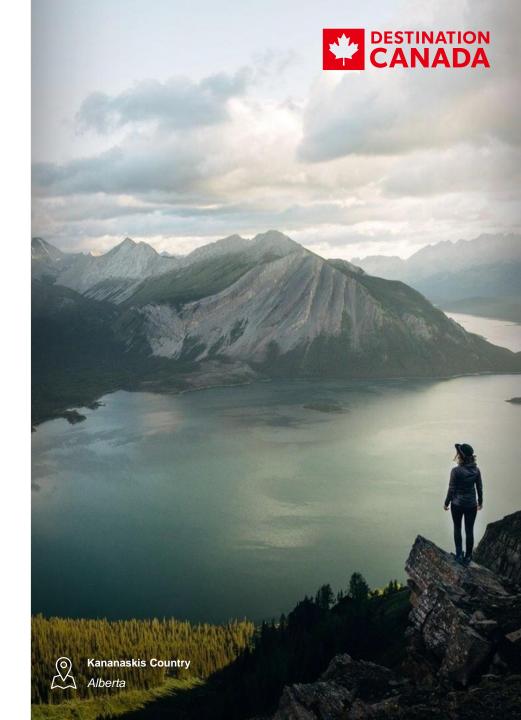


Canada Market Overview

An annual view of the Canadian market to help understand general trends towards travel and how Canada fares against competitors on key destination brand metrics.

Please note that the insights in this report are drawn from two of YouGov's proprietary syndicated data products, **YouGov Global Travel Profiles** and **YouGov DestinationIndex**. As a result, access to and sharing of this report and its underlying data are restricted to those within Destination Canada's organization and among organizations with access to the Canadian Tourism Data Collective (CTDC).



Syndicated Product Overview



YouGov Global Travel Profiles

YouGov Global Travel Profiles (GTP) surveys consumers daily in 30 key travel origin markets, to help travel & tourism organizations identify who is ready to travel when, where they want to go and what kind of trip they are planning.



Survey Start in Canada

October 23, 2020



Methodology Notes

Attitudinal statements are integrated into YouGov Global Travel Profiles platform from another YouGov study. These questions have lower sample sizes than other variables.



2023 Base Sizes

Sample distribution: National 18+

Total Canada: 14,193



Syndicated Product Overview



YouGov DestinationIndex

YouGov DestinationIndex is an always-on destination brand tracker. Daily data enables you to spot sentiment changes in real-time and take action, while measuring and benchmarking performance. Track public perception of Canada and other destinations across 16 brand metrics to track destination brand health, inform strategy, and ultimately influence travellers' perception of Canada.



Survey Start in Canada

September 9, 2020

Canada added to tracking July 6, 2023

Domestic destinations added to tracking July 14, 2023



Methodology Notes

Maximum of 30 destinations shown to any panel member at any given time, with sample split accordingly as more than 30 destinations are tracked.

Destinations are added to the tracker on an on-going basis.



Jul-Dec 2023 Base Sizes

Sample distribution: National 18+

Total Canada: 3,269 - 3,333



Syndicated Product Overview

YouGov DestinationIndex



Engagement: Media & communication metrics

Advertising Awareness

1 Which of the following destinations have you seen an advertisement for in the PAST TWO WEEKS?

Aided Awareness

Which of the following destinations have you ever heard of? Please select all that apply.

Attention

Respondents hearing positive OR negative buzz about the destination.

Buzz

Over the PAST TWO WEEKS, which of the following destinations have you heard something POSITIVE about (whether in the news, through advertising, or talking to friends and family)? Now which of the following have you heard something NEGATIVE about over the PAST TWO WEEKS?

Word of Mouth Exposure

Which of the following destinations have you talked about with friends or family in the PAST TWO WEEKS (whether in-person, online, or through social media)?

Lower funnel metrics

Purchase Intent

Which of the proposed destinations are you most likely to visit?

Consideration

When you are in the market next to plan a vacation or a fun day out for yourself / your family, which destinations would you consider?

Recent Visitor (Current Customer)

- Which of the following destinations have you visited in the past 12 months?
- Former Visitor (Former Customer)
 Which of the following destinations have you ever visited?



Destination / Brand health metrics

General Impression

Overall, of which of the following destinations do you have a POSITIVE impression? Now which of the following destinations do you have an overall NEGATIVE impression?

Visitor Satisfaction

Of which of the following destinations would you say that you are a "SATISFIED VISITOR"? Of which of the following destinations would you say that you are a "DISSATISFIED VISITOR"?

Quality

Which of the following destinations do you think have a GOOD QUALITY? Now which of the following destinations represents POOR QUALITY?

Value

Which of the following destinations do you think represents GOOD VALUE FOR MONEY? By that we don't mean 'cheap,' but that the destinations offer a visitor a lot in return for the price paid. Now which of the following destinations do you think represents POOR VALUE FOR MONEY? By that, we don't mean 'expensive,' but that the destinations do not offer a visitor much in return for the price paid.

Reputation

Which of the following destinations do you regard as having a GOOD reputation for vacations? Now which of the following destinations do you regard as having a POOR reputation for vacations?

Recommendation

Which of the following destinations would you

RECOMMEND to a friend or colleague? And which of the following destinations would you tell a friend or colleague to AVOID?

Index (Overall Destination Health)

16 Average of Impression, Quality, Value, Reputation, Satisfaction & Recommend

Key Insights





Economic factors may be limiting Canadians' ability to travel abroad

- While near level with the score of domestic vacations, incidence of planned international vacations has plateaued
- Incidence of planned domestic vacations increased in 2023, however, fewer trips are being planned than in years past
- 51% try to keep to a strict budget while travelling
- Price of travel and accommodation are increasingly being mentioned as obstacles preventing travel
- Value for money is the most mentioned destination choice influence



 Highlighting the value and unique experiences available domestically, Canada can set itself apart from international competitors, catering to the budget-conscious preferences of Canadian travellers



Friends and family play a large role in travel behaviour

- 24% mention proximity to friends and family and 20% follow recommendations as factors effecting destination choice
- Visits to friends and family are the most popular type of vacation
- o 40% rely on information from friends and family when vacation planning
- Social media is considered the most effective advertising channel



- Emphasizing family-friendly vacations and experiences that facilitate spending time with loved ones can resonate strongly with Canadians
- By fostering positive sentiment through usergenerated content and partnerships, Canada can amplify the impact of recommendations from friends and family and encourage Canadians to explore their own country



Domestic travel increased in 2023, but ended the year trending down

- Incidence of planned domestic vacations increased in 2023 Q2, reaching its highest score since tracking began; but scores fell in Q4
- Sentiment towards domestic travel is positive as Canada ranks first across all key performance metrics when compared to international competitors
- The provinces and territories form three tiers in key performance metric results, with Ontario, British Columbia and Québec forming the top tier
- Canada, along with the provinces of Québec and Alberta, experienced significant quarter-over-quarter decreases to close 2023 in multiple key performance metrics



 Adapting strategies to address fluctuating trends in domestic travel can help sustain interest and engagement among Canadian travellers





