107	89	89	83	87	91	91	91	90	90
Is a place with wide-open landscapes		Strength		Strength		Weakness	Weakness		Strength	Weakness		
Is a place where nature can be enjoyed in close proximity to cities			Weakness			Weakness		Strength	Strength		Weakness	
Is a place that embraces cultural diversity	Strength		Weakness					Strength				
Is a place where the people are welcoming			Weakness							Strength		
Is a place where the people are open-minded	Strength	Strength	Weakness	Strength	Weakness	Weakness	Weakness	Strength	Weakness		Weakness	
Is a place where the people embrace new ideas	Strength				Weakness	Strength	Weakness		Weakness	Weakness		Strength
Is a good place to live	Strength	Strength	Weakness		Weakness		Weakness	Strength	Weakness	Weakness		
Has a distinctive identity that can't be replicated by other destinations	Weakness	Weakness	Strength		Strength	Strength	Strength	Weakness				Weakness

Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set.  
 Base: Long-haul holiday travellers (past 3 years or next 2 years), HVG Audience, Evaluated [DESTINATION]  
 C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement.  
 Select "None of these" if you think none of the destinations apply.

# Canada Strengths & Opportunities: Among HVG Audience



Visiting with friends, having an experiential culture, and proud to tell people you've visited are attributes that could be prioritized given Canada's weaker perceptions and strong influence on consideration. Canada may also want to consider boosting perceptions of its appealing festivals/events and being a must-visit spot as these are mid-tier drivers.







# Increasing Fall/Winter Visitation

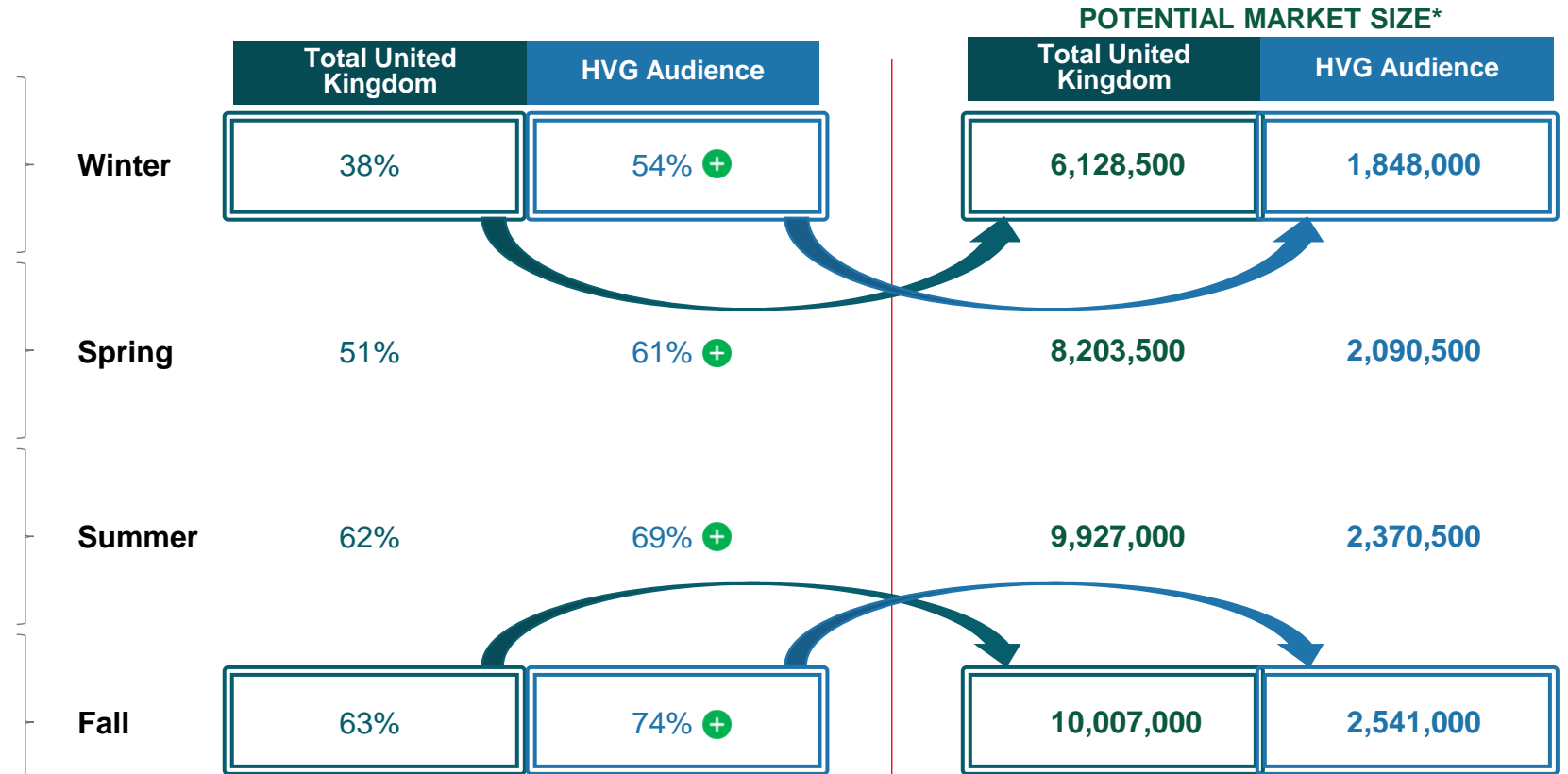
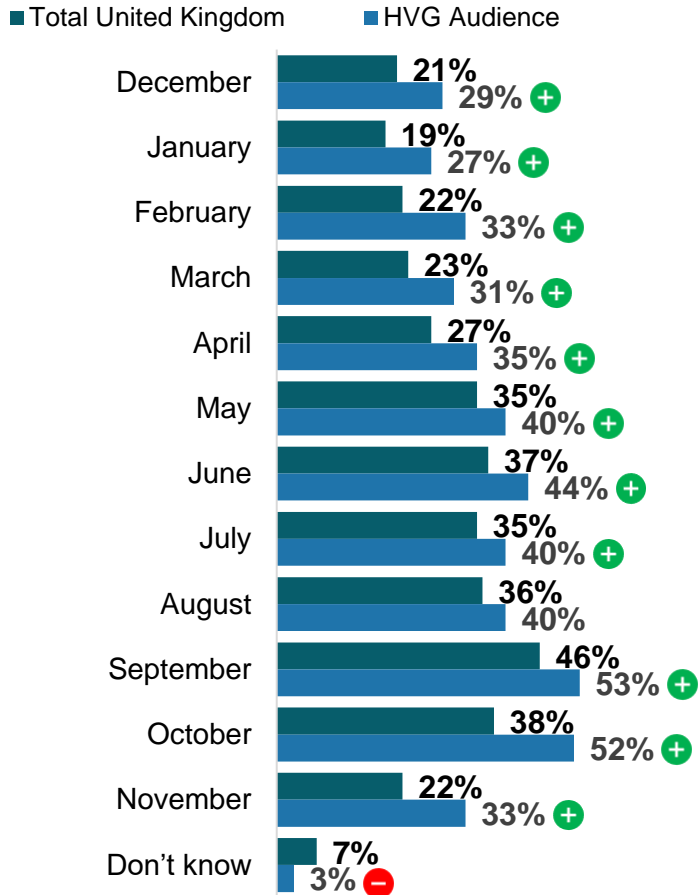


Aurora Borealis, Yellowknife  
Northwest Territories



# Demand by Season (Any Destination)

Almost two-thirds of total UK travellers typically take trips in Summer or Fall, with Winter having the lowest travel incidence. At nearly three quarters, HVGs are slightly more likely to travel in the Fall than the Summer.



