

CONFIDENTIAL

# FRANCE STRATEGIC REPORT 2023 GLOBAL TRAVELLER RESEARCH PROGRAM



CANADIAN TOURISM DATA  
**collective**

# Focus of This Report

- *Study Overview*
- *Key Insights*
- *Overall Travel Outlook & Trends*
- *Canada vs. Competitive Destinations*
- *Increasing Fall & Winter Visitation*
- *Sustainability*
- *Indigenous Tourism*



# Study Overview: France Market




The target population are residents aged 18 years and older who have taken a long-haul pleasure trip, where they had stayed at least 4 nights with a minimum of 1 night in paid accommodations in the past 3 years, or plan to take such a trip in the next 2 years.

HVG Audience Definition: Frequent travellers who are likely to travel long-haul in the next two years and either earn 40,000€+ household income per year or are retired.




**Timing of Fieldwork**

**December 13<sup>th</sup> – 22<sup>nd</sup> 2023**



**Geographical Definition  
for Qualified Trips**

**Outside of: Europe,  
North Africa and the  
Mediterranean**



**Sample Distribution**

Sample distribution:	<b>National</b>
High Value Guest (HVG) Audience:	<b>331</b>
Other travellers:	<b>1173</b>
Total sample size:	<b>1504</b>

**TOTAL FRANCE PERSPECTIVE**  
Where applicable, insights are drawn from two of YouGov’s proprietary syndicated data products, YouGov Global Travel Profiles and YouGov DestinationIndex to provide overall trends among the population of Total French 18+

- In 2023, DC switched research providers to YouGov Canada, with the project being migrated over to YouGov’s proprietary panel.
  - As a result, no trending is available for the France market.





## Travel Outlook & Trends

- Both **international** and **domestic** planned vacations **increased** year-over-year in 2023, with international plans experiencing a 15-percentage point post-pandemic surge in 2023 vs. 2021
- **Domestic holidays** are taken slightly more frequently than international holidays among **total French travellers**. However, **HVGs** exhibit a higher preference for **international holidays**. Combining personal and business travel or opting for remote work during vacations is not popular
- **Travel demand** is highest in the **Summer and Fall months**, when ~**12M** and **10M** travel in these seasons respectively
- French travellers, HVGs, and visitors to Canada typically favor **direct flight bookings with airlines**. However, when it comes to accommodations, booking through a **travel agent or tour operator** is much more popular
- **Two-thirds** of French travellers **worry about extreme weather**, but less than two in ten, changed plans in the past three years. **Concerns about international conflicts are more evident** among French travellers, with about a quarter having changed plans due to international conflicts or unrest



## Canada vs. Competitive Set

- In 2023, Canada **outperformed** other destinations among French travellers, enjoying the **1<sup>st</sup>** position in seven out of eight metrics and ranking in the top two for all metrics. Scores increased for positive reputation and overall destination health
- **Canada leads** all competitive destinations on **NPS** among total travellers but falls slightly behind **Australia** and **Iceland** among HVGs. Past visitors during Winter have the most favourable NPS, followed by the Fall
- Canada's immediate potential for the **next two years** is **6.9M** visitors, including **2.1M** HVGs. Quebec's year-round appeal is apparent, given the cultural and linguistic connections, making it a frontrunner in popularity over other Canadian provinces
- Canada excels in **safety, being a place to avoid surprises, environmental friendliness, and social responsibility**
- Among the **brand value statements**, **Canada dominates on almost all statements** with one weakness in **distinctive identity**, which is a shared strength between China, India, and Japan





## Key Drivers & Opportunities

- The **top drivers of consideration** are: *being a place to visit with friends/family and being proud to tell people I have visited* among total French travellers and HVG audience
- **Secondary drivers** among total travellers include: *socially responsible, and being a place to avoid surprises*
- HVGs are also driven by *cultural experiences and a great city atmosphere*
- **All top drivers represent white spaces** that no destination owns, presenting **key opportunity areas for Canada** to focus on
- There is **also an opportunity** to drive consideration to visit by **boosting perceptions of the secondary drivers**: *being a place to avoid surprises and being socially responsible*
- Leveraging **culture** with HVGs can help elevate consideration



## Fall/Winter Travel

- Canada leads unaided mentions for the **Fall** season, surpassing other competitive destinations significantly. In the **Winter** season, Canada is also at the forefront, followed by Finland and Norway
- Canada has the opportunity to draw more visitors in the **Fall** than Winter, with **10M** and **6.5M** who typically travel during these seasons respectively
- The **two-year immediate potential** for Canada is also **higher in the Fall (6M)** than **Winter (4M)** season
- Prominent Fall's activities for Canada center around **nature**, encompassing **natural attractions**, the **Northern Lights**, and fall **colors**. **Northern Lights viewing** also stands out as a Winter attraction, in addition to the experience of **Indigenous culture** and **city sightseeing**





## Sustainable Travel

- **Sustainability** is of **moderate priority** for French travellers, but **being environmentally friendly** and **socially responsible** are among important drivers of destination consideration
- Iceland emerges as the primary competitor in this space. Canada excels in **social responsibility** compared to Iceland, yet Iceland holds an advantage in environmental friendliness
- **Conserving natural areas**, ensuring a positive impact on **local culture**, and **directing monetary support to local communities** are significant sustainability efforts for French travellers and HVGs
- To overcome the significant barriers to sustainable travel, Destination Canada could focus on addressing the perception of **higher costs** and the **lack of information**, which are prevalent among both general travellers and the HVG audience
- Implementing effective communication strategies that highlight **Canada's sustainability initiatives** and provide **comprehensive education** to travellers is important. This approach can play a pivotal role in not only mitigating these barriers but also in elevating the consideration of Canada as a preferred destination



## Indigenous Tourism

- **Australia is the best recognized** destination associated with Indigenous tourism, **with Canada ranking 2<sup>nd</sup>**
- The **culture**, followed by **visiting villages/local people** are the **top activities** that come to mind when it comes to Indigenous tourism
- **Visiting Indigenous communities**, excursions in **nature, food and drink**, and **storytelling/connecting with elders** are of greatest interest to French travellers to experience Indigenous culture in Canada. Indigenous activities are **also popular for Winter travel** and could drive travel for the season
- HVGs exhibit heightened interest in **experiences** like visiting remote **Northern Indigenous communities**, exploring **museums**, attending **festivals**, and engaging in educational opportunities surrounding **residential schools and reconciliation**. To enhance the overall visitor experience, focus on promoting these activities and creating tailored offerings that align with the specific preferences of HVGs





# Overall Travel Outlook & Trends

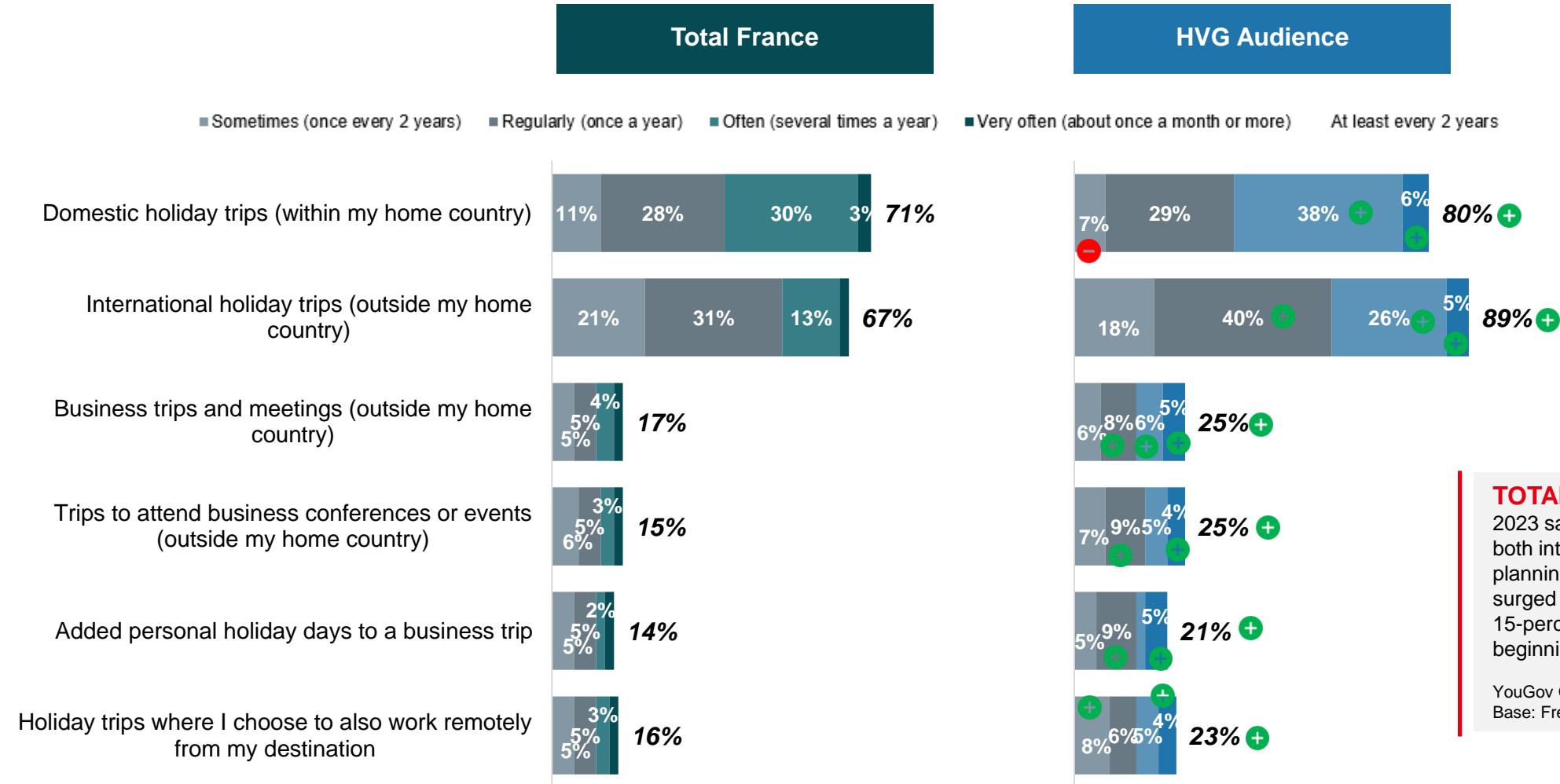


 Toronto  
Ontario



# Types of Travel Trips

**Domestic holidays are taken slightly more frequently than international holidays among total French travellers. However, HVGs exhibit a higher preference for international holiday trips. Combining personal holidays with business trips and opting for remote work during holidays is not widely embraced by total travellers and HVGs.**



**TOTAL FRANCE**  
 2023 saw year-over-year increases in both international and domestic vacation planning. International vacation plans surged post-pandemic, experiencing a 15-percentage point increase from the beginning of 2021 to the end of 2023  
 YouGov Global Travel Profiles (France) – 2023  
 Base: French 18+



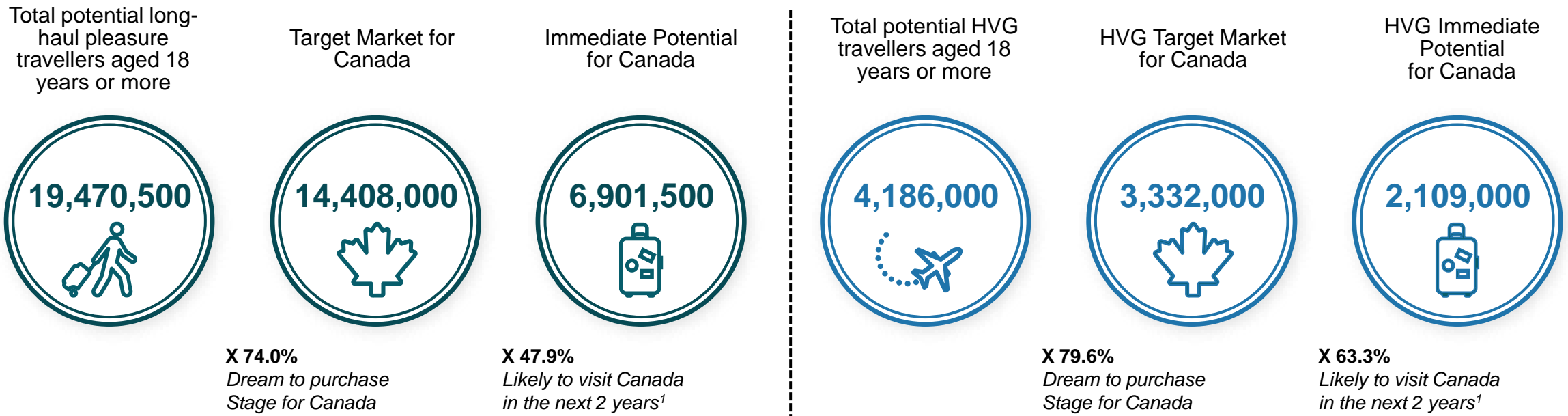
# Overall Demand for Long-Haul Pleasure Travel



$$\begin{array}{rclclcl}
 \text{Total Population 18+} & & \text{Long-Haul Traveller} & & & & \\
 51,373,500 & \times & \text{Incidence Rate} & = & \boxed{\text{Size of Target Market}} & \times & \boxed{\text{Size of HVG Population}} \\
 & & 37.9\% & & 19,470,500 & 21.5\% & 4,186,000
 \end{array}$$



## Potential Market Size



Base: Target market for Canada = long-haul pleasure travellers (past 3 years or next 2 years) (n=1504); Immediate potential for Canada = dream to purchase stages for P2P for Canada (n=1113)

Base: Target market for Canada = long-haul pleasure travellers (past 3 years or next 2 years), HVG Audience (n=331); Immediate potential for Canada = dream to purchase stages for P2P for Canada (n=262)

<sup>1</sup> Includes respondents likely to visit Canada for a trip of 1 to 3 nights, or a trip of 4 nights or more.  
 C1. Which of the following best describes your current situation when thinking about each of the following destinations for a vacation trip? (Select one for each)  
 E1. Realistically, how likely are you to take a vacation trip to Canada in the **next 2 years**? (Select one)



# Travel Agents/Tour Operator Usage For Recent Trip

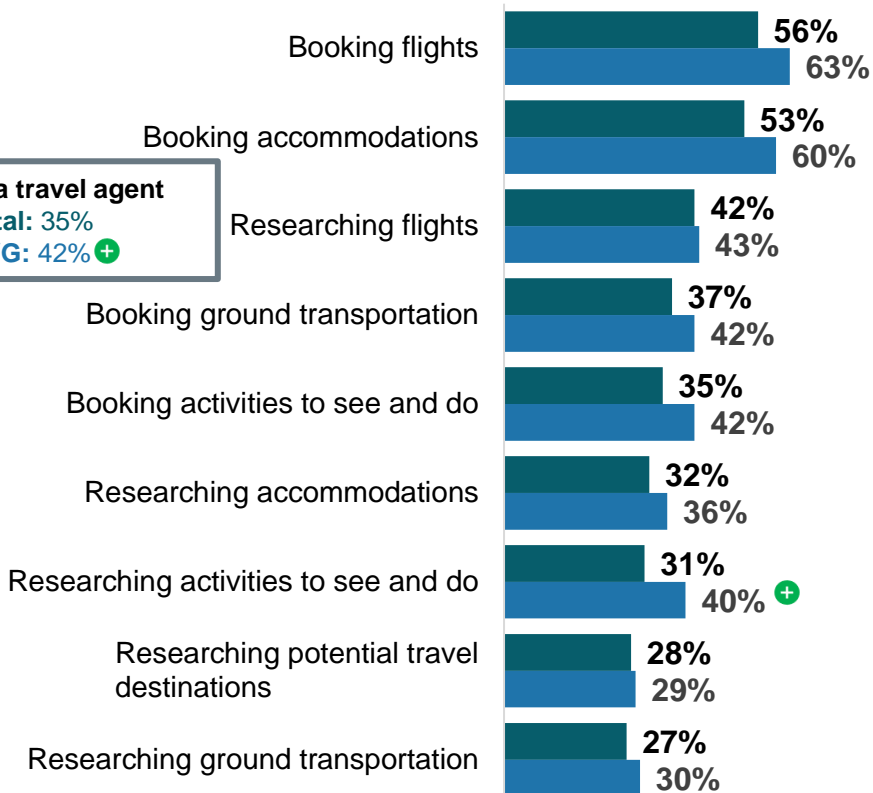


Among those using travel agents/tour operators, accommodations and flight bookings are the primary services. Usage is consistent for travellers to Canada, but there's a significantly greater reliance on travel agents/tour operators for researching ground transportation.

**Total Travellers to Any Destination vs. HVG Travellers to Any Destination**

■ Total travellers (n=183) ■ Total HVG travellers (n=89)

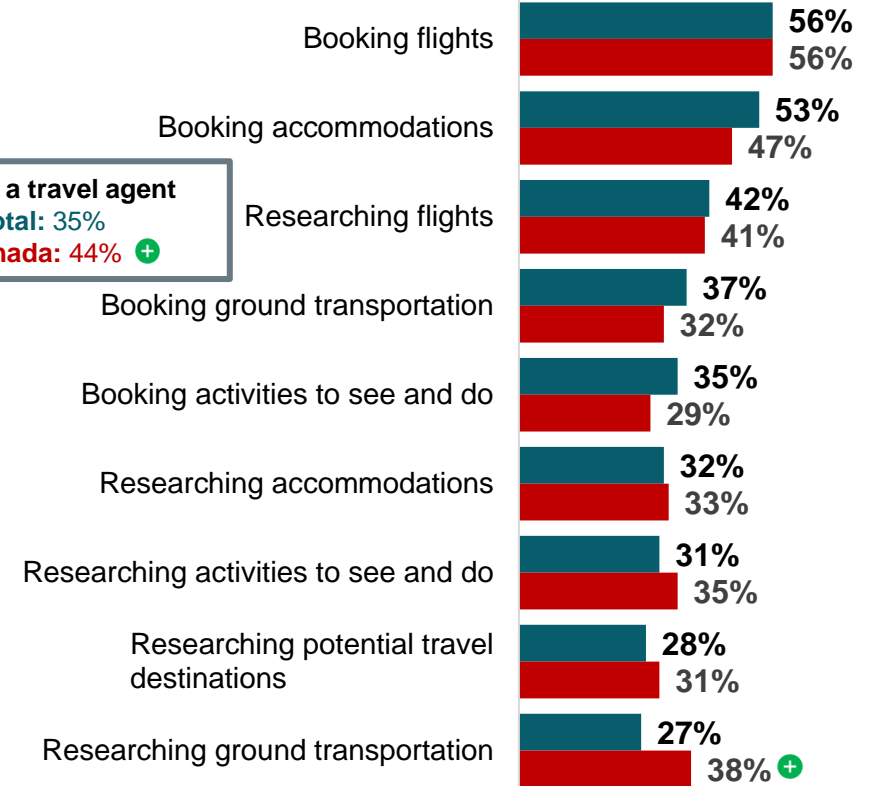
**% Used a travel agent**  
Total: 35%  
HVG: 42% +



**Total Travellers to Any Destination vs. Total Travellers to Canada**

■ Total travellers (n=183) ■ Travellers to Canada (n=61)

**% Used a travel agent**  
Total: 35%  
Canada: 44% +

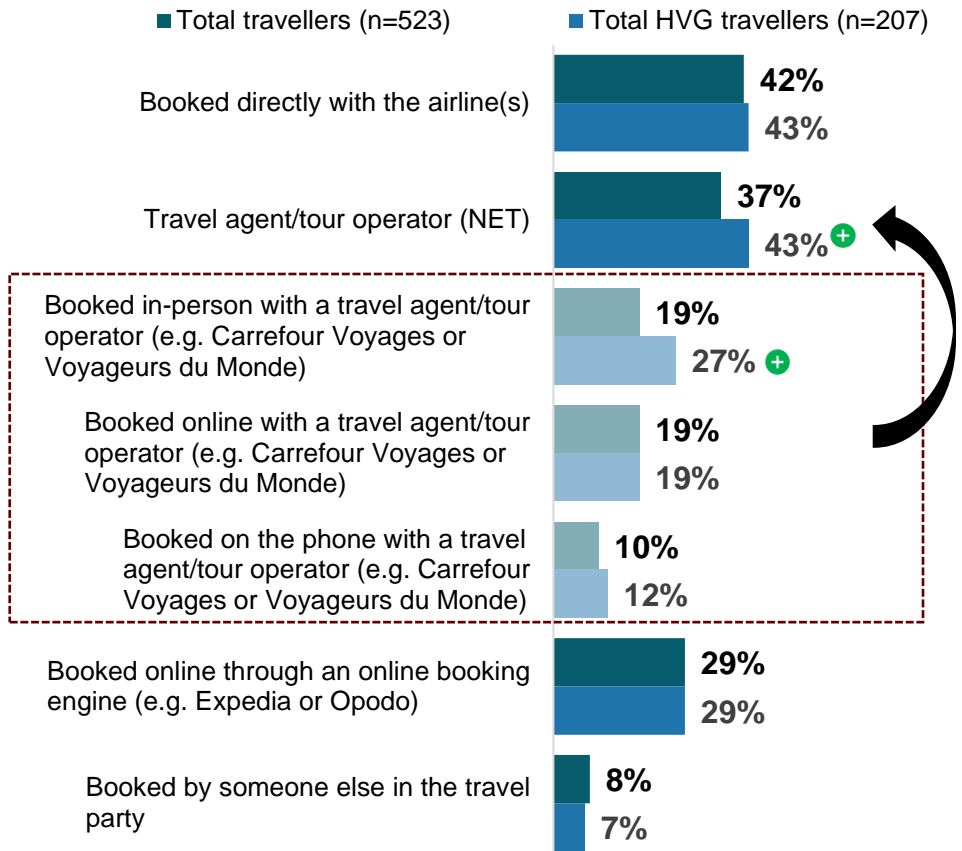


10 Base: Long-haul pleasure travellers (past 3 years or next 2 years), Travelled to any destination, Used a Travel Agent/Tour Operator (n=183); HVG (n=89); Travellers to Canada (n=61)  
F9. Travel agents offer personalized service to help individuals, groups, and business travellers plan and organize their travel schedules, from purchasing tour packages to booking flights and hotels. Examples of travel agents include Carrefour Voyages or Voyageurs du Monde, they do not include online booking engines like Expedia or Opodo. Did you use a travel agent or tour operator to help you research or book your trip? (Select one)  
F10. Which of the following did a travel agent or tour operator help you with?