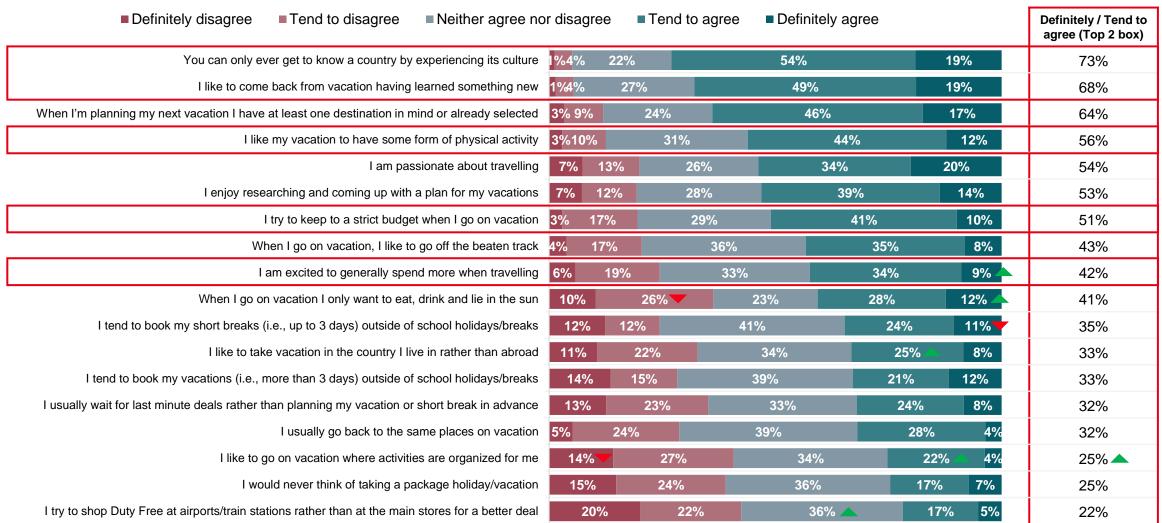
Canada Market Overview



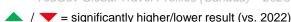
Attitudes Towards Travel



Most Canadians prioritize cultural and learning experiences in their travels, and often enjoying physical activities. While many are budget-conscious, an increasing number are enthusiastic about spending more during their travels





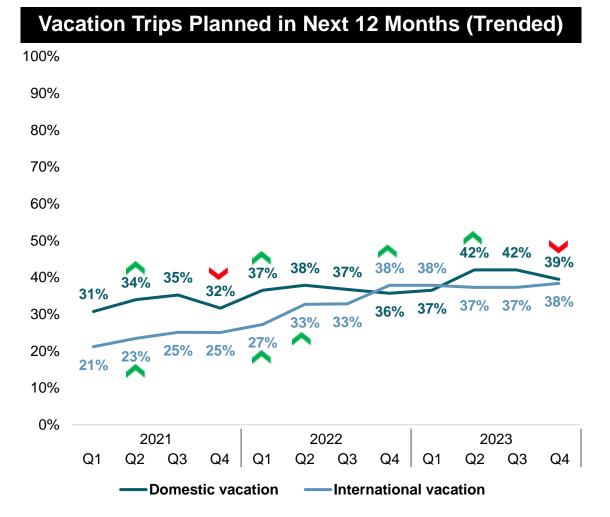


Trip Types Planned in Next 12 Months



Incidence of planned travel increased year-over-year for all types of travel in 2023. With exceptional growth over 2022, planned international vacations has plateaued since 2022 Q4. Meanwhile, planned domestic vacations spiked in 2023, reaching its highest score since tracking began





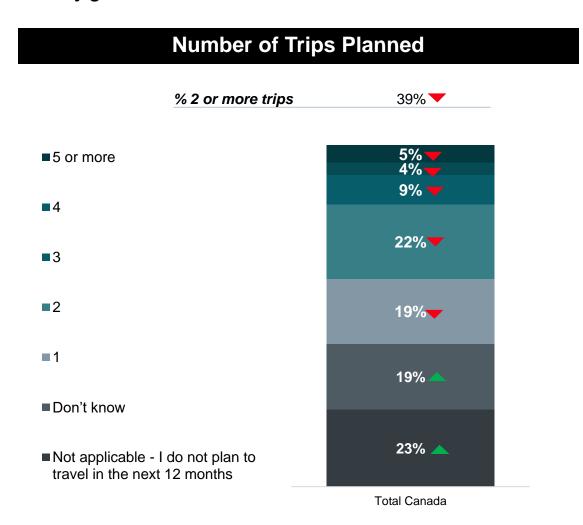


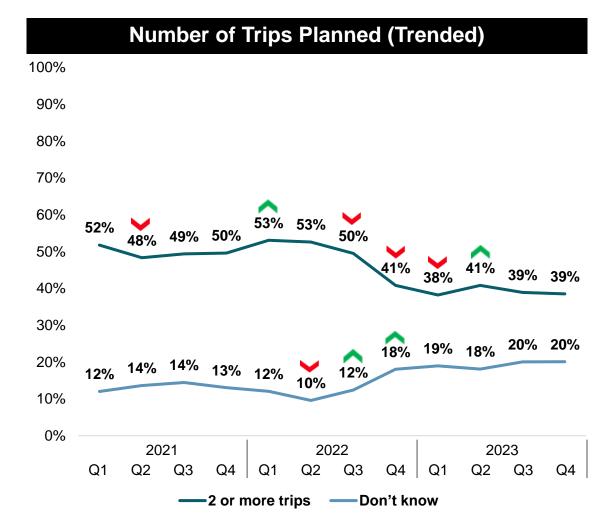


Number of Trips Planned in Next 12 Months



Despite increased incidence of planned domestic vacations, Canadians are planning fewer trips than in years past as travel uncertainty grows





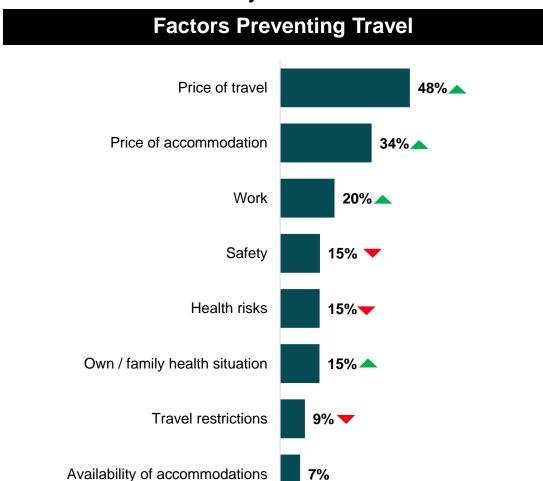


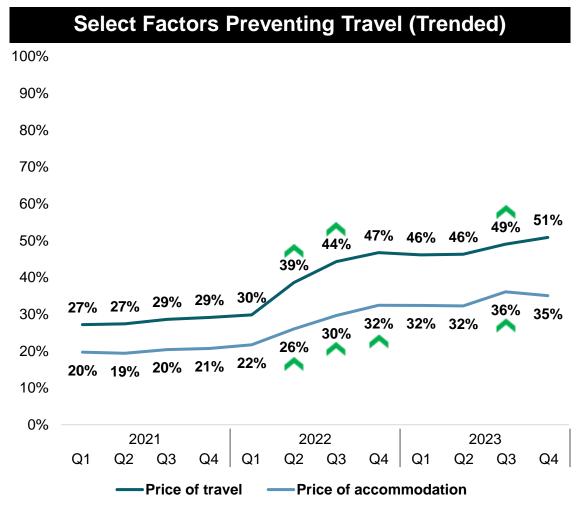


Factors Preventing Travel



Price of travel and accommodation are increasingly being mentioned by Canadians as factors preventing them from travelling. Mentions of work being an obstacle have also increased, aligning with a decrease in those definitely agreeing that they book short breaks outside of school holidays