**TOTAL U.K.**  
Increase not only in passion for travel, but booking trips outside of school holidays/breaks

YouGov Global Travel Profiles (United Kingdom)  
– 2023 Base: Total UK Residents 18+

\* Calculation: Total potential long-haul holiday travellers aged 18 years or more (15,960,000) x total in UK typically travel during season

\* Calculation: Total potential HVG travellers (3,415,500) x total HVG typically travel during season

+ / - = significantly higher/lower result (vs. Total)

United Kingdom GTRP – December 2023



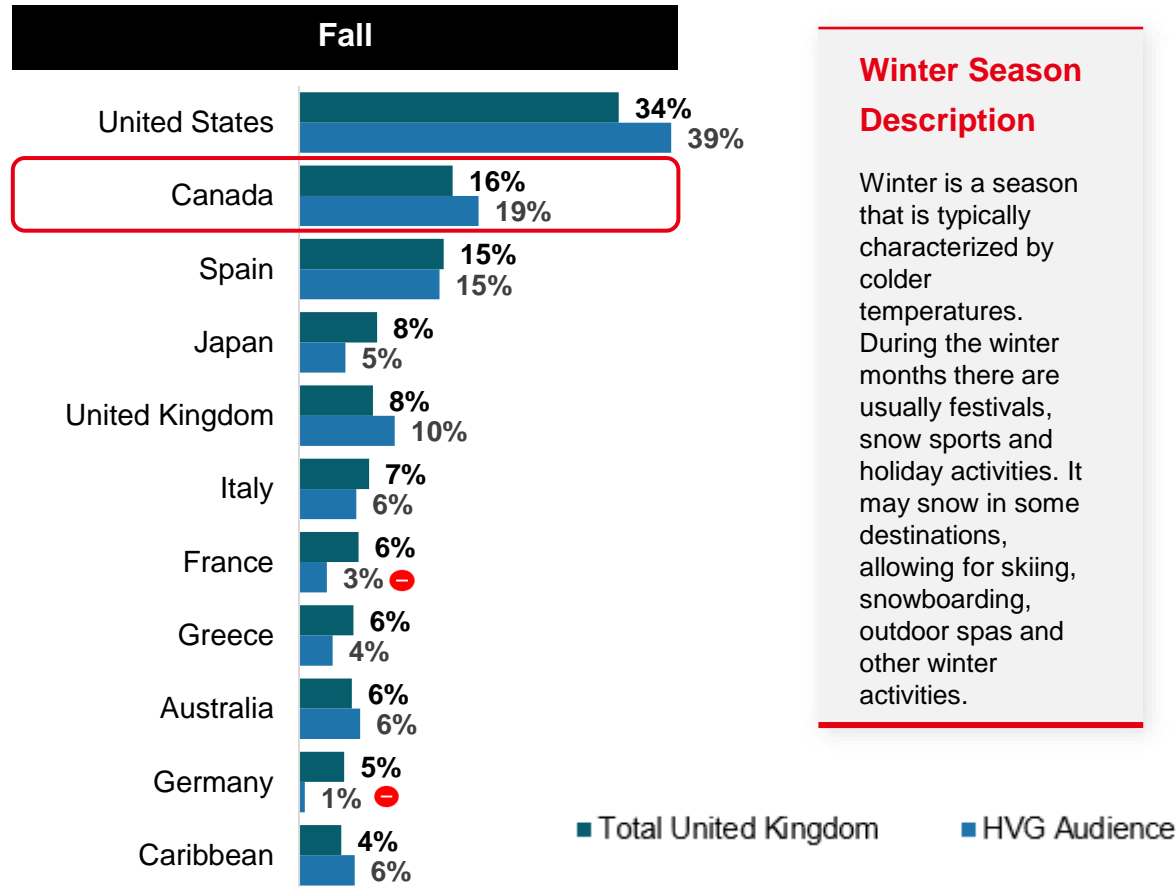
# Top of Mind Fall/Winter Destinations



Canada is the top mentioned destination to experience the Winter season, followed closely by Switzerland. The US leads Fall season mentions, with Canada ranking second at about half the mentions.

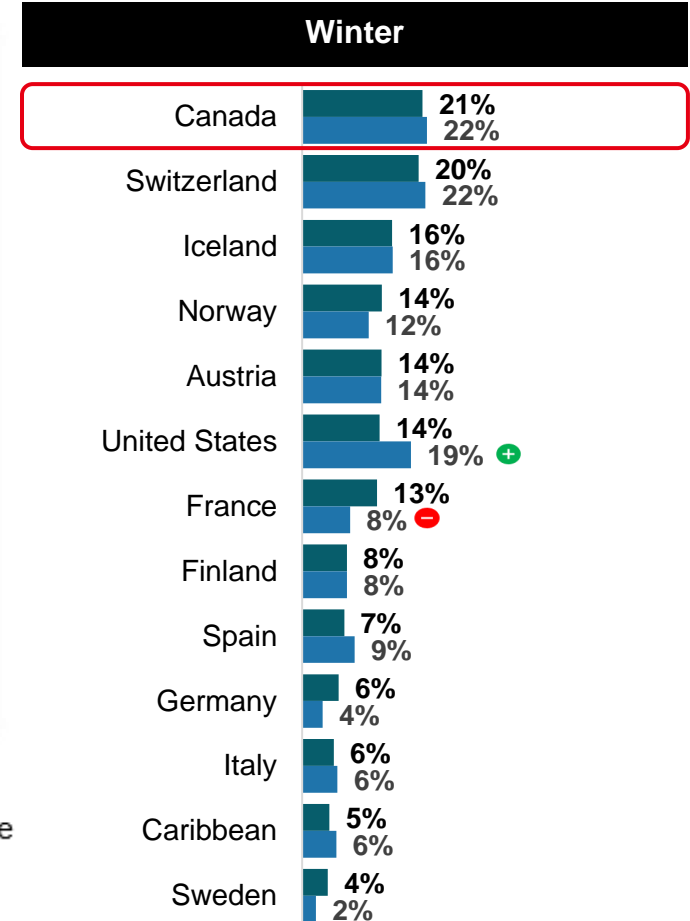
## Autumn Season Description

Autumn is the season between summer and winter. Autumn tends to be a slower season after the busy summer in most destinations. In some destinations, the weather becomes cooler and the leaves on trees shift to red, orange and yellow in preparation to shed. While autumn has some distinct activities and experiences, many summer activities can still be done in autumn.



## Winter Season Description

Winter is a season that is typically characterized by colder temperatures. During the winter months there are usually festivals, snow sports and holiday activities. It may snow in some destinations, allowing for skiing, snowboarding, outdoor spas and other winter activities.



Note: respondents were asked either about winter travel (B2/D2) or fall travel (B3/D3)

Base: Long-haul holiday travellers (past 3 years or next 2 years)

B3. What destinations come to mind when thinking about travel to experience the **autumn season**? (Please list up to 3 destinations. You can mention destinations within or outside of Europe, North Africa and the Mediterranean.) [DESCRIPTION] Please note: You do not have to limit your responses to destinations you are considering for a holiday trip. (n=796); HVG (n=168)

B2. What destinations come to mind when thinking about travel to experience the **winter season**? (Please list up to 3 destinations. You can mention destinations within or outside of Europe, North Africa and the Mediterranean.) [DESCRIPTION] Please note: You do not have to limit your responses to destinations you are considering for a holiday trip. (n=736); HVG (n=165)