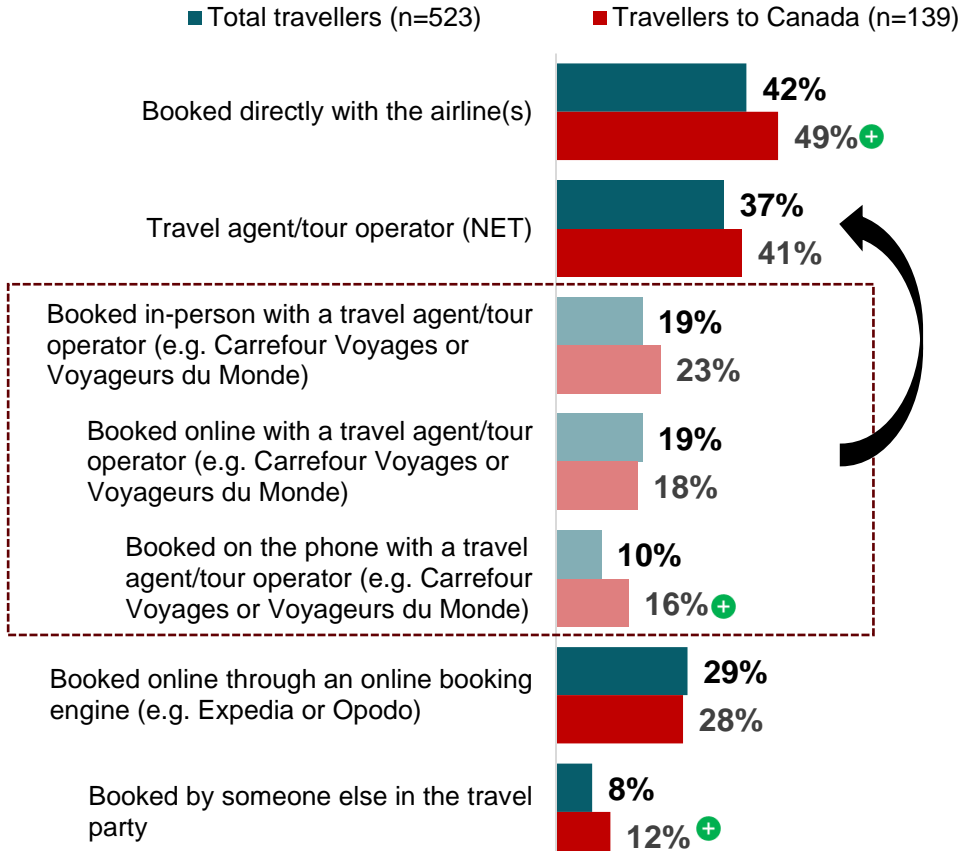
# Booking Flights For Recent Trip

Flights are most often booked directly with airlines, followed by travel agents/tour operators. HVGs are equally inclined to book flights directly with airlines and through travel agents/tour operators.

**Total Travellers to Any Destination vs. HVG Travellers to Any Destination**



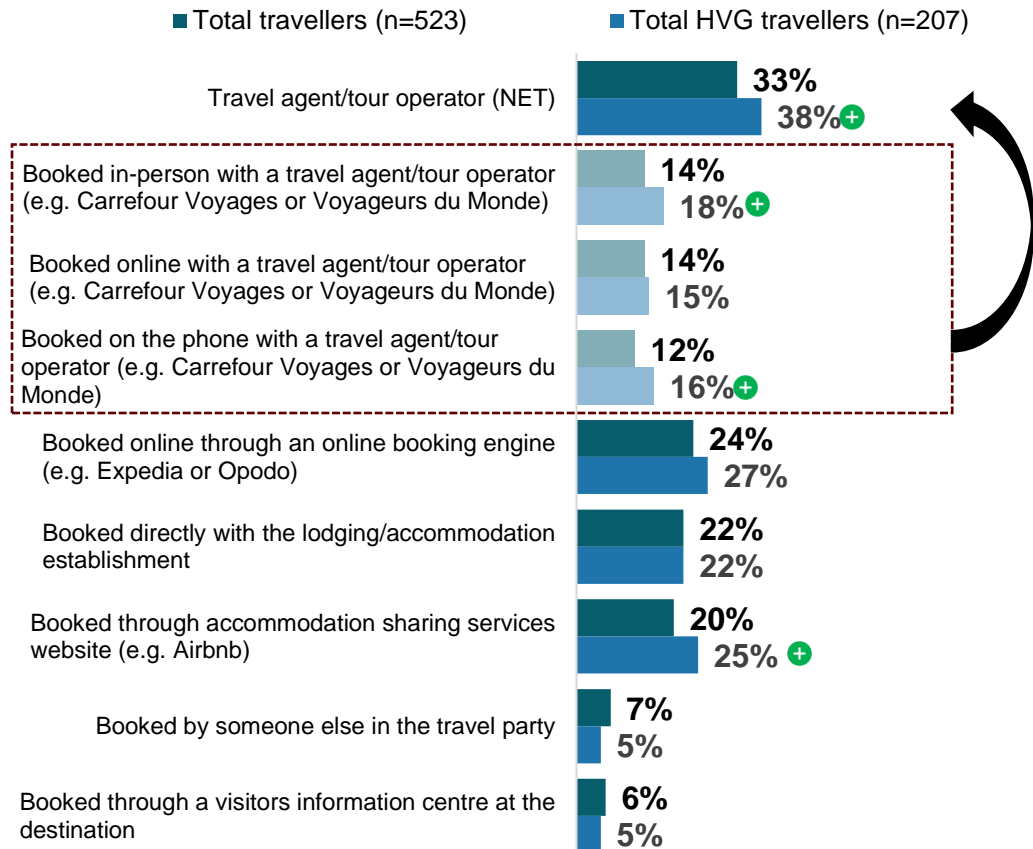
**Total Travellers to Any Destination vs. Total Travellers to Canada**



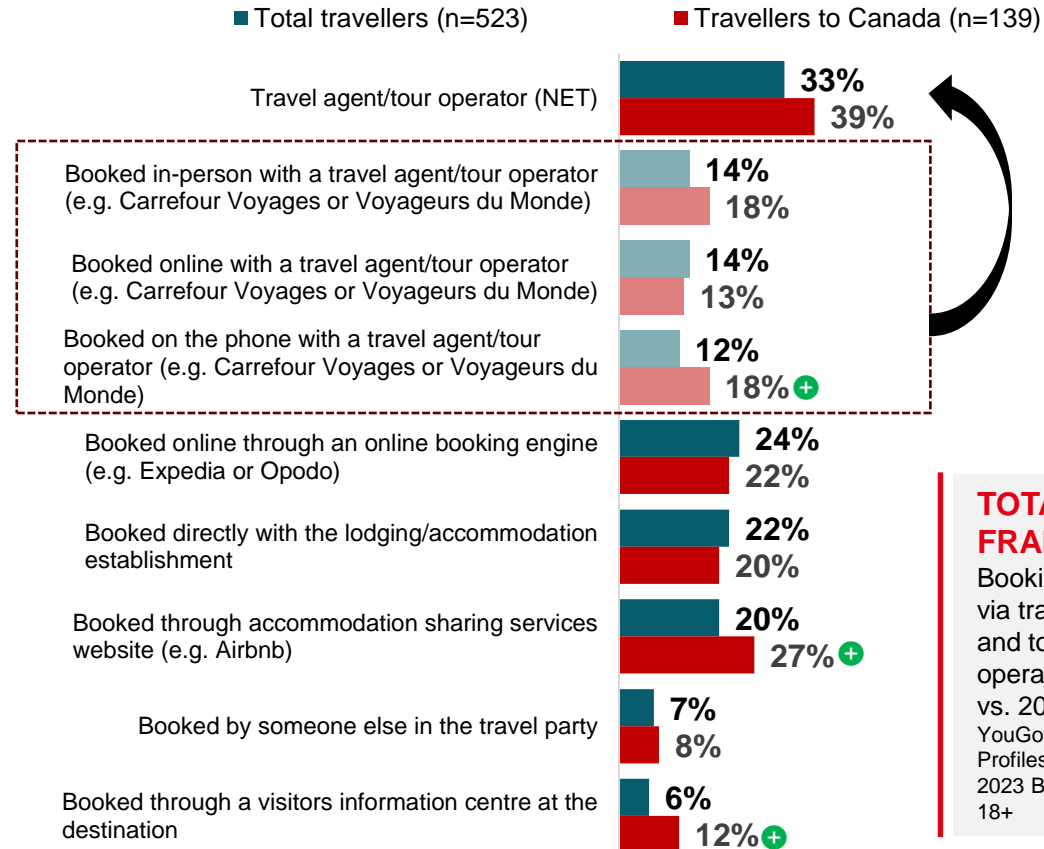
# Booking Accommodations For Recent Trip

Booking accommodations through a travel agent/tour operator is most preferred. Booking through accommodation sharing services websites is more popular among HVGs and travellers to Canada than total travellers.

### Total Travellers to Any Destination vs. HVG Travellers to Any Destination



### Total Travellers to Any Destination vs. Total Travellers to Canada

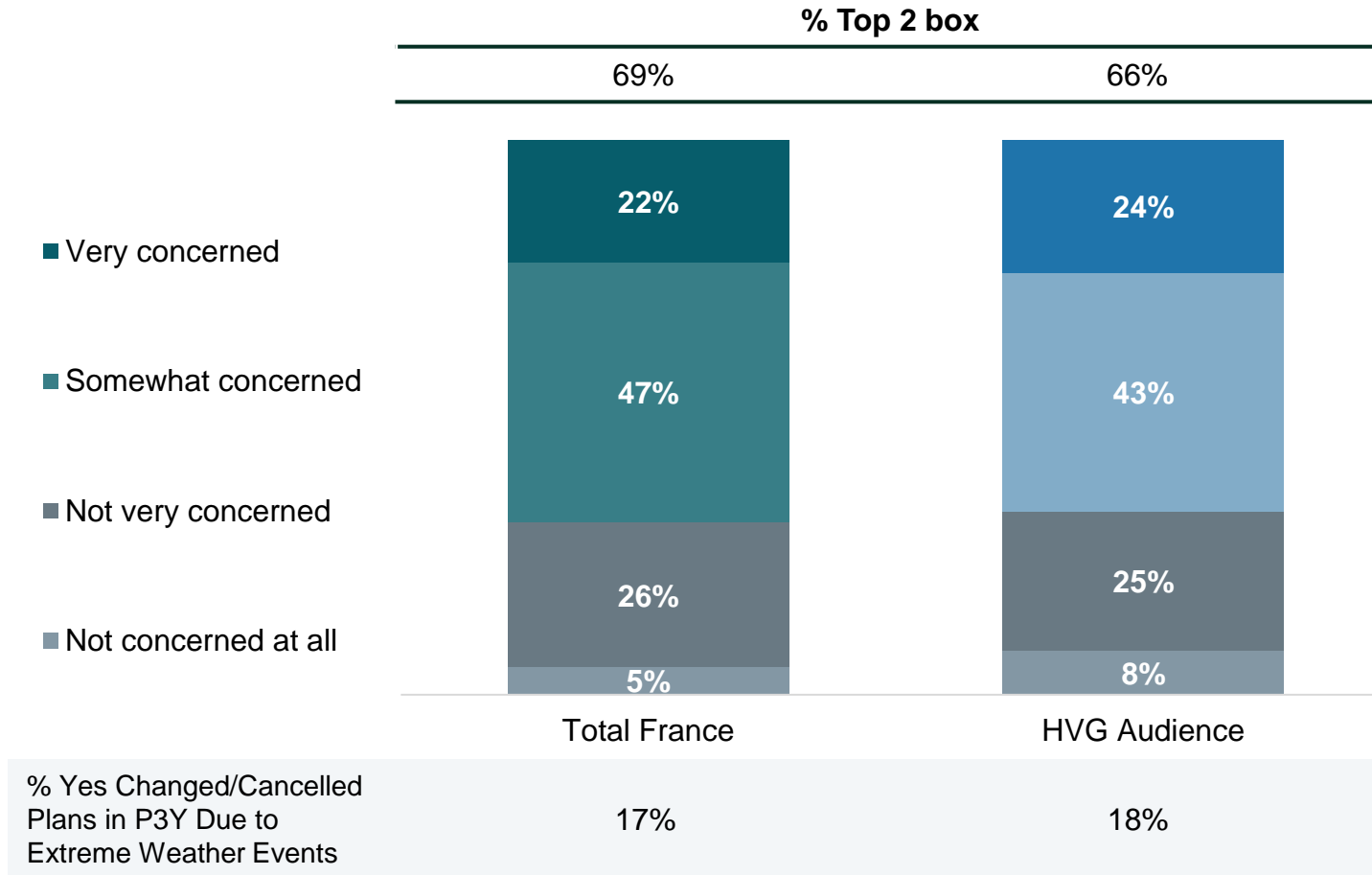


**TOTAL FRANCE**  
 Booking in-person via travel agency and tour operators is down vs. 2022  
 YouGov Global Travel Profiles (France) – 2023 Base: French 18+

# Impact of Extreme Weather Events on Travel Plans



Approximately, two-thirds of travellers in France express concern about extreme weather events. Less than two in ten travellers, including HVGs, have changed their plans in the past three years due to such events.



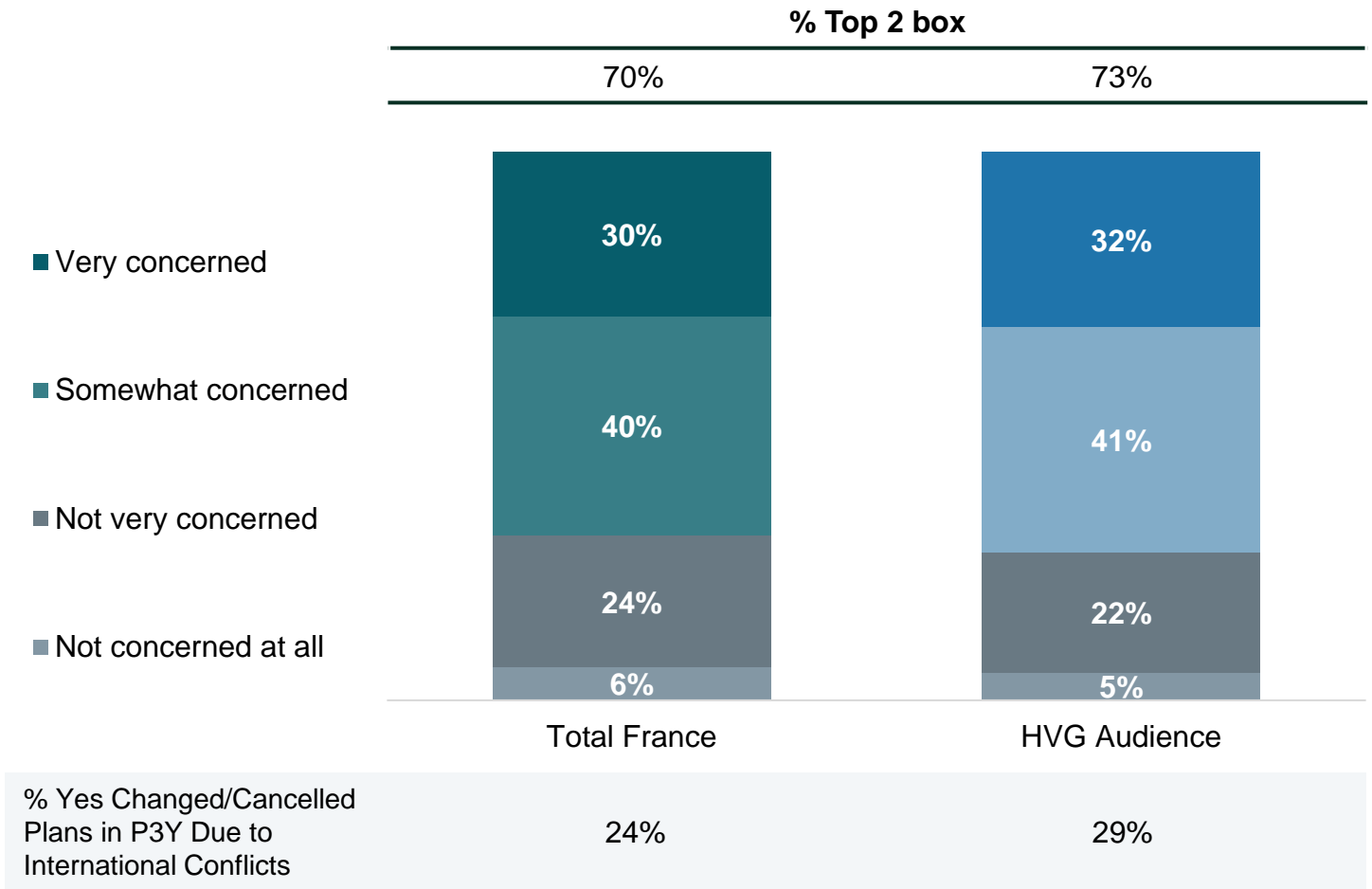
## Extreme Weather Events Description

As you may or may not be aware, extreme weather events are occurrences of unusually severe weather or climate conditions. They are often short-lived and include blizzards, heat waves, wildfires, tornadoes, hurricanes or tropical cyclones.

# Impact of International Conflicts & Unrest on Travel Plans



**Concerns about international conflicts are more pronounced among both long-haul travellers and HVGs. Approximately, one quarter have had to change their travel plans in response to international conflicts or unrest.**



**International Conflicts Description**


As you may or may not be aware, international conflicts and unrest are currently occurring in different regions around the world.

14 Note: respondents were asked either about extreme weather events (D10/D11) or international conflicts & unrest (D12/D13)  
 Base: Long-haul pleasure travellers (past 3 years or next 2 years) (n=774); HVG (n=155)  
 D12. [DESCRIPTION] How concerned are you about international conflicts or unrest affecting your travel plans?  
 D13. In the past 3 years, have you ever had to change plans or cancel a trip due to international conflicts or unrest?