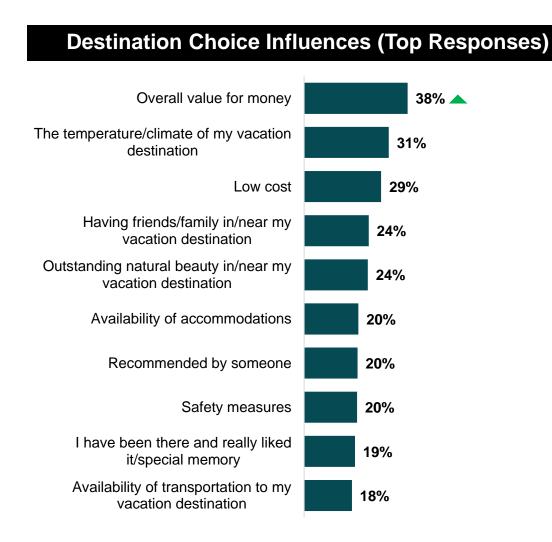


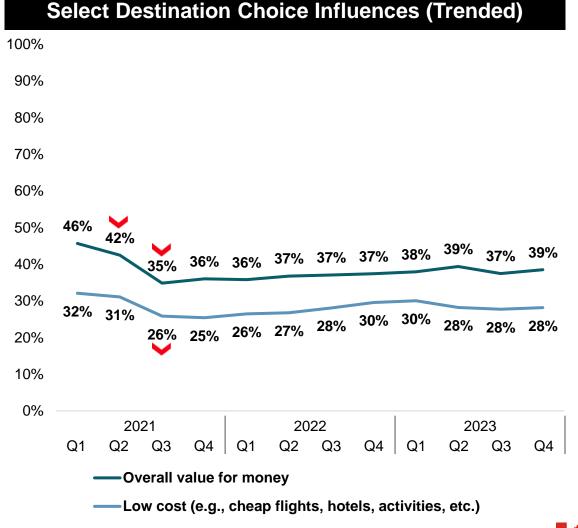


Destination Choice Influences



Value for money and low cost remain key factors for destination choice among Canadians in 2023, along with considerations such as climate, proximity to friends and family, and nature; one in five Canadians are influenced by recommendations

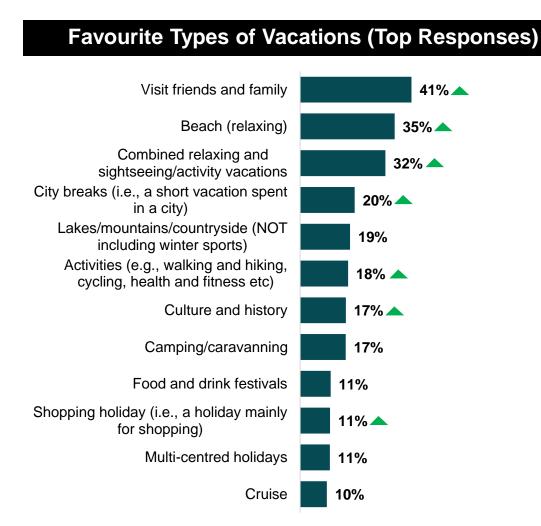


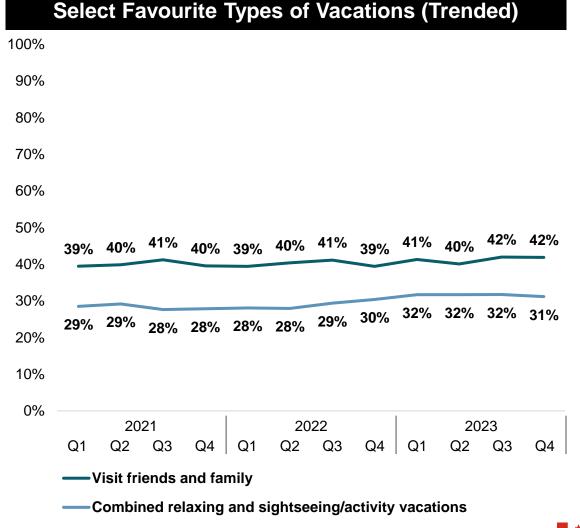


Favourite Types of Vacations



Visits to friends and family are the most common type of vacation taken by Canadians, followed by beach vacations and combined relax-and-sightsee vacations



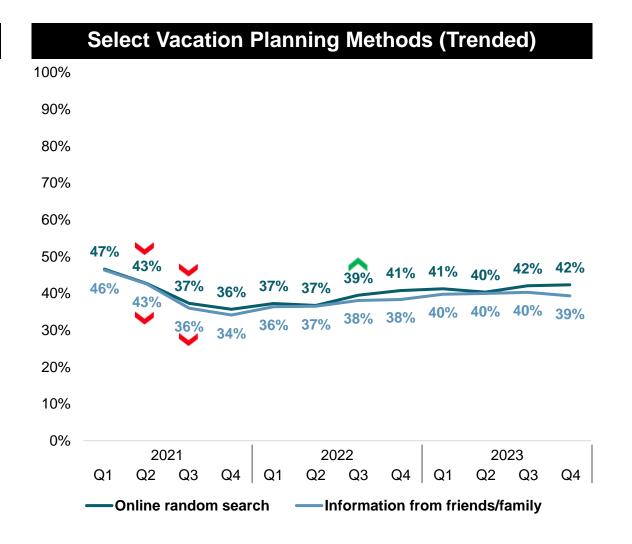


Vacation Planning Methods



Canadians overwhelmingly prefer online search and advice from friends and family for vacation planning, scoring twice as high as the next closest resource