# Interest in Fall/Winter Holidays

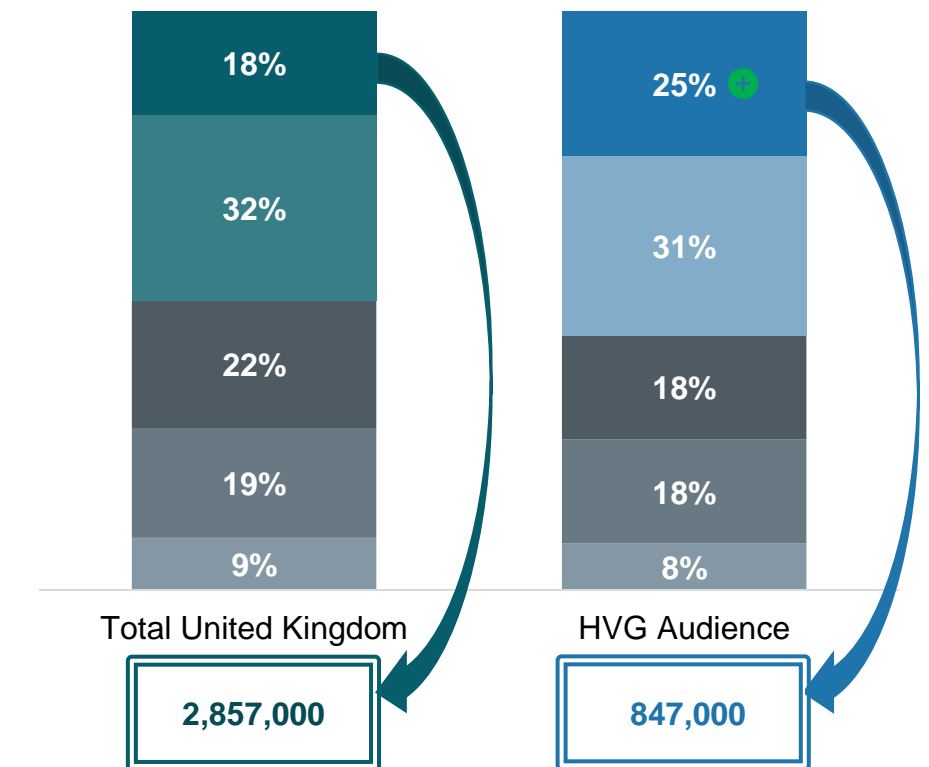
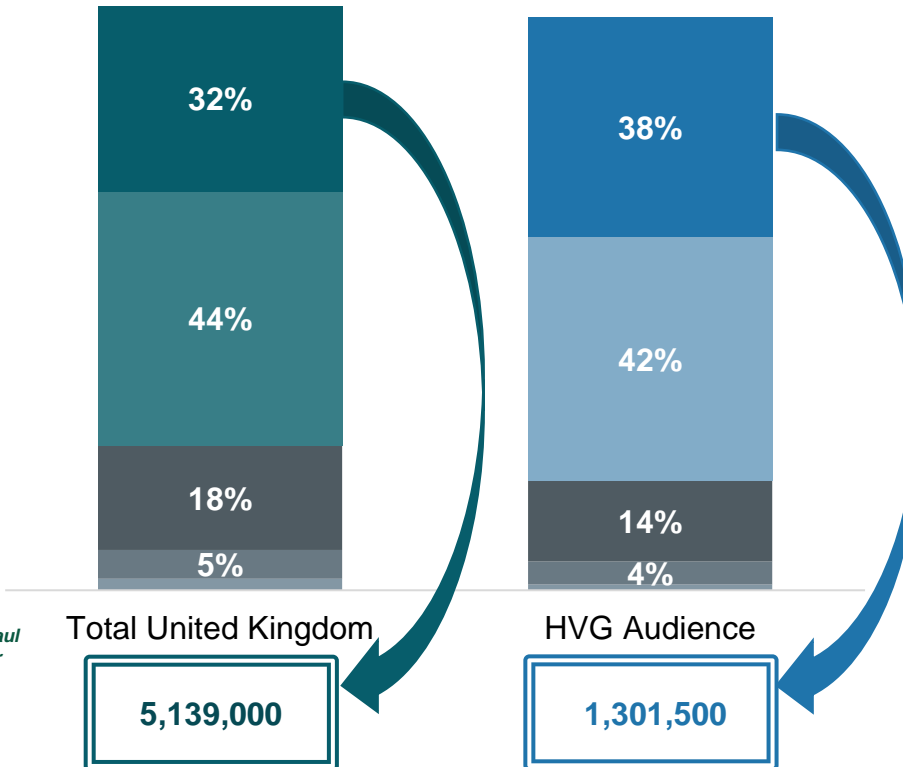


Interest in taking a holiday to a destination during its Winter season is softer than interest in the Fall among total UK travellers as well as the HVG audience. HVGs, however, are more likely to be interested in travelling to a destination during its Winter season than the average traveller.

Fall	
% Extremely/somewhat interested (top 2 box)	
Total United Kingdom	76%
HVG Audience	80%

Winter	
% Extremely/somewhat interested (top 2 box)	
Total United Kingdom	50%
HVG Audience	56%

- Extremely interested
- Somewhat interested
- Neutral
- Not very interested
- Not at all interested



\* Calculation: Total potential long-haul holiday travellers aged 18 years or more (15,960,000) x total in UK extremely interested in season  
 \* Calculation: Total potential HVG travellers (3,415,500) x total HVG extremely interested in season

Note: respondents were asked either about winter travel (B2/D2) or fall travel (B3/D3)  
 Base: Long-haul holiday travellers (past 3 years or next 2 years)  
 D3. In general, how interested are you in taking a holiday trip to a destination during its autumn season? (n=796); HVG (n=168)  
 D2. In general, how interested are you in taking a holiday trip to a destination during its winter season? (n=736); HVG (n=165)

# Potential Market Size For Canada in Fall/Winter

When it comes to immediate potential for Canada in the next 2 years, Fall has 2.2 times the potential compared to the Winter season.

Total potential travellers aged 18 years or more

**Target Market for Canada**

Size of the target market

Consideration for Canada in [SEASON] in N2Y

Immediate potential for Canada in N2Y

*Long haul pleasure travellers*

Those in the dream to purchase stages of the path to purchase for Canada

15,960,000

X

73.9%

=

11,794,500

X

Fall: 50.7%

=

Fall: 5,976,500



Winter: 23.1%

Winter: 2,724,500



*HVG travellers*

3,415,500

X

75.4%

=

2,575,500

X

Fall: 55.3%

=

Fall: 1,424,500



Winter: 25.1%

Winter: 646,500





# Fall/Winter Conversion – Total United Kingdom



*There is similar conversion (~50%) for Fall and Winter for those who typically travel during that season and those who have interest in taking a trip during a destination's Fall or Winter season. However, Canada has very strong potential to convert those who are interested in travel during both the Fall and Winter seasons.*



## Fall

Demand During Fall Months  
(any destination)

10,007,000

51%

Extremely Interested in  
Visiting a Destination  
During its Fall Season  
(any destination)

5,139,000

116%

Next 2 Year Immediate  
Potential for CANADA  
During Fall Season

5,976,500



## Winter

Demand During Winter Months  
(any destination)

6,128,500

47%

Extremely Interested in  
Visiting a Destination  
During its Winter Season  
(any destination)

2,857,000

95%

Next 2 Year Immediate  
Potential for CANADA  
During Winter Season

2,724,500

Base: Long-haul holiday travellers (past 3 years or next 2 years)

D1. In general, what time of year do you typically like to take holiday trips? Select all that apply Total (n=1532)

D3. In general, how interested are you in taking a holiday trip to a destination during its autumn season? Total (n=796)

D2. In general, how interested are you in taking a holiday trip to a destination during its winter season? Total (n=736)

C7. For each of the following destinations, during which months would you consider taking a long-haul trip in the next two years? Total (n=1133)



# Fall/Winter Conversion – Among HVG Audience



*There is also similar conversion (~50%) for Fall and Winter among HVGs for those who typically travel during that season and those who have interest in taking a trip during a destination's Fall or Winter season. Canada has strong potential to convert those who are interested in travel during both the Fall and Winter seasons, with interest in travelling to Canada during the Fall exceeding interest in visiting any destination's Fall season.*



## Fall

Demand During Fall Months  
(any destination)

2,541,000

51%

Extremely Interested in  
Visiting a Destination  
During its Fall Season  
(any destination)

1,301,500

109%

Next 2 Year Immediate  
Potential for CANADA  
During Fall Season

1,424,500



## Winter

Demand During Winter Months  
(any destination)

1,848,000

46%

Extremely Interested in  
Visiting a Destination  
During its Winter Season  
(any destination)

847,000

76%

Next 2 Year Immediate  
Potential for CANADA  
During Winter Season

646,500

Base: Long-haul holiday travellers (past 3 years or next 2 years), HVG Audience

D1. In general, what time of year do you typically like to take holiday trips? Select all that apply HVG (n=333)

D3. In general, how interested are you in taking a holiday trip to a destination during its autumn season? HVG (n=168)

D2. In general, how interested are you in taking a holiday trip to a destination during its winter season? HVG (n=165)

C7. For each of the following destinations, during which months would you consider taking a long-haul trip in the next two years? HVG (n=252)