# Canada vs. Competitive Destinations

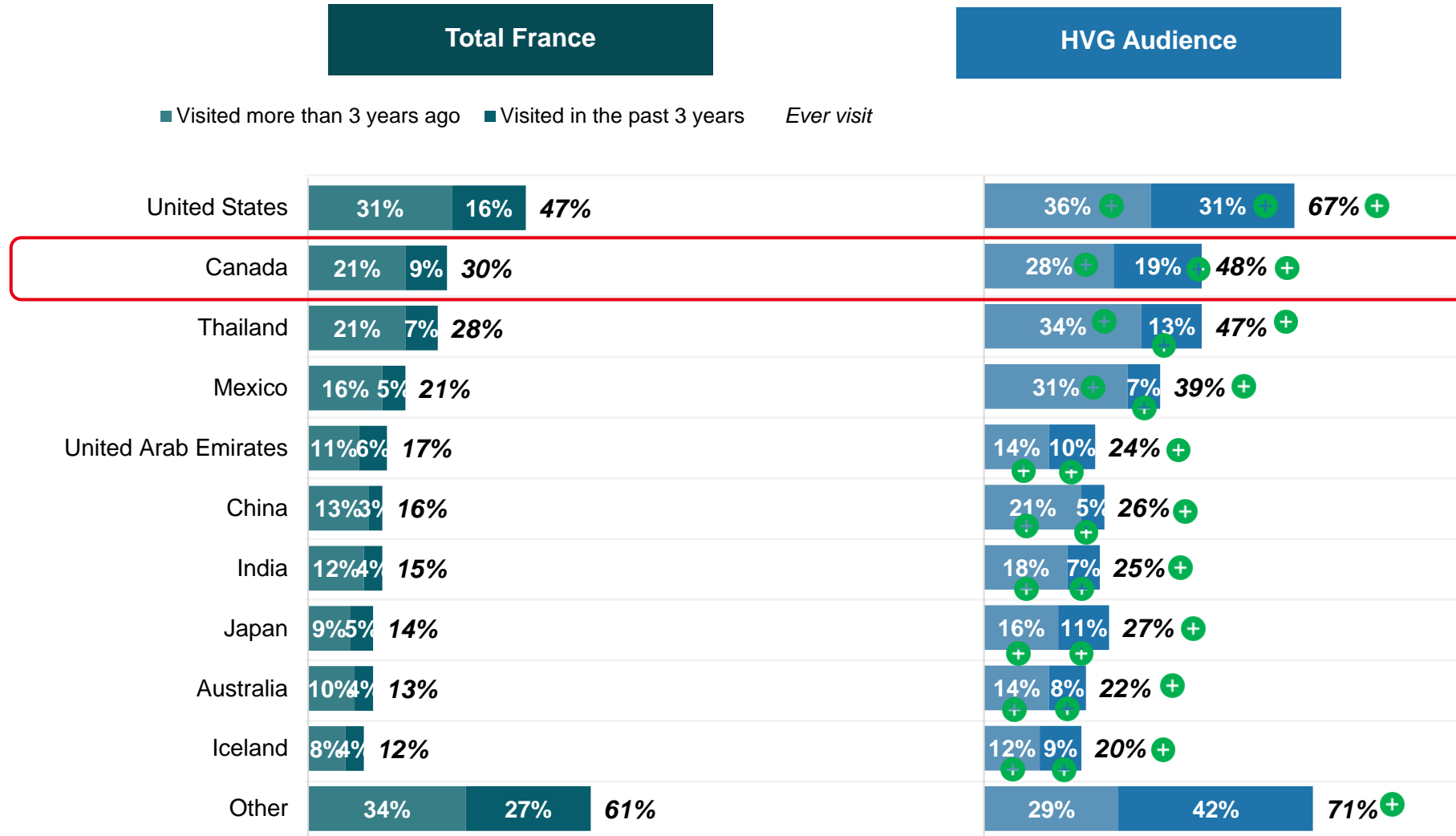


 Peggy's Cove  
Nova Scotia



# Past Visitation

Canada is a far second, following the US, in terms of past visitation by both total travellers and HVGs. Thailand closely follows Canada in this ranking. HVGs are more likely to have visited all competitive long-haul destinations compared to total French travellers.

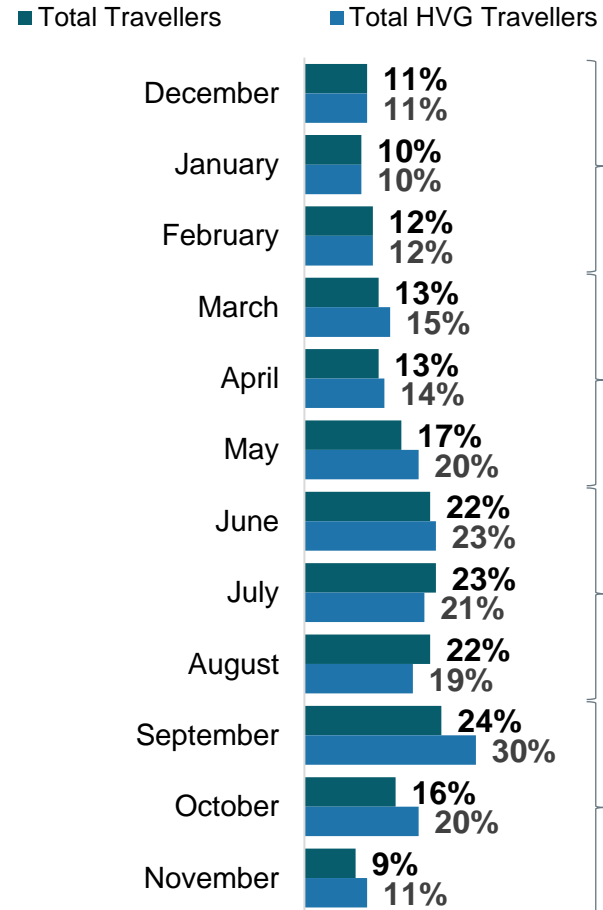
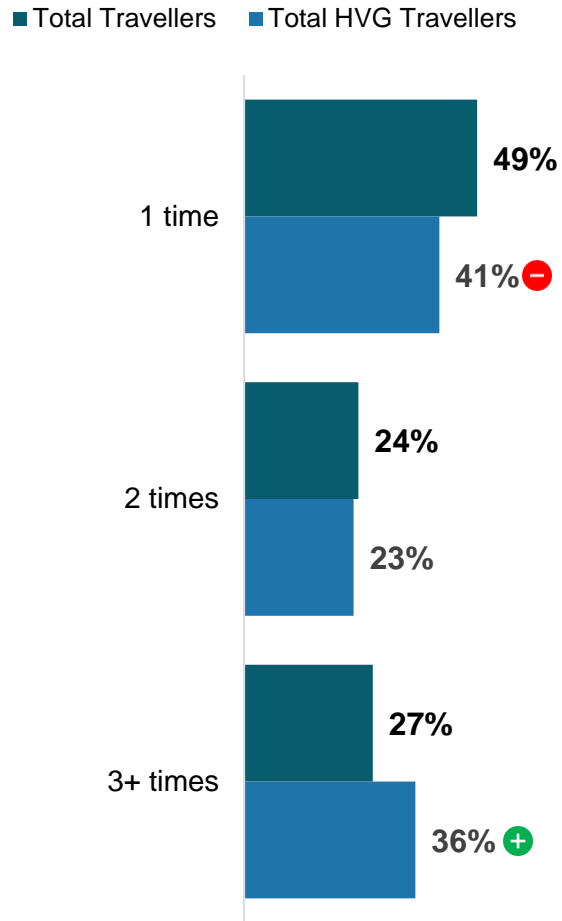




# Number of Visits Ever & Time of Year Visited Canada



Half of those who have ever visited Canada have been 2 or more times. The peak season for visits to Canada is during the Summer, while Winter sees the lowest visitation. HVGs are more likely to visit in the Fall.



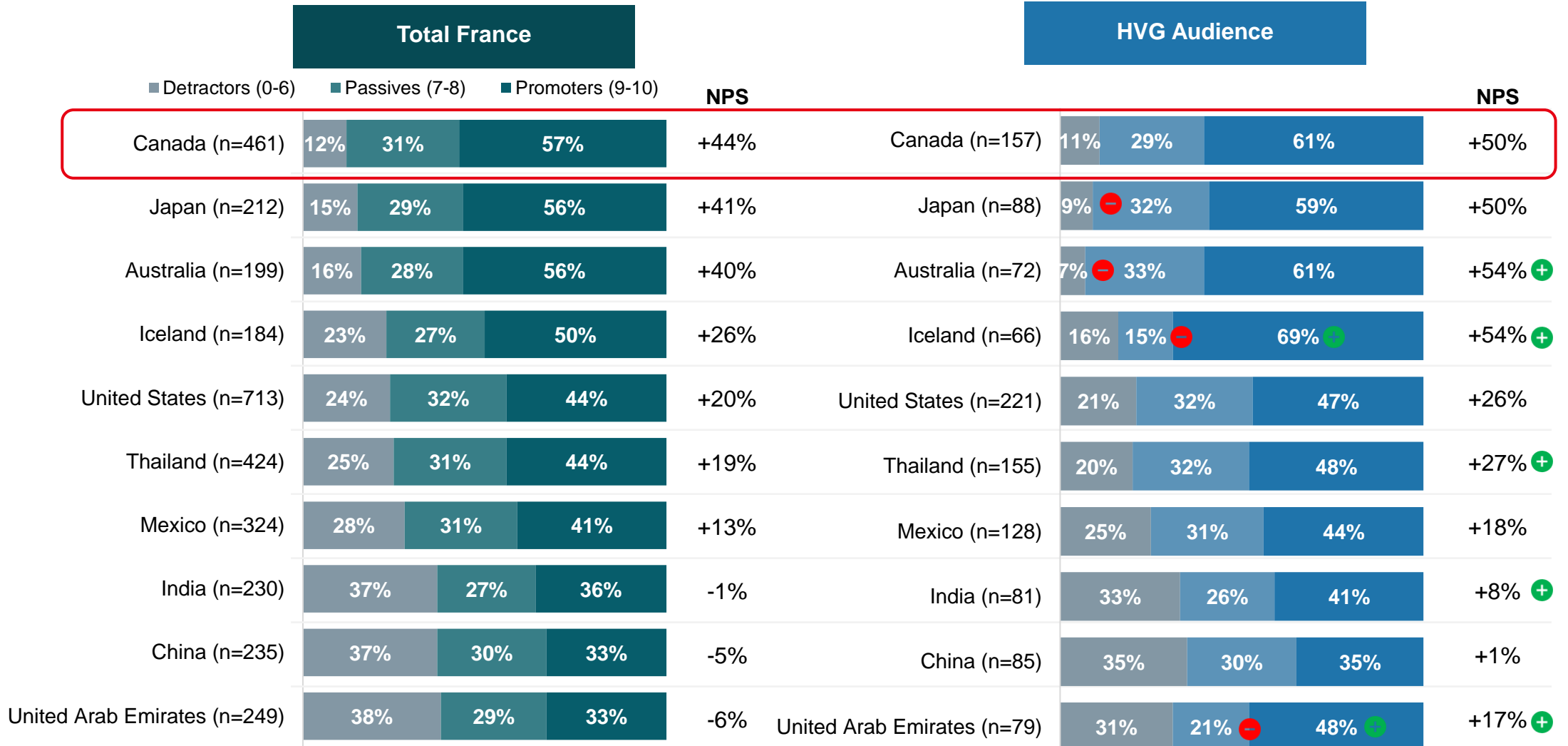
	Total Travellers (%)	Total HVG Travellers (%)
Winter	22%	23%
Spring	34%	36%
Summer	51%	48%
Fall	36%	42% +

17 Base: Long-haul pleasure travellers (past 3 years or next 2 years)  
 F19. Approximately, how many times have you been to Canada? Ever Visited Canada (excluding None) (n=424); HVG (n=147)  
 F20. What time of year have you ever visited Canada? Select all that apply. Visited Canada (n=461); HVG (n=157)

# Net Promoter Score (NPS)



Among those who have visited each destination, Canada ranks top position in NPS among total travellers, but falls slightly behind Australia and Iceland, and ties with Japan among HVGs.

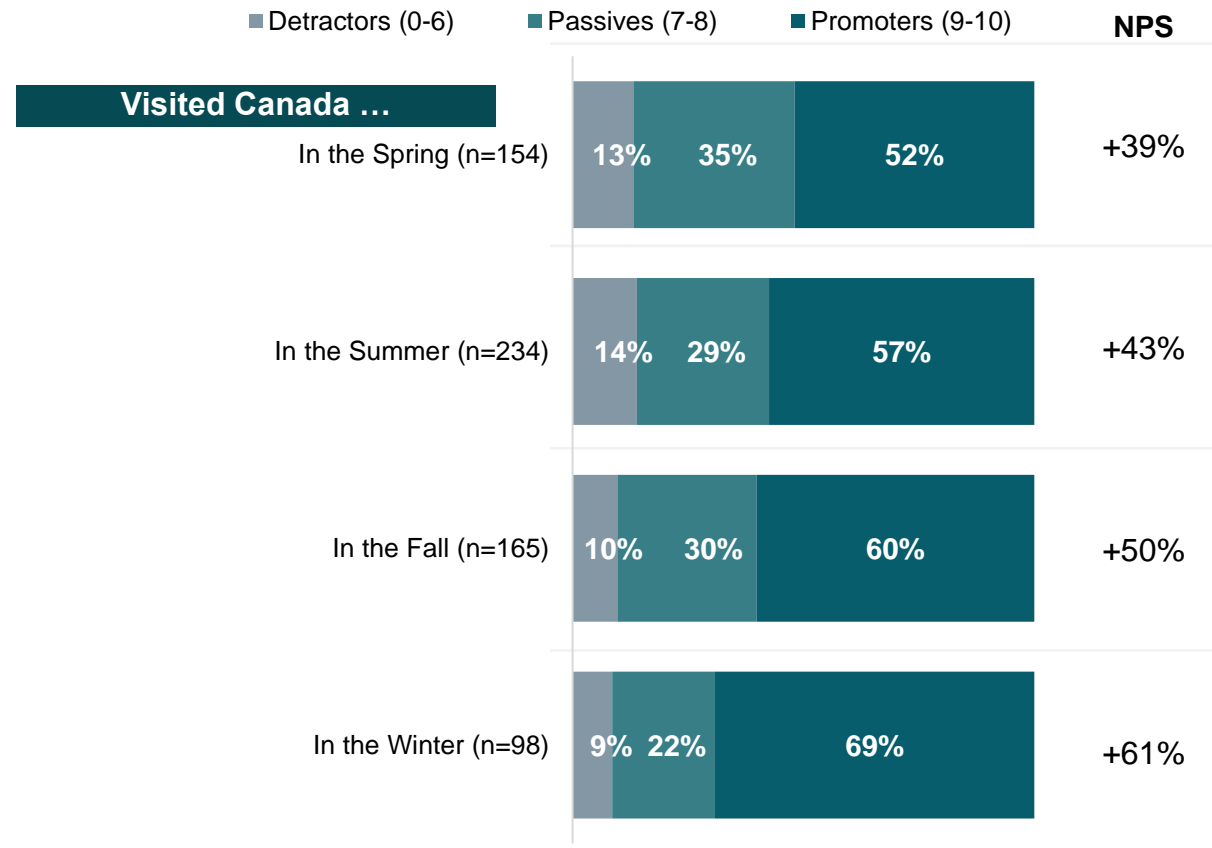


18 Note: all respondents evaluated countries they have ever visited from the competitive set. Base: Long-haul pleasure travellers (past 3 years or next 2 years), Visited [DESTINATION] C8. How likely are you to recommend each of the following holiday destinations to a friend, family member or colleague?

# Canada Net Promoter Score (NPS) by Season



Winter, despite being the least visited season, receives the most favourable NPS, followed by the Fall.



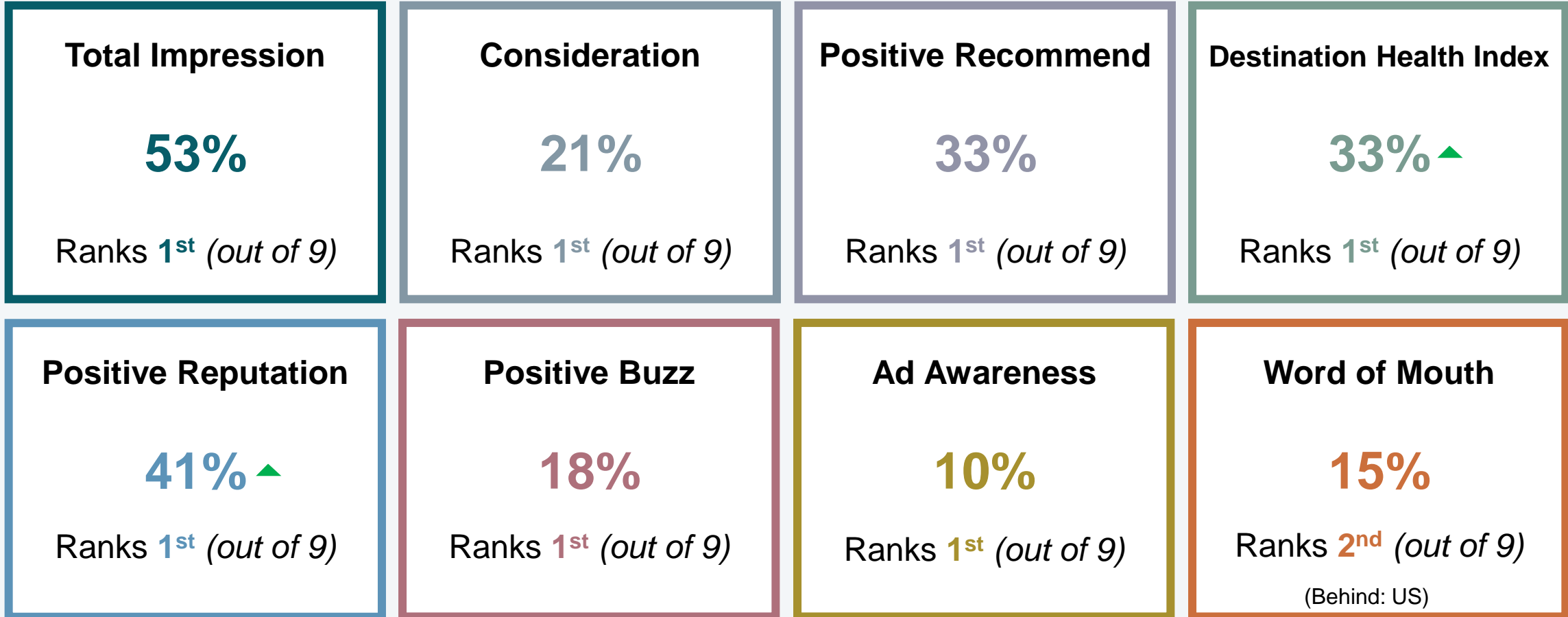
Note: all respondents evaluated countries they have ever visited from the competitive set.  
 Base: Long-haul pleasure travellers (past 3 years or next 2 years), Visited **Canada**  
 C8. How likely are you to recommend each of the following holiday destinations to a friend, family member or colleague?  
 F20. What time of year have you ever visited Canada? Select all that apply.



# Performance Scorecard for Canada



Canada was the top performing destination in France in 2023, ranking 1<sup>st</sup> (out of 9 destinations) in seven of eight key performance metrics and in the top two for all metrics. Scores also increased for positive reputation and overall destination health.