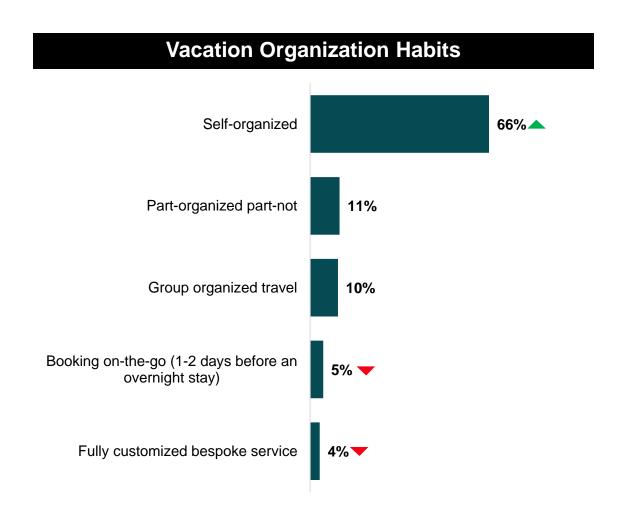


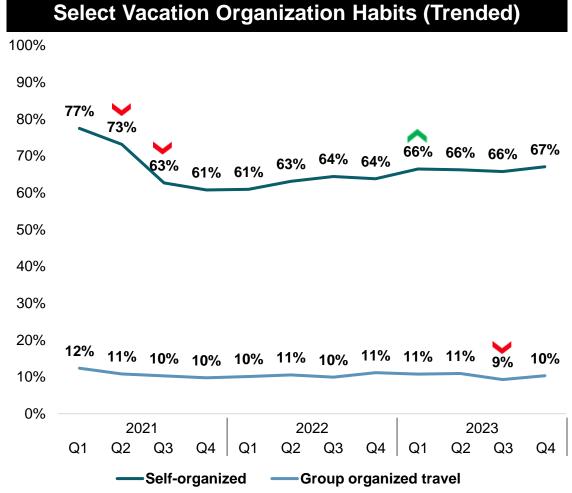


Vacation Organization Habits



Self-organization of vacations is preferred by the majority of Canadians







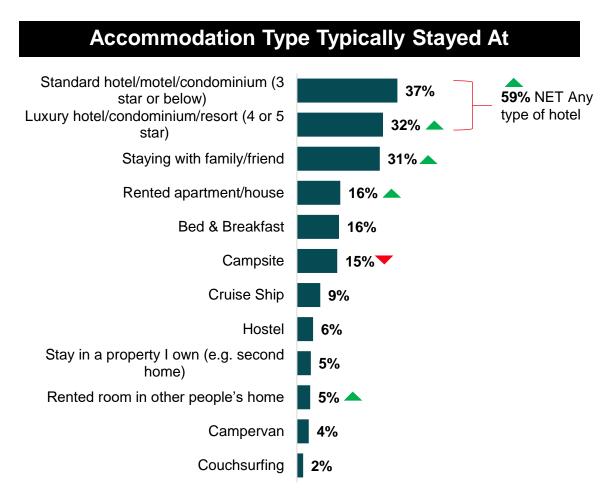


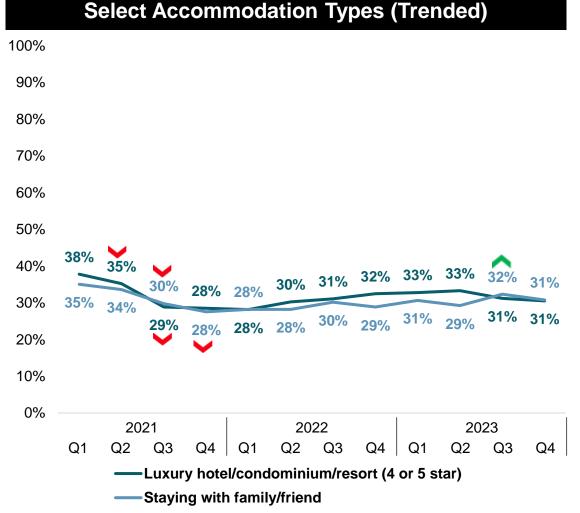


Accommodation Type Typically Stayed At



Hotels are the preferred accommodation type of Canadians, with three in five typically staying at a hotel. A reflection of Canadians' preference towards vacations to visit friends and family, almost one third stay with friends and family when vacationing



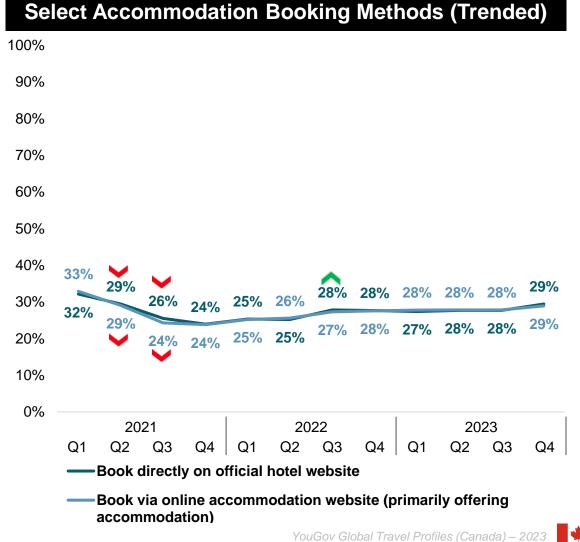


Accommodation Booking Methods



Use of online accommodation websites and official hotel websites for accommodation booking has increased year-over-year

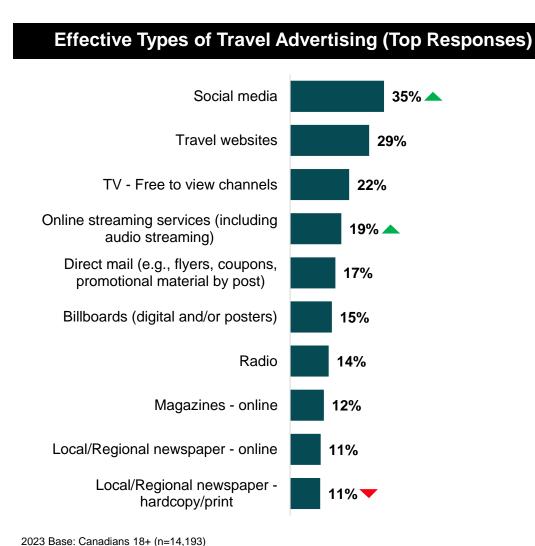




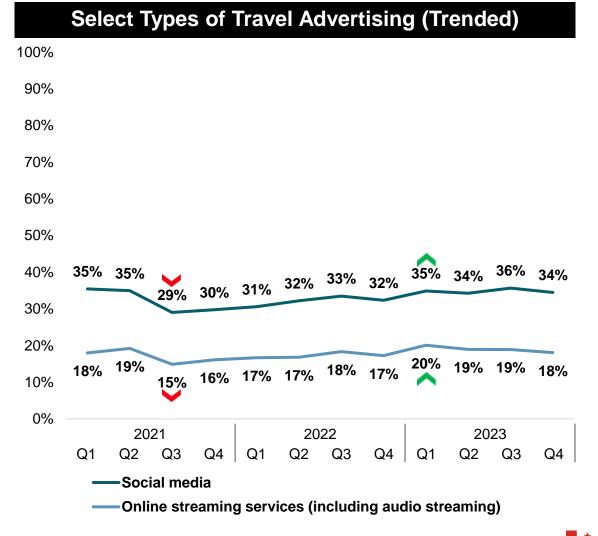
Effective Types of Travel Advertising



Social media and online streaming services are increasingly being mentioned as effective advertising channels, with social media being considered the most effective for reaching Canadian travellers



2021-2023 Quarterly Trending Base Range: Canadians 18+ (n=2,832-3,668) Q: Thinking about your next travel- or vacation-related purchase, if you were a



all that apply.



Performance of Canada in 2023 vs. Competitors



Performance Scorecard for Canada



Metric **Definition Question Text** The degree to which consumers feel they know and Overall, of which of the following destinations do you have a Total POSITIVE impression? / Now which of the following understand a brand, beyond just being aware of its existence. **Impression** destinations do you have an overall NEGATIVE impression? Total impression = positive + negative impression When you are in the market next to plan a vacation or a fun The number of consumers who would consider the destination Consideration day out for yourself / your family, which destinations would when they are next in market to plan a vacation. you consider? **Positive** How likely consumers are to recommend a destination to a Which of the following destinations would you RECOMMEND to a friend or colleague? Recommend friend or colleague. Average of Positive Impression, Positive Reputation, Positive Destination Overall measure of a destination's brand health across Quality, Positive Value, Positive Satisfaction, Positive **Health Index** several key destination health metrics. Recommend **Positive** Which of the following destinations do you regard as having a How much consumers like and respect a destination. GOOD reputation for vacations? Reputation Over the PAST TWO WEEKS, which of the following destinations have you heard something POSITIVE about How much positive news coverage consumers are hearing **Positive Buzz** (whether in the news, through advertising, or talking to friends about a destination. and family)? Which of the following destinations have you seen an Ad Awareness How much advertising consumers have seen for a destination. advertisement for in the PAST TWO WEEKS? Which of the following destinations have you talked about with **Word of Mouth** How much consumers are talking about a destination. friends and family in the PAST TWO WEEKS (whether inperson, online, or through social media)?