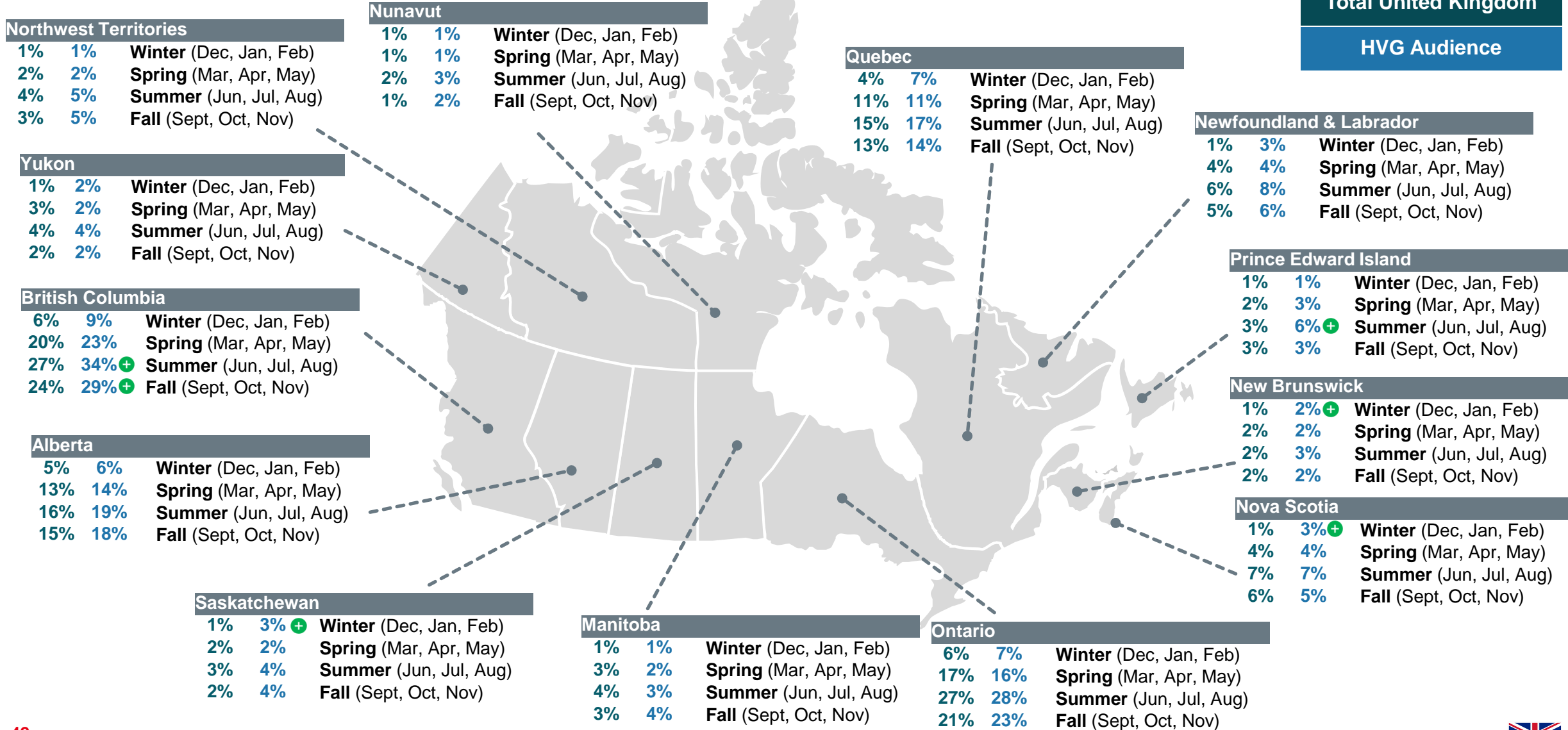


# Time of Year Interested in Visiting Canada (Next 2 Years)



British Columbia and Ontario, followed by Alberta and Quebec are the most popular destinations for Fall visits.

Total United Kingdom  
HVG Audience

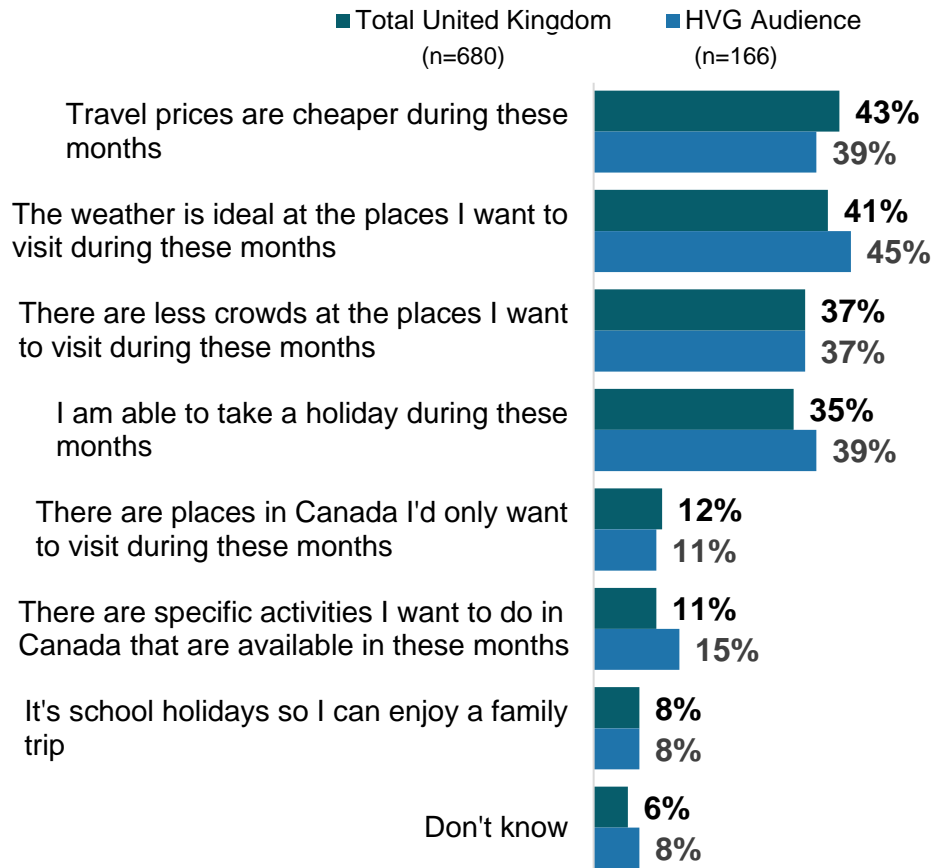


# Motivators & Barriers for Fall Travel to Canada



*In the Fall, lower prices is a top motivator to travel in the season. Weather is both a motivator and a barrier for Fall travel.*

## Motivators for Fall Travel



## Barriers for Fall Travel



Base: Those in the dream to purchase stages of the path to purchase for Canada and considering visiting Canada or any province/territory in September, October or November E6a. You indicated earlier that you are considering taking a holiday to **Canada** during the months of September, October and/or November... Which of the following describes why you would be interested in travelling to Canada for a holiday during these **autumn months**?

Base: Those in the dream to purchase stages of the path to purchase for Canada and not considering visiting Canada or any province/territory in September, October or November E7. You indicated earlier that you are not considering taking a holiday to **Canada** during the months of September, October and/or November... Which of the following describes why you would **not** be interested in travelling to Canada for a holiday during these **autumn months**?

United Kingdom GTRP – December 2023



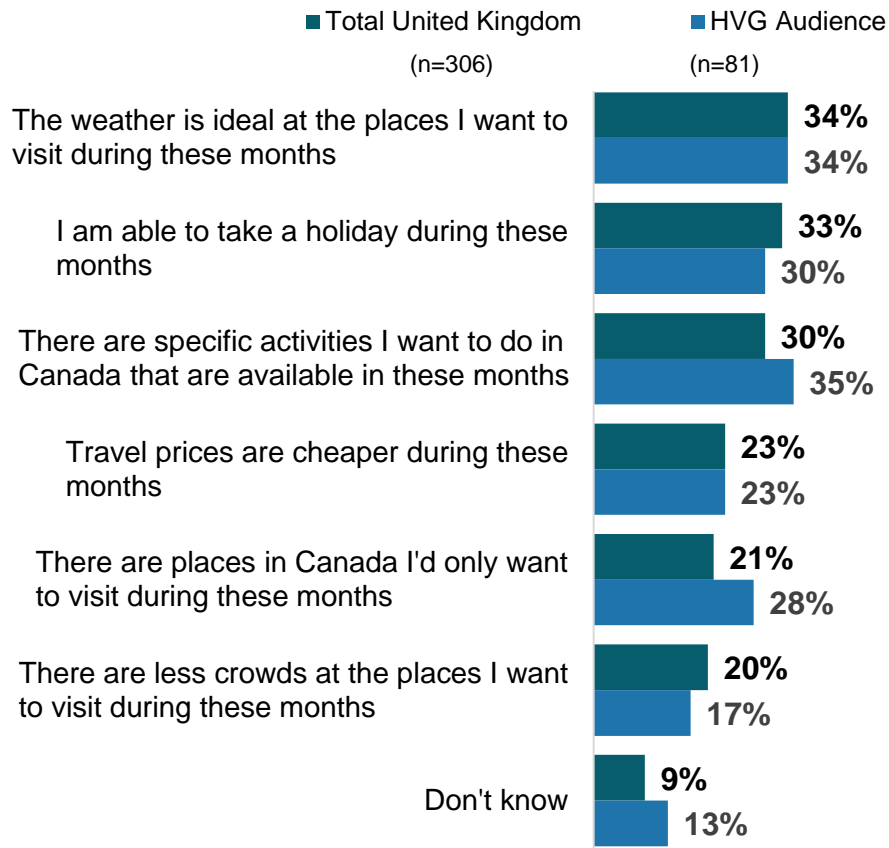
+ / - = significantly higher/lower result (vs. Total)