## TOTAL France

Competitive set: US, Iceland, Japan, Thailand, Australia, Mexico, India, China

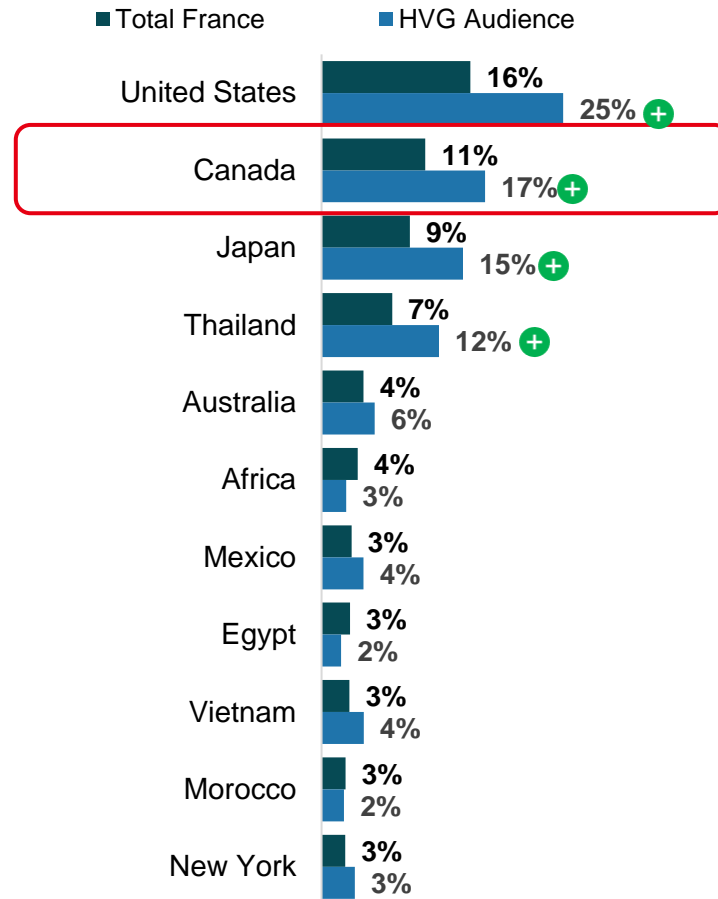


# Unaided Long-Haul Destination Consideration (Next 2 Years)

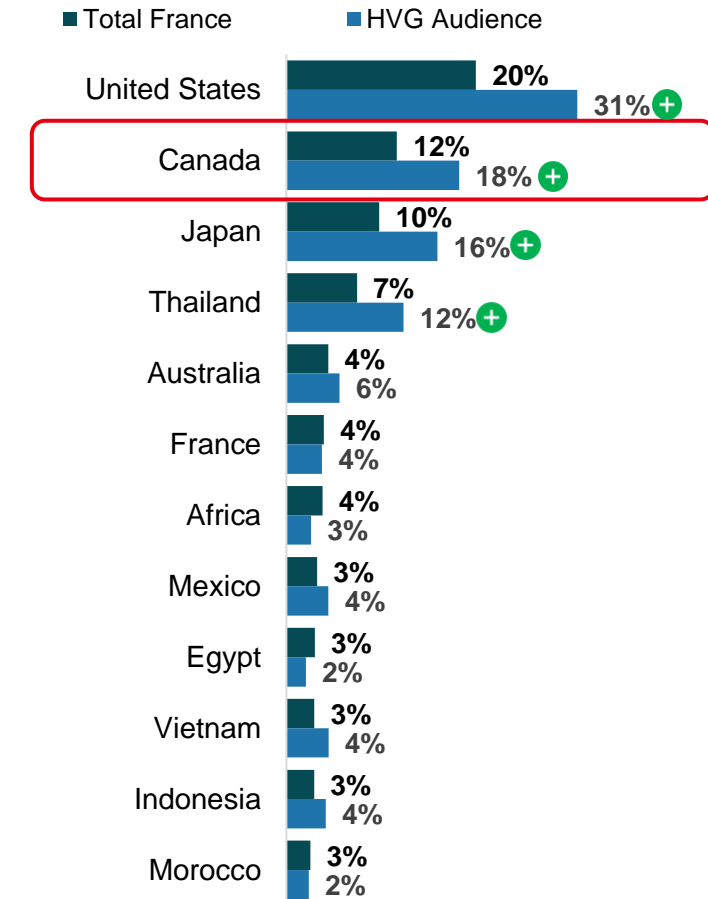


On unaided basis, the US leads long-haul destination consideration, while Canada ranks second. Alongside Japan and Thailand, Canada forms a secondary cluster among total travellers and HVGs.

### Top Destination Brands<sup>1</sup>



### Top Destinations<sup>2</sup>

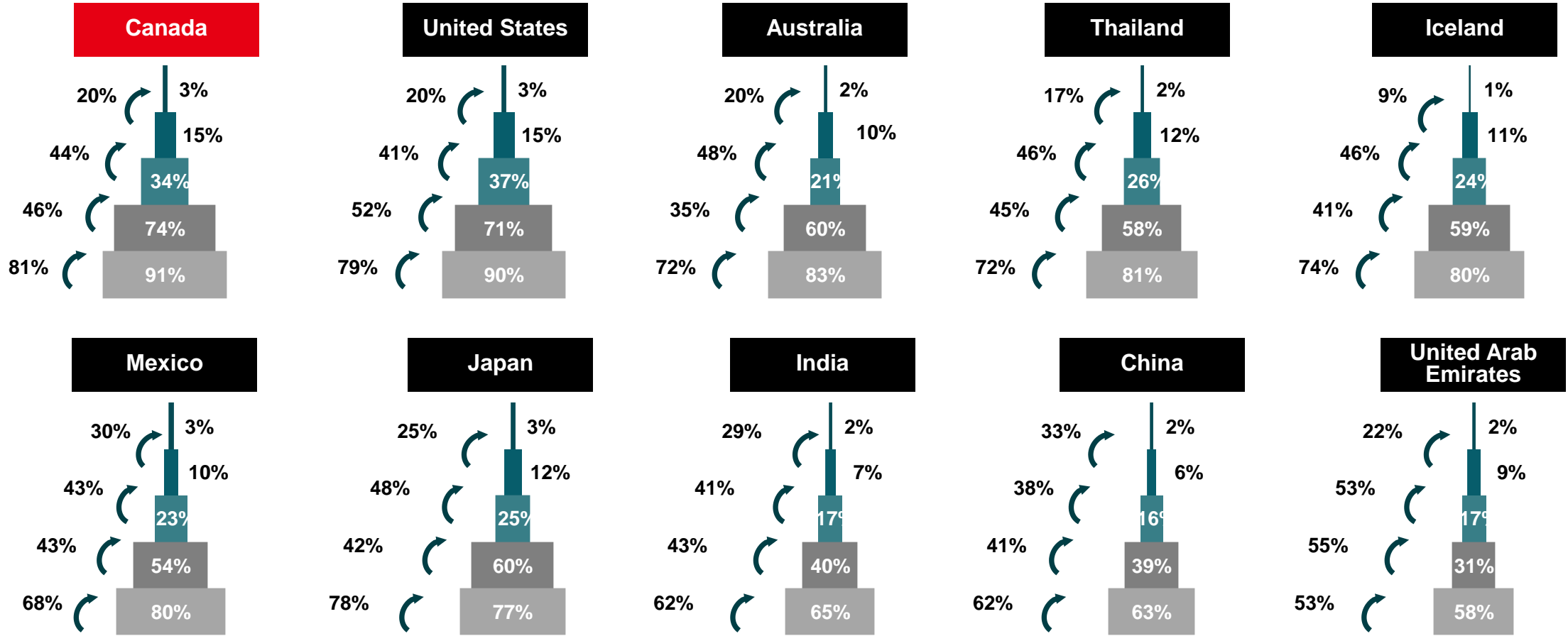


<sup>1</sup> Responses as mentioned by respondents (e.g., percentage who said "Canada" specifically).  
<sup>2</sup> Roll-up of brand mentions by country (e.g., percentage who said "Canada" or any destination in Canada).  
 Base: Long-haul pleasure travellers (past 3 years or next 2 years) (n=1504); HVG (n=331)  
 B1. You mentioned that you are likely to take a long-haul holiday trip in the next 2 years. Which destinations are you seriously considering? (Please list up to 3 destinations)



# Consideration Funnels: Total France Travellers

Canada demonstrates strong performance across all levels of the consideration funnel, similar to that of the United States, with comparable conversion rates at various stages.

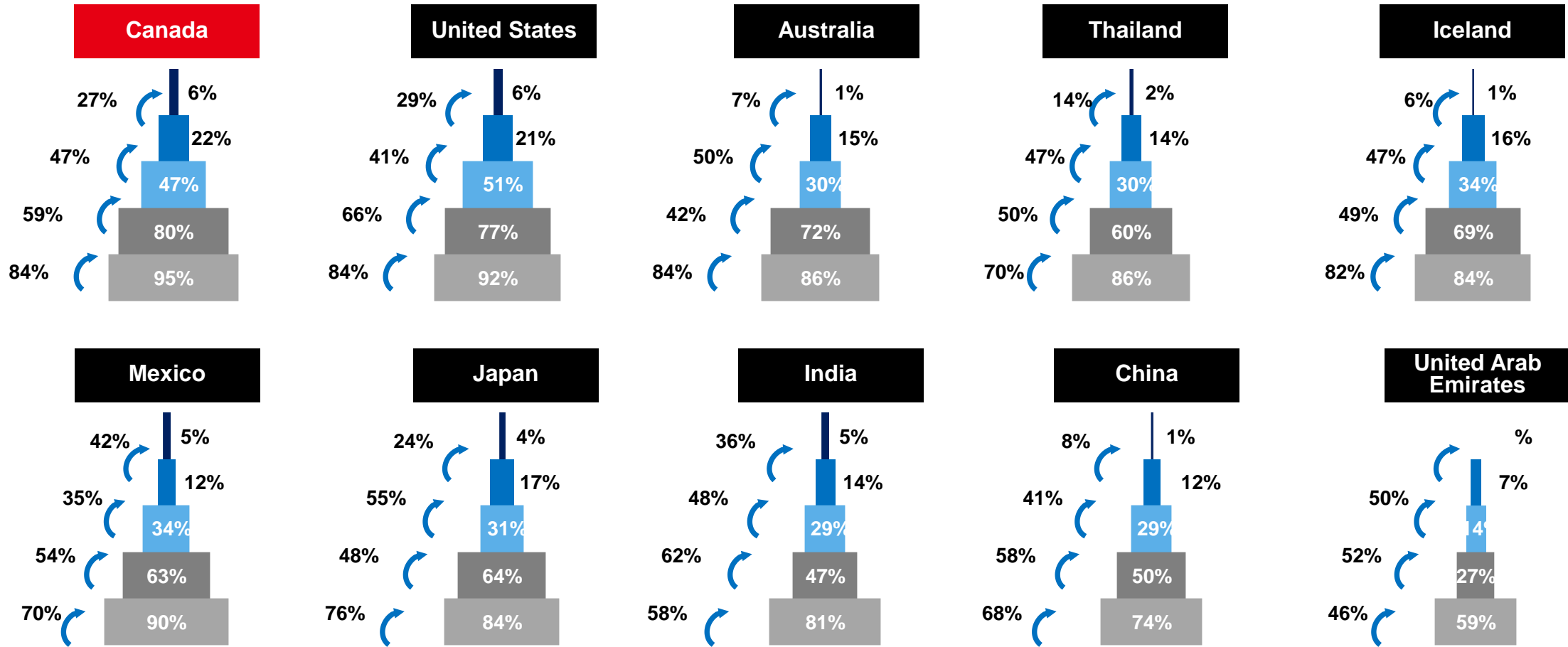
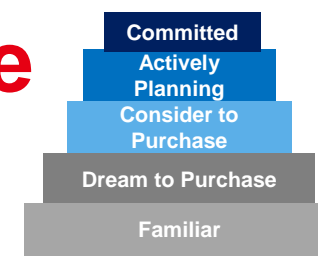


22 Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul pleasure travellers (past 3 years or next 2 years), Evaluated [DESTINATION] See notes for question wording and funnel definitions



# Consideration Funnels: Among HVG Audience

Compared to total French travellers, Canada receives higher consideration among HVGs, slightly behind the US, but ahead of all other competitive destinations by a large margin.



23 Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul pleasure travellers (past 3 years or next 2 years), HVG audience, Evaluated [DESTINATION] See notes for question wording and funnel definitions



# Destination Consideration By Seasons



Canada is most considered during Summer and Fall among all travellers and HVGs.

Total France	Winter (Dec, Jan, Feb)	Spring (Mar, Apr, May)	Summer (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
<b>Australia</b> (n=304)	34%	34%	37%	30%
<b>Canada</b> (n=1113)	27%	34%	46%	42%
<b>China</b> (n=197)	23%	39%	41%	29%
<b>Iceland</b> (n=298)	29%	36%	46%	32%
<b>India</b> (n=202)	31%	45%	39%	36%
<b>Japan</b> (n=299)	18%	49%	40%	29%
<b>Mexico</b> (n=267)	30%	43%	37%	34%
<b>Thailand</b> (n=293)	35%	40%	31%	27%
<b>United Arab Emirates</b> (n=151)	41%	40%	26%	33%
<b>United States</b> (n=352)	26%	46%	44%	37%

HVG Audience	Winter (Dec, Jan, Feb)	Spring (Mar, Apr, May)	Summer (Jun, Jul, Aug)	Fall (Sept, Oct, Nov)
<b>Australia</b> (n=87)	41%	34%	28% -	29%
<b>Canada</b> (n=262)	23%	36%	50%	47%
<b>China</b> (n=50)	17%	37%	44%	34%
<b>Iceland</b> (n=74)	25%	39%	59% +	27%
<b>India</b> (n=41*)	35%	47%	24% -	34%
<b>Japan</b> (n=66)	18%	54%	34%	28%
<b>Mexico</b> (n=66)	33%	48%	32%	33%
<b>Thailand</b> (n=67)	38%	45%	22%	27%
<b>United Arab Emirates</b> (n=35*)	42%	43%	31%	38%
<b>United States</b> (n=97)	23%	45%	42%	46% +

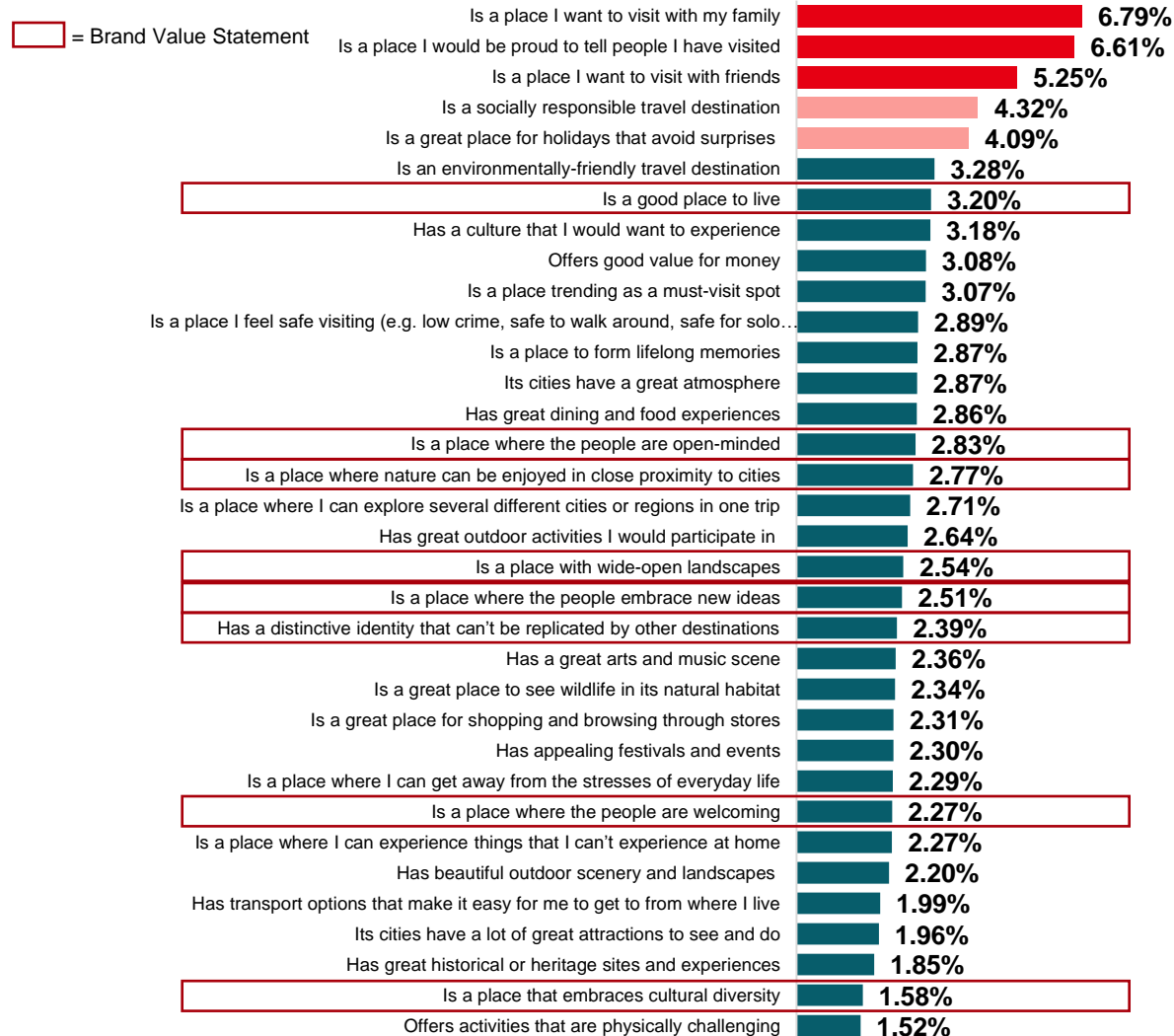
24 Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set.  
 Base: Long-haul pleasure travellers (past 3 years or next 2 years), Those in the dream to purchase stages of the path to purchase for [DESTINATION] C7. For each of the following destinations, during which months would you consider taking a holiday trip in the next 2 years?  
 \*Small base size, interpret with caution (n<50)



# Destination Attributes: Drivers Analysis



Primary drivers of consideration include visiting with family and friends and being proud to tell people I have visited. Secondary factors include social responsibility and being a place for holidays that avoid surprises.



## Description

Key drivers analysis (KDA) seeks to identify the strongest predictors of a dependent variable. In this case, we used consideration of a destination (C2) as the dependent variable. The analysis uses a mix of linear and logistic regressions, assessing the simultaneous effect of many independent variables, destination attributes (C6) while controlling for each other.

## Interpretation

Attributes with a high percentage level are more likely to impact consideration of a destination. This generally means that destinations that score highly on the top attributes may have higher consideration levels. Each percentage does also indicate the degree of relative impact. An attribute with a score of 5% is twice as impactful on consideration as an attribute with a score of 2.5%.



# Destination Attributes – Relative Strengths & Weaknesses: Among Total France



Canada is recognized for safety, a place to avoid surprises, environmental friendliness, and social responsibility. White space opportunities include visiting with family and friends and being proud to tell people I have visited.

		Canada	Australia	China	Iceland	India	Japan	Mexico	Thailand	United Arab Emirates	United States
		n= 1504	501	501	501	501	502	503	501	501	501
Higher Order Motivations	Is a place where I can get away from the stresses of everyday life				Strength						Weakness
	Is a place to form lifelong memories	Weakness									
	Is a place I would be proud to tell people I have visited										
General Needs	Is a place I feel safe visiting (e.g. low crime, safe to walk around, safe for solo travel etc.)	Strength			Strength	Weakness	Strength	Weakness	Weakness	Strength	Weakness
	Is a place where I can explore several different cities or regions in one trip				Weakness						Strength
	Offers good value for money		Weakness			Strength	Weakness	Strength	Strength		Weakness
	Has transport options that make it easy for me to get to from where I live									Strength	Strength
Type of Trip	Is a place I want to visit with friends										
	Is a place I want to visit with my family										
	Is a great place for holidays that avoid surprises	Strength			Strength	Weakness		Weakness			
	Is a place where I can experience things that I can't experience at home	Weakness									
	Is an environmentally-friendly travel destination	Strength			Strength	Weakness		Weakness	Weakness		Weakness
	Is a socially responsible travel destination	Strength			Strength			Weakness	Weakness		
	Is a place trending as a must-visit spot	Weakness				Weakness				Strength	Strength
To-Do	Offers activities that are physically challenging						Weakness				
	Is a great place for shopping and browsing through stores				Weakness	Weakness		Weakness	Weakness	Strength	Strength
	Its cities have a lot of great attractions to see and do				Weakness						Strength
	Has great outdoor activities I would participate in		Strength	Weakness	Strength		Weakness				
	Has great dining and food experiences	Weakness	Weakness	Strength	Weakness	Strength	Strength	Strength	Strength		Weakness
	Has a great arts and music scene				Weakness				Weakness		Strength
	Has appealing festivals and events				Weakness						Strength
To-See	Its cities have a great atmosphere				Weakness						Strength
	Has beautiful outdoor scenery and landscapes										
	Is a great place to see wildlife in its natural habitat		Strength				Weakness			Weakness	
	Has great historical or heritage sites and experiences	Weakness	Weakness	Strength	Weakness	Strength		Strength			
	Has a culture that I would want to experience	Weakness		Strength		Strength	Strength				Weakness

Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul pleasure travellers (past 3 years or next 2 years), Evaluated [DESTINATION] C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select "None of these" if you think none of the destinations apply.



# Brand Value Statements: Among Total France



Canada exhibits strengths across most brand value statements, with its only notable weakness being a lack of distinctive identity, which is more closely associated with China, India, and Japan.