Performance Scorecard for Canada (Jul-Dec 2023)



When compared to all other countries tracked, Canada ranks as the top destination (out of 29 destinations) in all eight key performance metrics in the second half of 2023. This speaks to Canadians' positive sentiment towards domestic travel.

Total Impression

68%

Ranks 1st (out of 29)

Q3 2023 Q4 2023 67%**>** 70%

Consideration

36%

Ranks 1st (out of 29)

Q3 2023 | Q4 2023 37% | 35%

Positive Recommend

53%

Ranks 1st (out of 29)

Q3 2023 Q4 2023 55% | 51%**>**

Destination Health Index

52%

Ranks 1st (out of 29)

Q3 2023 | Q4 2023 55% | 50%**>**

Positive Reputation

47%

Ranks 1st (out of 29)

Q3 2023 Q4 2023 46% 48%

Positive Buzz

36%

Ranks 1st (out of 29)

Q3 2023 | Q4 2023 39% | 34% ✓

Ad Awareness

27%

Ranks 1st (out of 29)

Q3 2023 | Q4 2023 30% | 25% ✓

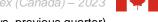
Word of Mouth

30%

Ranks 1st (out of 29)

Q3 2023 | Q4 2023 31% | 28%





July - December 2023 Scores for Canada



The US and Italy are the top performing countries after Canada, each ranking second (out of 29 destinations) in four of eight key performance metrics in the second half of 2023.

Rank	Total Impression	Consideration	Positive Recommend	Destination Health Index
#1	Canada	Canada	Canada	Canada
	(68%)	(36%)	(53%)	(52%)
#2	USA	USA	Italy	Italy
	(50%)	(29%)	(30%)	(29%)
#3	Italy (42%)	Italy (21%)	USA (27%)	USA (28%)
#4	Australia (39%)	Mexico (19%)	Spain (23%)	Spain (24%)
#5	France	Greece	France	France
	(39%)	(18%)	(23%)	(24%)

Rank	Positive Reputation	Positive Buzz	Ad Awareness	Word of Mouth
#1	Canada (47%)	Canada (36%)	Canada (27%)	Canada (30%)
#2	Italy (42%)	Italy (16%)	USA (20%)	USA (25%)
#3	The Bahamas (39%)	USA (14%)	Mexico (12%)	Mexico (16%)
#4	Greece (35%)	Australia (14%)	ltaly (8%)	Italy (13%)
#5	Spain (35%)	Japan (14%)	France (7%)	UK (11%)



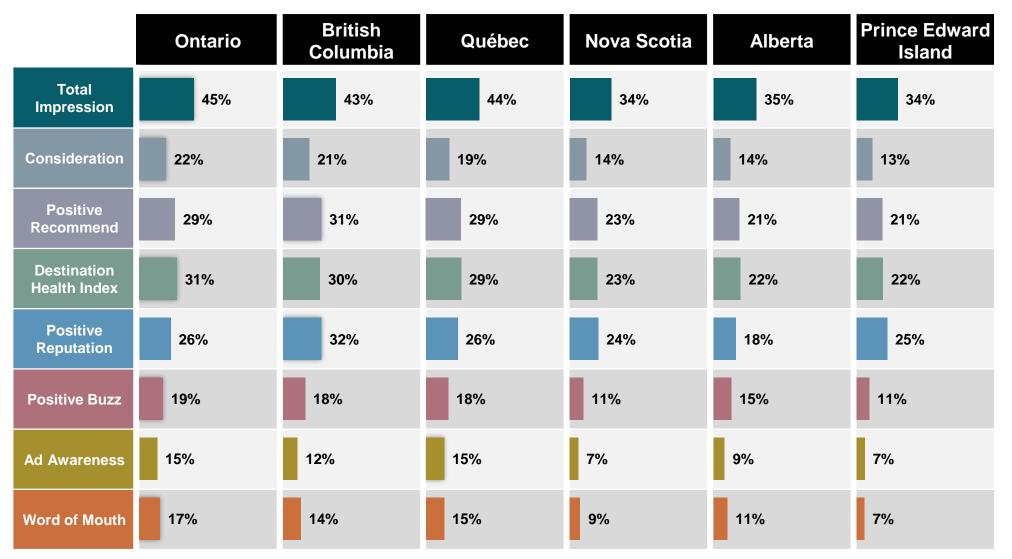
Performance of Provinces & Territories in 2023



Provincial and Territorial July-December 2023 Scores (1 of 2)



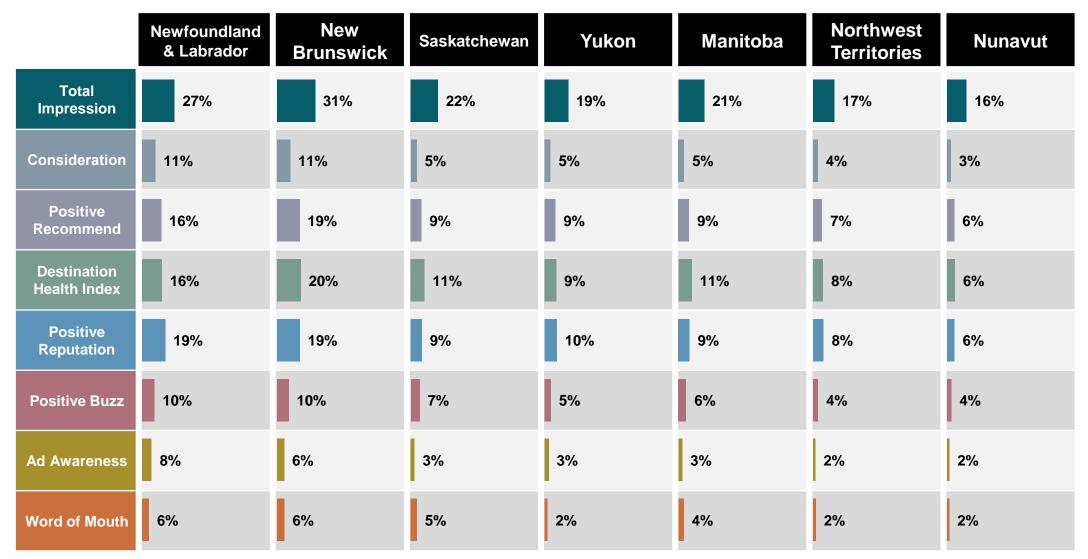
Among the provinces and territories, Ontario, British Columbia and Québec rank in the top three for all metrics and comprise the top tier. Scores for Nova Scotia, Alberta and Prince Edward Island are near level with each other and form the top of a second tier



Provincial and Territorial July-December 2023 Scores (2 of 2)



Newfoundland & Labrador and New Brunswick rank seventh or eighth in most metrics and are apart of the second tier of provinces and territories. Saskatchewan, Manitoba and the territories trail the other provinces by a considerable margin and form a third tier



Performance Scorecard for Ontario (Jul-Dec 2023)



In the second half of 2023, Ontario was the top performing province or territory ranking first in five of eight key performance metrics and in the top three for all eight metrics, benefitting from Ontarians' positive perceptions of Ontario. Ontario's reputation is its lowest ranked metric, 3rd behind British Columbia and Québec

Total Impression

45%

Ranks 1st (out of 13)

Q3 2023 Q4 2023 45% 44%

Consideration

22%

Ranks 1st (out of 13)

Q3 2023 | Q4 2023 23% | 21%

Positive Recommend

29%

Ranks 2nd (out of 13)

Q3 2023 Q4 2023 30% | 29%

Destination Health Index

31%

Ranks 1st (out of 13)