# Motivators & Barriers for Winter Travel to Canada

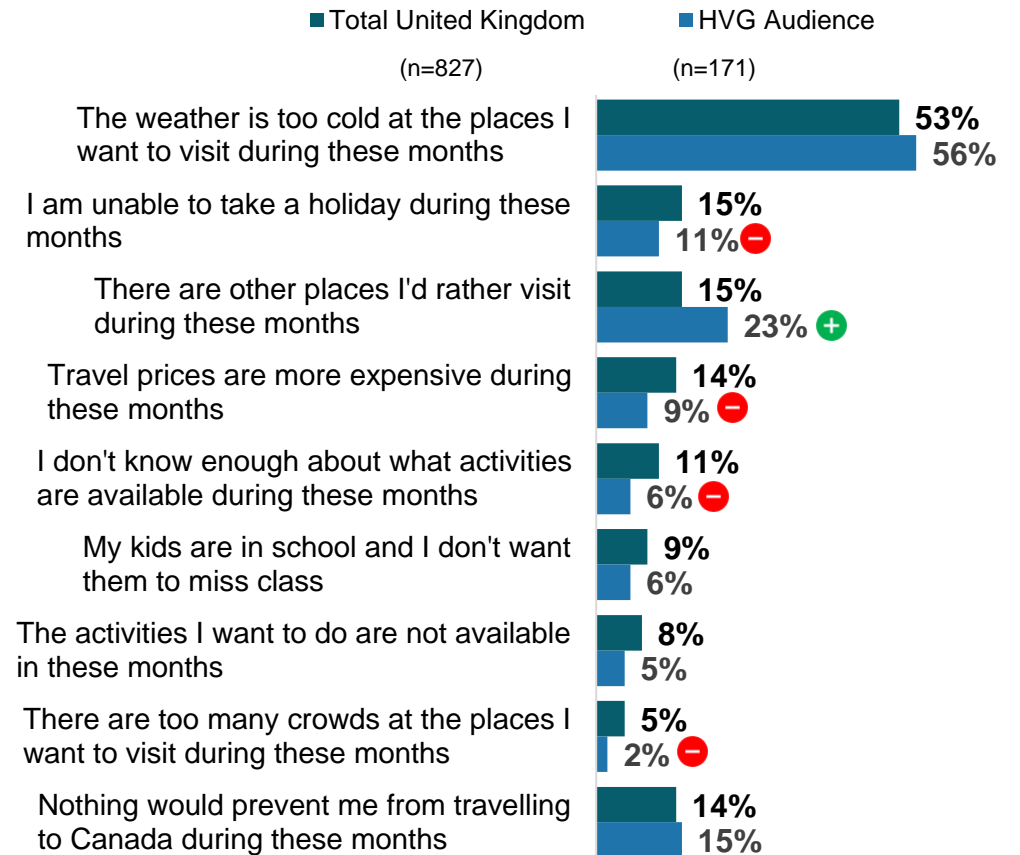


*The winter weather, ability to take holidays, and season-specific activities are the key considerations for Winter travel while the cold winter weather is also the predominant barrier to Winter travel.*

## Motivators for Winter Travel



## Barriers for Winter Travel



Base: Those in the dream to purchase stages of the path to purchase for Canada and considering visiting Canada or any province/territory in December, January or February E8a. You indicated earlier that you are considering taking a holiday to **Canada** during the months of December, January and/or February... Which of the following describes why you would be interested in travelling to Canada for a holiday during these **winter months**?

Base: Those in the dream to purchase stages of the path to purchase for Canada and not considering visiting Canada or any province/territory in December, January or February E9. You indicated earlier that you are not considering taking a holiday to **Canada** during the months of December, January and/or February... Which of the following describes why you would **not** be interested in travelling to Canada for a holiday during these **winter months**?

+ / - = significantly higher/lower result (vs. Total)