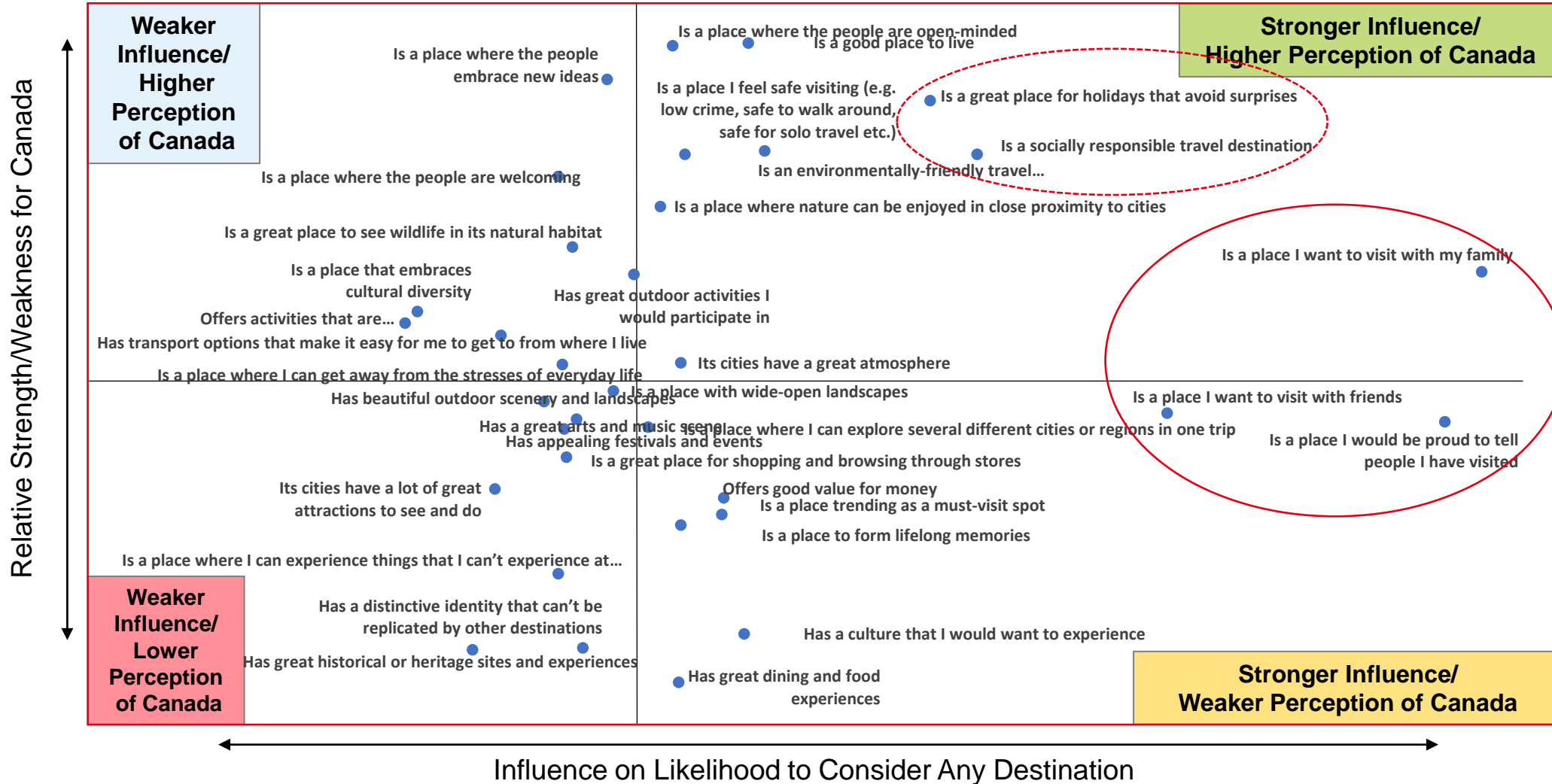
	Canada	Australia	China	Iceland	India	Japan	Mexico	Thailand	United Arab Emirates	United States
n=	1504	501	501	501	501	502	503	501	501	501
Is a place with wide-open landscapes										
Is a place where nature can be enjoyed in close proximity to cities	Strength	Strength	None	Strength	None	None	None	None	None	Weakness
Is a place that embraces cultural diversity	None	None	None	Weakness	Strength	Weakness	None	None	None	Strength
Is a place where the people are welcoming	Strength	None	Weakness	None	None	None	None	Strength	None	Weakness
Is a place where the people are open-minded	Strength	None	Weakness	None	None	Weakness	Weakness	None	None	None
Is a place where the people embrace new ideas	Strength	None	None	None	Weakness	None	Weakness	None	None	None
Is a good place to live	Strength	None	Weakness	None	Weakness	None	None	None	None	Weakness
Has a distinctive identity that can't be replicated by other destinations	Weakness	Weakness	Strength	None	Strength	Strength	None	None	None	Weakness

Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul pleasure travellers (past 3 years or next 2 years), Evaluated [DESTINATION] C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select "None of these" if you think none of the destinations apply.



# Canada Strengths & Opportunities: Total France

Canada can leverage its strengths in being a place to avoid surprises and social responsibility to drive consideration. Improvement in key drivers such as visiting with family and friends and being proud to tell others I have visited can also further enhance consideration.

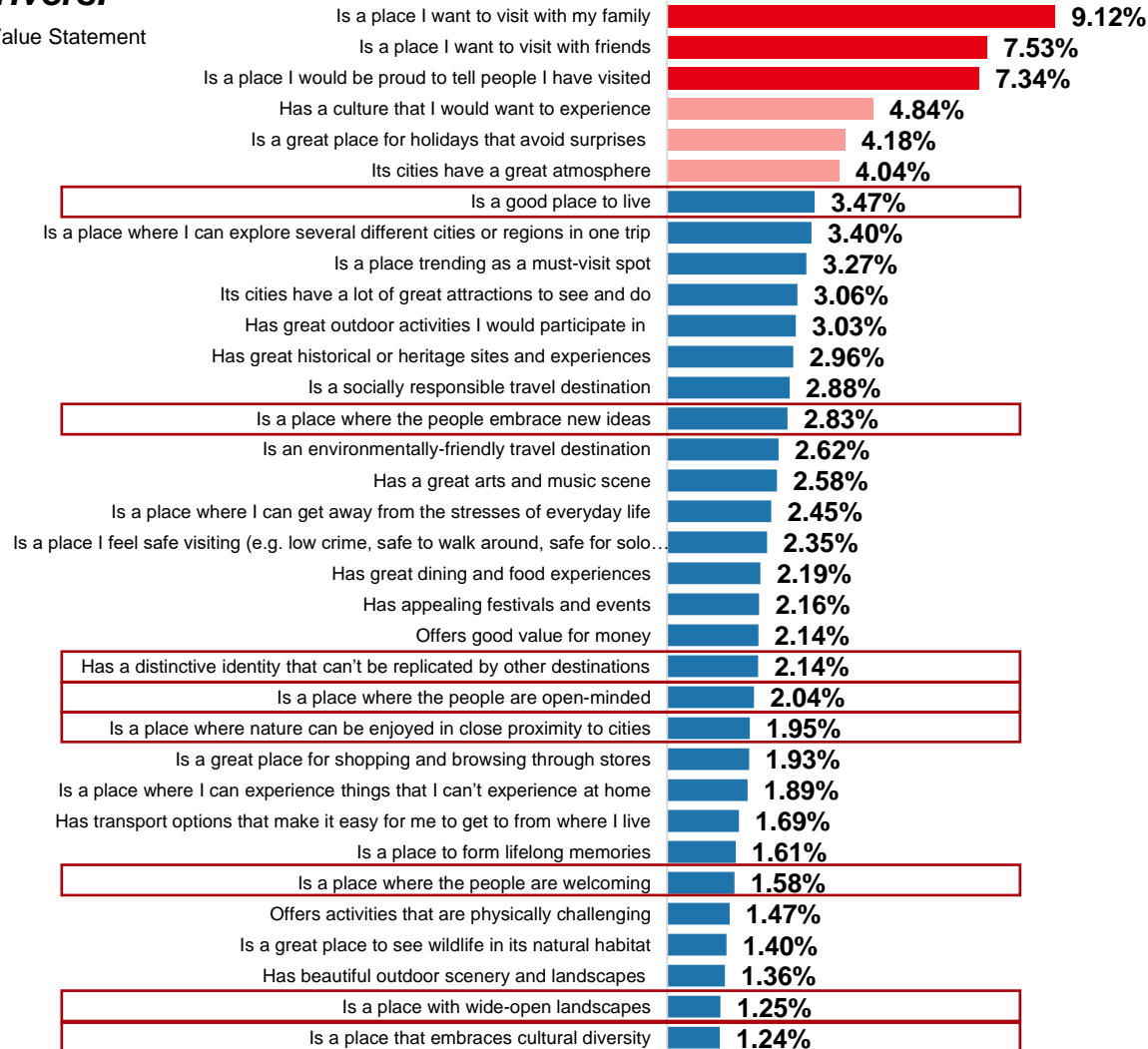


# Destination Attributes: Drivers Analysis: Among HVG Audience



Among HVGs, the most influential factors of consideration also feature visiting with my family/friends and being proud to tell other I have visited. Cultural appeal, being a place to avoid surprises, and atmosphere in cities are secondary drivers.

= Brand Value Statement



## Description

Key drivers analysis (KDA) seeks to identify the strongest predictors of a dependent variable. In this case, we used consideration of a destination (C2) as the dependent variable. The analysis uses a mix of linear and logistic regressions, assessing the simultaneous effect of many independent variables, destination attributes (C6) while controlling for each other.

## Interpretation

Attributes with a high percentage level are more likely to impact consideration of a destination. This generally means that destinations that score highly on the top attributes may have higher consideration levels. Each percentage does also indicate the degree of relative impact. An attribute with a score of 5% is twice as impactful on consideration as an attribute with a score of 2.5%.



# Destination Attributes – Relative Strengths & Weaknesses : Among HVG Audience



Canada excels among HVGs in safety, being a place to avoid surprises, environmental friendliness and social responsibility. White space opportunities include visiting with family and friends and being proud to tell people I have visited.

		Canada	Australia	China	Iceland	India	Japan	Mexico	Thailand	United Arab Emirates	United States
	n=	331	121	99	108	88	104	106	110	130	127
Higher Order Motivations	Is a place where I can get away from the stresses of everyday life				Strength						Weakness
	Is a place to form lifelong memories	Weakness									
	Is a place I would be proud to tell people I have visited										
General Needs	Is a place I feel safe visiting (e.g. low crime, safe to walk around, safe for solo travel etc.)	Strength			Strength	Weakness	Strength	Weakness	Weakness	Strength	Weakness
	Is a place where I can explore several different cities or regions in one trip				Weakness					Weakness	Strength
	Offers good value for money		Weakness			Strength	Weakness	Strength	Strength		Weakness
	Has transport options that make it easy for me to get to from where I live		Weakness							Strength	
Type of Trip	Is a place I want to visit with friends										
	Is a place I want to visit with my family										
	Is a great place for holidays that avoid surprises	Strength			Strength	Weakness		Weakness			
	Is a place where I can experience things that I can't experience at home	Weakness				Strength					
	Is an environmentally-friendly travel destination	Strength			Strength			Weakness	Weakness		Weakness
	Is a socially responsible travel destination	Strength			Strength				Weakness		
	Is a place trending as a must-visit spot	Weakness				Weakness	Strength	Weakness		Strength	
To-Do	Offers activities that are physically challenging				Strength	Weakness	Weakness		Weakness		
	Is a great place for shopping and browsing through stores				Weakness	Weakness	Strength	Weakness		Strength	Strength
	Its cities have a lot of great attractions to see and do				Weakness	Weakness					Strength
	Has great outdoor activities I would participate in				Strength	Weakness	Weakness				
	Has great dining and food experiences	Weakness	Weakness	Strength	Weakness	Strength	Strength	Strength	Strength		Weakness
	Has a great arts and music scene				Weakness				Weakness		Strength
	Has appealing festivals and events				Weakness						Strength
To-See	Its cities have a great atmosphere				Weakness						Strength
	Has beautiful outdoor scenery and landscapes										
	Is a great place to see wildlife in its natural habitat		Strength				Weakness			Weakness	
	Has great historical or heritage sites and experiences	Weakness		Strength		Strength		Strength		Weakness	Weakness
	Has a culture that I would want to experience	Weakness		Strength		Strength	Strength				Weakness

Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set. Base: Long-haul pleasure travellers (past 3 years or next 2 years), HVG Audience, Evaluated [DESTINATION] C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select "None of these" if you think none of the destinations apply.



# Brand Value Statements: Among HVG Audience



Among HVGs, Canada is also strongly associated with most brand value statements with a weakness in distinctive identity.

	Canada	Australia	China	Iceland	India	Japan	Mexico	Thailand	United Arab Emirates	United States
n=	331	121	99	108	88	104	106	110	130	127
Is a place with wide-open landscapes				Strength						
Is a place where nature can be enjoyed in close proximity to cities	Strength	Strength			Weakness	Weakness				Weakness
Is a place that embraces cultural diversity				Weakness	Strength	Weakness				Strength
Is a place where the people are welcoming	Strength							Strength		Weakness
Is a place where the people are open-minded	Strength		Weakness			Weakness	Weakness			
Is a place where the people embrace new ideas	Strength		Weakness		Weakness					Strength
Is a good place to live	Strength				Weakness					Weakness
Has a distinctive identity that can't be replicated by other destinations	Weakness	Weakness	Strength		Strength	Strength				Weakness

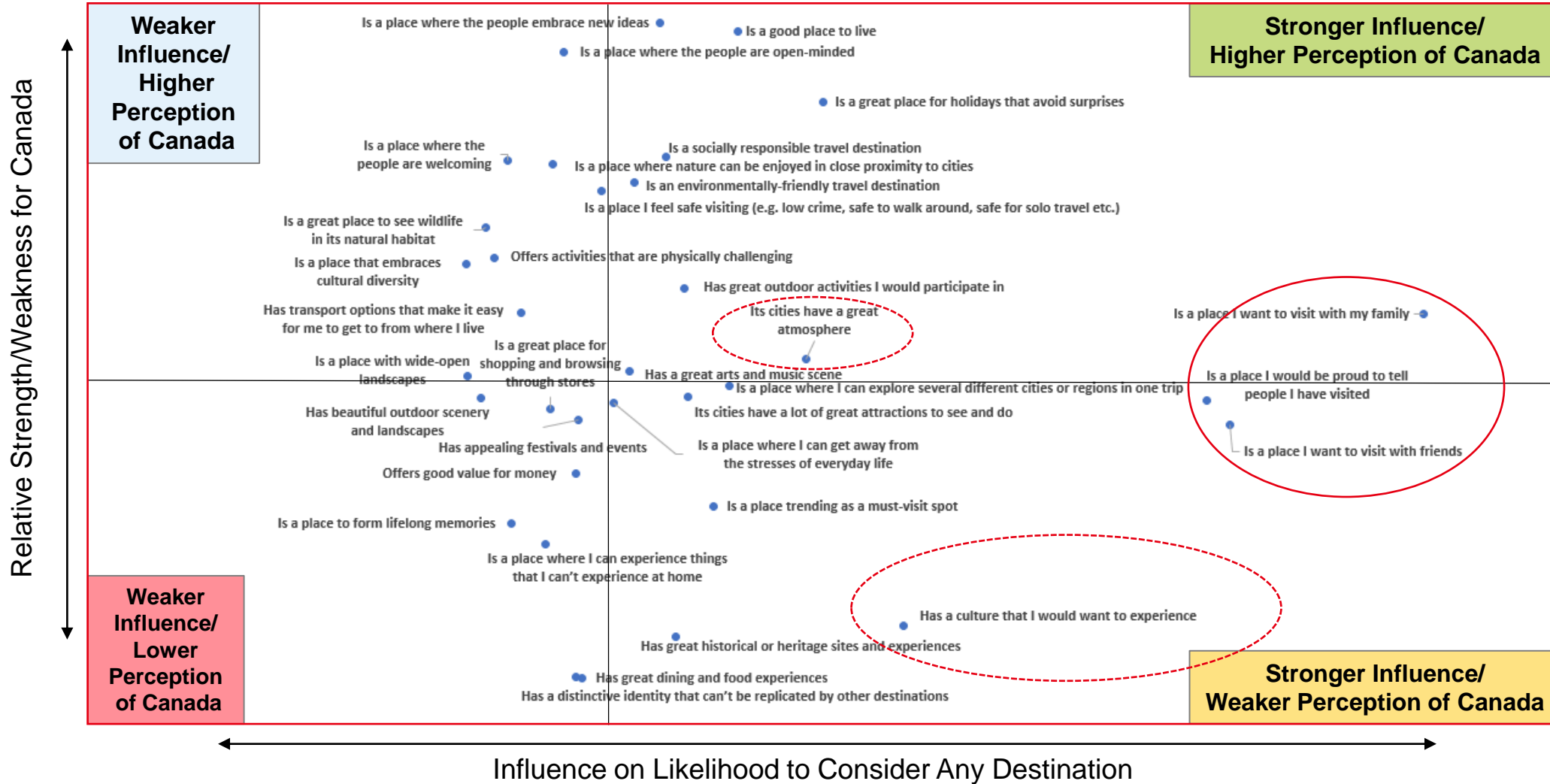
Note: all respondents evaluated Canada plus 3 randomly selected countries from the competitive set.  
 Base: Long-haul pleasure travellers (past 3 years or next 2 years), HVG Audience, Evaluated [DESTINATION]  
 C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement.  
 Select "None of these" if you think none of the destinations apply.



# Canada Strengths & Opportunities: Among HVG Audience



Opportunities to improve consideration include visiting with family and friends and being proud to tell people I have visited. Culture and city atmosphere can be considered as secondary priorities.







# Increasing Fall/Winter Visitation

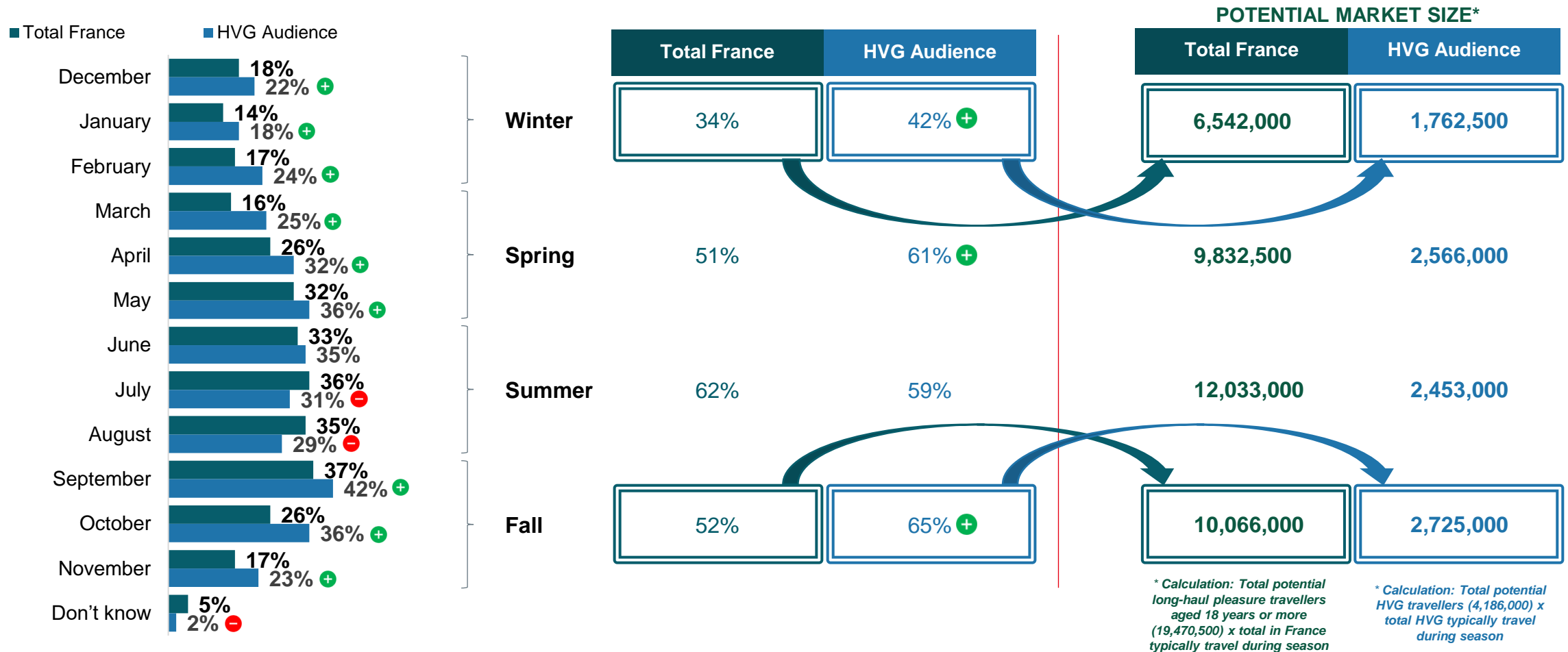


Aurora Borealis, Yellowknife  
Northwest Territories



# Demand by Season (Any Destination)

Summer attracts the highest travel demand (~12 million), while approximately 6.5 million French travellers typically travel during the Winter months. HVGs typically travel the most in the Fall months, followed closely by the Summer and Spring.