Q3 2023 | Q4 2023 31% | 31%

Positive Reputation

26%

Ranks 3rd (out of 13)

Q4 2023 Q3 2023 26% 26%

Positive Buzz

19%

Ranks 1st (out of 13)

Q3 2023 | Q4 2023 20% 19%

Ad Awareness

15%

Ranks 2nd (out of 13)

Q3 2023 | Q4 2023 16% 14%

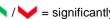
Word of Mouth

17%

Ranks 1st (out of 13)

Q3 2023 | Q4 2023 18% | 16%





Performance Scorecard for British Columbia (Jul-Dec 2023) CANADA



British Columbia was a top performing destination in the second half of 2023, ranking first in two of eight key performance metrics and in the top three for all eight metrics. British Columbia saw its overall destination health and word of mouth fall in Q4

Total Impression

43%

Ranks 3rd (out of 13)

Q3 2023 Q4 2023 45% 42%

Consideration

21%

Ranks 2nd (out of 13)

Q3 2023 | Q4 2023 22% | 21%

Positive Recommend

31%

Ranks 1st (out of 13)

Q3 2023 Q4 2023 33% | 30%

Destination Health Index

30%

Ranks 2nd (out of 13)

Q3 2023 | Q4 2023 32% | 29% >

Positive Reputation

32%

Ranks 1st (out of 13)

Q4 2023 Q3 2023 33% 30%

Positive Buzz

18%

Ranks 3rd (out of 13)

Q3 2023 | Q4 2023 19% 17%

Ad Awareness

12%

Ranks 3rd (out of 13)

Q4 2023 Q3 2023 11% 12%

Word of Mouth

14%

Ranks 3rd (out of 13)

Q3 2023 | Q4 2023 18% | 12% 🗸





Performance Scorecard for Québec (Jul-Dec 2023)



Québec was a top performing destination in the second half of 2023, ranking first in one of eight key performance metrics and in the top three for all eight metrics. While Québec's rank is among the highest of all provinces and territories, it saw Q4 scores decline in all metrics except total impression, consideration and recommend

Total Impression

44%

Ranks 2nd (out of 13)

Q3 2023 Q4 2023 46% 42%

Consideration

19%

Ranks 3rd (out of 13)

Q3 2023 | Q4 2023 19% | 19%

Positive Recommend

29%

Ranks 3rd (out of 13)

Q3 2023 Q4 2023 30% | 28%

Destination Health Index

29%

Ranks 3rd (out of 13)

Q3 2023 | Q4 2023 30% | 28% ✓

Positive Reputation

26%

Ranks 2nd (out of 13)

Q3 2023 Q4 2023 28% 25%

Positive Buzz

18%

Ranks 2nd (out of 13)

Q3 2023 | Q4 2023 20% 17%

Ad Awareness

15%

Ranks 1st (out of 13)

Q3 2023 | Q4 2023 17% | 13% **>**

Word of Mouth

15%

Ranks 2nd (out of 13)

Q3 2023 | Q4 2023 17% | 14%





Performance Scorecard for Nova Scotia (Jul-Dec 2023)



Consideration of Nova Scotia ranks fourth leading the second tier of provinces and territories. The province also scores fourth in recommendations and overall destination health. Word of mouth of Nova Scotia declined in Q4, potentially a result of fewer Canadians recalling ads for the province, a trend seen by all maritime provinces

Total Impression

34%

Ranks 5th (out of 13)

Q3 2023 Q4 2023 34% 34%

Consideration

14%

Ranks 4th (out of 13)

Q3 2023 | Q4 2023 15% | 13%

Positive Recommend

23%

Ranks 4th (out of 13)

Q3 2023 Q4 2023 24% | 22%

Destination Health Index

23%

Ranks 4th (out of 13)

Q3 2023 | Q4 2023 24% | 22%

Positive Reputation

24%

Ranks 5th (out of 13)

Q3 2023 Q4 2023 25% 22%

Positive Buzz

11%

Ranks 5th (out of 13)

Q3 2023 | Q4 2023 12% 11%

Ad Awareness

7%

Ranks 6th (out of 13)

Q3 2023 | Q4 2023 9% | 6% >

Word of Mouth

9%

Ranks 5th (out of 13)

Q3 2023 | Q4 2023 12% | 6% >





Performance Scorecard for Alberta (Jul-Dec 2023)



Alberta ranks fourth in four of eight key performance metrics, behind only Ontario, British Columbia and Québec. While the province scores well compared to other provinces and territories, multiple scores for Alberta declined in Q4 including reputation, where the province continues to rank in the bottom half of provinces and territories

Total Impression

35%

Ranks 4th (out of 13)

Q3 2023 Q4 2023 33%❤ 37%

Consideration

14%

Ranks 5th (out of 13)

Q3 2023 | Q4 2023 14% | 13%

Positive Recommend

21%

Ranks 5th (out of 13)

Q3 2023 | Q4 2023 23% | 20%

Destination Health Index

22%

Ranks 5th (out of 13)

Q3 2023 | Q4 2023 23% | 21% >

Positive Reputation

18%

Ranks 8th (out of 13)

Q3 2023 Q4 2023 20% 17%**~**

Positive Buzz

15%

Ranks 4th (out of 13)

Q3 2023 | Q4 2023 16% 14%

Ad Awareness

9%

Ranks 4th (out of 13)

Q3 2023 | Q4 2023 10% | 8%

Word of Mouth

11%

Ranks 4th (out of 13)

Q3 2023 | Q4 2023 12% | 11%





Performance Scorecard for Prince Edward Island (Jul-Dec 2023)



Reputation for vacations of Prince Edward Island is high, ranking behind only British Columbia, Québec and Ontario. The province scores middle-of-the-pack in all other metrics, ranking sixth or seventh. Like other maritime provinces, word of mouth fell in Q4, potentially due to a decrease in ad recall

Total Impression

34%

Ranks 6th (out of 13)

Q3 2023 Q4 2023 34% 34%

Consideration

13%

Ranks 6th (out of 13)

Q3 2023 | Q4 2023 13% | 13%

Positive Recommend

21%

Ranks 6th (out of 13)

Q3 2023 Q4 2023 22% 20%

Destination Health Index

22%

Ranks 6th (out of 13)

Q3 2023 | Q4 2023 22% | 21%

Positive Reputation

25%

Ranks 4th (out of 13)

Q3 2023 Q4 2023 24% 27%

Positive Buzz

11%

Ranks 6th (out of 13)

Q3 2023 | Q4 2023 12% 10%

Ad Awareness

7%

Ranks 7th (out of 13)

Q3 2023 | Q4 2023 9% | 5% >

Word of Mouth

7%

Ranks 6th (out of 13)

Q3 2023 | Q4 2023 8% | 5% >





Performance Scorecard for Newfoundland & Labrador (Jul-Dec 2023)



Despite ranking fifth in ad awareness, Newfoundland and Labrador ranks seventh or eighth in six of eight key performance metrics in the second half of 2023. While many provinces saw declines in Q4, scores for Newfoundland and Labrador were sustained.