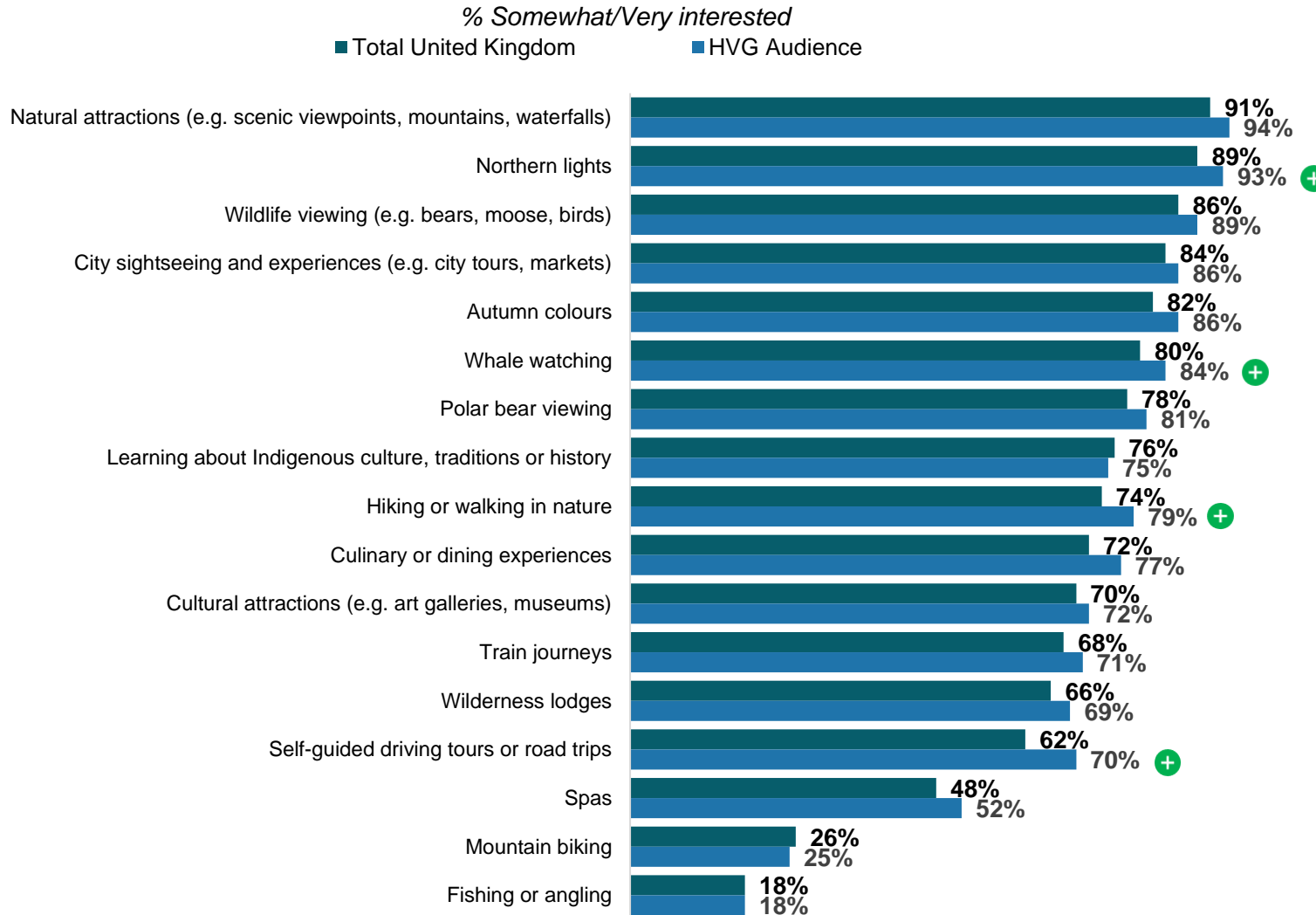
United Kingdom GTRP – December 2023



# Interest in Fall Activities in Canada



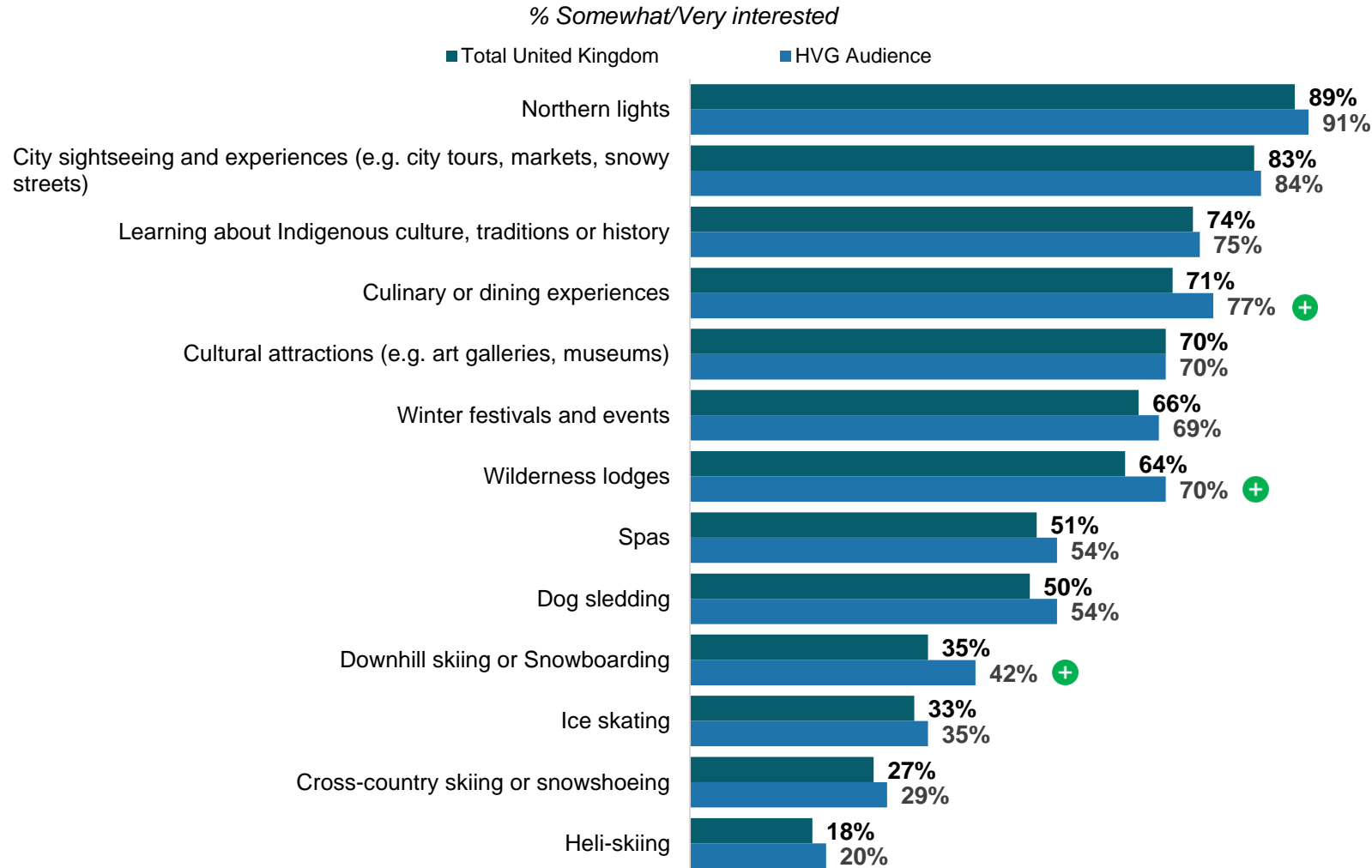
Natural attractions, Northern lights and wildlife viewing are activities of most interest to UK travellers to Canada in the Fall. Of note, HVGs have significantly greater interest in self-guided driving tours or road trips.





# Interest in Winter Activities in Canada

*In the Winter, Northern lights, city sightseeing and learning about Indigenous culture are of most interest to UK travellers to Canada. HVGs have a greater interest in culinary/dining experiences, wilderness lodges and skiing/snowboarding.*





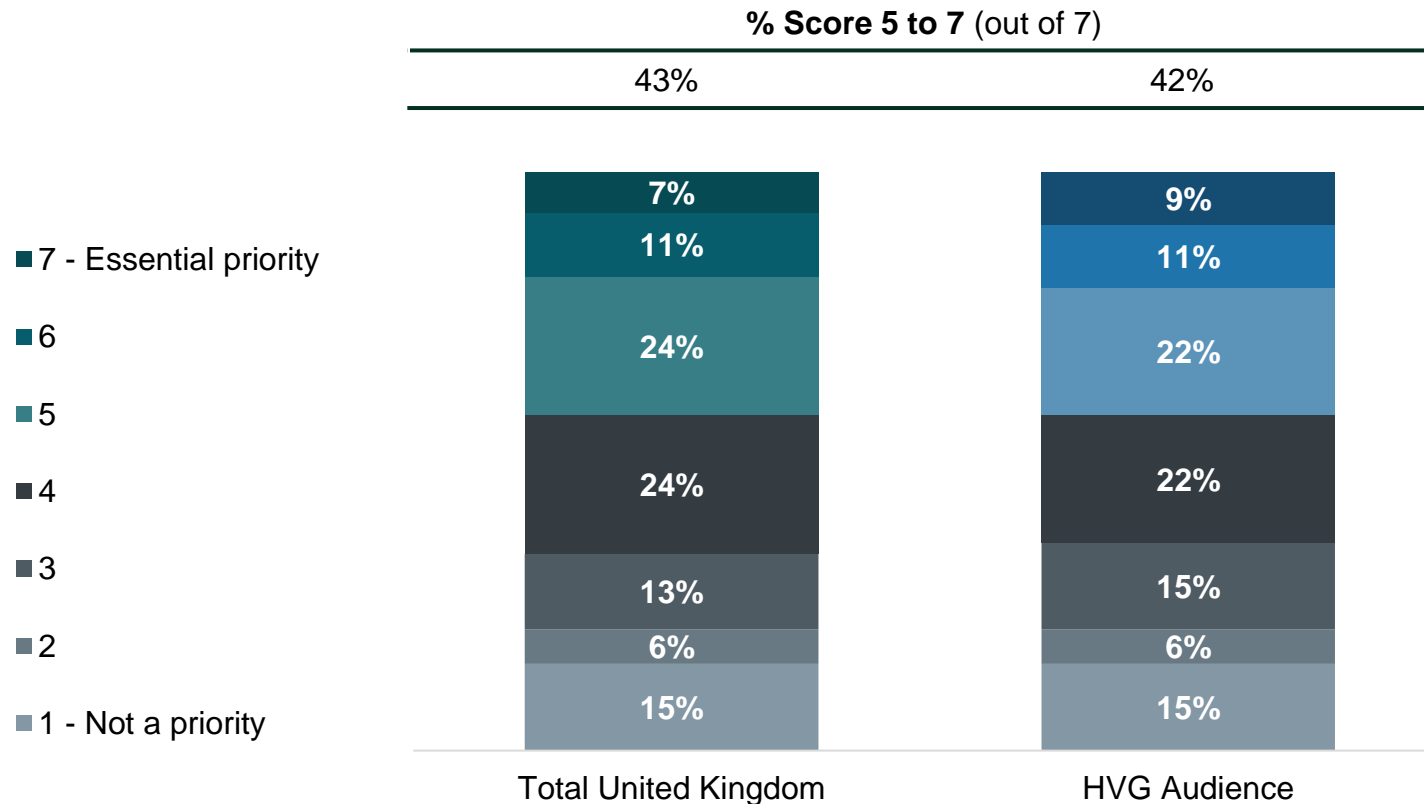
# Sustainability



# Priority of Sustainable Travel When Planning a Trip



Although less than half of UK travellers prioritize sustainability in trip planning, it still ranks in the top half of consideration drivers for all travellers. Notably, there is a significant gap when Canada is compared to leading countries such as Iceland and New Zealand, particularly in terms of environmental friendliness.



% Associate [DESTINATION] with...	Is an environmentally friendly travel destination	
	Total UK	HVG

Canada	32%	34%
Iceland	42%	49%
New Zealand	40%	50%

% Associate [DESTINATION] with...	Is a socially responsible travel destination	
	Total UK	HVG

Canada	40%	40%
Iceland	42%	47%
New Zealand	42%	42%

## Sustainable Travel Description

Sustainable travel refers to “travel that minimizes any negative impacts on the destination’s environment, economy and society, while making positive contributions to the local people and conserving the destination’s natural and cultural heritage”.

Base: Long-haul holiday travellers (past 3 years or next 2 years) (n=1532); HVG (n=333)

D7. [DESCRIPTION] How much of a priority is sustainable travel to you when you are planning a trip? Please use a 7-point scale, where 7 means ‘essential priority’ and 1 means ‘not a priority’.