# Top of Mind Fall/Winter Destinations

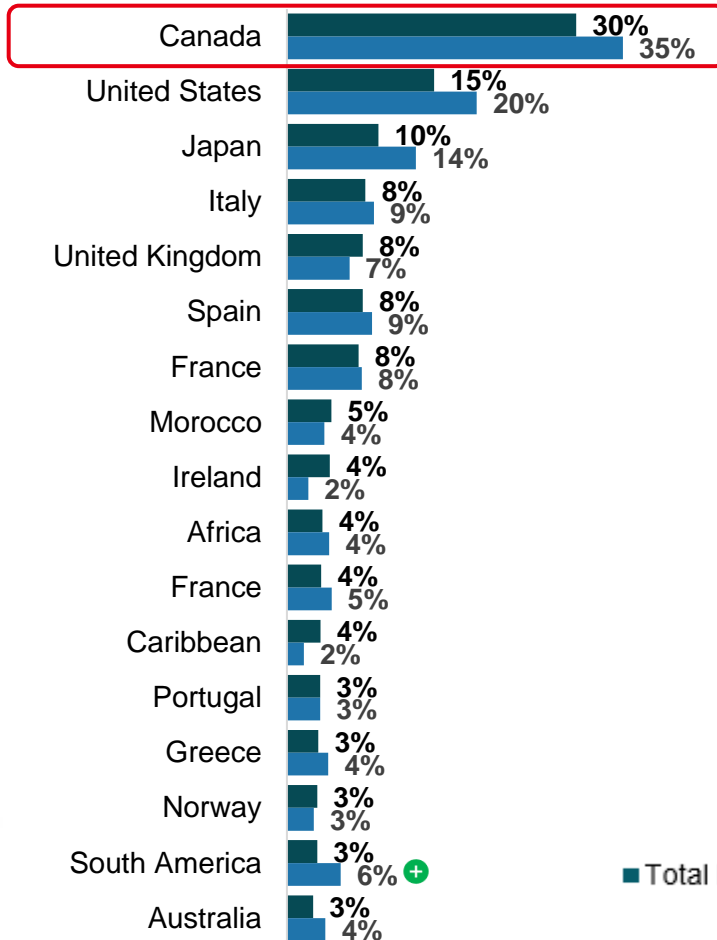


Canada tops mentions as a place to experience the Fall season by a large margin, doubling mentions of the next highest destination the US. Canada also leads Winter season mentions, followed more closely by Finland and Norway.

## Autumn Season Description

Autumn is the season between summer and winter. Autumn tends to be a slower season after the busy summer in most destinations. In some destinations, the weather becomes cooler and the leaves on trees shift to red, orange and yellow in preparation to shed. While autumn has some distinct activities and experiences, many summer activities can still be done in autumn.

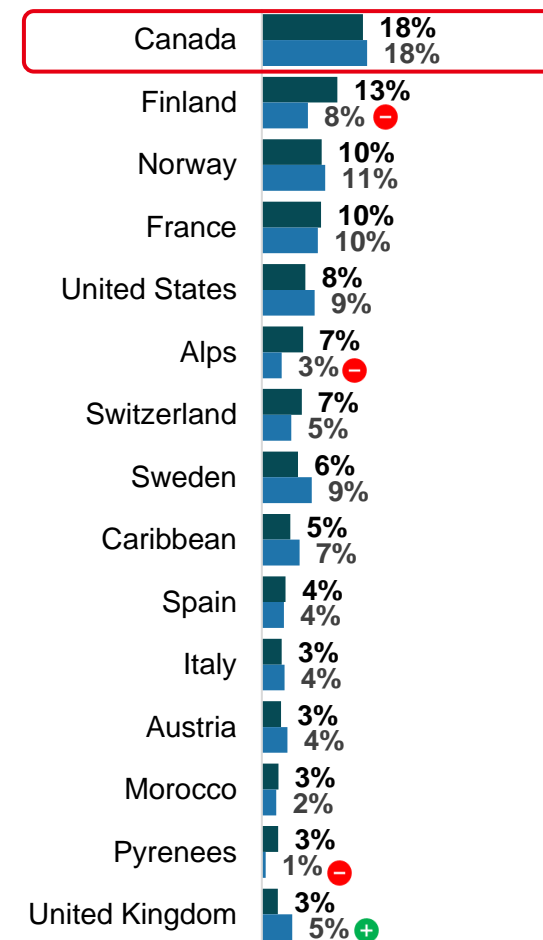
### Fall



## Winter Season Description

Winter is a season that is typically characterized by colder temperatures. During the winter months there are usually festivals, snow sports and holiday activities. It may snow in some destinations, allowing for skiing, snowboarding, outdoor spas and other winter activities.

### Winter



Note: respondents were asked either about winter travel (B2/D2) or fall travel (B3/D3) Base: Long-haul pleasure travellers (past 3 years or next 2 years)  
 B3. What destinations come to mind when thinking about travel to experience the **autumn season**? (Please list up to 3 destinations. You can mention destinations within or outside of Europe, North Africa and the Mediterranean.) [DESCRIPTION] Please note: You do not have to limit your responses to destinations you are considering for a holiday trip. (n=746); HVG (n=172)  
 B2. What destinations come to mind when thinking about travel to experience the **winter season**? (Please list up to 3 destinations. You can mention destinations within or outside of Europe, North Africa and the Mediterranean.) [DESCRIPTION] Please note: You do not have to limit your responses to destinations you are considering for a holiday trip. (n=758); HVG (n=159)



# Interest in Fall/Winter Holidays

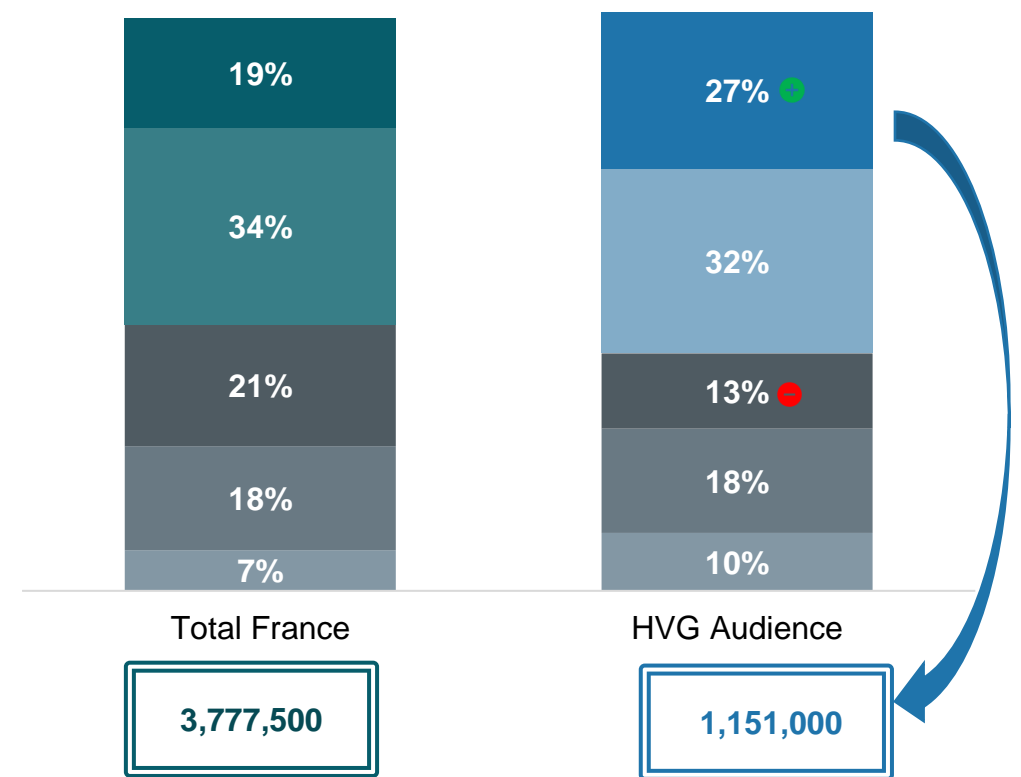
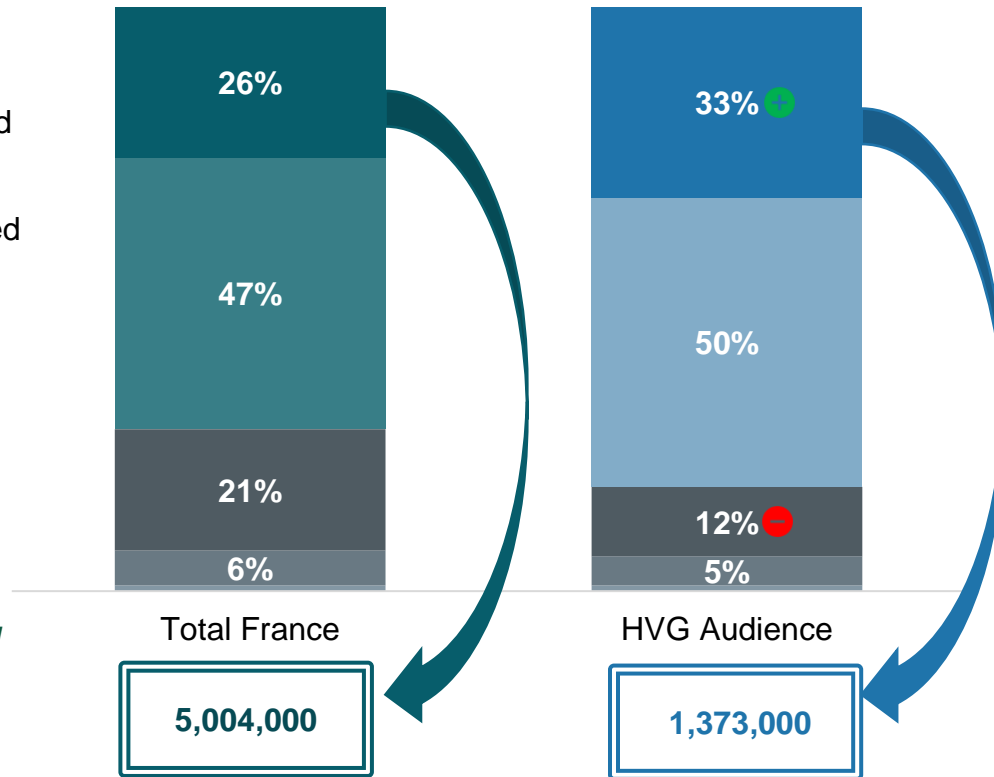


5 million French travellers express extreme interest for travelling to a destination during it's Fall season. Approximately 3.8 million French consider travel during a destination's Winter season. Notably, HVGs exhibit a heightened level of interest in both Fall and Winter holidays.

Fall	
% Extremely/somewhat interested (top 2 box)	
Total France	72%
HVG Audience	83% <span style="color: green;">+</span>

Winter	
% Extremely/somewhat interested (top 2 box)	
Total France	54%
HVG Audience	59%

- Extremely interested
- Somewhat interested
- Neutral
- Not very interested
- Not at all interested



\* Calculation: Total potential long-haul pleasure travellers aged 18 years or more (19,470,500) x total in France extremely interested in season

\* Calculation: Total potential HVG travellers (4,186,000) x total HVG extremely interested in season

36 Note: respondents were asked either about winter travel (B2/D2) or autumn/fall travel (B3/D3)  
 Base: Long-haul pleasure travellers (past 3 years or next 2 years)  
 D3. In general, how interested are you in taking a holiday trip to a destination during **its autumn season?** (n=746); HVG (n=172)  
 D2. In general, how interested are you in taking a holiday trip to a destination during **its winter season?** (n=758); HVG (n=159)

# Potential Market Size For Canada in Fall/Winter



Over the next 2 years, Canada has the potential to draw in 6 million French travellers during the Fall season and nearly 4 million during the Winter months. The Fall season has potential for 1.6 million HVGs and the Winter season around 750,000 HVGs.

Total potential travellers aged 18 years or more

**Target Market for Canada**

Size of the target market

Consideration for Canada in [SEASON] in N2Y

Immediate potential for Canada in N2Y

*Long haul pleasure travellers*

Those in the dream to purchase stages of the path to purchase for Canada

19,470,500

X

74.0%

=

14,408,000

X

Fall: 41.9%

=

Fall: 6,037,000



Winter: 27.1%

Winter: 3,904,500



*HVG travellers*

4,186,000

X

79.6%

=

3,332,000

X

Fall: 46.8%

=

Fall: 1,559,500



Winter: 22.7%

Winter: 756,500



# Fall/Winter Conversion – Total France



About half of those who typically travel during the Fall and Winter months are extremely interested in visiting a destination during its Fall and Winter seasons. There are more people interested in visiting Canada during both the Fall and Winter seasons than those who express extreme interest – this presents a strong opportunity for Canada to convert travellers during these seasons.



## Fall

Demand During Fall Months  
(any destination)

10,066,000

50%

Extremely Interested in  
Visiting a Destination  
During its Fall Season  
(any destination)

5,004,000

121%

Next 2 Year Immediate  
Potential for CANADA  
During Fall Season

6,037,000



## Winter

Demand During Winter Months  
(any destination)

6,542,000

58%

Extremely Interested in  
Visiting a Destination  
During its Winter Season  
(any destination)

3,777,500

103%

Next 2 Year Immediate  
Potential for CANADA  
During Winter Season

3,904,500

Base: Long-haul pleasure travellers (past 3 years or next 2 years)

D1. In general, what time of year do you typically like to take holiday trips? Select all that apply. Total (n=1504)

D3. In general, how interested are you in taking a holiday trip to a destination during its autumn season? Total (n=746)

D2. In general, how interested are you in taking a holiday trip to a destination during its winter season? Total (n=758)

C7. For each of the following destinations, during which months would you consider taking a holiday trip in the next 2 years? Total (n=1113)



# Fall/Winter Conversion – Among HVG Audience



About half of HVGs who typically travel during the Fall and two thirds who typically travel during the Winter are extremely interested in visiting a destination during its Fall and Winter season respectively. There is a strong opportunity to convert HVGs during the Fall, with interest in visiting Canada greater than those who express extreme interest. For Winter, the potential to convert HVGs is moderate and significantly lower compared to total travellers.



## Fall

Demand During Fall Months  
(any destination)

2,725,000

50%

Extremely Interested in  
Visiting a Destination  
During its Fall Season  
(any destination)

1,373,000

114%

Next 2 Year Immediate  
Potential for CANADA  
During Fall Season

1,559,500



## Winter

Demand During Winter Months  
(any destination)

1,762,500

65%

Extremely Interested in  
Visiting a Destination  
During its Winter Season  
(any destination)

1,151,000

66%

Next 2 Year Immediate  
Potential for CANADA  
During Winter Season

756,500

Base: Long-haul pleasure travellers (past 3 years or next 2 years), HVG audience  
 D1. In general, what time of year do you typically like to take holiday trips? Select all that apply. HVG (n=331)  
 D3. In general, how interested are you in taking a holiday trip to a destination during its autumn season? HVG (n=172)  
 D2. In general, how interested are you in taking a holiday trip to a destination during its winter season? HVG (n=159)  
 C7. For each of the following destinations, during which months would you consider taking a holiday trip in the next 2 years? HVG (n=262)



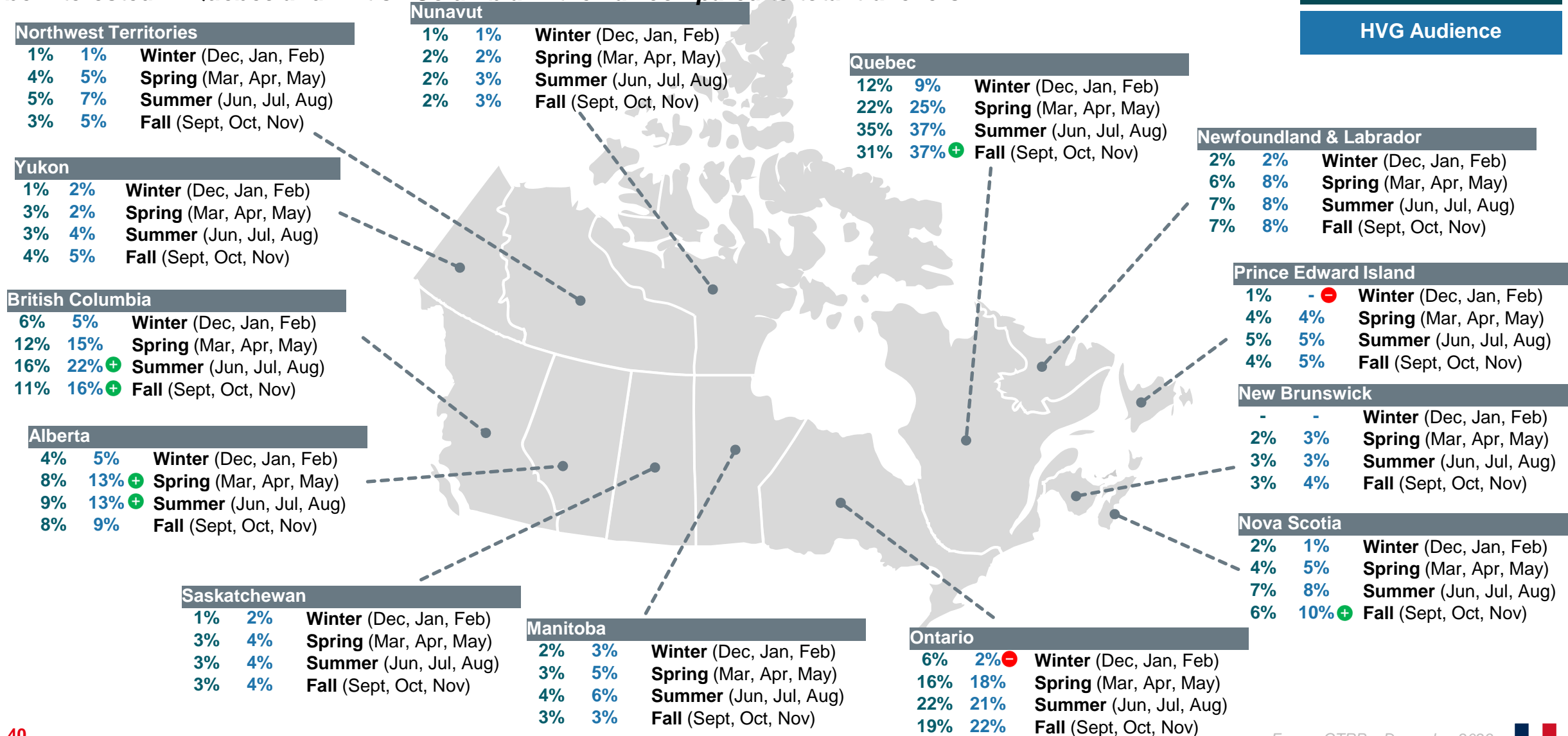
# Time of Year Interested in Visiting Canada (Next 2 Years)



Quebec leads in popularity for all seasons, followed by Ontario and British Columbia. HVGs are more likely to be interested in Quebec and British Columbia in the Fall compared to total travellers.