Total Impression

27%

Ranks 8th (out of 13)

Q3 2023 Q4 2023 27% 26%

Consideration

11%

Ranks 7th (out of 13)

Q3 2023 | Q4 2023 11% | 11%

Positive Recommend

16%

Ranks 8th (out of 13)

Q3 2023 Q4 2023 16% 15%

Destination Health Index

16%

Ranks 8th (out of 13)

Q3 2023 | Q4 2023 17% | 16%

Positive Reputation

19%

Ranks 6th (out of 13)

Q4 2023 Q3 2023 18% 21%

Positive Buzz

10%

Ranks 7th (out of 13)

Q3 2023 | Q4 2023 10% 10%

Ad Awareness

8%

Ranks 5th (out of 13)

Q3 2023 | Q4 2023 8%

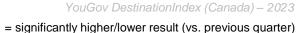
Word of Mouth

6%

Ranks 8th (out of 13)

Q3 2023 | Q4 2023 6% 5%





Performance Scorecard for New Brunswick (Jul-Dec 2023)



New Brunswick scores are average compared to other provinces and territories, as it ranks seventh in five of eight key performance metrics. Similar to other maritime provinces, word of mouth of New Brunswick fell in Q4, potentially due to a decrease in ad recall

Total Impression

31%

Ranks 7th (out of 13)

Q3 2023 Q4 2023 32% 31%

Consideration

11%

Ranks 8th (out of 13)

Q3 2023 | Q4 2023 11% 10%

Positive Recommend

19%

Ranks 7th (out of 13)

Q3 2023 Q4 2023 19% 19%

Destination Health Index

20%

Ranks 7th (out of 13)

Q3 2023 | Q4 2023 20% | 19%

Positive Reputation

19%

Ranks 7th (out of 13)

Q4 2023 Q3 2023 20% 18%

Positive Buzz

10%

Ranks 8th (out of 13)

Q3 2023 | Q4 2023 10% 9%

Ad Awareness

6%

Ranks 8th (out of 13)

Q3 2023 | Q4 2023 8% | 4% >

Word of Mouth

6%

Ranks 7th (out of 13)

Q3 2023 | Q4 2023 8% | 5%





Performance Scorecard for Saskatchewan (Jul-Dec 2023)



In the second half of 2023, Saskatchewan ranked in the bottom half of provinces and territories and ranked as low as eleventh in three of eight key performance metrics. Scores for Saskatchewan were consistent between 2023 Q3 and 2023 Q4

Total Impression

22%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 23% | 21%

Consideration

5%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 4% | 5%

Positive Recommend

9%

Ranks 11th (out of 13)

Q3 2023 | Q4 2023 9% | 8%

Destination Health Index

11%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 12% | 11%

Positive Reputation

9%

Ranks 11th (out of 13)

Q3 2023 | Q4 2023 9% | 9%

Positive Buzz

7%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 8% | 7%

Ad Awareness

3%

Ranks **11**th (out of 13)

Q3 2023 | Q4 2023 3% | 3%

Word of Mouth

5%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 5% | 5%





Performance Scorecard for Yukon (Jul-Dec 2023)



Yukon was the top performing territory, ranking ninth in three of eight metrics. Scores for Yukon were consistent between 2023 Q3 and Q4

Total Impression

19%

Ranks **11**th (out of 13)

Q3 2023 Q4 2023 19% 20%

Consideration

5%

Ranks **10**th (out of 13)

Q3 2023 | Q4 2023 5% | 5%

Positive Recommend

9%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 10% | 8%

Destination Health Index

9%

Ranks 11th (out of 13)

Q3 2023 | Q4 2023 10% | 9%

Positive Reputation

10%

Ranks 9th (out of 13)

Q3 2023 Q4 2023 10% 10%

Positive Buzz

5%

Ranks 11th (out of 13)

Q3 2023 | Q4 2023 5% 5%

Ad Awareness

3%

Ranks 9th (out of 13)

Q3 2023 | Q4 2023 3% 4%

Word of Mouth

2%

Ranks 11th (out of 13)

Q3 2023 | Q4 2023 2% | 2%





Performance Scorecard for Manitoba (Jul-Dec 2023)



Manitoba was the lowest performing province in the second half of 2023, ranking ahead of only Northwest Territories and Nunavut. Manitoba ranks ahead of Saskatchewan in recommendations, reputation and ad awareness

Total Impression

21%

Ranks **10**th (out of 13)

Q3 2023 Q4 2023 22% 21%

Consideration

5%

Ranks 11th (out of 13)

Q3 2023 | Q4 2023 5% | 5%

Positive Recommend

9%

Ranks **10**th (out of 13)

Q3 2023 | Q4 2023 9% | 8%

Destination Health Index

11%

Ranks **10**th (out of 13)

Q3 2023 | Q4 2023 11% | 11%

Positive Reputation

9%

Ranks **10**th (out of 13)

Q4 2023 Q3 2023 9% 10%

Positive Buzz

6%

Ranks **10**th (out of 13)

Q3 2023 | Q4 2023 7% 6%

Ad Awareness

3%

Ranks **10**th (out of 13)

Q3 2023 | Q4 2023 3% 3%

Word of Mouth

4%

Ranks **10**th (out of 13)

Q3 2023 | Q4 2023 4% | 5%





Performance Scorecard for Northwest Territories (Jul-Dec 2023)



Northwest Territories is the second lowest scoring province or territory, ranking in the bottom two for all key performance metrics in the second half of 2023. Fewer Canadians talked about the territory in Q4, as word of mouth declined guarter-over-quarter

Total Impression

17%

Ranks **12**th (out of 13)

Q3 2023 Q4 2023 17% 17%

Consideration

4%

Ranks **12**th (out of 13)

Q3 2023 | Q4 2023 3% 4%

Positive Recommend

7%

Ranks **12**th (out of 13)

Q3 2023 | Q4 2023 7% | 7%

Destination Health Index

8%

Ranks **12**th (out of 13)

Q3 2023 | Q4 2023 8% | 8%

Positive Reputation

8%

Ranks **12**th (out of 13)

Q4 2023 Q3 2023 9% 8%

Positive Buzz

4%

Ranks **12**th (out of 13)

Q3 2023 | Q4 2023 4% 4%

Ad Awareness

2%

Ranks **13**th (out of 13)

Q3 2023 Q4 2023 2% 1%

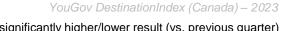
Word of Mouth

2%

Ranks 12th (out of 13)

Q3 2023 | Q4 2023 3% | 2% ✓





Performance Scorecard for Nunavut (Jul-Dec 2023)



Nunavut is the lowest scoring province or territory ranking last in seven of eight key performance metrics. Scores for Nunavut were consistent between 2023 Q3 and 2023 Q4

Total Impression

16%

Ranks **13**th (out of 13)

Q3 2023 Q4 2023 16% 16%

Consideration

3%

Ranks **13**th (out of 13)

Q3 2023 | Q4 2023 3% | 3%

Positive Recommend

6%

Ranks **13**th (out of 13)

Q3 2023 | Q4 2023 6% | 5%

Destination Health Index

6%

Ranks **13**th (out of 13)

Q3 2023 | Q4 2023 7% | 6%

Positive Reputation

6%

Ranks **13**th (out of 13)

Q3 2023 Q4 2023 6% 6%

Positive Buzz

4%

Ranks **13**th (out of 13)

Q3 2023 | Q4 2023 4% 4%

Ad Awareness

2%

Ranks 12th (out of 13)

Q3 2023 | Q4 2023 2% 2%

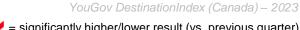
Word of Mouth

2%

Ranks 13th (out of 13)

Q3 2023 | Q4 2023 2% | 2%







Appendix



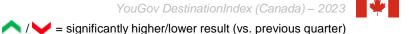
Total Impression: Positive + Negative Impression (Trended)