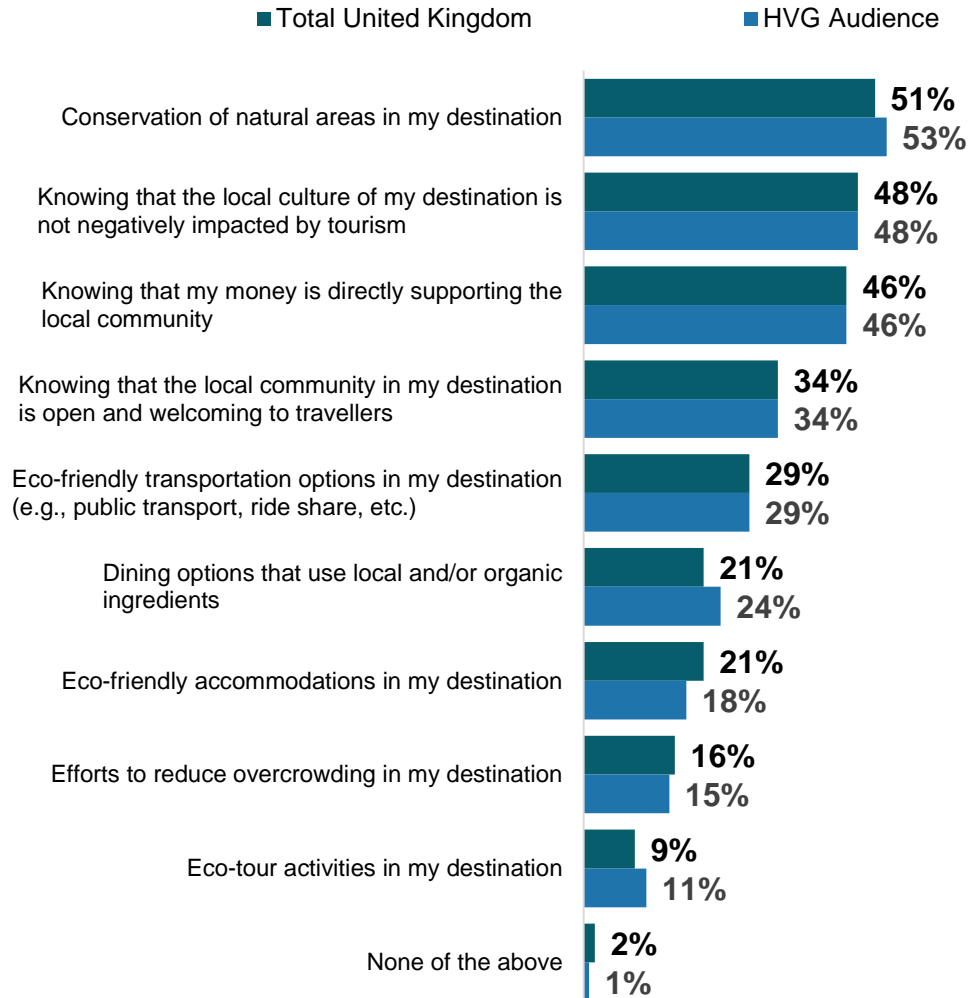
C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select “None of these” if you think none of the destinations apply.



# Top 3 Most Important Sustainability Efforts



*Sustainability efforts that are the most important to UK travellers are conservation of natural areas, knowing the destination is not negatively impacted by tourism and knowing that the money is supporting the local community.*



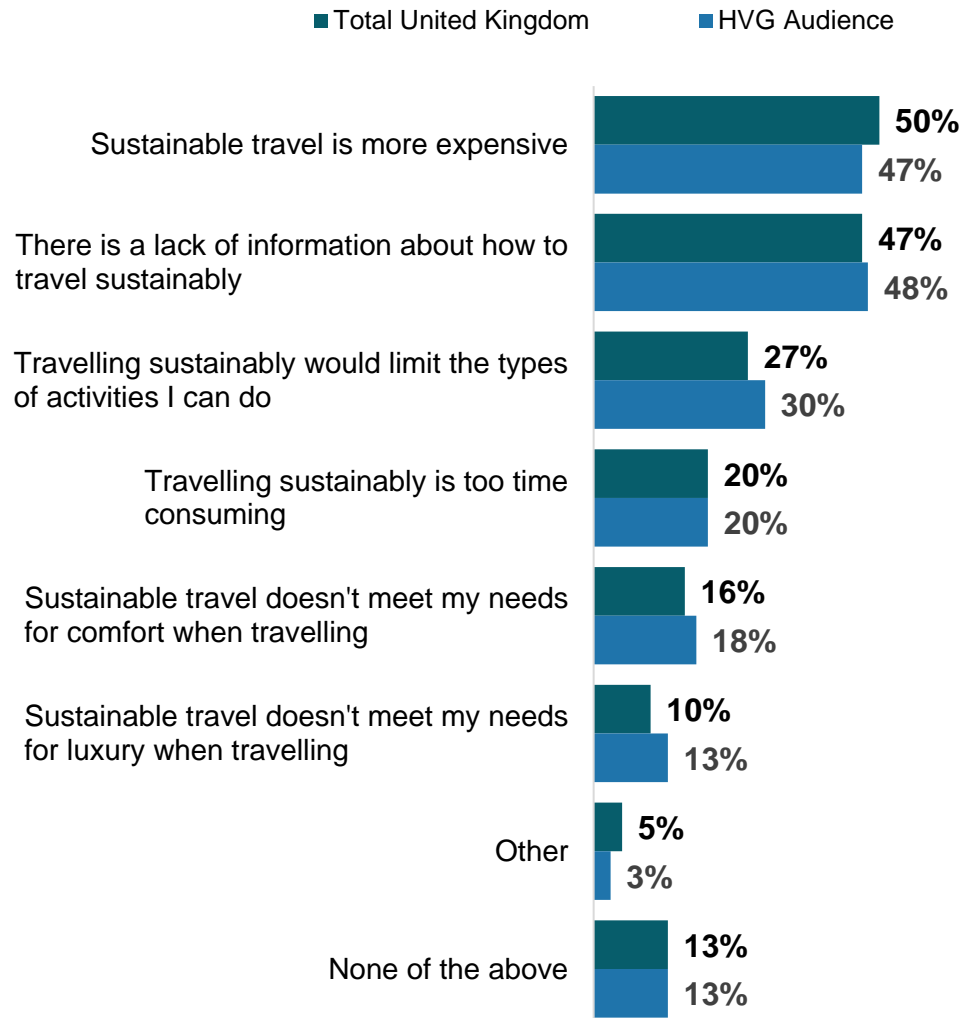
## Sustainable Travel Description

Sustainable travel refers to “travel that minimizes any negative impacts on the destination’s environment, economy and society, while making positive contributions to the local people and conserving the destination’s natural and cultural heritage”.



# Barriers to Sustainable Travel

The top barriers to sustainable travel include perceived price and lack of information on how to travel sustainably.



## Sustainable Travel Description

Sustainable travel refers to “travel that minimizes any negative impacts on the destination’s environment, economy and society, while making positive contributions to the local people and conserving the destination’s natural and cultural heritage”.