Total France

HVG Audience



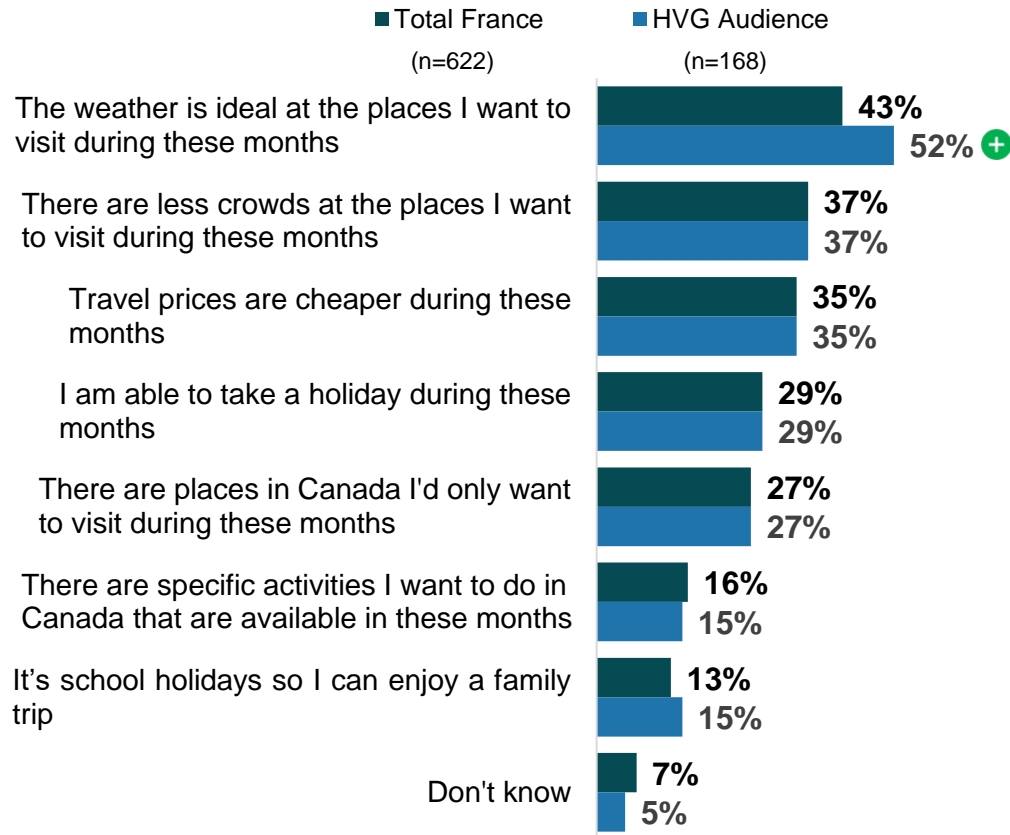


# Motivators & Barriers for Fall Travel to Canada

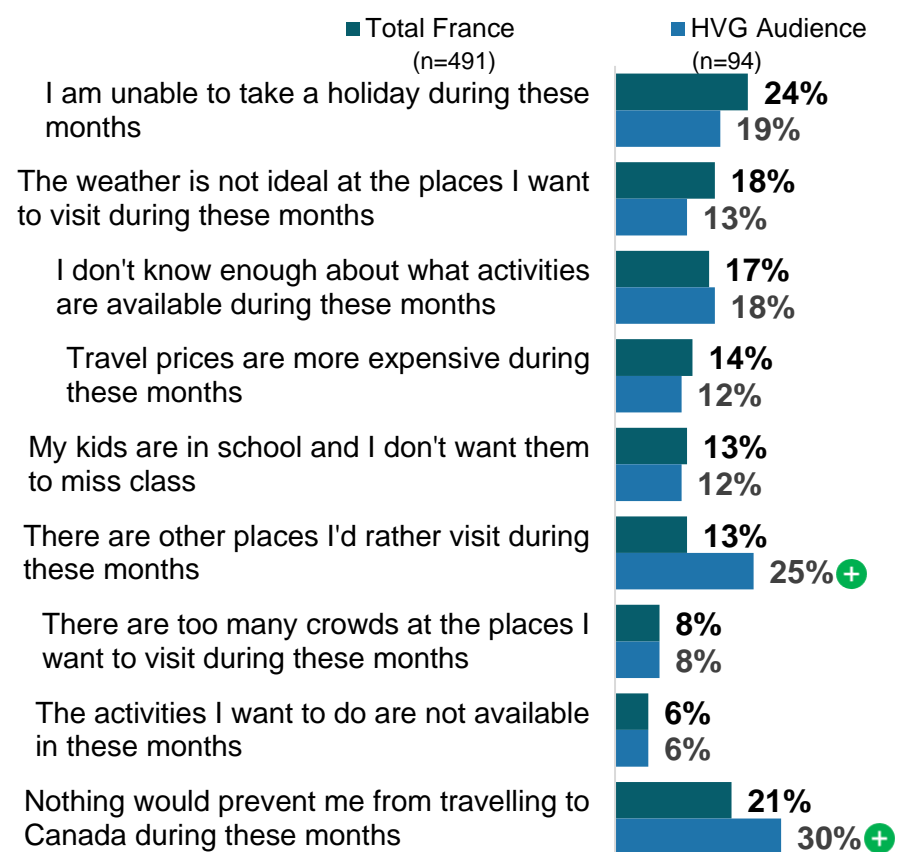


The strongest motivator for Fall travel is the weather, but top barriers include both holiday constraints and weather concerns. Of note, a significant number of HVGs mention a preference for other destinations as the main barrier to visiting Canada.

## Motivators for Fall Travel



## Barriers for Fall Travel



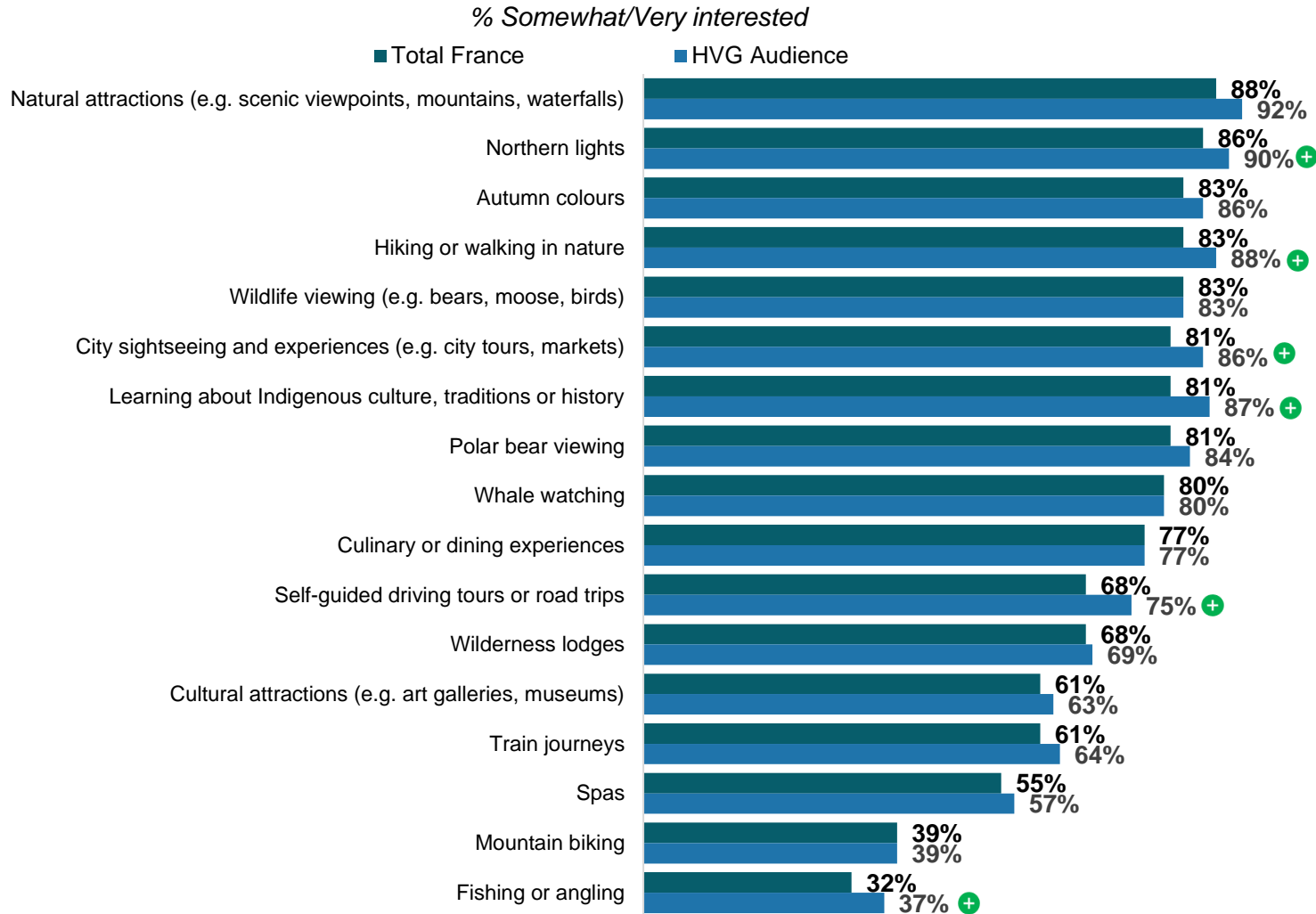
Base: Those in the dream to purchase stages of the path to purchase for Canada and considering visiting Canada or any province/territory in September, October or November E6a. You indicated earlier that you are considering taking a holiday to **Canada** during the months of September, October and/or November... Which of the following describes why you would be interested in travelling to Canada for a holiday during these **autumn months**?

Base: Those in the dream to purchase stages of the path to purchase for Canada and not considering visiting Canada or any province/territory in September, October or November E7. You indicated earlier that you are not considering taking a holiday to **Canada** during the months of September, October and/or November... Which of the following describes why you would **not** be interested in travelling to Canada for a holiday during these **autumn months**?

# Interest in Fall Activities in Canada



**Popular Fall activities in Canada are centered around nature, featuring natural attractions, the Northern lights, and Fall colours. HVGs exhibit a similar preference pattern but to a greater extent overall.**

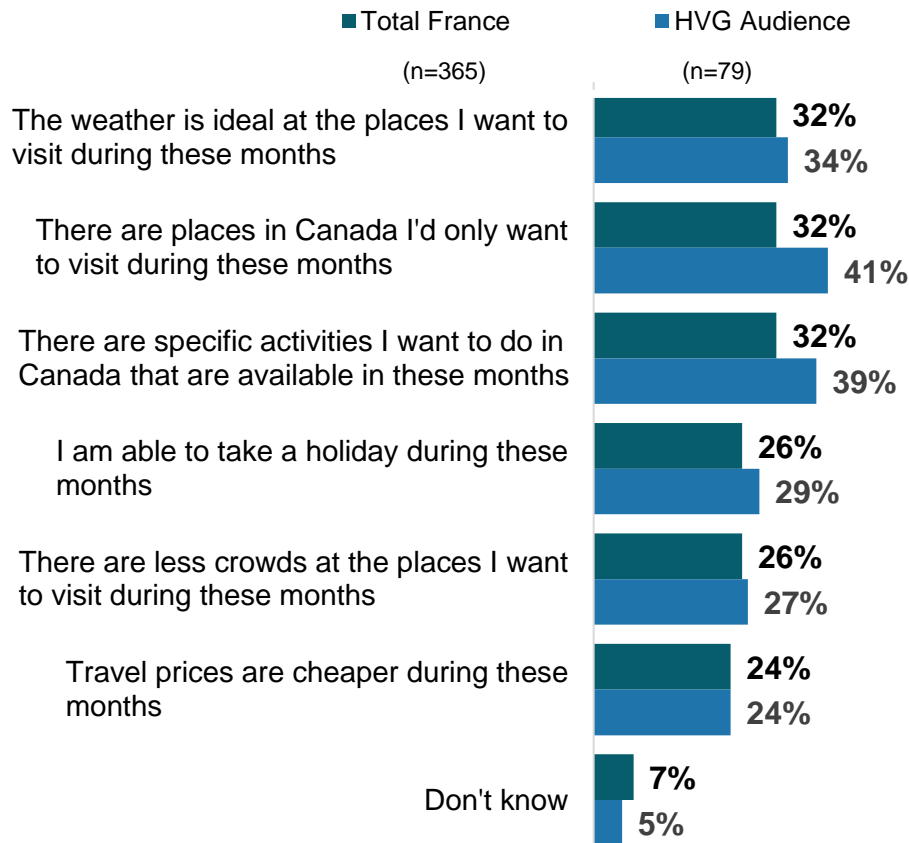


# Motivators & Barriers for Winter Travel to Canada

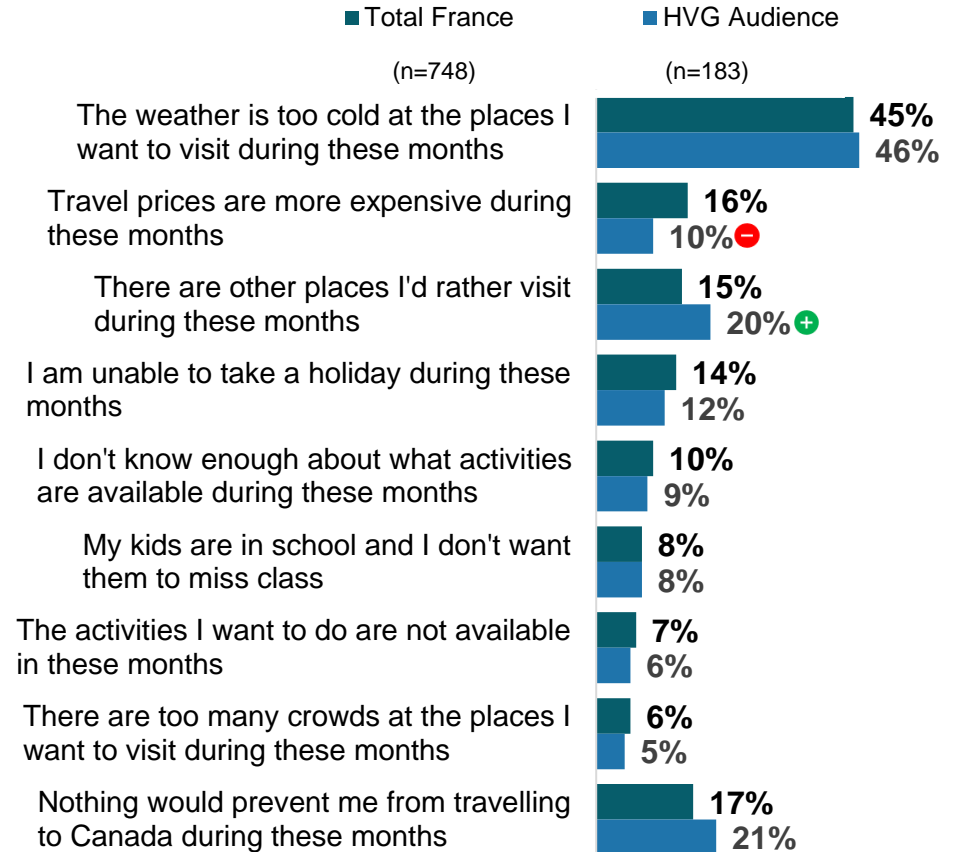


Winter trips to Canada are influenced by weather and specific locations and activities associated with the Winter months. The primary barrier is weather-related.

## Motivators for Winter Travel



## Barriers for Winter Travel



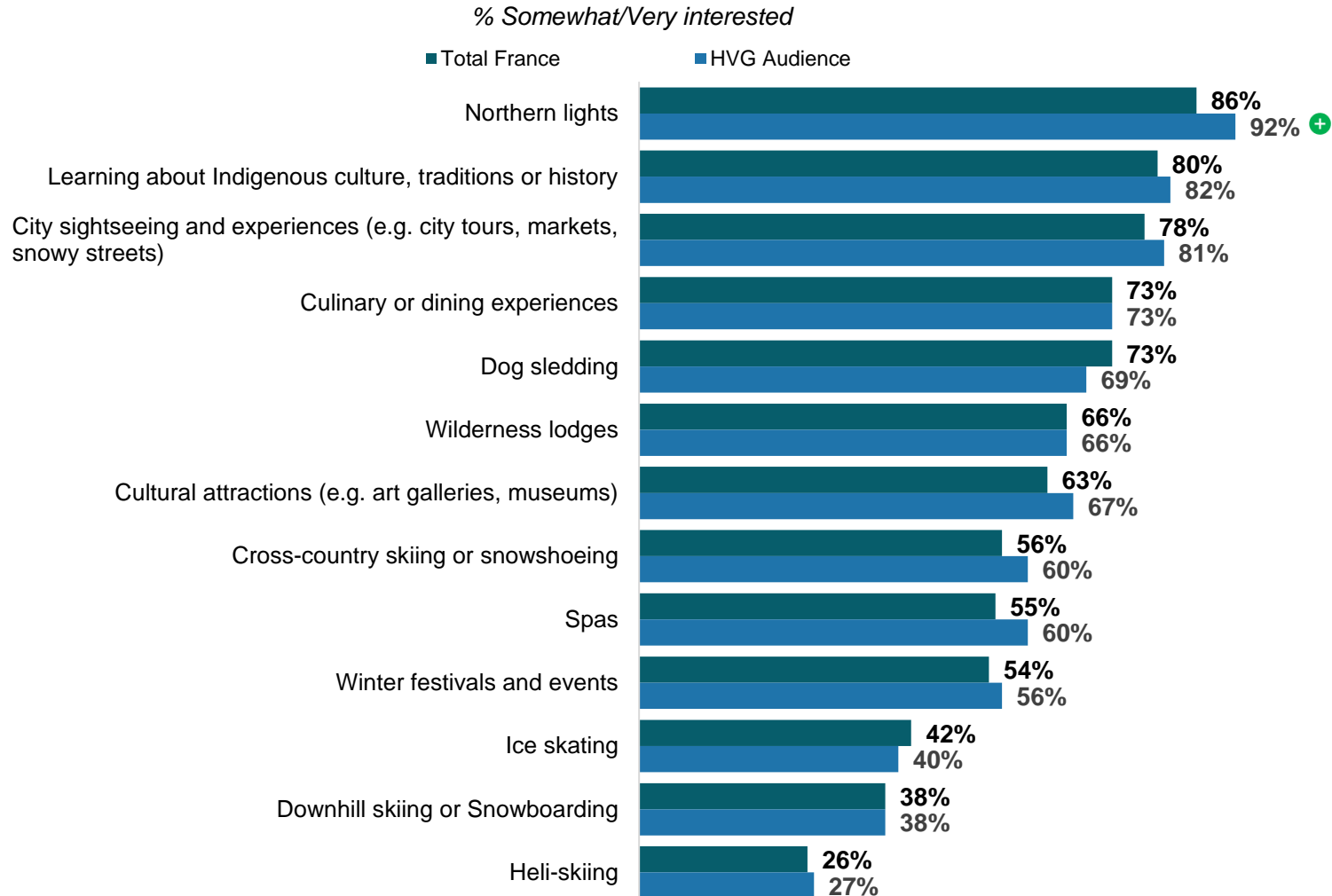
Base: Those in the dream to purchase stages of the path to purchase for Canada and considering visiting Canada or any province/territory in December, January or February E8a. You indicated earlier that you are considering taking a holiday to **Canada** during the months of December, January and/or February... Which of the following describes why you would be interested in travelling to Canada for a holiday during these **winter months**?

Base: Those in the dream to purchase stages of the path to purchase for Canada and not considering visiting Canada or any province/territory in December, January or February E9. You indicated earlier that you are not considering taking a holiday to **Canada** during the months of December, January and/or February... Which of the following describes why you would **not** be interested in travelling to Canada for a holiday during these **winter months**?

# Interest in Winter Activities in Canada



**Top Winter activities in Canada encompass Northern lights viewing, experiencing Indigenous culture and exploring city sights.**





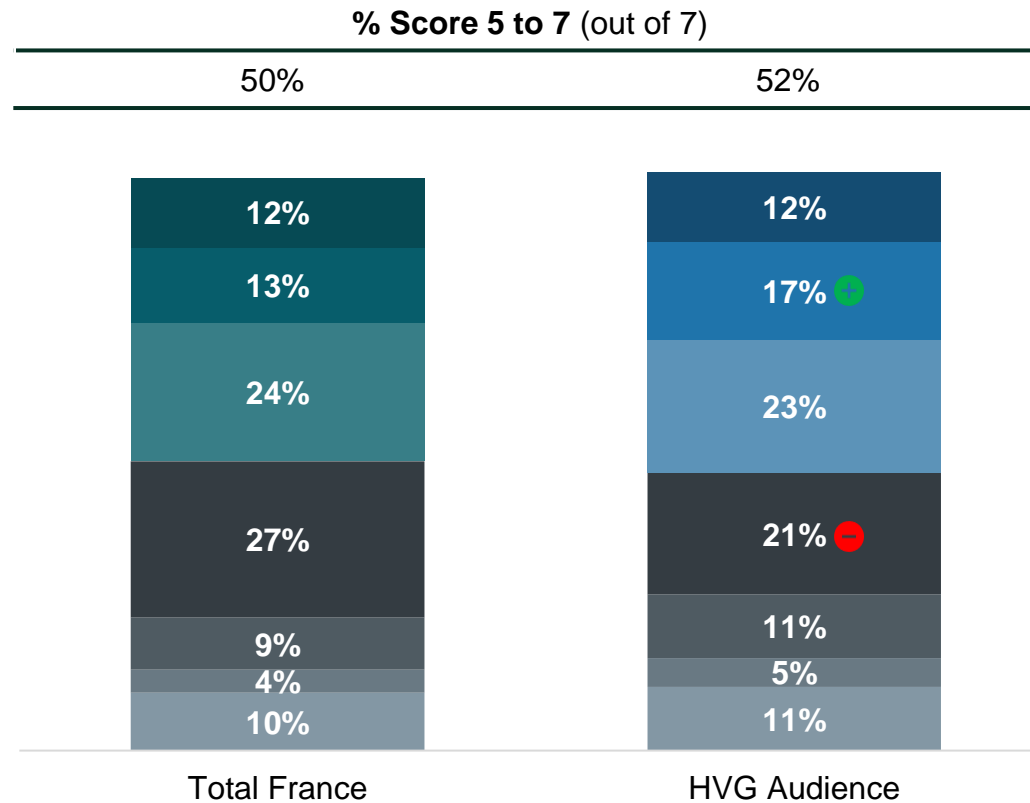
# Sustainability



# Priority of Sustainable Travel When Planning a Trip



*Sustainability is a moderate priority for French travellers when planning a trip. Canada falls behind Iceland as an environmentally-friendly destination and is comparable to Iceland in terms of social responsibility.*



% Associate [DESTINATION] with...	Is an environmentally friendly travel destination	
	Total FR	HVG
Canada	46%	47%
Iceland	54%	59%

% Associate [DESTINATION] with...	Is a socially responsible travel destination	
	Total FR	HVG
Canada	45%	47%
Iceland	40%	45%

## Sustainable Travel Description

Sustainable travel refers to “travel that minimizes any negative impacts on the destination’s environment, economy and society, while making positive contributions to the local people and conserving the destination’s natural and cultural heritage”.