Rank	2023 Q3	2023 Q4
#1	Québec (46%)	Ontario (44%)
#2	Ontario (45%)	Québec (42%)
#3	British Columbia (45%)	British Columbia (42%)
#4	Alberta (37%)	Nova Scotia (34%)
#5	Nova Scotia (34%)	Prince Edward Island (34%)
#6	Prince Edward Island (34%)	Alberta (33%) ❤
#7	New Brunswick (32%)	New Brunswick (31%)
#8	Newfoundland & Labrador (27%)	Newfoundland & Labrador (26%)
#9	Saskatchewan (23%)	Saskatchewan (21%)
#10	Manitoba (22%)	Manitoba (21%)
#11	Yukon (19%)	Yukon (20%)
#12	Northwest Territories (17%)	Northwest Territories (17%)
#13	Nunavut (16%)	Nunavut (16%)

Total Impression





Consideration (Trended)



Rank	2023 Q3	2023 Q4
#1	Ontario (23%)	Ontario (21%)
#2	British Columbia (22%)	British Columbia (21%)
#3	Québec (19%)	Québec (19%)
#4	Nova Scotia (15%)	Alberta (13%)
#5	Alberta (14%)	Nova Scotia (13%)
#6	Prince Edward Island (13%)	Prince Edward Island (13%)
#7	` '	Newfoundland & Labrador (11%)
#8	New Brunswick (11%)	New Brunswick (10%)
#9	Yukon (5%)	Saskatchewan (5%)
#10	Manitoba (5%)	Yukon (5%)
#11	Saskatchewan (4%)	Manitoba (5%)
#12	Northwest Territories (3%)	Northwest Territories (4%)
#13	Nunavut (3%)	Nunavut (3%)

Consideration





Positive Recommend (Trended)



Rank	2023 Q3	2023 Q4
#1	British Columbia (33%)	British Columbia (30%)
#2	Ontario (30%)	Ontario (29%)
#3	Québec (30%)	Québec (28%)
#4	Nova Scotia (24%)	Nova Scotia (22%)
#5	Alberta (23%)	Prince Edward Island (20%)
#6	Prince Edward Island (22%)	Alberta (20%) ✓
#7	New Brunswick (19%)	New Brunswick (19%)
#8	Newfoundland & Labrador (16%)	Newfoundland & Labrador (15%)
#9	Yukon (10%)	Manitoba (8%)
#10	Saskatchewan (9%)	Yukon (8%)
#11	Manitoba (9%)	Saskatchewan (8%)
#12	Northwest Territories (7%)	Northwest Territories (7%)
#13	Nunavut (6%)	Nunavut (5%)

Positive Recommend



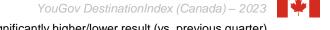
Destination Health Index (Trended)



Rank	2023 Q3	2023 Q4
#1	British Columbia	Ontario
	(32%)	(31%)
#2	Ontario	British Columbia
<u> </u>	(31%)	(29%) 💙
#3	Québec	Québec
# 3	(30%)	(28%) 💙
#4	Nova Scotia	Nova Scotia
#*	(24%)	(22%)
#E	Alberta	Prince Edward Island
#5	(23%)	(21%)
ш0	Prince Edward Island	Alberta
#6	(22%)	(21%) 💙
	New Brunswick	New Brunswick
#7	(20%)	(19%)
		Newfoundland & Labrador
#8	(17%)	(16%)
#0	Saskatchewan	Saskatchewan
#9	(12%)	(11%)
#40	Manitoba	Manitoba
#10	(11%)	(11%)
#11	Yukon	Yukon
	(10%)	(9%)
#12	Northwest Territories	Northwest Territories
	(8%)	(8%)
	Nunavut	Nunavut
#13	(7%)	(6%)
	(- /-/	(-,-)

Destination Health Index





Positive Reputation (Trended)



Rank	2023 Q3	2023 Q4
#1	British Columbia (33%)	British Columbia (30%)
#2	Québec (28%)	Ontario (26%)
#3	Prince Edward Island (27%)	Québec (25%) ✓
#4	Ontario (26%)	Prince Edward Island (24%)
#5	Nova Scotia (25%)	Nova Scotia (22%)
#6	Newfoundland & Labrador (21%)	Newfoundland & Labrador (18%)
#7	New Brunswick (20%)	New Brunswick (18%)
#8	Alberta (20%)	Alberta (17%) ❤
#9	Yukon (10%)	Yukon (10%)
#10	Manitoba (10%)	Saskatchewan (9%)
#11	Saskatchewan (9%)	Manitoba (9%)
#12	Northwest Territories (9%)	Northwest Territories (8%)
#13	Nunavut (6%)	Nunavut (6%)

Positive Reputation

/ V = significantly higher/lower result (vs. previous quarter)

Positive Buzz (Trended)



Rank	2023 Q3	2023 Q4
#1	Québec (20%)	Ontario (19%)
#2	Ontario (20%)	British Columbia (17%)
#3	British Columbia (19%)	Québec (17%) ✓
#4	Alberta (16%)	Alberta (14%)
#5	Nova Scotia (12%)	Nova Scotia (11%)
#6	Prince Edward Island (12%)	Newfoundland & Labrador (10%)
#7	New Brunswick (10%)	Prince Edward Island (10%)
#8	Newfoundland & Labrador (10%)	New Brunswick (9%)
#9	Saskatchewan (8%)	Saskatchewan (7%)
#10	Manitoba (7%)	Manitoba (6%)
#11	Yukon (5%)	Yukon (5%)
#12	Northwest Territories (4%)	Northwest Territories (4%)
#13	Nunavut (4%)	Nunavut (4%)

Positive Buzz







Ad Awareness (Trended)



Rank	2023 Q3	2023 Q4
#1	Québec (17%)	Ontario (14%)
#2	Ontario (16%)	Québec (13%) ✓
#3	British Columbia (12%)	British Columbia (11%)
#4	Alberta (10%)	Alberta (8%)
#5	Prince Edward Island (9%)	Newfoundland & Labrador (7%)
#6	Nova Scotia (9%)	Nova Scotia (6%)
#7	Newfoundland & Labrador (8%)	Prince Edward Island (5%)
#8	New Brunswick (8%)	New Brunswick (4%)
#9	Manitoba (3%)	Yukon (4%)
#10	Saskatchewan (3%)	Manitoba (3%)
#11	Yukon (3%)	Saskatchewan (3%)
#12	Northwest Territories (2%)	Nunavut (2%)
#13	Nunavut (2%)	Northwest Territories (1%)

Ad Awareness

Word of Mouth (Trended)

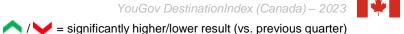


Rank	2023 Q3	2023 Q4
#1	Ontario (18%)	Ontario (16%)
#2	British Columbia (18%)	Québec (14%) ✓
#3	Québec (17%)	British Columbia (12%) ➤
#4	Alberta (12%)	Alberta (11%)
#5	Nova Scotia (12%)	Nova Scotia (6%)
#6	Prince Edward Island (8%)	Prince Edward Island (5%)
#7	New Brunswick (8%)	Newfoundland & Labrador (5%)
#8	Newfoundland & Labrador (6%)	Saskatchewan (5%)
#9	Saskatchewan (5%)	New Brunswick (5%) ✓
#10	Manitoba (4%)	Manitoba (5%)
#11	Northwest Territories (3%)	Yukon (2%)
#12	Yukon (2%)	Nunavut (2%)
#13	Nunavut (2%)	Northwest Territories (2%)

Word of Mouth







THANK YOU

For any questions, please reach out to research@destinationcanada.com