# Indigenous Tourism



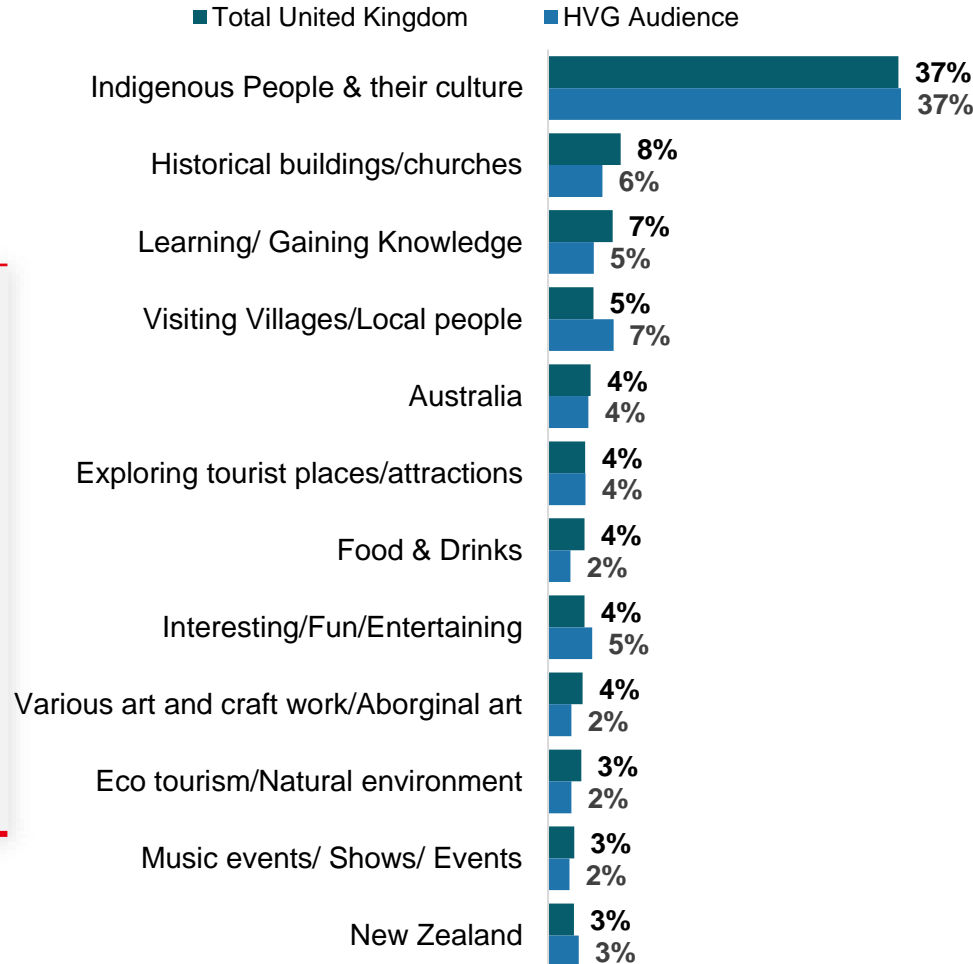


# Unaided Mentions – Indigenous Cultural & Tourism Activities

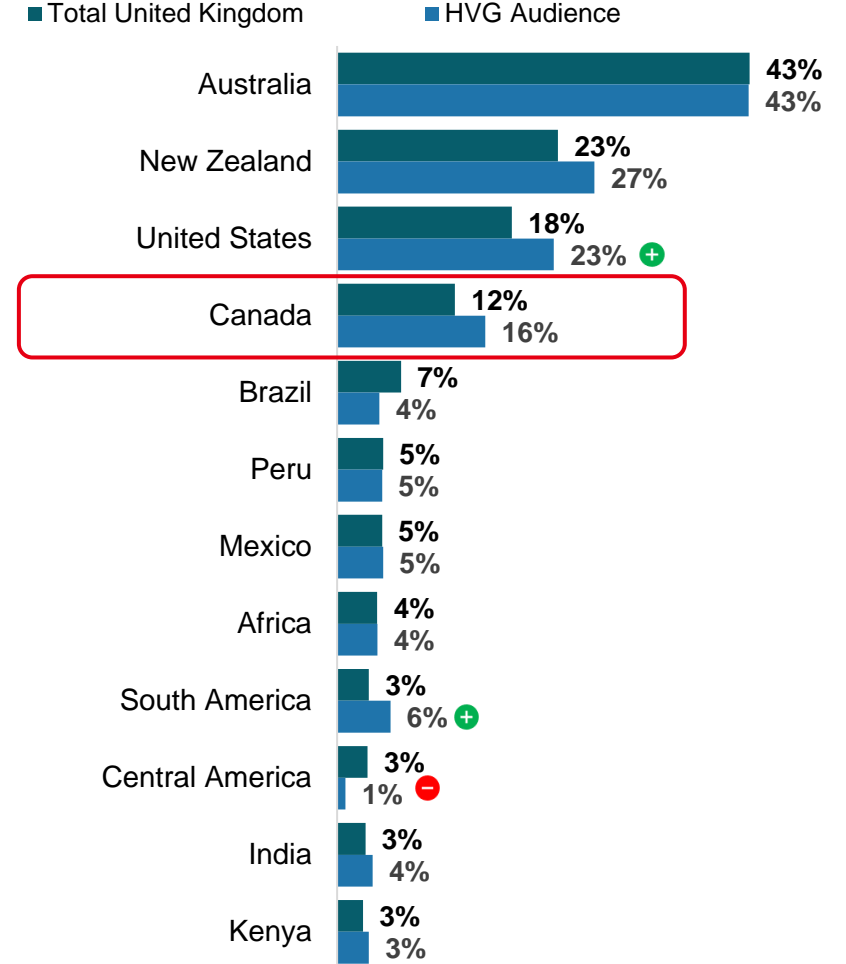


*Unprompted, there is little consensus as to what actual Indigenous cultural and tourism activities/experiences might entail. Australia is viewed as the top destination for experiencing Indigenous tourism while Canada ranks 4<sup>th</sup>.*

## Activities



## Tourism Destinations



### Indigenous Peoples Description

Indigenous peoples are descendants of the original inhabitants of a country or region before people of different cultures or origins arrived. They have unique traditions and ways of life that are often distinct from the larger societies where they live. Indigenous tourism businesses are owned or operated by Indigenous people.

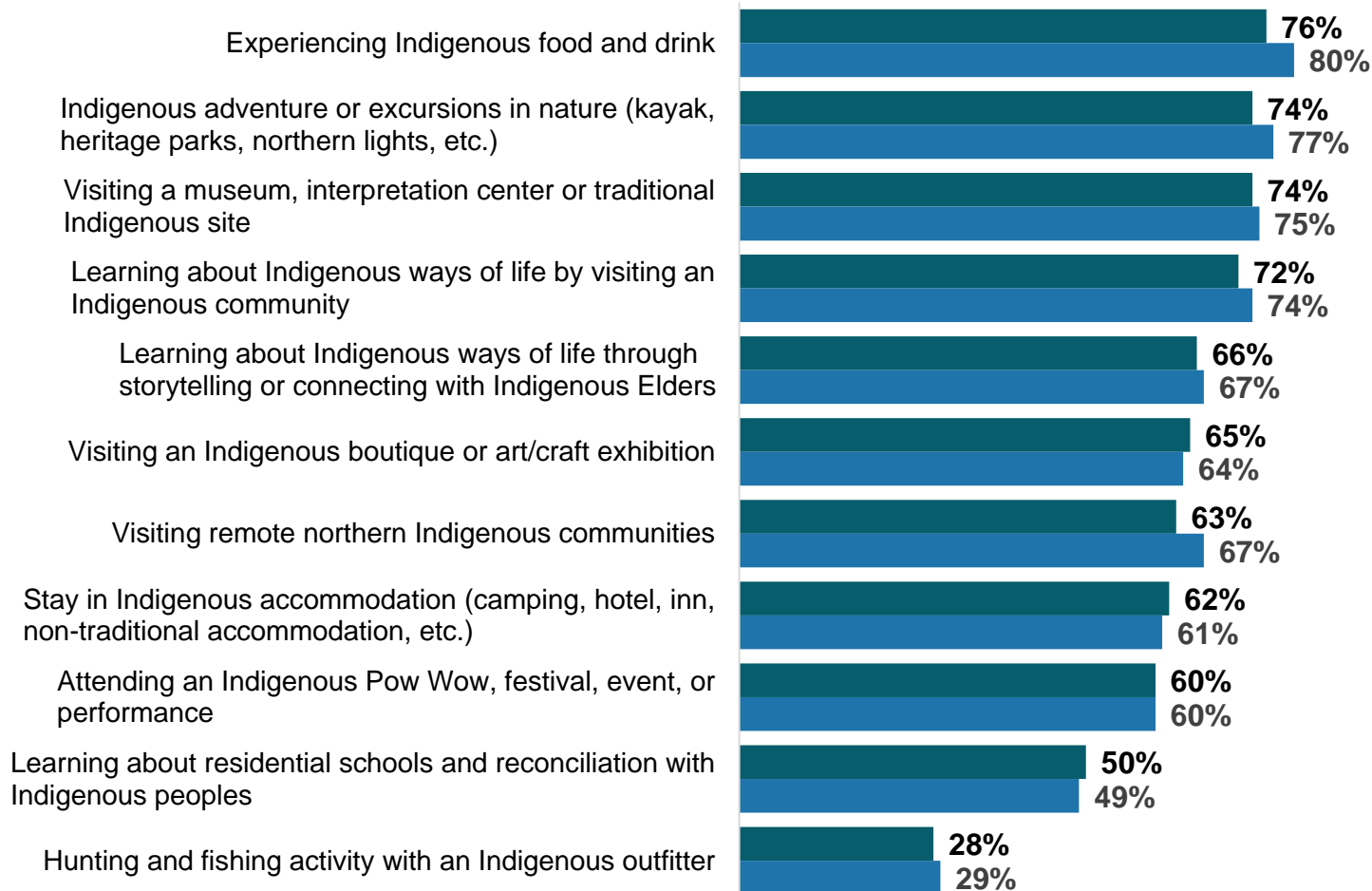


# Interest in Indigenous Cultural & Tourism Activities

**UK travellers to Canada are interested in experiencing Indigenous culture through food and drink, excursions in nature or by visiting museums/sites or even Indigenous communities.**

% Somewhat/Very interested

■ Total United Kingdom ■ HVG Audience



## Indigenous Tourism Description

As you may or may not know, in Canada, Indigenous tourism businesses are majority-owned or operated by Indigenous peoples (First Nations, Métis or Inuit). The social and economic benefits of Indigenous tourism businesses goes back to the business owners and/or the communities where they are based.



# THANK YOU

For any questions, please reach out to [research@destinationcanada.com](mailto:research@destinationcanada.com)



**DESTINATION  
CANADA**



CANADIAN TOURISM DATA  
**collective**