Base: Long-haul pleasure travellers (past 3 years or next 2 years) (n=1504); HVG (n=331)

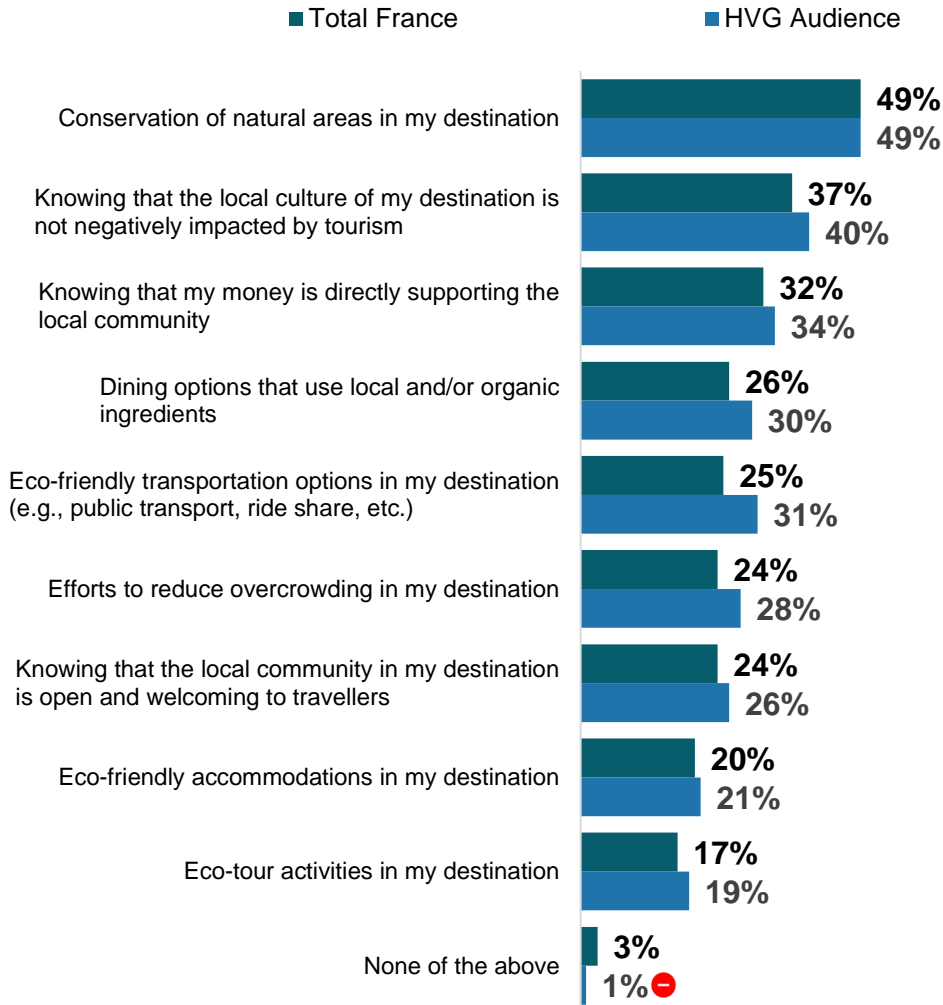
D7. [DESCRIPTION] How much of a priority is sustainable travel to you when you are planning a trip? Please use a 7-point scale, where 7 means ‘essential priority’ and 1 means ‘not a priority’.

C6. We are interested in your general impressions about destinations even if you have never been there. Please select all the destinations you think apply to the statement. Select “None of these” if you think none of the destinations apply.



# Top 3 Most Important Sustainability Efforts

*The most important sustainability efforts for French travellers are the conservation of natural areas, the local culture is not negatively impacted by tourism and monetary funding goes directly to support local community. HVGs share similar preferences.*

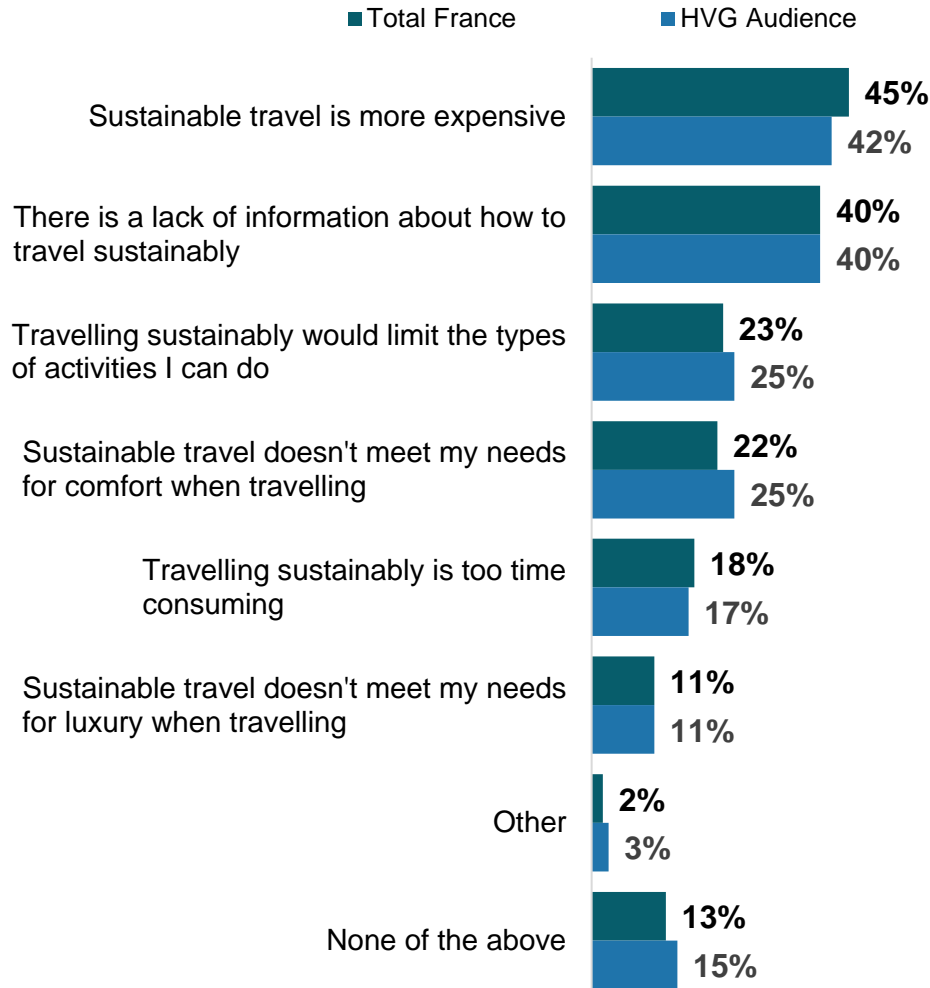


## Sustainable Travel Description

Sustainable travel refers to “travel that minimizes any negative impacts on the destination’s environment, economy and society, while making positive contributions to the local people and conserving the destination’s natural and cultural heritage”.

# Barriers to Sustainable Travel

**The primary barriers to sustainable travel are the perceived higher costs and a lack of information which is a sentiment shared by both total travellers and the HVG audience.**



## Sustainable Travel Description

Sustainable travel refers to “travel that minimizes any negative impacts on the destination’s environment, economy and society, while making positive contributions to the local people and conserving the destination’s natural and cultural heritage”.





# Indigenous Tourism



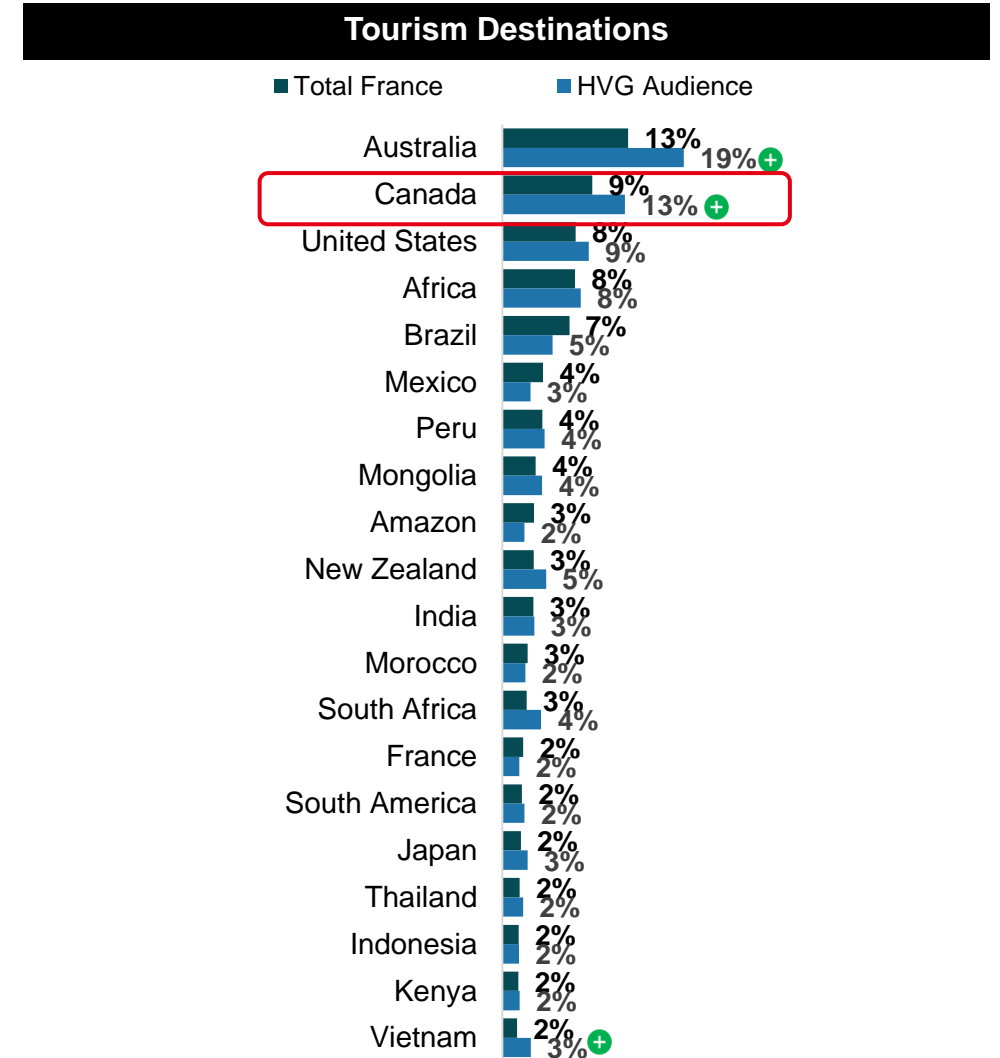
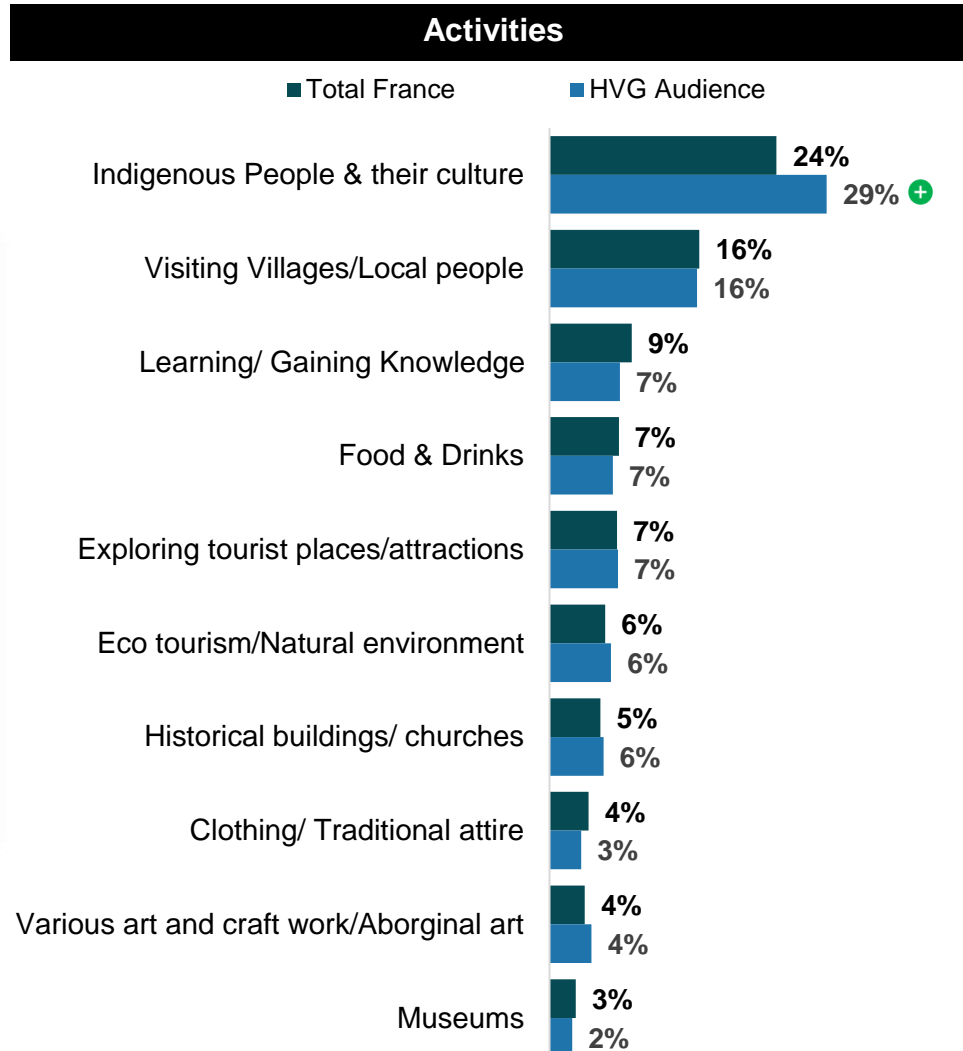
# Unaided Mentions – Indigenous Cultural & Tourism Activities



People and culture is the most prevalent activity associated to Indigenous tourism, followed by visiting villages and local people. Australia leads in Indigenous tourism destinations, with Canada ranking 2<sup>nd</sup>.

## Indigenous Peoples Description

Indigenous peoples are descendants of the original inhabitants of a country or region before people of different cultures or origins arrived. They have unique traditions and ways of life that are often distinct from the larger societies where they live. Indigenous tourism businesses are owned or operated by Indigenous people.

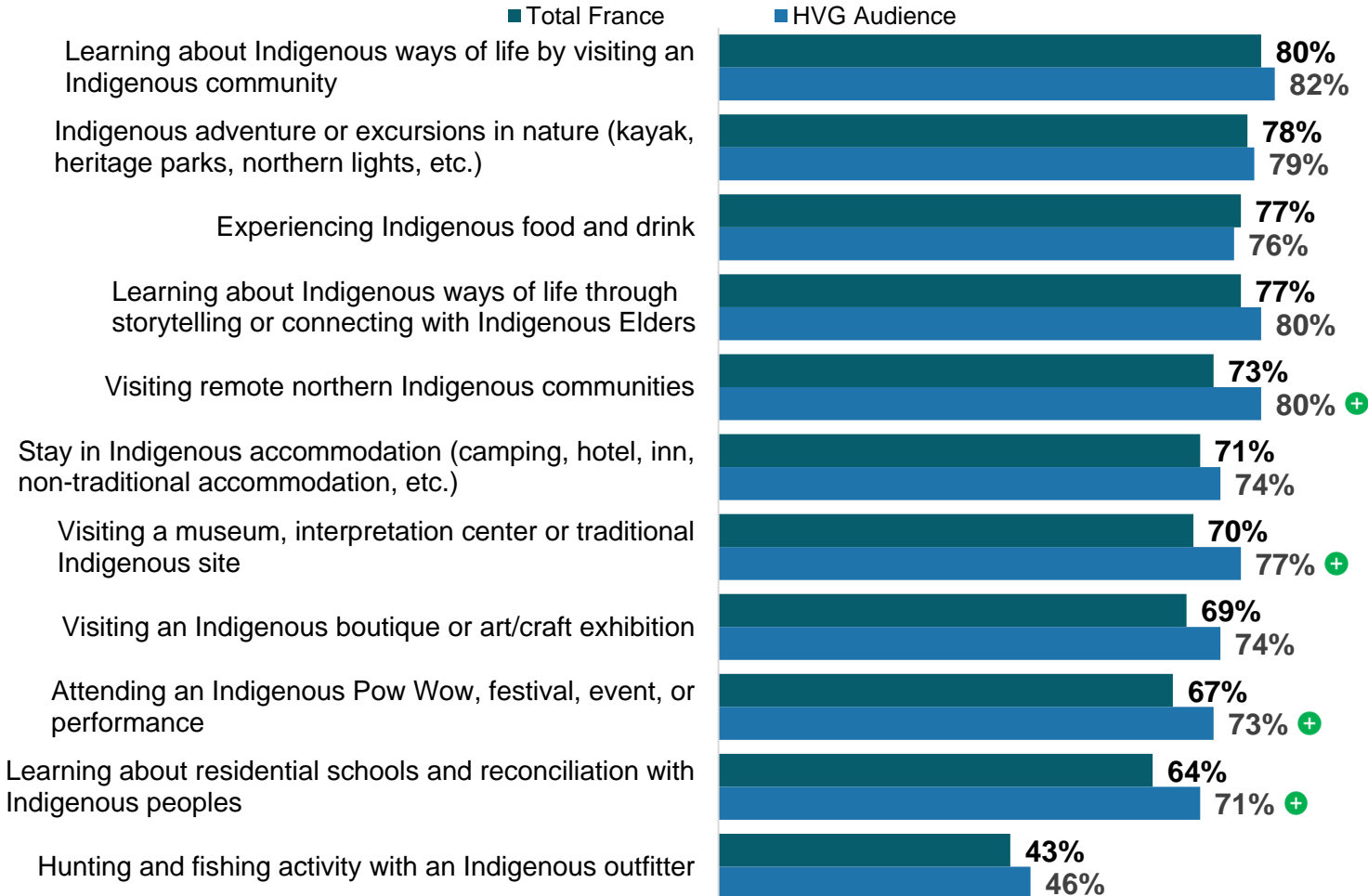


# Interest in Indigenous Cultural & Tourism Activities



**Visiting Indigenous communities, excursions in nature, food and drink, and storytelling/connecting with elders are of greatest interest to French travellers to experience Indigenous culture in Canada. HVGs are more interested than total travellers in visiting remote Northern Indigenous communities, museums, festivals, and learning about residential schools and reconciliation.**

% Somewhat/Very interested



## Indigenous Tourism Description

As you may or may not know, in Canada, Indigenous tourism businesses are majority-owned or operated by Indigenous peoples (First Nations, Métis or Inuit). The social and economic benefits of Indigenous tourism businesses goes back to the business owners and/or the communities where they are based.

# THANK YOU

For any questions, please reach out to [research@destinationcanada.com](mailto:research@destinationcanada.com)



CANADIAN TOURISM DATA  
**collective**